

Budget Estimates
Minister for Mental Health, Regional Youth and Women
Supplementary Questions
3 September 2019

Questions from Ms Cate Faehrmann MLC

Mental Health in Emergency Departments

1. What is the current rate of patients being turned away after a presentation to an Emergency Department due to psychiatric units being at capacity?
 - a) In hours, what is the average wait for a psychiatric bed in NSW?
2. On average, what percentage of acute mental health unit patients are forensic patients? Why are these patients not treated in forensic environments?
 - a) On average, what percentage of acute mental health unit patients are drug-affected patients being treated for drug-related experiences? Why are these patients not treated in separate, specialist facilities?
3. The 2019-2020 Budget provides for 1,060 additional medical staff and 880 allied health staff, can the Minister identify:
 - a) How many of these additional staff will be psychiatrists?
 - b) What proportion of the additional mental health nurses will be Registered Nurses?
4. At what rates are locums being used to cover psychiatrists in NSW public hospitals (by state average, and regional average)?
 - a) How many psychiatry locums are engaged on a part-time, fly-in fly-out basis in NSW?
5. The 2019-20 Budget states that an additional 100 school counsellors or psychologists and 350 support officers will be funded. Can the Minister outline:
 - a) How many total FTE school counsellors will there be in NSW by 2023? How many schools in NSW will not have access to a school counsellor?
 - b) How many total FTE psychologists will there be in NSW by 2023? How many schools in NSW will not have access to a psychologist?
 - c) What criteria is used when deciding what school is able to access these resources?
6. According to the [2015 Young People in Custody Health Survey](#), 83% of young people in detention in NSW, had at least one psychological disorder. 63% of young people in detention had at least two psychological disorders. Can the Minister outline:
 - a) How many FTE psychiatrists work in the state's youth detention centres?
 - b) How many FTE psychologists work in the state's youth detention centres?
 - c) Given these answers, is the Minister confident that the psychological and mental health needs of young people in detention are adequately met?

7. How many patients have used NSW Government funded telepsychiatry services in 2018/19?
 - a) What is the average cost per patient to the government for telepsychiatry services? How does this compare to traditional service delivery?
 - b) Does the Government have a telepsychiatry strategy?
8. The 2019-2020 Budget allocated \$8.3 million to improve access and delivery of mental health services for communities affected by drought. Can the Minister outline:
 - a) How many people are expected to access mental health services under this funding?
 - b) How many people have accessed mental health services under this funding so far?
9. What is the usual mental health referral process for someone seeking assistance from a SHS?
 - a) What training do SHS staff undertake in identifying mental health issues, and working with mental health consumers?
 - b) In 2018-19, how many people were referred to a mental health service from a SHS?
 - c) How many psychologists and/or other mental health workers are employed by SHS in NSW?
10. What is the rate of Indigenous suicide compared to that of non-Indigenous people in NSW?
 - a) Is there a target to close the gap in Indigenous suicide?
 - b) As part of the Premier's Priorities to reduce the rate of suicide deaths in NSW by 20 per cent by 2023, will the Minister consider adopting [beyondBlue's recommendation](#) to set a target to halve the gap in the rates of Indigenous suicide by 2028?
11. What was the rate of episodes of seclusion per 1000 bed days in the Sydney Local Health District?
 - a) What was the average length of a seclusion event?
 - b) How many people who are admitted for mental health reasons have at least one seclusion event?
12. How are Sydney LHD mental health services performing against their various KPIs including the use of seclusion and restraints?
13. What is the average rate of readmission of a mental health patient who had presented to an emergency department within within 28 days?
 - a) What is the average rate of 7 day community follow up of mental health patients who have presented to an emergency department?
14. What is the current rate of ED stays greater than 24 hours for mental health patients in South West Sydney Local Health District EDs?
 - a) how long has this been above ten percent?

- b) when was the minister first made aware of this rate?
 - c) why is this rate much worse than any other district?
 - d) What is the bed occupancy rate compared to other districts?
 - e) How long has South West Sydney been the worst performer?
 - f) Has the minister or the ministry received any requests for funding from South West Sydney Local Health District to address this problem
15. Out of the \$2.1 billion allocated to mental health in the budget, how much has been allocated to local health districts?
- a) How does the Ministry track that expenditure?
16. The NSW government operates a 24-hour mental health telephone service operating seven days a week across NSW
- a) How many people wait on the mental health line for more than ten minutes?
 - b) How many people wait more than 30 minutes?
 - c) How many people wait more than one hour?
 - d) How many people wait more than four hours?
 - e) How many people wait more than 12 hours?
 - f) How many people wait more than 24 hours?
 - g) How many districts do you have this data for?
 - h) How many phone calls result in referrals to emergency departments?
17. What is the unmet demand in NSW for beds and community services (in FTE)?

ANSWERS

1. All patients are clinically assessed and given the most appropriate and available treatment at any given time. This may change during the course of care.
 - a. The average wait time for a Mental Health bed in NSW in 2018-19 was 3.9 hours.
2. Less than 1% of acute mental health unit patients are forensic patients. Forensic patients will on occasion require readmission to hospital while residing in the community subject to a conditional release order. It may be appropriate for those patients requiring readmission to be admitted to an acute mental health facility rather than a more secure forensic facility because the *Mental Health Act 2007* (NSW) requires the least restrictive form of care that is consistent with safe and effective care.
 - a. In 2018-19, of a total 36,159 of overnight separations from an acute mental health unit in NSW, 5.4% of separations had a primary diagnosis of substance use, excluding substance induced psychosis.

Some patients who present to mental health units experience comorbid mental health conditions and substance misuse disorders. These patients may be admitted to mental

health units for care following comprehensive clinical assessment or referred to drug and alcohol services as required.

3. a. and b.

Local Health Districts and Speciality Networks will determine the number and type of doctors, including the number of psychiatrists required, to meet health service needs and workforce requirements and then undertake recruitment to fill these positions.

4. In the period 8 to 15 July 2019:

- there were 42.4 Full Time Equivalent (FTE) junior medical officer vacancies in psychiatry. Of these, 35.4 per cent were filled by locums, and 31 per cent were filled by a combination of locums or increasing hours of existing part time staff.
- there were seven FTE career medical officer vacancies in psychiatry. Of these 71.4 per cent were filled by locums.
- There were 35.41 FTE staff specialist vacancies in psychiatry. Of these 46.4 per cent were filled by locums
- There were six visiting medical officer vacancies in psychiatry. Of these nil were filled by locums and 17 per cent filled through a temporary appointment.

a. This information is not available to the Ministry of Health.

5. NSW Health is able to report on our specific workforce from the statewide human resources and payroll system. Workforce associated with school counsellors, physiologists or support officers in schools will need to be sourced by the Department of Education directly.

6. Justice Health and Forensic Mental Health Network (the Network) through the Adolescent Mental Health stream employs:

- one clinical director
- five staff specialist (SS) psychiatrists and
- six visiting medical officer (VMO) psychiatrists.

All psychiatrists additionally have formal child and adolescent psychiatry and/or forensic psychiatry qualifications.

a. The total SS psychiatrist full-time equivalent (FTE) hours are 2.35 FTE. The total VMO FTE hours are 1.1 FTE. The total psychiatry hours provided by the Network is 3.35 FTE = 134 hours per week.

b. Psychologists employed in youth detention centres are all employed by Youth Justice NSW.

c. As a team of medical specialist psychiatrists the Network is confident that the psychiatric treatment and care needs of young people in detention are being adequately met.

7. a. and b. This information is not centrally held.

8. a) NSW Health estimates that up to 3,000 people will access mental health services, supports and counselling under this funding. This will be additional to those who are

expected to participate in mental wellbeing promotion activities, estimated to be between 10,000 and 20,000 people.

b) Data for programs under the \$8.3 million enhancement of the Emergency Drought Relief Mental Health Supports is not yet available.

i. The initial drought package funding of \$6.3 million (over 2018-19 and 2019-20) has provided counselling and supports as well as links to mental health services for over 1000 people. In addition to this 13,000 people have participated in mental health promotion activities or training under this initial package to date.

9. Specialist Homelessness Services (SHS) are managed by the Department of Communities and Justice. These questions should be directed to the Minister for Families, Communities and Disability Services.

10. The rate of suicide in Aboriginal communities is twice that of the non-Aboriginal community.

a) Suicide prevention is currently not included in the national Closing the Gap targets.

b) The Premier's Priority is to reduce the rate of suicide deaths in NSW by 20 per cent by 2023 as part of the journey towards zero suicides. The NSW Government is investing \$7.725 million over the next three years into suicide prevention activities in Aboriginal community controlled health organisations. Aboriginal communities are also a high priority for all of the Government's Towards Zero Suicides initiatives, valued at a total of \$87 million over the next three years.

11. This information is available on the website of the Bureau of health information http://www.bhi.nsw.gov.au/BHI_reports/healthcare_quarterly/Apr-Jun2019

12. See the Sydney Local Health District Service Agreement which is available at slhd.nsw.gov.au

13. Currently, routine reporting on readmissions to an acute mental health facility within 28 days, does not distinguish between discharge from an acute mental health facility or an emergency department.

a) See the NSW Health Annual Report.

14. This information is available on the Bureau of Health Information website at www.bhi.nsw.gov.au.

(a), (c)-(f) This information is available on the Bureau of Health Information website at www.bhi.nsw.gov.au.

(b). The Minister is briefed on a range of matters relevant to the Mental Health portfolio.

15. Incl (a)

Local health district funding for mental health services is allocated via the annual Service Agreement process and includes a range of reporting requirements. The Ministry uses the information provided by the local health districts to comply with its NSW Treasury reporting obligations.

16. This information is not collected centrally.

17. Beds

The National Mental Health Service Planning Framework (NMHSPF) estimates demand for 1,972 hospital-based mental health acute, non-acute and sub-acute beds (excluding forensic and residential beds) in 2017-18. There were 2,477 public hospital-based mental health acute, non-acute and sub-acute beds available (excluding Forensic beds) meeting 125.59% of the estimated whole of state demand for these hospital-based beds in 2017-18.

Direct Care Community FTE:

For specialist ambulatory (community) direct care FTE, data is currently available for 2016-17. The NMHSPF estimates that 4,493.57 specialist mental health direct care community FTE (excluding peer workers) was required in 2016-17. In comparison, specialist community mental health direct care FTE at 2,873.30, was 63.94% of the estimated demand.

The NMHSPF models demand/need for community direct care FTE based on types of services provided.

Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

Patient care

18. The current state target for post discharge care for patients is 70%. Why was the discharge care rate for mental health patients at Maitland Hospital in 2017-18 54%?
- a) Where more staff allocated or more funding provided to Maitland Hospital to assist in increasing post discharge care mental health patients?
 - i. If yes, how many more staff were allocated?
 - ii. If yes, how much more funding was provided?
 - b) Were investigations done as to why the post discharge community care follow up was so low? If yes, why?
 - c) What was the post discharge care rate for mental health patients at Maitland Hospital in 2018-19?
19. Are there currently any requirements on release for a patient to attend or seek follow up care?
- a) Is it ever mandatory that a patient seek follow up care after being discharged from an inpatient mental health unit or facility?
20. Is there currently a State target for the re-admission rate after 28 days for mental health patients?
- a) The number of 28 day re-admissions rate increased from 16-17 to 17-18 from 14.2% to 14.8%. Have the department investigated why this may have occurred?

- i. If yes, what were the results?
 - ii. Further multi-level list
- 21. Is there currently a State target for seclusion rates of mental health patients in emergency departments, mental health units or facilities?
 - a) At Manning hospital the seclusion rate from 20116-17 to 2017-18 increased drastically from 1.4 to 12 per 1,000 bed days. Were more security staff or nurses hired to deal with this increase?
 - i. Have the department investigated why this may have occurred?
 - ii. If yes, what were the result?
- 22. Birunji Adolescent Mental Health Unit has been said to not have had a fulltime clinical psychologist on site from at least November last year up until around June this year. There have been further reports that there was not a full time clinical psychologist for approximately two years. Can you confirm the dates that there was no fulltime clinical psychologist present at the Birunji Adolescent Mental Health Unit?
 - a) Why was there not a fulltime or fulltime equivalent psychologist at this facility for a prolonged period of time?
 - b) Is it correct that there are two part time clinical psychologist at this facility?
 - c) Was the position advertised as part time?
 - d) Is the Department looking at hiring a fulltime clinical psychologist at this facility?
- 23. What criteria is an individual considered against when deciding if they should kept in inpatient care?

ANSWERS

18. a. b. and c.

Hunter New England Mental Health Services attempts to contact all mental health clients within 24 hours of discharge to arrange any additional supports as required, this can include community care.

The result of 54% in 2017-18 reflects the number of patients who were unable to be contacted, despite multiple attempts. It did not represent a need for more staff and as such no further staff were allocated.

Post discharge care rates for Maitland Hospital have improved to 61.9 per cent in 2018-19.

19. Consumers returning to the community following an acute mental health admission are required to be followed up by the Mental Health Service within seven days of their discharge.
- a) Contemporary service provision is based on person-centred approaches to treatment and care which promotes self-determination. Services are well oriented to engaging consumers in care but consumers cannot be compelled to attend follow up care.

20. This information is available in the NSW Health annual report at www.health.nsw.gov.au

21. a. b. and c.

Yes. There is no NSW target for seclusion rates in emergency departments.

The seclusion events recorded at Manning Mental Health Service between 2017– 2018, reflect a small number of patients with severe behaviours who required seclusion to keep themselves, staff and others safe. It was not identified the additional security staff or nurses were required at that time.

22. a. b. c and d.

The Birunji Mental Health Unit has a complete Multidisciplinary team involved in providing care to consumers.

They have access to Psychiatrist, Social Workers, Occupational Therapists, and Diversional Therapists, as well as nursing staff 24/7 who also provide care to consumers in the unit.

During 2 October 2016 - 10 June 2019, several attempts were made to recruit a clinical psychologist to Birunji Adolescent Mental Health Unit, without success.

The clinical psychologist position was advertised as a full-time position. However, due to difficulty attracting full-time applicants, it was agreed that the position would be filled with two part-time clinical psychologists.

One clinical psychologist was successfully hired and commenced three days per week (0.6 FTE), in June 2019. A second clinical psychologist was due to commence two days per week (0.4 FTE) in September 2019; however, withdrew for personal reasons. That position is being progressed for advertisement.

Should the total 1.0 FTE become vacant again, the position will be advertised for a full-time clinical psychologist.

23. In line with contemporary recovery oriented and person-centred care principles, care plans are regularly reviewed by the treating multidisciplinary team in collaboration with the consumer and their family/carers to ensure treatment and care meets the needs of consumers at the time.

The decision to discharge an individual from inpatient care is made by assessing and managing the risk of harm to self or others and on approval by the treating psychiatrist.

Randwick Hospital Campus Redevelopment

24. How many beds are currently allocated for specifically for mental health inpatient care at Prince of Wales Hospital?

25. How many beds are currently allocated for specifically for mental health patients at the Prince of Wales Hospital Emergency Department?

26. As part of the Randwick Hospital Development, how many beds will be allocated specifically for mental health patients once the redevelopment is complete in 2024?

- a) How many of these beds will be for mental health inpatient care?
 - b) How many of these bed will be for mental health presentations to emergency departments?
27. How many mental health staff are currently employed at Prince of Wales Hospital?
- a) How many clinical psychologist are employed at this facility?
28. How many mental health staff will be employed once the redevelopment is complete in 2024?
- A) How of many of these will be clinical psychologists?

ANSWERS

24. Beds are reported by local health district in the NSW Health annual report available at www.health.nsw.gov.au.
25. The ED accommodates mental health presentations in a number of assessment and treatment areas within the ED. Beds are not quarantined. There is a co-located Psychiatric Emergency Care Centre (PECC) with four beds.
26. a. and b.
- The new Acute Services Building for the Prince of Wales Hospital is expected to be completed in 2022.
- Beds are reported by local health district in the NSW Health annual report available at www.health.nsw.gov.au.
- The new Psychiatric Emergency Care Centre will grow by 50 per cent from four to six beds when the Prince of Wales Acute Services Building opens in 2022.
27. Incl (a)
- Local health districts and hospitals vary staffing profiles and numbers to appropriately meet operational need at any point in time.
28. a. Mental Health Units are staffed in line with service demands. The number of additional staff required to support the redevelopment will be related to the operational funding allocation that will be confirmed closer to the opening date.

Youth Mental Health

29. In the NSW Government Response to the Joint Committee on Children and Young People Prevention of Youth Suicide, it stated that the Government was planning to pilot a youth after care service to provide assertive outreach to young people following a suicide attempt. Has this pilot program begun?
- a) If yes, what funding has been allocated to this program?
 - b) Where is/ or will the program be piloted?

- c) What type of mental health patients will be a part of this pilot program i.e. those who have had suicide attempts, inpatients, emergency department presentations etc?
- d) What services are being provided by this pilot program?
- e) If results are positive, will this program be mandatory as a condition of discharge for young mental health inpatients?
 - i. Have the department investigated why this may have occurred?
 - ii. If yes, what were the result?

ANSWER

29. (a) (b) (c) (d) (e) i and ii

Under the Commonwealth Health Innovation Fund, NSW Health will deliver a Youth Aftercare Pilot program in two NSW locations for \$4.2 million over the next three years. It will provide an intensive community-based developmentally-appropriate assertive outreach service for young people following a health service presentation of suicidal ideation or intentional self-harm.

NSW Health will commission Community Managed Organisations (CMO) to implement the pilot services through a co-design process. The co-design process is underway and involves partnering with service providers, peak bodies, experts, young people and their families to ensure the pilot services reflect the most recent innovations in the field, and meet the needs of young people.

Under the program, NSW Health is also commissioning an independent organisation to conduct an outcomes-focused evaluation. Evaluating the pilot services will be critical to improving responses to young people at risk of suicide, and to further development of the program.

Employment

- 30. In relation to the requirements to consult on the initiatives outlined in the NSW Mentally Health Workplaces Strategy can you provide details of how and when this consultation occurred in each agency?
- 31. In relation to the integrated approach to prevention and management of mental health, which agencies have implemented an integrated approach?
 - a) Which agencies have not?
- 32. In relation to the testing the effectiveness of the initiatives in consultation work how many agencies have commenced this?
 - a) What were the results of this testing?
- 33. Are you aware of how many SafeWork Inspector Improvement Notices have been issued for NSW Health in the last two years on psychological hazards?

ANSWERS

30. and 31. NSW Health is committed to ensuring the obligations set out in Work Health and Safety legislation relating to consultation with workers on issues that affect their health and safety, continue to be met. Districts and Networks have a range of strategies to prevent and manage the wellbeing of their workers, both physical and psychological and work will continue to develop additional strategies where this is necessary. SafeWork NSW has a mechanism in place to assess the performance of government clusters across a range of risk areas, including the provision of a mentally healthy workforce.

32. The NSW Mentally Healthy Workplaces Strategy 2018-2022 aims to:

- reduce the impact of mental ill-health in working age people
- improve health and social outcomes for the people of NSW
- improve capability and increase productivity of workplaces.

The strategy's target is that 'by 2022, more than 90,000 NSW businesses will be taking effective action to create mentally healthy workplaces'.

The strategy is not aimed at 'agencies', but rather at the broader workforce/ business sector. The implementation/ target audience is not the responsibility of the Ministry of Health.

SafeWork NSW (Dept of Customer Service) may be able to provide advice re engagement by businesses in the strategy.

33. SafeWork does not categorise improvement notices.

Mental Health Beds

34. How many beds in NSW public hospitals are currently solely allocated for mental health patients?

35. How mental health beds are currently in the following:

- a) Central Coast Local Health District
 - i. Gosford Hospital
 - ii. Wyong Hospital
- b) Illawarra Shoalhaven Local Health District
 - i. Shellharbour Hospital
 - ii. Wollongong Hospital
- c) Nepean Blue Mountains Local Health District
 - i. Blue Mountains Hospital
 - ii. Nepean Hospital
- d) Northern Sydney Local Health District
 - i. Greenwich Hospital
 - ii. Hornsby Hospital
 - iii. Macquarie Hospital

- iv. Manly Hospital
- v. Royal North Shore Hospital
- e) South Eastern Sydney Local Health District
 - i. Prince of Wales Hospital
 - ii. St George Hospital
 - iii. Sutherland Hospital
- f) South Western Sydney Local Health District
 - i. Bankstown Hospital
 - ii. Bowral Hospital
 - iii. Braeside Hospital
 - iv. Campbelltown Hospital
 - v. Liverpool Hospital
- g) Sydney Local Health District
 - i. Concord Hospital
 - ii. Royal prince Alfred Hospital
- h) Western Sydney Local Health District
 - i. Blacktown Hospital
 - ii. Cumberland Hospital
 - iii. Westmead Hospital
- i) Far West Local Health District
 - i. Broken Hill Hospital
- j) Hunter New England Local Health District
 - i. Armidale Hospital
 - ii. Hunter New England Hospital
 - iii. John Hunter Hospital
 - iv. Maitland Hospital
 - v. Manning Hospital
 - vi. Morisset Hospital
 - vii. Tamworth Hospital
- k) Mid North Coast Local Health District
 - i. Coffs Harbour Hospital
 - ii. Kempsey Hospital
 - iii. Port Macquarie Hospital
- l) Murrumbidgee Local Health District

- i. Wagga Wagga Hospital
- m) Southern NSW Local Health District
 - i. Goulburn Hospital
 - ii. South East Regional Hospital
- n) Western NSW Local Health District
 - i. Bathurst Hospital
 - ii. Dubbo Hospital
 - iii. Orange Health Service
- o) Sydney Children's Hospital Network
 - i. Children's Hospital at Westmead
 - ii. Sydney Children's Hospital
- p) Justice and Forensic Mental Health
 - i. Forensic Hospital
 - ii. Long Bay
 - iii. Metropolitan Remand and Reception Centre
 - iv. Mulawa
- q) St Vincent's Health Network
 - i. St Joseph's Hospital
 - ii. St Vincent's Hospital

36. How mental health beds were in the below each year for the last 5 years:

- a) Central Coast Local Health District
 - i. Gosford Hospital
 - ii. Wyong Hospital
- b) Illawarra Shoalhaven Local Health District
 - i. Shellharbour Hospital
 - ii. Wollongong Hospital
- c) Nepean Blue Mountains Local Health District
 - i. Blue Mountains Hospital
 - ii. Nepean Hospital
- d) Northern Sydney Local Health District
 - i. Greenwich Hospital
 - ii. Hornsby Hospital
 - iii. Macquarie Hospital
 - iv. Manly Hospital

- v. Royal North Shore Hospital
- e) South Eastern Sydney Local Health District
 - i. Prince of Wales Hospital
 - ii. St George Hospital
 - iii. Sutherland Hospital
- f) South Western Sydney Local Health District
 - i. Bankstown Hospital
 - ii. Bowral Hospital
 - iii. Braeside Hospital
 - iv. Campbelltown Hospital
 - v. Liverpool Hospital
 - vi. Sydney Local Health District
 - vii. Concord Hospital
 - viii. Royal prince Alfred Hospital
- g) Western Sydney Local Health District
 - i. Blacktown Hospital
 - ii. Cumberland Hospital
 - iii. Westmead Hospital
- h) Far West Local Health District
 - i. Broken Hill Hospital
- i) Hunter New England Local Health District
 - i. Armidale Hospital
 - ii. Hunter New England Hospital
 - iii. John Hunter Hospital
 - iv. Maitland Hospital
 - v. Manning Hospital
 - vi. Morisset Hospital
 - vii. Tamworth Hospital
- j) Mid North Coast Local Health District
 - i. Coffs Harbour Hospital
 - ii. Kempsey Hospital
 - iii. Port Macquarie Hospital
- k) Murrumbidgee Local Health District
 - i. Wagga Wagga Hospital

- l) Southern NSW Local Health District
 - i. Goulburn Hospital
 - ii. South East Regional Hospital
- m) Western NSW Local Health District
 - i. Bathurst Hospital
 - ii. Dubbo Hospital
 - iii. Orange Health Service
- n) Sydney Children's Hospital Network
 - i. Children's Hospital at Westmead
 - ii. Sydney Children's Hospital
- o) Justice and Forensic Mental Health
 - i. Forensic Hospital
 - ii. Long Bay
 - iii. Metropolitan Remand and Reception Centre
 - iv. Mulawa
- p) St Vincent's Health Network
 - i. St Joseph's Hospital
 - ii. St Vincent's Hospital

37. How many beds are there in emergency departments in NSW allocated solely to mental health presentations?
38. How many incidences of emergency department bed block were there in 2018-19?
39. How many incidences were there in 2018-19 where a mental health presentation to emergency has been turned away due to bed block?
- a) In which Local Health Districts or networks did this occur?

ANSWERS

34. In NSW, an average of 2,744 Mental Health beds were available in 2018-19.

35. and 36.

This information is available in the NSW Health annual report at www.health.nsw.gov.au.

37. There are no emergency department beds that are solely allocated to mental health presentations. All presentations to emergency departments are clinically assessed, with the patient subsequently treated in the most appropriate location.

38. and 39.

This information is not available as bed block is not a measure used in the NSW Health system, nor is it a national measure.

Seclusion and Restraint

40. In July the Department released the Mental Health Safety and Quality in NSW Implementation Update. In that report it stated that as of the 31st of 2019, 17 local health districts/ networks had completed their local seclusion and restraint prevention plan. Have all 19 districts/networks completed their local plans?
 - a) If no, what districts/networks is yet to complete their local plan? And why have they yet to complete it?
41. It stated in the report that two districts had not completed their plans as of the 31 March. It outlines the Central Coast as being one of them, what was the other?
42. Why was The Central Coast and the other unidentified district/ networks' local seclusion and restraint prevention plan delayed by at least 5 months, as the project was set to be completed in September 2018?
43. Are there any penalties for Local Health Districts/ Networks that do not meet deadlines set by the NSW Health?
44. Have there been any incidences of fatalities or serious injuries after in implementation of the Local Health Districts and Networks local seclusion and restraint implementation plans?
45. It was reported on the 20th of August 2019 of a man dying after being restrained at Prince of Wales Hospital. Is there currently an investigation underway as to why this fatality occurred?
 - a) When is the investigation set to be complete?
 - b) Will the findings of the investigation be made public?

ANSWERS

40. Yes, all 18 local health districts and specialty health networks have completed local action plans.
41. As at 31 March 2019, Central Coast LHD was finalising their local action plan. This plan is now finalised. All other local health districts and specialty health networks had completed their action plans. The March 2019 Implementation Update's reference to two districts having not completed local action plans was incorrect.
42. Central Coast LHD co-designed the therapeutic environment redevelopment with carers and consumers. This work was underway when the milestone was reached and a local decision was made to respect the group's involvement and ensure the therapeutic environment consultation and implementation was completed before marking the milestone as complete.

43. Performance, including implementation progress, is managed through the NSW Health Performance Framework.
44. There have been two cases relating to patients.
45. Yes.
 - a. and b. This matter has been reported to the NSW Coroner. The Local Health District is undertaking a Root Cause Analysis in accordance with the NSW Health Incident Management Policy.

Mental Health Commission

46. What do you see as the role of the NSW Mental Health Commission?
47. Does the Mental Health Commission have set targets, goals or KPI's to meet each financial year?
 - a) Does the Minister set the targets or does the Mental Health Commission?
48. How often does the Minister for Mental Health meet with the Mental Health Commission?
 - a) Does the Minister only meet with the Commissioner or does the Minister also meet with Deputy Commissioners and other Mental Health Commission staff?
49. How many Deputy Commissioners have resigned from the Mental Health Commission since 2017?
50. How many staff have resigned from the Mental Health Commission since 2017?
51. The People Matter 2018 survey results from the Mental Health Commission were very low, with only 19% of employees agreeing that 'senior managers effectively lead and manage change' and 'that senior managers model the values of my organisation'. Has the Minister for Mental Health launched an investigation into why these results were so low?
 - a) If yes, what were the results of this investigation?
 - b) If no, why has the Minister for Mental Health not investigated this matter?
 - c) What steps has the Minister for Mental Health taken to improve employee satisfaction with senior management?
 - d) Does the Minister have faith in the NSW Mental Health Commissioner?

ANSWERS

46. The *Mental Health Commission Act 2012* outlines the functions of the Commission.
47. The Commission's activities are guided by:
 - Annual Charter Letter from the Minister for Mental Health,
 - Living Well: A Strategic Plan for Mental Health in NSW 2014-2024, and
 - Key Directions 2018-2023 which guides the business operations.

48. Meetings are held on a monthly basis, and there is scope for additional ad-hoc meetings if necessary.
- a. Meets with the Commissioner, and where required, with the Deputy Commissioner or appointed staff member when they are the subject matter expert.
49. Information on Commissioners is available in the Mental Health Commission Annual Report, which can be found <https://nswmentalhealthcommission.com.au/>
50. Information on Mental Health Commission staff is available in the Mental Health Commission Annual Report, which can be found at <https://nswmentalhealthcommission.com.au/>
51. No investigation was launched due to the following rationale and actions by the Commission. In October 2018, the Commission contacted the NSW Public Service Commission seeking advice in relation to the findings of the People Matter Employee Survey (PMES) conducted in June 2018 relating to the Mental Health Commission of NSW. In particular, the Commission was concerned that there were 22 staff working at the Commission at that time (including ongoing, temporary and contract staff) and that there were 37 respondents to the 2018 survey. The Commission was advised that the potential reasons for inflated response rates (over 100%) in the survey may include:

- Mismatch between headcount and responses: for example, changes due to staff movements after headcount has been supplied by the agency for the survey, or employees who are not included in the headcount, completing the survey as recipients of broadcast emails with the survey link (for example, staff on leave, temporary staff, or contractors). Lost passwords: employees who do not finish the survey in one sitting and lose the password they created at the start of the survey, need to start a new survey to complete it, thus creating two surveys.
- People from other Health organisations choosing the wrong survey: the same survey link goes to all Health organisations. Respondents select their organisation from a list of 31 Health organisations at the start of the survey.
- Employees completing more than one survey intentionally. This is possible because unique IDs such as email addresses are not retained by the independent survey company.

The 2018 survey exposed issues with the reliability and validity of reporting small agency responses and further inquiry for quality improvement relating to data integrity was sought with the NSW Public Service Commission for 2019 survey.

What has changed between the 2018 and 2019 results?

- The Commission improved on all domains compared to the 2018 results.
- The greatest improvements (based on the aggregate scores of questions within each domain) were the Commission's 'Flexible Working' arrangements, 'Senior Managers', and with 'Public Sector Values'

- In terms of individual questions within each domain, Senior Managers have shown significant improvements. Six of nine questions in this domain were the most improved of all questions in the survey. The two most improved questions in the survey were:
 - I feel that senior managers effectively lead and manage change
 - I feel that senior managers model the values of my organisation.

Other most improved areas are:

- Employees are more confident in the way recruitment decisions are made.
- Public Sector Values in relation to how senior managers lead their teams, and how the Commission focuses on improving the work they do.
- Diversity & Inclusions as well as flexible working arrangements in the Commission.

All these improved areas have contributed to an improvement in the organisational culture within the Commission in the last 12 months.

The work of the Commission and Commissioners is valuable in improving the mental health system in NSW.

Ministerial Travel/Meal Allowance

52. How many nights travel were claimed by the Minister during the 2018-19 period?
53. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
54. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
55. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

ANSWERS to 52-55 - in 2018-19, total expenditure by the Ministry in domestic travel was \$1,093,735.

Efficiency dividends

56. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
57. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
 1. 2019-20?
 2. 2020-21?

3. 2021-22?

58. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

ANSWERS to 56-58 - refer to responses by the Health portfolio lead Minister.

Ministerial Office Administration

59. How many staff are in your ministerial office?
- a) What was the average salary for staff members in your office during 2018-19?
 - b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
60. How many iPhone/smart phones are assigned to your staff?
- a) For each phone, how much was each bill in 2018-19?
 - b) How many phones have been lost or replaced due to damage in your office?
 - c) What is the cost of replacing those phones?
61. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
 - b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
 - c) What was the cost of replacing these devices?
62. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- a) What is the cost of this?
63. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
- a) If so, what was the cost of these items?
64. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
- a) If so, what was the cost of these items?
65. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
- a) What are these services/newspapers/magazines/journals/periodicals?
 - b) Who is the subscriber for each of these?
66. What was the total value of all gifts purchased for use by you and your office in 2018-19?
- a) What were the gifts purchased?
 - b) Who were they gifted to?

67. Do you purchase bottled water or provide water coolers for your office?
 - a) What is the monthly cost of this?
68. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
69. What non-standard features are fitted to your ministerial vehicle?
 - a) What is the cost of each non-standard feature?
70. What was the total bill for your office in 2018-19 for:
 - a) Taxi hire
 - b) Limousine hire
 - c) Private hire care
 - d) Hire car rental
 - e) Ridesharing services?
71. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
 - a. If yes, will you please detail each trip, the method of transport and the cost?
72. Have you had media training or speech training?
 - a) If yes, who paid for it?
 - b) If paid by taxpayers, what was the amount paid in 2018-19?

ANSWERS

59. Ministers' Office staff numbers and salary bands are available on the DPC website. Refer to: <https://www.dpc.nsw.gov.au/publications/premiers-and-ministers-staff-numbers/>
60. a. b. and c. There were 261 smartphones and other mobile devices allocated across the Ministers' IT Network in 2018-2019. The total usage cost of these smart phones and other mobile devices (including iPads) was \$334,630, compared to 2009-10 expenditure of \$434,854 under Labor. There were 6 devices lost/stolen across the Ministerial Offices during 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.
61. a. There were 111 iPads allocated across the Ministers' IT Network in 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.
62. Artwork in Ministers' Offices includes art donated at no cost.
63. and 64. Floral arrangements purchased by the Ministry are managed within Ministerial office budgets.

65. Ministers' offices subscribe to a modest number of publications, which are managed within Ministerial office budgets.
66. Gifts are presented to dignitaries during overseas missions and to dignitaries visiting NSW in accordance with established protocol.
67. The Ministry spent \$466 on filtered water for their offices in 2018-19.
68. Expenditure on hospitality across the Ministry totalled \$27,782 in 2018-19, which includes catering for stakeholder meetings and courtesy calls with visiting dignitaries.
It is noted that all expenditure on Ministerial staff entertainment and activities within the Office of the Minister for Mental Health, Regional Youth and Women is personally funded by the Minister and Chief of Staff, and individual staff.
69. Ministers, the Leader of the Opposition, other nominated public office holders and certain former office holders are provided with official cars and drivers. During 2018-19, all costs associated with these vehicles were paid from the relevant Ministerial office budget.
70. Expenditure on taxis, hire cars and ride share services in 2018-19 across the Ministry was \$119,179, compared to 2009-10 expenditure of \$175,776 under Labor.
71. Expenditure on charter flights for the Ministry totalled \$83,845 in 2018-19, compared to 2009-10 expenditure of \$281,567 under Labor.
72. The Minister undertakes various professional development training that is personally funded by the Minister.

Agile Workspaces/Activity Based Working/Hot-desking

73. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?
 - a) If not, are there plans to introduce activity based working practices in 2019-20?
74. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

ANSWERS to 73-74 – refer to responses by the Health portfolio lead Minister.

Hospitality

75. For each department, statutory agency and/or other body in the Minister's portfolio please report:
 - a) How much was spent on hospitality, including catering and beverages, in 2018-19?
 - b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
 - I. How many?

- II. What was their purchase cost?
- III. What is their maintenance cost?
- IV. Who has access to them?
- V. Which staff have access to the machines?

ANSWER to 75 - refer to responses by the Health portfolio lead Minister

Labour Hire Firms

76. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:

- a) The names of the firms utilised
- b) The total amount paid to each firm engaged
- c) The average tenure period for an employee provided by a labour hire company
- d) The longest tenure for an employee provided by a labour hire company
- e) The duties conducted by employees engaged through a labour hire company
- f) The office locations of employees engaged through a labour hire company
- g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- h) Who authorised the use of labour hire companies?
- i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

ANSWER to 76 – refer to responses by the Health portfolio lead Minister.

Stationary

77. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) What was the cost of stationary for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- b) What brand of paper is used?
 - i. Is this paper Australian made?

ANSWER to 77 – refer responses by the Health portfolio lead Minister.

Credit Cards

78. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- c) What was each largest reported purchase for?
- d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- g) How many credit cards have been reported lost or stolen?
 - i. What was the cost to replace them?

- h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
 - i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?
- i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- k) Can a copy of the staff credit card policy please be provided?

ANSWERS to 78 – refer responses by the Health portfolio lead Minister.

Media and Public Relations

79. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a. How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- b. What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- c. What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- d. Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- e. How much was spent on media or public relations advisers in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18

iv. 2018-2019

v. 2019-present?

ANSWER to 79 – refer responses by the Health portfolio lead Minister.

Facebook

80. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

81. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

ANSWERS

80. No tax payer money has been spent on Facebook advertising or sponsored posts.

81. Refer to responses by the Health portfolio lead Minister.

Overseas Trips

82. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- a. If so, did any of your relatives or friends accompany you on these trips?
- b. Have you undertaken any official overseas travel that was privately funded?
- c. If so, what was the nature of these trips?
- d. Who paid for these trips?

ANSWERS

82. Details of overseas travel including costs are published on agency websites.

Department/Agency Travel

83. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:

- a) Taxi hire
- b) Limousine
- c) Private car hire
- d) Hire car rental
- e) Ridesharing services
- f) Chartered flights?

ANSWER to 83 – refer responses by the Health portfolio lead Minister

Drivers

83. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
- a. If so, can you please specify which positions are provided drivers?
 - b. In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
 - c. What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

ANSWERS to 84 – refer responses by the Health portfolio lead Minister.

Consulting

84. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a. How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
 - b. Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
 - c. What was the cost of these services?
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

ANSWERS to 85 – refer responses by the Health portfolio lead Minister.

Web Content

86. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a. What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
 - b. What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

ANSWERS to 86 – refer to responses by the Health portfolio lead Minister.

Department/Agency Staffing

87. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
- a) Of these redundancies, how many were:
 - i. Voluntary?
 - ii. Involuntary?
88. What was the total cost of all redundancies?
89. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
- a) What was the nature of these works/services?
 - b) What was the total cost of these works or services?
90. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
91. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
- a) What were the reason/s for each dismissal?
92. How much was spent advertising for recruitment for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?

ANSWERS to 87-92 – refer responses by the Health portfolio lead Minister.

Smart Phone

93. How many mobile phones are given to staff or board members?
- a) How many new mobile phones were purchased in the last year?
94. What is the total cost of these phones for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?
95. How many had to be replaced due to damage?
96. How many were reported as lost?
97. How many tablets are given to staff or board members?
- a) How many new tablets in the last year?
98. What is the total cost of these tablets for the following financial years?
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019?
99. How many phones and tablets had to be replaced due to damage?
100. How many were reported as lost?
101. How many people have both a smart phone and a tablet?
- a) What is the lowest ranked official who has both a work smart phone and tablet?
102. How many staff or board members overspent on their phone or tablet data bill?
- a) By how much?
 - b) What was the average cost of data bills for tablets and mobile phones?
 - c) What was the highest monthly cost?
103. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
- a) What was the total expenditure in 2018-19 on iTunes?
 - b) What applications/subscriptions/services were purchased through iTunes?
104. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
- a) What was the total expenditure in 2018-19 on through the Google Play Store?

- b) What applications/subscriptions/services were purchased through the Google Play Store?

ANSWERS to 93-104 – refer to responses by the Health portfolio lead Minister.

Merchant fees

105. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.
106. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
107. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

ANSWERS to 105-107 – refer to responses by the Health portfolio lead Minister.

Advertising and Sponsorships

108. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How much was spent on advertising in the following financial years:
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019?
109. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
- a) Who were these sponsorships with?
- b) What was the purpose of these sponsorships?
- c) What was the value of these sponsorships, by case and year?
- d) What was the value of these sponsorships in the following financial years:
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-19?

ANSWERS to 108-109 – refer to responses by the Health portfolio lead Minister.

Probity Auditor

110. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

ANSWER to 110 – refer to responses by the Health portfolio lead Minister.

Energy

111. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:

- a) 2014-15?
- b) 2015-16?
- c) 2016-17?
- d) 2017-18?
- e) 2018/19?

112. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

113. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?

114. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?

115. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:

- a) 2019-20?
- b) 2020-21?
- c) 2021-22?

116. What proportion of that electricity is it estimated will come from renewable sources, for each year?

117. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

118. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

- a) 2019-20?
- b) 2020-21?
- c) 2021-22?

ANSWERS

111-118. Refer to responses by the Health portfolio lead Minister.

General Costs

119. For each department, statutory agency and/or other body in the Minister's portfolio please report:

a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

- i. Who are the contracts with?
- ii. How much does each contract cost?
- iii. How often do they visit?
- iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?

- v. Who were the contracts with?
- vi. How much was each contract cost?
- vii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

ANSWERS

119. Refer to responses by the Health portfolio lead Minister.

Domestic Violence Leave Policies, Awareness and Usage

120. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

121. Who has provided training on domestic violence in the workplace?

122. What percentage of staff in each agency has undertaken domestic violence training?

123. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

ANSWERS

120-123. Refer to responses by the Health portfolio lead Minister.

Sexual harassment and Anti-bullying training and awareness programs

124. For each department, statutory agency and/or other body in the Minister's portfolio please report:

a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.

- i. Whether or not all employees and/or contractors have received such training?
- ii. Is this course mandatory for all employees/ contractors?
- iii. How long for each session, how many sessions?
- iv. Who delivers it?
- v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?

b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti-bullying training and awareness programs?

c) How many complaints have been initiated in relation to:

- vi. Sexual harassment
- vii. Bullying
- viii. Workplace violence

ANSWERS

124. Refer to responses by the Health portfolio lead Minister.

Participation of women in Government

125. For each department, statutory agency and/or other body in the Minister's portfolio please report:

a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?

b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?

c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?

- d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

ANSWERS

125. Refer to responses by the Health portfolio lead Minister.

Professional Photography

126. How much has been spent on professional photography for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWERS

126. Refer to responses by the Health portfolio lead Minister.

Unmanned Aerial Services

127. How much has been spent on Unmanned Aerial Services for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWERS

127. Refer to responses by the Health portfolio lead Minister.

Seconded Staff

128. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

129. Please provide their names, their substantive work title, and their seconded work title.

ANSWERS

128 – 129. NSW Government sector employees may be seconded from agencies to the Minister's offices in accordance with Clause 35 of the Government Sector Employment Regulation 2014.

Consultant Costs

130. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

131. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWERS

130 – 131. Refer to responses by the Health portfolio lead Minister.

GIPA Questions to the CEOs/ Department Secretaries

132. Since March 30, how many formal GIPAs have your cluster/ department received?

133. Out of the received formal GIPAs, how many have you determined to:

- a) Grant full access to the information?
- b) Grant partial access to the information?
- c) Not grant access to the information?

134. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

a) Out of those who have decided to appeal, how many have decided to use:

- i. The agency's internal appeals' mechanism?
- ii. Review by the Information Commissioner?
- iii. Review by NCAT?

b) How many of those GIPAs have been overturned on appeal?

- i. Internal appeals' mechanism?
- ii. Review of the Information Commissioner?
- iv. Review by NCAT?

135. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

- d) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

136. Has any GIPAs that appeared on the agency's disclosure log been taken down?

- a) For what reason/s?

ANSWERS

132 – 136. Refer to responses by the Health portfolio lead Minister.

REGIONAL YOUTH

Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

Context

137. Without a Minister for Young People in the current Cabinet, how are the specific needs of young people across various portfolios being addressed?
138. What processes do you undertake to raise issues pertaining to youth relating to other Ministers?
139. How many policy proposals for the Regional Youth portfolio have been developed as policy since you assumed the role?
140. When will the Regional Youth “Ice” issue that NSW Nationals leader John Barilaro spoke about in February 2019 (Sunday Tele 23 Feb 2019 – Nationals campaign launch) be dealt with?

ANSWERS

137. As Minister for Regional Youth I works across a number of portfolios in collaboration with the respective responsible Ministers. For example; the Minister works with the Minister for Families, Communities and Disability services, who jointly have responsibility for the Advocate for Children and Young People Act 2014.

The Regional Youth Framework which is currently being developed was informed by the voices of young people through consultation held in 2018 by Regional NSW and the Advocate for Children and Young People as well as a commissioned report by Ipsos who conducted qualitative interviews. It also captures consultations that have been conducted by partner stakeholders, both government and non – government.

Furthermore, to address the specific needs of young people, I will be establishing the first ever Regional Youth Taskforce who will be advising the Minister on the issues and challenges facing regional young people and providing solutions and recommendations informing the Regional Youth Framework’s Action Plan.

The Regional Youth Taskforce is a membership of 18 young people aged between 12 -24 years living in regional NSW with two representatives from each of the regions of NSW. Their membership reflects diversity of gender, age, Aboriginality, culturally and linguistically diverse, including refugee, sexual identify and lived experience.

138. The Minister for Regional Youth along with my staff meet with the respective Ministers with whom this portfolio intersects, including but not limited to, the Deputy Premier as Minister for Regional NSW, Industry and Trade, Minister for Families, Communities and Disability

Services, Minister for the Prevention Domestic Violence, Minister for Skills and Tertiary Education, Minister for Health and the Minister for Education.

The Regional Youth Framework has been informed by young people and the Regional Youth Taskforce will provide an active voice of young people that will allow me the Minister to raise the issues they that identify directly within the Mental Health and Women own portfolios as well as those that this portfolio intersects with.

139. The Portfolio will be submitting the Regional Youth Framework and Action Plan to Cabinet. The Framework identifies four key priority pillars informed by young people, being work ready, wellbeing, connectivity and community. The Action Plan is long term year strategy deliver will delivering short, medium and longer term local and state-wide actions and strategies of these to address these priorities.

140. There is already active work being delivered by a number of youth services in the area of drugs, including Ice.

The Special Commission of Inquiry into the drug 'Ice', which was commissioned under a Liberals and Nationals Government, is investigating the nature, prevalence and impact of the drug in NSW. Consultations have commenced with public and private hearings being held in regional areas of Nowra and Dubbo in May and June 2019. The Commission's report to the Governor is due in January 2020 and strategies will be developed to address findings raised. Further, the Regional Youth Framework's Action Plan will deliver short, medium and long term state-wide and local solutions and strategies to address the issue of Ice under the wellbeing pillar, which will commence implementation in 2020.

Youth Unemployment

141. Minister, what plans, if any, are there to bring together the expertise and responsibility of the public and private sectors to combat youth unemployment?

142. Minister, what plans, if any are there to bolster funding and investing in career guidance programs at schools to equip young people with an understand of work opportunities?

ANSWERS

141. Pathways for young people between education and employment are currently being developed. For example, Regional NSW is already working with the public and private sectors to open up pathways for young people who want to work in local industries and combat youth unemployment including:

- The 'Tamworth School to Work – Youth Employment in the Meat Processing Sector' program worked with three large meat processing companies in the New England and North West region – Baiada, Teys and Thomas Foods to establish a network between industry and education stakeholders to develop stronger pathways for young people into the meat processing sector.
- The 'Cobar School to Work – Mining Skills Hub' program in Western NSW provides pathways for youth into mining sector employment and has developed a pilot program for students to undertake a Certificate I qualification in Mining Construction.
- The 'Illawarra Youth Employment Strategy' (Illawarra YES) delivers training programs across the Illawarra Shoalhaven linked to employment pathways connecting young people with industry, government and non-government organisations. The Strategy has now also been adopted in the Eurobodalla region.
- The 'Youth Leadership and Engagement in the Nambucca Valley' project is delivering employability skills training programs with senior high school students and young jobseekers providing pathways to employment.
- The Northern Rivers Joint Organisation of Councils, with help from Training Services NSW will support pre-employment training to improve education outcomes for female students undertaking VET at school and employment opportunities for young females who are part of the Regional VET Pathways Program.

Regional Industry Education Partnership (REIP) officers have been established to coordinate and foster relationships between local industry and schools to support students to plan their career pathways. REIP officers located regionally are in the Newcastle/Hunter region, the Central Coast, Queanbeyan, Tamworth, Lismore, Port Macquarie, Dubbo, Cobar, Orange, Wagga Wagga and Wollongong (servicing the Illawarra). REIP offices are employed by the Department of Industry.

Questions on youth unemployment and career pathways in a broader statewide context should be directed to the Minister for Skills and Tertiary Education, the Minister for Education and the Minister for Jobs.

142. I will be working with the appropriate Ministers to investigate ways of improving these as informed by the Regional Youth Taskforce and the Action Plan.

Youth Mental Health

143. What measures are being implemented to address the higher rates of suicide and self-harm affecting young people living outside of major cities?

144. Minister, what measures are being implemented to address the critical issue that more young people die by suicide than in car accidents?

145. Minister, given the high rate of young people presenting with mental health and drug use co-occurring issues and the divided nature of treatment services for mental ill-health and alcohol and other drug use, what efforts are being implemented to improve the access of young people to appropriate care in the regions?
146. Minister, are there any plans to bolster funding of a fully integrated youth-specific mental health service system to coordinate care from prevention to early intervention, through to clinical and specialist care.

ANSWER

143. Public mental health services, including those for children and young people in regional NSW, are located in major towns and operate as hubs for the wider region. Mental Health consultant liaison supports are offered to children, young people and their families including those in regional areas to access support and advice from specialist services across all health services including adult mental health. Telepsychiatry services are also available to regional communities to facilitate access to specialist mental health care.

A range of specific initiatives are provided to support the mental health of young people across NSW including those in regional areas. Programs include:

- Youth Community Living Support Services to support the recovery of young people with severe and complex mental illness in the community and reduce future hospitalisations
- the development of a Youth Aftercare Program pilot to target young people up to 25 years with an identified risk of suicide, attempted suicide or self-harm who would benefit from assertive follow-up support; and
- the NSW School-Link Initiative including Project Air for schools which aims to strengthen the capacity for schools to support student's mental health and wellbeing and assist staff to respond to complex behaviour including self-harm.

In addition, the Wellbeing and Health In-reach Nurse (WHIN) Coordinator model supports children and young people to access health and social services in rural and regional NSW. WHIN coordinator positions in the pilot sites of Young, Cooma and Tumut, work collaboratively with schools to improve access and coordinate health services for vulnerable school students. As part of the recent election commitments, a further three new WHIN coordinators have been announced to be based at Deniliquin, Murwillumbah and Lithgow. Young people in regional NSW are a key priority under this government. A regional NSW youth strategy is also being developed as well as a Regional Youth Taskforce to recognise the needs of regional young people and their communities and to ensure they have access to healthcare, education and meaningful work. Wellbeing will be a focus of and includes addressing the delivery of mental health, substance use and physical health services.

144. The NSW Premier has announced the Towards Zero Suicides Premier's Priority to achieve a 20 per cent reduction in suicides by 2023. To enhance crisis support services, this

government has announced funds of \$23.5 million over four years from 2019-20 to expand capacity at Lifeline and Kids Helpline. From 2019-20 \$87.085 million over three years will support the implementation of the Towards Zero Suicides initiative that address priorities under the Strategic Framework for Suicide Prevention in NSW 2018-2023. The NSW Government, via a partnership between NSW Health and the Department of Education, also fund a number of initiatives and resources to improve access to support for young people who have mental health issues or at risk of suicide.

- 145.** All individuals who present to mental health and drug and alcohol services are assessed on their unique needs with their care then planned accordingly.

In 2016, the government provided a 'Drug package' enhancement of \$75 million over four years to support more young people, more families and help more people access treatment: www.health.nsw.gov.au/about/budget/Publications/drugs.pdf

\$24 million has been specifically invested for young people including:

- Five local health districts and the Sydney Children's Hospital Network funded to provide a youth AOD treatment multidisciplinary service hub.
- A youth addiction medicine fellowship has been established at the Sydney Children's Hospital Network and the John Hunter Children's Hospital to build statewide medical capacity.
- Funding has been allocated to expand access to 11 youth specific services. These new services will improve service pathways and access to withdrawal management and psychosocial support.

An Alcohol and Other Drugs Early Intervention Innovation Fund has been established to help build the evidence base for early intervention models to support people at risk with a particular focus on young people using drugs. Fourteen grants have been awarded to date.

- 146.** As mentioned, NSW Health provides a range of mental health initiatives for children and young people. These include prevention and early intervention programs provided in the community through to specialist clinical mental health care within Child and Adolescent and Adult Mental Health inpatient units, providing intensive support to those impacted by severe mental illness.

Furthermore, children and young people affected by mental illness are a priority cohort under the Their Futures Matter reform agenda. NSW Health will be working closely with the NSW Stronger Communities Investment Unit to develop integrated care models, which will include wraparound prevention, early intervention, through to specialist and clinical care.

Regional Youth – Newcastle

147. Has the Office of Regional Youth been established:

- a. How many staff work in the office:
- b. What is the budget of the Office of Regional Youth?

148. Are young people living in Newcastle considered regional youth?

ANSWERS

147.

- a) 13
- b) The Office of Regional Youth is funded under existing Budget envelope for the Department of Premier and Cabinet and the Department of Planning, Industry and Environment.

148. No. Regional NSW is defined as local government areas outside of Greater Sydney, Newcastle and Wollongong.

Ministerial Travel/Meal Allowance

- 149. How many nights travel were claimed by the Minister during the 2018-19 period?
- 150. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
- 151. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
- 152. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

ANSWERS

149 – 152:

I am advised:

In 2018-19, total expenditure by the Ministry on domestic travel was \$1,093,735.

Efficiency dividends

- 153. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
- 154. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
 - a) 2019-20?
 - b) 2020-21?
 - c) 2021-22?
- 155. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

ANSWERS

153 – 155:

I am advised:

Savings from the NSW Government's efficiency dividend are outlined in the Budget Papers.

Ministerial Office Administration

156. How many staff are in your ministerial office?
- What was the average salary for staff members in your office during 2018-19?
 - What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
157. How many iPhone/smart phones are assigned to your staff?
- For each phone, how much was each bill in 2018-19?
 - How many phones have been lost or replaced due to damage in your office?
 - What is the cost of replacing those phones?
158. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
 - How many iPads or tablets have been replaced due to lost or damage in 2018-19?
 - What was the cost of replacing these devices?
159. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- What is the cost of this?
160. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
- If so, what was the cost of these items?
161. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
- If so, what was the cost of these items?
162. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
- What are these services/newspapers/magazines/journals/periodicals?
 - Who is the subscriber for each of these?
163. What was the total value of all gifts purchased for use by you and your office in 2018-19?

- a) What were the gifts purchased?
 - b) Who were they gifted to?
164. Do you purchase bottled water or provide water coolers for your office?
- a) What is the monthly cost of this?
165. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
166. What non-standard features are fitted to your ministerial vehicle?
- a) What is the cost of each non-standard feature?
167. What was the total bill for your office in 2018-19 for:
- a) Taxi hire
 - b) Limousine hire
 - c) Private hire care
 - d) Hire car rental
 - e) Ridesharing services?
168. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
- a) If yes, will you please detail each trip, the method of transport and the cost?
169. Have you had media training or speech training?
- a) If yes, who paid for it?
 - b) If paid by taxpayers, what was the amount paid in 2018-19?

ANSWERS

156:

I am advised:

Ministers' Office staff numbers and salary bands are available on the DPC website. Refer to:

<https://www.dpc.nsw.gov.au/publications/premiers-and-ministers-staff-numbers/>

157.

I am advised:

There were 261 smartphones and other mobile devices allocated across the Ministers' IT Network in 2018-2019. The total usage cost of these smart phones and other mobile devices (including iPads) was \$334,630, compared to 2009-10 expenditure of \$434,854 under Labor. There were 6 devices lost/stolen across the Ministerial Offices during 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.

158.

I am advised:

Mental Health, Regional Youth and Women

There were 111 iPads allocated across the Ministers' IT Network in 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.

159.

I am advised:

Artwork in Ministers' Offices includes art donated at no cost.

160-161.

I am advised:

Floral arrangements purchased by the Ministry are managed within Ministerial office budgets.

162.

I am advised:

Ministers' offices subscribe to a modest number of publications, which are managed within Ministerial office budgets.

163.

I am advised:

Gifts are presented to dignitaries during overseas missions and to dignitaries visiting NSW in accordance with established protocol.

164.

I am advised:

No.

165.

I am advised:

Expenditure on hospitality across the Ministry totalled \$27,782 in 2018-19, which includes catering for stakeholder meetings and courtesy calls with visiting dignitaries.

It is noted that all expenditure on Ministerial staff entertainment and activities within the Office of the Minister for Mental Health, Regional Youth and Women is personally funded by the Minister and Chief of Staff, and individual staff.

166.

I am advised:

Ministers, the Leader of the Opposition, other nominated public office holders and certain former office holders are provided with official cars and drivers. During 2018-19, all costs associated with these vehicles were paid from the relevant Ministerial office budget.

167.

I am advised:

Expenditure on taxis, hire cars and ride share services in 2018-19 across the Ministry was \$119,179, compared to 2009-10 expenditure of \$175,776 under Labor.

168.

I am advised:

Expenditure on charter flights for the Ministry totalled \$83,845 in 2018-19, compared to 2009-10 expenditure of \$281,567 under Labor.

169.

The Minister undertakes various professional development training that is personally funded by the Minister.

Agile Workspaces/Activity Based Working/Hot-desking

170. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?
- a) If not, are there plans to introduce activity based working practices in 2019-20?
171. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

ANSWERS to 170-171:

Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Hospitality

172. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How much was spent on hospitality, including catering and beverages, in 2018-19?
- b) Whether the department, statutory agency and/or other body has coffee machines?
- And if so:
- i. How many?
 - ii. What was their purchase cost?
 - iii. What is their maintenance cost?
 - iv. Who has access to them?
 - v. Which staff have access to the machines?

ANSWER to 172: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Labour Hire Firms

173. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
- a) The names of the firms utilised
 - b) The total amount paid to each firm engaged
 - c) The average tenure period for an employee provided by a labour hire company
 - d) The longest tenure for an employee provided by a labour hire company
 - e) The duties conducted by employees engaged through a labour hire company
 - f) The office locations of employees engaged through a labour hire company
 - g) The highest hourly or daily rate paid to an employee provided by a labour hire company
 - h) Who authorised the use of labour hire companies?
 - i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

ANSWER to 173: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Stationary

174. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) What was the cost of stationary for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
 - b) What brand of paper is used?
 - i. Is this paper Australian made?

ANSWER to 174: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Credit Cards

175. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- c) What was each largest reported purchase for?
- d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- g) How many credit cards have been reported lost or stolen?
 - i. What was the cost to replace them?
- h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?

- i. What was the total value of those purchases?
- ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
- iii. Were all those amounts actually repaid?
- iv. If no, how many were not repaid, and what was the total value thereof?
- i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- k) Can a copy of the staff credit card policy please be provided?

ANSWER to 175:

Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Media and Public Relations

176. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations in 2018-19?
- b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- e) How much was spent on media or public relations advisers in financial year:
 - i. 2015-16

- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019
- v. 2019-present?

ANSWERS to 176:

Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Facebook

177. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

178. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

ANSWERS

177: No tax payer money has been spent on Facebook advertising or sponsored posts.

178: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Overseas Trips

179. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- a) If so, did any of your relatives or friends accompany you on these trips?
- b) Have you undertaken any official overseas travel that was privately funded?
- c) If so, what was the nature of these trips?
- d) Who paid for these trips?

ANSWER to 179: Details of overseas travel including costs are published on agency websites.

Department/Agency Travel

180. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:

- a) Taxi hire
- b) Limousine

- c) Private car hire
- d) Hire car rental
- e) Ridesharing services
- f) Chartered flights?

ANSWER to 180: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Drivers

181. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
- a) If so, can you please specify which positions are provided drivers?
 - b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
 - c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

ANSWER to 181: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Consulting

182. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
 - b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
 - c) What was the cost of these services?
 - i. Social media
 - ii. Photography

- iii. Acting training
- iv. Ergonomics

ANSWER to 182: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Web Content

183. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
 - b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

ANSWER to 183: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Department/Agency Staffing

184. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
- a) Of these redundancies, how many were:
 - i. Voluntary?
 - ii. Involuntary?
185. What was the total cost of all redundancies?
186. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
- a) What was the nature of these works/services?
 - b) What was the total cost of these works or services?
187. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
188. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
- a) What were the reason/s for each dismissal?

189. How much was spent advertising for recruitment for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWERS to 184-189: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Smart Phone

190. How many mobile phones are given to staff or board members?

- a) How many new mobile phones were purchased in the last year?

191. What is the total cost of these phones for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

192. How many had to be replaced due to damage?

193. How many were reported as lost?

194. How many tablets are given to staff or board members?

- a) How many new tablets in the last year?

195. What is the total cost of these tablets for the following financial years?

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019?

196. How many phones and tablets had to be replaced due to damage?

197. How many were reported as lost?

198. How many people have both a smart phone and a tablet?

- a) What is the lowest ranked official who has both a work smart phone and tablet?

199. How many staff or board members overspent on their phone or tablet data bill?

- a) By how much?

b) What was the average cost of data bills for tablets and mobile phones?

c) What was the highest monthly cost?

200. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?

a) What was the total expenditure in 2018-19 on iTunes?

b) What applications/subscriptions/services were purchased through iTunes?

201. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?

a) What was the total expenditure in 2018-19 on through the Google Play Store?

b) What applications/subscriptions/services were purchased through the Google Play Store?

ANSWERS to 190-201: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Merchant fees

202. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

203. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.

204. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

ANSWERS to 202-204: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Advertising and Sponsorships

205. For each department, statutory agency and/or other body in the Minister's portfolio please report:

a) How much was spent on advertising in the following financial years:

i. 2015-16

ii. 2016-17

iii. 2017-18

iv. 2018-2019?

206. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?

- a) Who were these sponsorships with?
- b) What was the purpose of these sponsorships?
- c) What was the value of these sponsorships, by case and year?
- d) What was the value of these sponsorships in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-19?

ANSWERS to 205-206: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Probity Auditor

207. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

ANSWER to 207: Please refer to response by the Planning, Industry and Environment Cluster lead Minister.

Energy

208. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:

- a) 2014-15?
- b) 2015-16?
- c) 2016-17?
- d) 2017-18?
- e) 2018/19?

209. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

210. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
211. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
212. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
- a) 2019-20?
 - b) 2020-21?
 - c) 2021-22?
213. What proportion of that electricity is it estimated will come from renewable sources, for each year?
214. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
215. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:
- a) 2019-20?
 - b) 2020-21?
 - c) 2021-22?

ANSWERS to 208-215: Please refer to responses by the Planning, Industry and Environment cluster lead Minister.

General Costs

216. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?
 - i. Who are the contracts with?
 - ii. How much does each contract cost?
 - iii. How often do they visit?
 - iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

- b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
- i. Who were the contracts with?
 - ii. How much was each contract cost?
 - iii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

ANSWER to 216: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Domestic Violence Leave Policies, Awareness and Usage

217. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
 - b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
 - c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
 - d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
 - e) Number of days available for eligible staff to access domestic violence leave in each financial year;
 - f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
 - g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
 - h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
 - i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

218. Who has provided training on domestic violence in the workplace?
219. What percentage of staff in each agency has undertaken domestic violence training?
220. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

ANSWERS to 217-220: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Sexual harassment and Anti-bullying training and awareness programs

221. For each department, statutory agency and/or other body in the Minister's portfolio please report:
 - a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?
 - iii. How long for each session, how many sessions?
 - iv. Who delivers it?
 - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
 - b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti-bullying training and awareness programs?
 - c) How many complaints have been initiated in relation to:
 - i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

ANSWER to 221: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Participation of women in Government

222. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
- c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
- d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

ANSWER to 222: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Professional Photography

223. How much has been spent on professional photography for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWER to 223: Please refer to responses by the Planning, Industry and Environment Cluster lead Minister.

Unmanned Aerial Services

224. How much has been spent on Unmanned Aerial Services for the following financial years:

- a) 2015-16

- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWER to 224: Please refer to responses by the Planning, Industry and Environment cluster lead Minister.

Seconded Staff

225. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

226. Please provide their names, their substantive work title, and their seconded work title.

ANSWER to 225-226: NSW Government sector employees may be seconded from agencies to Ministers' offices in accordance with Clause 35 of the Government Sector Employment Regulation 2014.

Consultant Costs

227. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- a) 2015-16
- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

228. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- a) 2015-16

- b) 2016-17
- c) 2017-18
- d) 2018-2019
- e) 2019-present?

ANSWERS to 227-228: Please refer to responses by the Planning, Industry and Environment cluster lead Minister.

GIPA Questions to the CEOs/ Department Secretaries

229. Since March 30, how many formal GIPAs have your cluster/ department received?

230. Out of the received formal GIPAs, how many have you determined to:

- a) Grant full access to the information?
- b) Grant partial access to the information?
- c) Not grant access to the information?

231. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

- a) Out of those who have decided to appeal, how many have decided to use:
 - i. The agency's internal appeals' mechanism?
 - ii. Review by the Information Commissioner?
 - iii. Review by NCAT?
- b) How many of those GIPAs have been overturned on appeal?
 - i. Internal appeals' mechanism?
 - ii. Review of the Information Commissioner?
 - iii. Review by NCAT?

232. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

- a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

233. Has any GIPAs that appeared on the agency's disclosure log been taken down?

- a) For what reason/s?

ANSWERS to 229-233: Please refer to responses by the Planning, Industry and Environment cluster lead Minister.

WOMEN

Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

234. During 2018-2019 through the Investing In Women Funding Program how much funding was provided to support the program goals of:

- (a) women's economic opportunity and advancement
- (b) equitable workplaces for women and men
- (c) women in small business
- (d) women in science, technology, engineering and mathematics (STEM) careers
- (e) women in male-dominated trades
- (f) women in leadership roles
- (g) leadership pathways for young women"

235. How many women were assisted?

236. How many Aboriginal women were assisted?

237. How many women with disability were assisted?

238. How many women from culturally and linguistically diverse (CALD) backgrounds were assisted?

239. In what regions of the State were these programs offered?

240. During 2018-2019 through the Investing In Women Funding Program how much funding was provided to support the program goals of:

- (a) women's economic opportunity and advancement
- (b) equitable workplaces for women and men
- (c) women in small business
- (d) women in science, technology, engineering and mathematics (STEM) careers
- (e) women in male-dominated trades
- (f) women in leadership roles
- (g) leadership pathways for young women

241. How many women were assisted?

242. How many Aboriginal women were assisted?

243. How many women with disability were assisted?

244. How many women from culturally and linguistically diverse (CALD) backgrounds were assisted?

245. In what regions of the State were these programs offered?

ANSWER to 234, 244 and 245

Information about Investing in Women projects funded in 2019 is publically available here:

<https://www.women.nsw.gov.au/commissioning/investing-in-women-funding-program/2019-investing-in-women-successful-recipients>

Information about Investing in Women projects funded in 2018 is publically available here:

<https://www.women.nsw.gov.au/commissioning/investing-in-women-funding-program/2018-investing-in-women-funding-program-successful-projects>

246. Given the Government's wholistic commitment to the health and well-being of women and girls (as set out the NSW Women's Strategy)

- a) In the financial years of 2013/2014 and 2018/2019 how much funding was directed to women's health centres across the state?
- b) When was the last time these centres received a real funding increase?
- c) What is the average waiting time for access to trauma counselling in a metropolitan women's health centre?
- d) What is the average waiting time for access to trauma counselling in a rural or regional women's health centre?
- e) What is the government doing to address the disparity in women's health between the metropolitan and rural/regional areas?
- f) In order to ensure quality, specialist trauma counselling is available across the State will the Government allocate an additional counsellor to each WHC in NSW?

NSW Targeted Priorities for women: Women's Health

ANSWERS

246. (a)-(f) The NSW Government has maintained funding for women's health centres and funding has been increased year on year by approved indexation amounts.

More specific questions relating to women's health centres should be directed to the Minister for Health.

Equitable Access to Safe and Affordable Abortion & Reproductive Health Services

247. What resources will be provided to public hospitals to provide free and safe access to abortions in NSW?

- a) In particular for women in rural and regional areas where private service providers are not available?

- b) Where women are in a Domestic and Family Violence relationship experiencing financial abuse and control and/or reproductive coercion?
- c) How will the NSW Government ensure equitable access to medical and surgical terminations of pregnancy for women in NSW?

248. How will access to contraceptive service be made affordable and accessible across this State?

- a) For example equitable access to the insertion of intra-uterine devices (IUDs)?
- b) Access to the Morning After Pill?

Equitable Access to Safe and Affordable Abortion & Reproductive Health Services

ANSWER

247. (a)-(c)

These questions should be directed to the Minister for Health.

248 (a)-(b)

These questions should be directed to the Minister for Health.

The Premier's Priorities to reduce DV Reoffending

- 249. What additional funding is being provided for the recovery of women and children who have experience the traumatic impact of Domestic and Family Violence?
- 250. What new initiatives are being funded to support women and children who can suffer for years, decades, or a lifetime from Domestic and Family Violence trauma?
- 251. What funding is being provided to establish the first-in-Australia, community supported initiative: the Illawarra Domestic and Family Violence Trauma Recovery Centre?

ANSWERS to 249, 250 and 251

These questions should be directed to the Attorney General and Minister for the Prevention of Domestic Violence.

Long-term Health-impact of Domestic and Family Violence on the Health of Women and Children

- 252. What additional funding is being provided for the recovery of women and children who have experience the traumatic impact of Domestic and Family Violence?
- 253. What new initiatives are being funded to support women and children who can suffer for years, decades, or a lifetime from Domestic and Family Violence trauma?
- 254. What funding is being provided to establish the first-in-Australia, community supported initiative: the Illawarra Domestic and Family Violence Trauma Recovery Centre?

255. Building on the holistic, integrated model already offered by Women's Health Centres in NSW, will the Government commit to funding similar Domestic and Family Violence Trauma Recovery Centres as an adjunct to existing women's health centres across the State?

ANSWERS to 252, 253, 254 and 255

These questions should be directed to the Minister for Health, and the Minister for the Prevention of Domestic Violence.

Women in Prisons

256. What programs are aimed at halting and reducing this increase in female prisoners?

257. How many women in this state's prisons had access to educational programs in 2018/2019? How does this compare to figures in 2015/2016?

258. What support services are provided to the children of women prisoners?

Aboriginal women in Prison

259. What culturally specific programs have been implemented to prevent Aboriginal women entering the prison system?

ANSWERS to 256, 257, 258, 259 - these questions should be referred to the Minister for Counter Terrorism and Corrections.

Sexual Assault and Safety

260. What is the government doing to ensure the sexual safety of women with disabilities in mixed residential care settings?

261. What is the government doing to ensure the safety of women in mixed mental health facilities?

ANSWERS

260. The NSW Sexual Assault Strategy takes a whole of community and whole of government approach to sexual harassment and sexual assault.

Significant cross-agency work is in progress to deliver the 26 activities under the strategy. It is publicly available at:

<https://www.women.nsw.gov.au/download?file=636833>

The Minister Responsible for the NSW Sexual Assault Strategy is the Minister for the Prevention of Domestic Violence.

In terms of people with disability in specialist disability accommodation, this is the responsibility of the Supported Independent Living provider and, through their terms of registration, the National Disability Insurance Scheme Quality and Safeguards Commission.

Sexual Assault and Safety

261. What is the government doing to ensure the safety of women in mixed mental health facilities?

ANSWER

261. NSW Health has both Policy: *Sexual Safety – Responsibilities and Minimum Requirements for Mental Services* (PD2013_038) and Guidelines: *Sexual Safety of Mental Health Consumers Guidelines* (GL2013_012). Training has also been provided on the Policy and Guidelines to mental health clinical staff in Local Health Districts and Specialty Health Networks by Family Planning NSW under contract to NSW Health.

Women Carers

262. In 2018/2019 and 2019/2020, what programs have been funded to protect the mental health of women carers?

ANSWER

262. There are 904,400 carers in NSW. Women represent 70% of primary carers and 56% of carers overall.¹

Through the Carers Investment Program, the Department of Communities and Justice (DCJ) is investing \$5.6 million² over three years (2018/19-2020/21) in a range of innovative projects that will improve the well-being of carers, including women carers, in NSW. 12 organisations across NSW have been funded to implement 14 projects. These projects will deliver evidence-based outcomes aligned with carer priorities identified in the *NSW Carers Strategy 2014-19*. DCJ also funds Carers NSW for peak activities and the delivery of the state wide young carers program. Funding to Carers NSW in 2019/20 is \$1.3 million in total.

NSW Health has supported families and carers of people living with a mental illness through the NSW Family and Carer Mental Health Program since 2005. This is a statewide program delivered in partnership between all 15 local health districts, the Justice Health & Forensic Mental Health Network and five specialist community managed organisations.

In 2019-20, NSW Health has allocated \$9.2 million for the NSW Family and Carer Mental Health Program. This is an increase of \$400,000 allocated by the government in the previous year.

¹ Source: ABS Survey of Disability, Ageing & Carers 2015

² Carers Investment Program / EAP18/4679/ House Folder Note Spring Session 2018

The NSW Family and Carer Mental Health Program focuses on the delivery of education, information, resources, one-on-one support, advocacy, coordinating support groups and improving access to services for all families and carers in NSW, including women carers.

Jenny's Place – Newcastle

263. Is the Minister aware of the Domestic Violence Resource Centre operated by Jenny's Place in Newcastle?
264. Is the Minister aware of the important work Jenny's Place does supporting women and children that have experienced domestic violence?
265. Is the Minister aware that funding for this service runs out this month?
266. Is the Minister aware that if funding is not found for this service it will likely close this month?
267. What action has the Minister taken to ensure that the Domestic Violence Resource Centre operated by Jenny's Place does not close?
268. Jenny's Place require \$900,000 to continue operating for the next three years, considering government is spending hundreds of millions of dollars on domestic violence services over the next 4 years, why can funding for this vital service not be found?
269. Why is your government continually refusing to fund front line domestic violence services?
270. Will you reconsider your Government's decision not to fund the Domestic Violence Resource Centre operated by Jenny's Place?
271. What do you say to constituents who are concerned that the Domestic Violence Resource Centre will close without government funding?
272. Will women and children be placed at greater risk if the Jenny's Place Domestic Violence Resource Centre is forced to close due to lack of funding?
273. Will you intervene to stop the closure? If not, why not?

ANSWERS to 263–273 - should be referred to the Attorney General and Minister for the Prevention of Domestic Violence.

Ministerial Travel/Meal Allowance

274. How many nights travel were claimed by the Minister during the 2018-19 period?
275. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
276. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
277. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

ANSWERS

In 2018-19, total expenditure by the Ministry on domestic travel was \$1,093,735.

Efficiency dividends

278. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
279. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
- a) 2019-20?
 - b) 2020-21?
 - c) 2021-22?
280. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

ANSWERS to 278-280: Please refer to responses by the Stronger Communities Cluster lead Minister.

Ministerial Office Administration

281. How many staff are in your ministerial office?
- a) What was the average salary for staff members in your office during 2018-19?
 - b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
282. How many iPhone/smart phones are assigned to your staff?
- a) For each phone, how much was each bill in 2018-19?
 - b) How many phones have been lost or replaced due to damage in your office?
 - c) What is the cost of replacing those phones?
283. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
 - b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
 - c) What was the cost of replacing these devices?

284. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- a) What is the cost of this?
285. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
- a) If so, what was the cost of these items?
286. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
- a) If so, what was the cost of these items?
287. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
- a) What are these services/newspapers/magazines/journals/periodicals?
- b) Who is the subscriber for each of these?
288. What was the total value of all gifts purchased for use by you and your office in 2018-19?
- a) What were the gifts purchased?
- b) Who were they gifted to?
289. Do you purchase bottled water or provide water coolers for your office?
- a) What is the monthly cost of this?
290. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
291. What non-standard features are fitted to your ministerial vehicle?
- a) What is the cost of each non-standard feature?
292. What was the total bill for your office in 2018-19 for:
- a) Taxi hire
- b) Limousine hire
- c) Private hire care
- d) Hire car rental
- e) Ridesharing services?
293. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
- a) If yes, will you please detail each trip, the method of transport and the cost?
294. Have you had media training or speech training?
- a) If yes, who paid for it?
- b) If paid by taxpayers, what was the amount paid in 2018-19?

ANSWERS

281. Ministers' Office staff numbers and salary bands are available on the DPC website. Refer to: <https://www.dpc.nsw.gov.au/publications/premiers-and-ministers-staff-numbers/>
282. There were 261 smartphones and other mobile devices allocated across the Ministers' IT Network in 2018-2019. The total usage cost of these smart phones and other mobile devices (including iPads) was \$334,630, compared to 2009-10 expenditure of \$434,854 under Labor. There were 6 devices lost/stolen across the Ministerial Offices during 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.
283. a. There were 111 iPads allocated across the Ministers' IT Network in 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.
284. Artwork in Ministers' Offices includes art donated at no cost.
- 285 – 286. Floral arrangements purchased by the Ministry are managed within Ministerial office budgets.
287. Ministers' offices subscribe to a modest number of publications, which are managed within Ministerial office budgets.
288. Gifts are presented to dignitaries during overseas missions and to dignitaries visiting NSW in accordance with established protocol.
289. The Ministry spent \$466 on filtered water for their offices in 2018-19.
290. Expenditure on hospitality across the Ministry totalled \$27,782 in 2018-19, which includes catering for stakeholder meetings and courtesy calls with visiting dignitaries.
- It is noted that all expenditure on Ministerial staff entertainment and activities within the Office of the Minister for Mental Health, Regional Youth and Women is personally funded by the Minister and Chief of Staff, and individual staff.
291. Ministers, the Leader of the Opposition, other nominated public office holders and certain former office holders are provided with official cars and drivers. During 2018-19, all costs associated with these vehicles were paid from the relevant Ministerial office budget.
292. Expenditure on taxis, hire cars and ride share services in 2018-19 across the Ministry was \$119,179, compared to 2009-10 expenditure of \$175,776 under Labor.
293. Expenditure on charter flights for the Ministry totalled \$83,845 in 2018-19, compared to 2009-10 expenditure of \$281,567 under Labor.
294. The Minister undertakes various professional development training that is personally funded by the Minister.

Agile Workspaces/Activity Based Working/Hot-desking

295. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?
- a) If not, are there plans to introduce activity based working practices in 2019-20?
296. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

ANSWERS to 295-296: Please refer to responses by the Stronger Communities Cluster lead Minister.

Hospitality

297. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How much was spent on hospitality, including catering and beverages, in 2018-19?
- b) Whether the department, statutory agency and/or other body has coffee machines?
- And if so:
- i. How many?
- ii. What was their purchase cost?
- iii. What is their maintenance cost?
- iv. Who has access to them?
- v. Which staff have access to the machines?

ANSWERS

Labour Hire Firms

298. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
- a) The names of the firms utilised
- b) The total amount paid to each firm engaged
- c) The average tenure period for an employee provided by a labour hire company
- d) The longest tenure for an employee provided by a labour hire company
- e) The duties conducted by employees engaged through a labour hire company

- f) The office locations of employees engaged through a labour hire company
- g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- h) Who authorised the use of labour hire companies?
- i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

ANSWER to 298: Please refer to responses by the Stronger Communities Cluster lead Minister.

Stationary

299. For each department, statutory agency and/or other body in the Minister's portfolio please report:

a) What was the cost of stationary for the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019
- v. 2019-present

b) What brand of paper is used?

- i. Is this paper Australian made?

ANSWER to 299: Please refer to responses by the Stronger Communities Cluster lead Minister.

Credit Cards

300. For each department, statutory agency and/or other body in the Minister's portfolio please report:

a) How many credit cards are currently on issue for staff?

- i. Please provide a break-down of this information by grade.

b) What was the value of the largest reported purchase on a credit card for the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18

- iv. 2018-2019
- v. 2019-present
- c) What was each largest reported purchase for?
- d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- g) How many credit cards have been reported lost or stolen?
 - i. What was the cost to replace them?
- h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
 - i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?
- i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?

- j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- k) Can a copy of the staff credit card policy please be provided?

ANSWERS to 300: Please refer to responses by the Stronger Communities Cluster lead Minister.

Media and Public Relations

301. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations in 2018-19?
 - b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
 - c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
 - d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
 - e) How much was spent on media or public relations advisers in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

ANSWERS to 301: Please refer to responses by the Stronger Communities Cluster lead Minister.

Facebook

302. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

303. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

ANSWERS

302: No tax payer money has been spent on Facebook advertising or sponsored posts.

303: Please refer to responses by the Stronger Communities Cluster lead Minister.

Overseas Trips

304. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
- a) If so, did any of your relatives or friends accompany you on these trips?
 - b) Have you undertaken any official overseas travel that was privately funded?
 - c) If so, what was the nature of these trips?
 - d) Who paid for these trips?

ANSWERS to 304: Please refer to responses by the Stronger Communities Cluster lead Minister.

Department/Agency Travel

305. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
- a) Taxi hire
 - b) Limousine
 - c) Private car hire
 - d) Hire car rental
 - e) Ridesharing services
 - f) Chartered flights?

ANSWERS to 305: Please refer to responses by the Stronger Communities Cluster lead Minister.

Drivers

306. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
- a) If so, can you please specify which positions are provided drivers?

- b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
- c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

ANSWERS to 306: Please refer to responses by the Stronger Communities Cluster lead Minister.

Consulting

307. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
 - b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
 - c) What was the cost of these services?
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

ANSWERS to 307: Please refer to responses by the Stronger Communities Cluster lead Minister.

Web Content

308. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- c) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
 - d) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

ANSWERS to 308: Please refer to responses by the Stronger Communities Cluster lead Minister.

Department/Agency Staffing

309. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
- a) Of these redundancies, how many were:
- i. Voluntary?
 - ii. Involuntary?
310. What was the total cost of all redundancies?
311. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
- a) What was the nature of these works/services?
- b) What was the total cost of these works or services?
312. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
313. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
- a) What were the reason/s for each dismissal?
314. How much was spent advertising for recruitment for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?

ANSWERS to 309 to 314: Please refer to responses by the Stronger Communities Cluster lead Minister.

Smart Phone

315. How many mobile phones are given to staff or board members?
- a) How many new mobile phones were purchased in the last year?
316. What is the total cost of these phones for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18

- d) 2018-2019
 - e) 2019-present?
317. How many had to be replaced due to damage?
318. How many were reported as lost?
319. How many tablets are given to staff or board members?
- a) How many new tablets in the last year?
320. What is the total cost of these tablets for the following financial years?
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019?
321. How many phones and tablets had to be replaced due to damage?
322. How many were reported as lost?
323. How many people have both a smart phone and a tablet?
- a) What is the lowest ranked official who has both a work smart phone and tablet?
324. How many staff or board members overspent on their phone or tablet data bill?
- a) By how much?
 - b) What was the average cost of data bills for tablets and mobile phones?
 - c) What was the highest monthly cost?
325. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
- a) What was the total expenditure in 2018-19 on iTunes?
 - b) What applications/subscriptions/services were purchased through iTunes?
326. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
- a) What was the total expenditure in 2018-19 on through the Google Play Store?
 - b) What applications/subscriptions/services were purchased through the Google Play Store?

ANSWERS to 315-326: Please refer to responses by the Stronger Communities Cluster lead Minister.

Merchant fees

327. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.
328. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
329. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

ANSWERS to 327 to 329: Please refer to responses by the Stronger Communities Cluster lead Minister.

Advertising and Sponsorships

330. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) How much was spent on advertising in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019?
331. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
- a) Who were these sponsorships with?
 - b) What was the purpose of these sponsorships?
 - c) What was the value of these sponsorships, by case and year?
 - d) What was the value of these sponsorships in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-19?

ANSWERS to 330 to 331: Please refer to responses by the Stronger Communities Cluster lead Minister.

Probity Auditor

332. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

ANSWER to 332: Please refer to responses by the Stronger Communities Cluster lead Minister.

Energy

333. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:

- a) 2014-15?
- b) 2015-16?
- c) 2016-17?
- d) 2017-18?
- e) 2018/19?

334. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

335. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?

336. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?

337. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:

- a) 2019-20?
- b) 2020-21?
- c) 2021-22?

338. What proportion of that electricity is it estimated will come from renewable sources, for each year?

339. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

340. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

- a) 2019-20?

- b) 2020-21?
- c) 2021-22?

ANSWERS to 333-340: Please refer to responses by the Stronger Communities Cluster lead Minister.

General Costs

341. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?
 - i. Who are the contracts with?
 - ii. How much does each contract cost?
 - iii. How often do they visit?
 - iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?
- b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
 - i. Who were the contracts with?
 - ii. How much was each contract cost?
 - iii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

ANSWERS to 341: Please refer to responses by the Stronger Communities Cluster lead Minister.

Domestic Violence Leave Policies, Awareness and Usage

342. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;

- b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

343. Who has provided training on domestic violence in the workplace?

344. What percentage of staff in each agency has undertaken domestic violence training?

345. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

ANSWERS to 342-345: Please refer to responses by the Stronger Communities Cluster lead Minister.

Sexual harassment and Anti-bullying training and awareness programs

346. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.

- i. Whether or not all employees and/or contractors have received such training?
- ii. Is this course mandatory for all employees/ contractors?
- iii. How long for each session, how many sessions?
- iv. Who delivers it?
- v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
- c) How many complaints have been initiated in relation to:
 - i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

ANSWERS to 346: Please refer to responses by the Stronger Communities Cluster lead Minister.

Participation of women in Government

347. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
 - b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
 - c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
 - d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
 - e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
 - f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

ANSWERS to 347: Please refer to responses by the Stronger Communities Cluster lead Minister.

Professional Photography

348. How much has been spent on professional photography for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?

ANSWERS to 348: Please refer to responses by the Stronger Communities Cluster lead Minister.

Unmanned Aerial Services

349. How much has been spent on Unmanned Aerial Services for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?

ANSWERS to 349: Please refer to responses by the Stronger Communities Cluster lead Minister.

Seconded Staff

350. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?
351. Please provide their names, their substantive work title, and their seconded work title.

ANSWERS to 350-351: NSW Government sector employees may be seconded from agencies to the Minister's offices in accordance with Clause 35 of the Government Sector Employment Regulation 2014.

Consultant Costs

352. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?
353. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:
- a) 2015-16
 - b) 2016-17
 - c) 2017-18
 - d) 2018-2019
 - e) 2019-present?

ANSWERS to 352-353: Please refer to responses by the Stronger Communities Cluster lead Minister.

GIPA Questions to the CEOs/ Department Secretaries

354. Since March 30, how many formal GIPAs have your cluster/ department received?
355. Out of the received formal GIPAs, how many have you determined to:
- a) Grant full access to the information?
 - b) Grant partial access to the information?
 - c) Not grant access to the information?
356. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?
- a) Out of those who have decided to appeal, how many have decided to use:
 - iv. The agency's internal appeals' mechanism?
 - v. Review by the Information Commissioner?
 - vi. Review by NCAT?
 - b) How many of those GIPAs have been overturned on appeal?
 - i. Internal appeals' mechanism?

ii. Review of the Information Commissioner?

iii. Review by NCAT?

357. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

358. Has any GIPAs that appeared on the agency's disclosure log been taken down?

a) For what reason/s?

ANSWERS to 354-358: Please refer to responses by the Stronger Communities Cluster lead Minister.