



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2021-2022 Supplementary Questions

Portfolio Committee No. 4 – Customer Service and Natural Resources

CUSTOMER SERVICE AND DIGITAL GOVERNMENT

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Answers due by: 1 April 2022

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CUSTOMER SERVICE AND DIGITAL GOVERNMENT

Questions from the Hon Mark Buttigieg MLC *(on behalf of the Opposition)*

COVID-19 Financial Support

1. How many applications have been received as of 10 March 2022, for the 2022 Small Business Support Program?
2. How many applications received for the 2022 Small Business Support Program, have been processed and paid as of 10 March 2022?
3. What is the average time to process and pay applications to the 2022 Small Business support program as of 8 March 2022?
4. As of 10 March 2022, how many applications have been received for the commercial landlord hardship grant?
5. As of 10 March 2022, how many applications have been approved and processed for the commercial landlord hardship grant?
6. As of 10 March 2022, what is the total value of grants approved under the commercial landlord hardship fund?
7. What is the total budgeted cost of the Stay NSW vouchers program?
8. What is the total value of Stay NSW vouchers redeemed to date?
9. What was the total administration costs to establish the Dine and Discover program?

Flood Relief

10. Since 1 January 2022, how many applications have been received for the disaster relief grant for individuals?
11. As of 10 March 2022, what is the average time for an application for the disaster relief grant for individuals to be processed and paid?

Service NSW Centres

12. How much of the allocated \$6.1 million in capital expenditure to build four new Service NSW centres from the 2021-22 budget has been spent to date?
13. At the 2019 state election the Government pledged to build 10 new Service NSW Centres. What is the status, location, and has a property been purchased or leased for each centre?

- (a) If not, provide a breakdown for each of the proposed centres.
14. Have any planning or feasibility studies been carried out in relation to opening a Service NSW Centre in the Campbelltown local government area?
- (a) If not, why not?
 - (b) If so, what was the outcome of the studies?
 - i. What suburbs are being considered as a location for a Service NSW Centre?
15. How many customers visited the Macarthur Service Centre in 2020?
- (a) What is the breakdown of customers who reside in the local government areas of Campbelltown, Camden and Wollondilly?
16. How many customers visited the Macarthur Service Centre in 2021?
- (a) What is the breakdown of customers who reside in the local government areas of Campbelltown, Camden and Wollondilly?

Digital Restart Fund

17. What is the total recurrent spending for the Digital Restart Fund in the 2021-22 financial year?
- (a) What is the breakdown of that expenditure?
18. What was the total recurrent spending for the Digital Restart Fund in the 2020-21 financial year?
- (a) What is the breakdown of that expenditure?
19. What was the total recurrent spending for the Digital Restart Fund in the 2019-20 financial year?
- (a) What is the breakdown of that expenditure?
20. What is the total spending from the Digital Restart Fund in the 2021-22 financial year to date?
21. What is the breakdown of capital expenditure from the Digital Restart Fund via project from the 2021-22 financial year?
22. What is the breakdown of capital expenditure from the Digital Restart Fund via project from the 2020-21 financial year?
23. What is the breakdown of capital expenditure from the Digital Restart Fund via project from the 2019-20 financial year?
24. Please provide a breakdown of who is the lead agency for delivering each project funded by the Digital restart Fund.
25. Does the Digital Restart Fund provide funding to the Smart Places reservation?

- (a) What is the total value of this funding over the past three financial years?
26. What is the total value of the Smart Places reservation fund?
27. What oversight does the Department of Customer Service have over funding approved out of the Smart Places reservation?

Department of Customer Service

28. Service NSW continues to be one of the most highly recognizable public sector agencies and as every citizen in NSW has had some contact with Service NSW even just from the aid of a QR Code, when and where is the recognition from the NSW Government Staff have continued to deliver driver testing, processing of licenses, dine and discover vouchers, applying for a seniors card, working with children check and every other add on app that the Government releases but the Government has failed to acknowledge the hard work of Service NSW staff. When will the Government finally acknowledge the work of Service NSW staff?
29. Why has the NSW Government and the Department of Customer Service failed in implementing repeated recommendations on cyber security for one of the state's most valuable public service departments?

Park n Pay

30. Can DCS name a backend provider they have worked with outside of Duncan solutions for tariff information and payment processing?
- (a) Specifically tariff information and payment processing?
31. Can the park n Pay app be adopted by a Council who does not currently offer paid parking, without them having to adopt paid parking?
- (a) Would this impact the functionality of the app?
 - (b) If so, can you please provide examples?

Redundancies within the Customer Service Cluster

32. How many full-time equivalent positions existed across the Customer Service cluster:
- (a) On 1 July 2020?
 - (b) On 1 July 2021?
33. How many full-time equivalent positions existed at Service NSW:
- (a) On 1 July 2019?
 - (b) On 1 July 2020?

- (c) On 1 July 2021?
34. During the Budget Estimates Hearing on 9 March 2020, Service NSW CEO Damon Rees stated Service NSW would address 'budgetary challenges' through 'the consolidation of corporate services functions' which 'includes teams like finance, technology, people and culture, marketing, communications, risk governance' (Uncorrected transcript, p. 30). In relation this:
- (a) How many full-time equivalent positions have been made redundant during the 2021-22 financial year in the teams responsible for:
 - i. Finance;
 - ii. Technology;
 - iii. People and culture;
 - iv. Marketing;
 - v. Communications; and
 - vi. Risk governance?
 - (b) How many full-time equivalent positions in 'frontline' roles have been made redundant during the 2021-22 financial year?
35. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the NSW Department of Customer Service from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
36. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the NSW Department of Customer Service?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?

37. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Board of Surveying and Spatial Information (BOSSI) from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
38. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Board of Surveying and Spatial Information (BOSSI)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
39. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Geographical Names Board of New South Wales (GNB) from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
40. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Geographical Names Board of New South Wales (GNB)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?

41. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Independent Pricing and Regulatory Tribunal of NSW from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
42. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Independent Pricing and Regulatory Tribunal of NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
43. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Information and Privacy Commission NSW from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
44. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Information and Privacy Commission NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
45. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Long Service Corporation from July 2021 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
46. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Long Service Corporation?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
47. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Architects Registration Board from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
48. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Architects Registration Board?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
49. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at NSW Fair Trading from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?

- (d) What is the full monetary value of these redundancies in savings per annum?
50. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at NSW Fair Trading?
- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?
51. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the NSW Government Telecommunications (Telco) Authority from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?
52. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the NSW Government Telecommunications (Telco) Authority?
- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?
53. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Greyhound Welfare and Integrity Commission from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

54. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Greyhound Welfare and Integrity Commission?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
55. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Registrar General from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
56. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Registrar General?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
57. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Professional Standards Councils from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
58. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Professional Standards Councils?

- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
59. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Rental Bond Board from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
60. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Rental Bond Board?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
61. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Revenue NSW from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
62. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Revenue NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?

- (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
63. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at SafeWork NSW from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
64. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at SafeWork NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
65. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Service NSW from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
66. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Service NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?

67. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the State Insurance Regulatory Authority (SIRA) from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
68. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the State Insurance Regulatory Authority (SIRA)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
69. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Subsidence Advisory NSW from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
70. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Subsidence Advisory NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
71. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Surveyor General of NSW from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?

- (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
72. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Surveyor General of NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
73. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Waste Assets Management Corporation from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
74. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Waste Assets Management Corporation?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
75. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Workers Compensation Commission from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?

- (d) What is the full monetary value of these redundancies in savings per annum?
76. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Workers Compensation Commission?
- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?
77. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Workers Compensation Independent Review Office from July 2021 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?
78. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Workers Compensation Independent Review Office?
- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

Employees

79. Minister, for each department, agency, State-owned corporation or other body, and for each division of those bodies, if any, in your portfolio:
- (a) What is the gender pay gap, both generally and across those employees in SEB or SEB-equivalent bands?
- (b) What is the highest remuneration for female employees— both generally and for SEB/SEB-equivalent employees?

- (c) What is the lowest pay received by female employees – both generally and for SEB/SEB-equivalent employees?
- (d) What is the average remuneration received by female employees – both generally and for SEB/SEB-equivalent employees?
- (e) What is the highest remuneration for male employees– both generally and for SEB/SEB-equivalent employees?
- (f) What is the lowest pay received by male employees – both generally and for SEB/SEB-equivalent employees?
- (g) What is the average remuneration received by male employees – both generally and for SEB/SEB-equivalent employees?
- (h) How many female and how many male SEB or SEB-equivalent employees are there?
- (i) What is the highest number of direct reports to female SEB or SEB-equivalent employees?
- (j) What is the lowest number of direct reports to female SEB or SEB-equivalent employees?
- (k) What is the average number of direct reports to female SEB or SEB-equivalent employees?
- (l) What is the highest number of direct reports to male SEB or SEB-equivalent employees?
- (m) What is the lowest number of direct reports to male SEB or SEB-equivalent employees?
- (n) What is the average number of direct reports to male SEB or SEB-equivalent employees?
- (o) What is the highest number of staff managed by female SEB or SEB-equivalent employees?
- (p) What is the lowest number of number of staff managed by female SEB or SEB-equivalent employees?
- (q) What is the average number of number of staff managed by female SEB or SEB-equivalent employees?
- (r) What is the highest number of staff managed by male SEB or SEB-equivalent employees?
- (s) What is the lowest number of number of staff managed by male SEB or SEB-equivalent employees?
- (t) What is the average number of number of staff managed by male SEB or SEB-equivalent employees?

- (u) In providing answers to questions (a) to (t), please provide the information for each SEB band or band equivalent
 - (v) What steps are you taking to eliminate the gender pay gap?
 - (w) What timeframe have you set to eliminate the gender pay gap?
80. Cluster Secretary- for each department, agency, State-owned corporation or other body, and for each division of those bodies, if any, in your Cluster:
- (a) What is the gender pay gap, both generally and across those employees in SEB or SEB-equivalent bands?
 - (b) What is the highest remuneration for female employees– both generally and for SEB/SEB-equivalent employees?
 - (c) What is the lowest pay received by female employees – both generally and for SEB/SEB-equivalent employees?
 - (d) What is the average remuneration received by female employees – both generally and for SEB/SEB-equivalent employees?
 - (e) What is the highest remuneration for male employees– both generally and for SEB/SEB-equivalent employees?
 - (f) What is the lowest pay received by male employees – both generally and for SEB/SEB-equivalent employees?
 - (g) What is the average remuneration received by male employees – both generally and for SEB/SEB-equivalent employees?
 - (h) How many female and how many male SEB or SEB-equivalent employees are there?
 - (i) What is the highest number of direct reports to female SEB or SEB-equivalent employees?
 - (j) What is the lowest number of direct reports to female SEB or SEB-equivalent employees?
 - (k) What is the average number of direct reports to female SEB or SEB-equivalent employees?
 - (l) What is the highest number of direct reports to male SEB or SEB-equivalent employees?
 - (m) What is the lowest number of direct reports to male SEB or SEB-equivalent employees?
 - (n) What is the average number of direct reports to male SEB or SEB-equivalent employees?
 - (o) What is the highest number of staff managed by female SEB or SEB-equivalent employees?

- (p) What is the lowest number of number of staff managed by female SEB or SEB-equivalent employees?
- (q) What is the average number of number of staff managed by female SEB or SEB-equivalent employees?
- (r) What is the highest number of staff managed by male SEB or SEB-equivalent employees?
- (s) What is the lowest number of number of staff managed by male SEB or SEB-equivalent employees?
- (t) What is the average number of number of staff managed by male SEB or SEB-equivalent employees?
- (u) In providing answers to questions (a) to (t), please provide the information for each SEB band or band equivalent
- (v) What steps are you taking to eliminate the gender pay gap?
- (w) What timeframe have you set to eliminate the gender pay gap?

Disability Employment

81. How many employees who identify with having a disability are employed by:
- (a) Department of Customer Service
 - (b) Service NSW
 - (c) Information and Privacy Commission
 - (d) Independent Pricing and Regulatory Tribunal
 - (e) Independent Review Office
82. How many senior managers who identify with having a disability are employed by:
- (a) Department of Customer Service
 - (b) Service NSW
 - (c) Information and Privacy Commission
 - (d) Independent Pricing and Regulatory Tribunal
 - (e) Independent Review Office