

Election Costing Request Form

Details of request	
Party:	Liberals and Nationals Government
Name of Policy:	Supporting NSW Seniors
Date of request:	8 March 2023

Description of policy	
Summary of policy (please attach copies of relevant policy documents and include information on what the policy aims to achieve):	<p>This policy supports Seniors in NSW through:</p> <ul style="list-style-type: none"> • Doubling the reach our of Tech-Savvy Seniors program, with a focus on anti-scam training; and • Enhancing customer service training for Service NSW staff to ensure the best possible services are delivered for seniors.
Has the policy been publicly released yet?	No

Your estimated costing of the policy ¹						
	2022/23 \$'000	2023/24 \$'000	2024/25 \$'000	2025/26 \$'000	2026/27 \$'000	Total \$'000
Impact on General Government Sector (GGS) net operating result ²	-	500	500	500	500	2,000
Impact on GGS capital expenditure ³						
If different from above, impact on total State Sector net financial liabilities ⁴						

Note: Has the policy been costed by a third party?

¹ Amounts should be expressed in nominal dollars. GGS - General Government Sector.

² Negative for a saving that reduces expenditure

³ Negative for a reduction in capital expenditure.

⁴ Only required if proposal is outside GGS. Negative for a reduction in net financial liabilities.

If yes, can you provide a copy of this costing and its assumptions?

Key assumptions made in the policy	
Does the policy relate to a previous announcement? If yes, which announcement?	
What assumptions have been made in deriving the financial impacts in your estimated costing? <i>(See checklist)</i>	<p>The assumptions for this costing are:</p> <ul style="list-style-type: none"> • The current Tech-Savvy Seniors program is funded at \$500,000 per year. Doubling the reach of this program will be enabled by doubling the funding. • Customer Service training for Service NSW staff, including dedicated planning sessions with Seniors stakeholder groups, will be met through the existing training budget for Service NSW.
Is there a range for the costing or any sensitivity analysis that you have undertaken?	
Are there associated savings, offsets or, in the case of a revenue proposal, offsetting expenses? If yes, please provide details.	
Are there significant costs or savings outside the forward estimates period which should be considered in costing this policy? ⁵	

Administration of policy	
Intended date of implementation:	1 July 2023
Intended duration of policy:	Four years
Who will administer the policy (e.g. Government entity, non-government organisation, etc.)?	The Department of Communities and Justice, and Service NSW
Are there any specific administrative arrangements for the policy that need to be taken into account (e.g. agreements between different levels of government)?	
Are there transitional arrangements associated with policy implementation?	

⁵ Particularly important for large projects with long lead times, policies with a delayed timetable for implementation, or policies where up-front investment is required to achieve long term savings.

If the policy is mainly an expenditure⁶ commitment	
Demand driven or a capped amount:	Capped
Eligibility criteria or thresholds:	

If the policy is mainly a revenue commitment	
Transaction based or capped:	
Thresholds and/or exemptions:	
Collection method:	
Additional expenditure associated with collection:	

If the policy is mainly a capital costs⁷ commitment	
Nature of Capital Spending	
Type of work, size and capacity:	
Proposed start and completion date of work:	
Intended construction schedule/cashflow:	
Associated asset sell off (if any):	
Recurrent Impacts	
Offsetting expenditure savings:	
On-going maintenance, depreciation and operational expenses:	
Third party funding involvement:	
Delivery model ⁸	

⁶ Expenditure is operating expenses, e.g. salaries, interest cost and grants. Expenditures are fully included in the impact on operating balance.

⁷ Capital costs differ from expenditure in that only depreciation will be included in the impact on operating balance.

⁸ There is a range of possible delivery models, e.g. built, owned and operated by a NSW government agency; built and transferred to a private operator; privately built for public operation; privately built and operated with government assuming risk or providing a guarantee in relation to future income (often applicable to public/private partnership arrangements), and so on. The policy should provide assumptions about the proposed delivery model.