

PORTFOLIO COMMITTEE NO. 6 - TRANSPORT AND CUSTOMER SERVICE

## **HEARING SCHEDULE**

## **BUDGET ESTIMATES 2021-2022 – SUPPLEMENTARY HEARINGS**

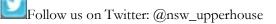
## **Customer Service and Digital**

Wednesday 27 October 2021, 9.30 am- 1.00 pm Macquarie Room, Parliament House, Sydney

| TIME          | WITNESS                 | POSITION & DEPARTMENT  |
|---------------|-------------------------|--|
| 9.30 am       | Hon Victor Dominello MP | Minister for Customer Service, and Minister for Digital (in person)  |
| to<br>1.00 pm | Ms Emma Hogan           | Secretary, Department of Customer Service (in person)  |
|               | Mr Damon Rees           | Chief Executive Officer, Service NSW, Department of Customer Service (in person until 11am, via WebEx from 11.15 am)                                     |
|               | Mr Adam Dent            | Chief Executive Officer, State Insurance Regulatory<br>Authority, Department of Customer Service (via<br>WebEx until to 11.15am, in person from 11.15am) |
|               | Mr Stephen Brady        | Chief Operating Officer, Department of Customer Service (via WebEx)  |
|               | Mr William Murphy       | Deputy Secretary, Delivery and Transformation, Department of Customer Service (via WebEx)  |
|               | Mr Greg Wells           | Deputy Secretary, Digital NSW, Department of Customer Service (via WebEx)  |
|               | Ms Rose Webb            | Deputy Secretary, Better Regulation Division, Department of Customer Service (via WebEx)   |
|               | Ms Elizabeth Tydd       | NSW Information Commissioner (via WebEx)   |
|               | Ms Samantha Gavel       | NSW Privacy Commissioner (via WebEx)   |

The hearing will be webcast live: https://www.parliament.nsw.gov.au/Pages/webcasts.aspx

For further information please contact the secretariat on (02) 9230 2898.





|  | Mr Philip Crawford | Chairperson, Independent Liquor & Gaming Authority (via WebEx)                   |
|--|--------------------|--|
|  | Ms Liz Livingstone | Chief Executive Officer, Independent Pricing and Regulatory Tribunal (via WebEx) |