PORTFOLIO COMMITTEES

# **BUDGET ESTIMATES 2019-2020** Supplementary Questions

Portfolio Committee No. 5 – Legal Affairs

# SPORT, MULTICULTURALISM, SENIORS AND VETERANS

Hearing: Thursday 12 September 2019

Answers due by: Tuesday 8 October 2019

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#### **SPORT**

# Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

# Myuna Bay Sport and Recreation Camp

- 1. Why did the NSW Dams Safety Committee not conduct a review of the Origin Energy report prior to the closure of the centre?
- 2. An independent peer review was commissioned to access the technical advice relied upon for the closure of Myuna Bay Sport and Recreation Camp. Did the independent review go to the NSW Dams Safety Committee or one of its sub-committees before it was delivered to the Office of Sport?
- 3. How long does the community have to wait for review to be finalised and why wasn't it done before the Sport and Rec Centre Closed?
- 4. Will you provide the committee with a copy of the independent review?
- 5. Did either the NSW Dams Safety Committee or one of their Sub-committees provide you with either a summary, briefing note or covering letter to this report?
- 6. Will you provide those documents for the Committee?
- 7. What has been the staffing costs of the closure and subsequent review of Myuna Bay Sport and Recreation Centre?
- 8. How many casual staff lost their job as a result of the closure of Myuna Bay Sport and Recreation Centre?
- 9. When were the NSW Dams Safety Committee provided a copy of the Origin Energy report?
- 10. When was the NSW Office of Sport provided with the report from Origin Energy?
- 11. Was Origin Energy correct when they said in a statement that the Centre was closed "on our advice"?
- 12. When did the NSW Office of Sport inform the NSW Dams Safety Committee of their decision to close the centre?

# **CEO Office of Sport**

- 13. Who is the current CEO of the Office of Sport?
- 14. When did the previous CEO resign?

15. When will a permanent CEO be appointed?

#### Western Sydney Stadium

- 16. In the original designs for Western Sydney Stadium there was LED curtaining around the Stadium, was this cut as a cost saving measure?
- 17. What else was cut from the original proposal?

# Relocation Due to SFS Redevelopment

- 18. How much was provided for the Roosters to move from the SCGT lands from the state government and which agency provided this funding?
- 19. Was the money provided by the SCGT or did it come from somewhere else?
- 20. What work has been done to relocate grassroots clubs displaced by the move of Cricket NSW headquarters to Wilson Park?
- 21. Given the State Government authority signed a MOU with PCC to allow the Newington Gunners to play at Wilson Park for the next 40 years why have you not ensured that they have been allocated two fields to continue to compete?
- 22. Who is paying for the relocation of the Gunners and upgrade of the fields they use?
- 23. What work has been done to relocate grassroots clubs displaced by the move of NSW Waratahs headquarters to Dave Phillips Field?

#### Stadium Australia

- 24. In 2018 NSW Treasury confirmed that Restart NSW would only pay for stadiums if the BCR was greater than 1, given the preliminary Business Case had a BCR less than one, where is the reservation of funds for ANZ Stadium in the budget?
- 25. Will the funding for Stadium Australia be coming from Restart NSW?
- 26. What is the BCR for Stadium Australia in the final Business Case
- 27. What is the expected construction time for Stadium Australia?
- 28. When will an expression of interest be issued for a contractor for Stadium Australia?
- 29. Will this be an open tendering process?
- 30. Will the cost for redevelopment be restricted to the \$810million envelope announced by the NSW Government?
- 31. Will the rebuild option include the functionality to add a roof later if required?

#### **Grand Final**

- 32. How much will the NSW Government have to pay to the ARLC to ensure the 2021 and 2022 NRL Grand Finals are played in Sydney?
- 33. Has the prospect of land being granted to the ARLC or NRL formed any discussions between those organisations and the Government?

# Wollongong Entertainment Centre

- 34. When was the contract to undertake the concept plan for the Wollongong Entertainment Centre signed?
- 35. How long is the concept plan expected to take to develop?
- 36. Who is undertaking the concept planning process?
- 37. What is the value of the contract with KPMG to complete the concept plan?
- 38. Which organisations and individuals have been consulted as part of the development of the concept plan to date?
- 39. Which organisations and individuals will be consulted prior to the finalisation of the concept plan?
- 40. When will the draft concept plan be released to the public?
- 41. How long will the community consultation on the concept plan be?
- 42. What is the expected time between the close of community consultations and the finalisation of the master plan?
- 43. Has the master plan been developed in the context of a budget for the upgrade? If so, how much was the budget? If not, what is the expected cost of the upgrade?

# **Hunter Sports and Entertainment Precinct**

- 44. The draft concept plan for the Hunter Sports and Entertainment Precinct was released in July 2017, when will the final plan be released?
- 45. Has the strategic business case for the redevelopment of the Hunter Sports and Entertainment Precinct been finalised?
  - (a) If not, when will it be finalised?
  - (b) If so, has the strategic business case been considered by Cabinet?
- 46. How will the Hunter Sports and Entertainment Precinct be funded?

47. Are there any plans to sell off parts of the precinct or Newcastle Showground to fund the redevelopment?

#### **Active Kids Rebate**

- 48. What data does the Government collect when parents or guardians apply for the Active Kids rebate?
- 49. What are the health objectives of the active kids rebate program?
- 50. How are these measured?
- 51. Does the Government measure the income bands of families that access the scheme?
- 52. How many clubs or organisations are registered as activity providers?
- 53. What has been the rate of growth in the number of registered activity providers since the Government introduced the second active kids rebate following the election?
- 54. What are the obligations for a club or organisation to be registered as a registered activity provider?
- 55. Are they required to maintain registration and membership fees at the same rate?
- 56. How does the Government ensure that clubs and organisations are not simply raising the costs of registration and membership fees?
- 57. How does the Government monitor prices of registration or membership fees in activities eligible for the active kids rebate?
- 58. Given AusPlay reports that entry costs for junior sports can be as high as \$2,500 per child, does the Minister accept that the Active Kids rebate is doing little to help families?
- 59. Given AusPlay also indicates that only 58 per cent of children from families who earn less than \$55,000 play sport outside of school, compared to 73 per cent of children from families with an income between \$55,000 and \$174,000 and 84 per cent of children from families earning above \$174,000, isn't it fair to say Active Kids is doing little to help families encourage their kids into sport?
- 60. How many families have taken up the Active Kids rebate in each of the financial years since it was introduced?
- 61. How many families have taken up a second Active Kids rebate since the March 2019 state election?
- 62. How many clubs or organisations have applied to be a registered activity providers?

- 63. How many clubs or organisations have applied to be a registered activity provider but been rejected?
- 64. What is the cost of applying to be a registered activity provider?
- 65. What is the total amount of revenue collected from organisations applying to register as an activity provider?
- 66. How many parents/carers/guardians of eligible children in rural or remote areas of NSW and/or children with disabilities who have bona fide reasons why they are unable to claim a voucher online via Service NSW have made an application in writing to David Cushway, Director Active Kids at the Office of Sport?
- 67. How many complaints have been made about the program since it was introduced?
- 68. How is the Government working to ensure that providers aren't simply building the cost of the active kids rebate into their program costs?
- 69. How many children in permanent or temporary out of home care have been able to claim an active kids rebate?

# Ministerial Travel/Meal Allowance

- 70. How many nights travel were claimed by the Minister during the 2018-19 period?
- 71. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
- 72. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
- 73. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

# Efficiency dividends

- 74. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
- 75. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?

76. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

#### **Ministerial Office Administration**

- 77. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2018-19?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
- 78. How many iPhone/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2018-19?
  - (b) How many phones have been lost or replaced due to damage in your office?
  - (c) What is the cost of replacing those phones?
- 79. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
  - (c) What was the cost of replacing these devices?
- 80. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
  - (a) What is the cost of this?
- 81. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?
- 82. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?
- 83. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
  - (b) Who is the subscriber for each of these?

- 84. What was the total value of all gifts purchased for use by you and your office in 2018-19?
  - (a) What were the gifts purchased?
  - (b) Who were they gifted to?
- 85. Do you purchase bottled water or provide water coolers for your office?
  - (a) What is the monthly cost of this?
- 86. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
- 87. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 88. What was the total bill for your office in 2018-19 for:
  - (a) Taxi hire
  - (b) Limousine hire
  - (c) Private hire care
  - (d) Hire car rental
  - (e) Ridesharing services?
- 89. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
  - (a) If yes, will you please detail each trip, the method of transport and the cost?
- 90. Have you had media training or speech training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid in 2018-19?

# Agile Workspaces/Activity Based Working/Hot-desking

- 91. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?
  - (a) If not, are there plans to introduce activity based working practices in 2019-20?
- 92. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

# Hospitality

- 93. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on hospitality, including catering and beverages, in 2018-19?
  - (b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
    - i. How many?
    - ii. What was their purchase cost?
    - iii. What is their maintenance cost?
    - iv. Who has access to them?
    - v. Which staff have access to the machines?

#### Labour Hire Firms

- 94. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
  - (a) The names of the firms utilised
  - (b) The total amount paid to each firm engaged
  - (c) The average tenure period for an employee provided by a labour hire company
  - (d) The longest tenure for an employee provided by a labour hire company
  - (e) The duties conducted by employees engaged through a labour hire company
  - (f) The office locations of employees engaged through a labour hire company
  - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
  - (h) Who authorised the use of labour hire companies?
  - (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

# Stationary

- 95. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What was the cost of stationary for the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019
- v. 2019-present
- (b) What brand of paper is used?
  - i. Is this paper Australian made?

# **Credit Cards**

- 96. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many credit cards are currently on issue for staff?
    - i. Please provide a break-down of this information by grade.
  - (b) What was the value of the largest reported purchase on a credit card for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present
  - (c) What was each largest reported purchase for?
  - (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present

- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
  - i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
  - i. What was the total value of those purchases?
  - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
  - iii. Were all those amounts actually repaid?
  - iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
  - i. What that amount actually repaid, in full?
  - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
  - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

#### Media and Public Relations

97. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
  - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
  - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
  - i. Who are these contracts with?
  - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisors in financial year:
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present?

#### **Facebook**

- 98. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?
- 99. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

#### **Overseas Trips**

- 100. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
  - (a) If so, did any of your relatives or friends accompany you on these trips?
  - (b) Have you undertaken any official overseas travel that was privately funded?
  - (c) If so, what was the nature of these trips?
  - (d) Who paid for these trips?

# Department/Agency Travel

- 101. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
  - (a) Taxi hire
  - (b) Limousine
  - (c) Private car hire
  - (d) Hire car rental
  - (e) Ridesharing services
  - (f) Chartered flights?

#### **Drivers**

- 102. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
  - (a) If so, can you please specify which positions are provided drivers?
  - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
  - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

# Consulting

- 103. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent in legal costs in 2018-19?
    - i. For what specific purposes or matters was legal advice sought?
  - (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
    - i. Social media
    - ii. Photography
    - iii. Acting training
    - iv. Ergonomics

- (c) What was the cost of these services?
  - i. Social media
  - ii. Photography
  - iii. Acting training
  - iv. Ergonomics

#### Web Content

- 104. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
  - (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

# Department/Agency Staffing

- 105. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
  - (a) Of these redundancies, how many were:
    - i. Voluntary?
    - ii. Involuntary?
- 106. What was the total cost of all redundancies?
- 107. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?
- 108. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
- 109. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?

- (a) What were the reason/s for each dismissal?
- 110. How much was spent advertising for recruitment for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

# **Smart Phone**

- 111. How many mobile phones are given to staff or board members?
  - (a) How many new mobile phones were purchased in the last year?
- 112. What is the total cost of these phones for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 113. How many had to be replaced due to damage?
- 114. How many were reported as lost?
- 115. How many tablets are given to staff or board members?
  - (a) How many new tablets in the last year?
- 116. What is the total cost of these tablets for the following financial years?
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019?
- 117. How many phones and tablets had to be replaced due to damage?
- 118. How many were reported as lost?

- 119. How many people have both a smart phone and a tablet?
  - (a) What is the lowest ranked official who has both a work smart phone and tablet?
- 120. How many staff or board members overspent on their phone or tablet data bill?
  - (a) By how much?
  - (b) What was the average cost of data bills for tablets and mobile phones?
  - (c) What was the highest monthly cost?
- 121. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2018-19 on iTunes?
  - (b) What applications/subscriptions/services were purchased through iTunes?
- 122. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
  - (a) What was the total expenditure in 2018-19 on through the Google Play Store?
  - (b) What applications/subscriptions/services were purchased through the Google Play Store?

#### Merchant fees

- 123. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.
- 124. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
- 125. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

# Advertising and Sponsorships

- 126. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on advertising in the following financial years:
    - i. 2015-16

- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019?
- 127. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
  - (a) Who were these sponsorships with?
  - (b) What was the purpose of these sponsorships?
  - (c) What was the value of these sponsorships, by case and year?
  - (d) What was the value of these sponsorships in the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-19?

# **Probity Auditor**

128. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

# Energy

- 129. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
  - (a) 2014-15?
  - (b) 2015-16?
  - (c) 2016-17?
  - (d) 2017-18?
  - (e) 2018/19?

- 130. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
- 131. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
- 132. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
- 133. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?
- 134. What proportion of that electricity is it estimated will come from renewable sources, for each year?
- 135. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
- 136. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?

# **General Costs**

- 137. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?
    - i. Who are the contracts with?
    - ii. How much does each contract cost?
    - iii. How often do they visit?

- iv. How much was spent on this service in financial year:
  - 2015-16
  - 2016-17
  - 2017-18
  - 2018-19?
- (b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
  - i. Who were the contracts with?
  - ii. How much was each contract cost?
  - iii. How much was spent on this service in financial year:
    - 2015-16
    - 2016-17
    - 2017-18
    - 2018-19?

# Domestic Violence Leave Policies, Awareness and Usage

- 138. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
  - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
  - (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
  - (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
  - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
  - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
  - (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;

- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
  - i. Privacy and confidentially of information about domestic violence
  - ii. Access to emotional, psychological, financial and medical support which may be required
- 139. Who has provided training on domestic violence in the workplace?
- 140. What percentage of staff in each agency has undertaken domestic violence training?
- 141. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

#### Sexual harassment and Anti-bullying training and awareness programs

- 142. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
    - i. Whether or not all employees and/or contractors have received such training?
    - ii. Is this course mandatory for all employees/ contractors?
    - iii. How long for each session, how many sessions?
    - iv. Who delivers it?
    - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
      - How?
  - (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
  - (c) How many complaints have been initiated in relation to:

- i. Sexual harassment
- ii. Bullying
- iii. Workplace violence

# Participation of women in Government

- 143. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
  - (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
  - (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
  - (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
  - (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
  - (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

# **Professional Photography**

- 144. How much has been spent on professional photography for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Unmanned Aerial Services**

- 145. How much has been spent on Unmanned Aerial Services for the following financial years:
  - (a) 2015-16

- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

#### Seconded Staff

- 146. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 147. Please provide their names, their substantive work title, and their seconded work title.

# **Consultant Costs**

- 148. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 149. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019

(e) 2019-present?

# GIPA Questions to the CEOs/ Department Secretaries

- 150. Since March 30, how many formal GIPAs have your cluster/ department received?
- 151. Out of the received formal GIPAs, how many have you determined to:
  - (a) Grant full access to the information?
  - (b) Grant partial access to the information?
  - (c) Not grant access to the information?
- 152. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?
  - (a) Out of those who have decided to appeal, how many have decided to use:
    - i. The agency's internal appeals' mechanism?
    - ii. Review by the Information Commissioner?
    - iii. Review by NCAT?
  - (b) How many of those GIPAs have been overturned on appeal?
    - i. Internal appeals' mechanism?
    - ii. Review of the Information Commissioner?
    - iii. Review by NCAT?
- 153. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?
  - (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?
- 154. Has any GIPAs that appeared on the agency's disclosure log been taken down?
  - (a) For what reason/s?

# **MULTICULTURALISM**

# Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

# Multicultural Policies and Services Program

- 155. In their respective annual reports, are all NSW departments, statutory bodies and state owned corporations required to address: their key multicultural strategies, their progress in implementing their MPSPs and information as to the MPSPs of any bodies reporting to the agency?
  - (a) Has every department, statutory body and state owned corporation sufficiently addressed these aspects in their respective 2017-18 annual reports?
  - (b) Has the Minister reviewed every department's 2017-18 annual reports to determine whether they are fulfilling their requirements by reporting on their MPSP progress?
  - (c) What consequences does Multicultural NSW have in place for an agency does not comply with Multicultural NSW's annual reporting obligations?
- 156. Has every department, statutory body and state owned corporation in NSW implemented a Multicultural Plan?
  - (a) What reporting requirements are in place for privatised government services?
  - (b) How does Multicultural NSW monitor and ensure the outcomes of these plans are being met by every agency?
- 157. The following excerpt is from Transport for NSW's 2017-18 Annual report:
  - i. Transport provides mainstream transport services for all people of NSW and we are committed to delivering these services within a culturally, linguistically and religiously diverse society. We have worked extensively with Multicultural NSW on the development of a new Multicultural Plan.
  - (a) Does the Minister believe that Transport for NSW has fulfilled their MPSP annual reporting requirements as outlined by Multicultural NSW?
  - (b) Does the CEO believe that Transport for NSW has fulfilled their MPSP annual reporting requirements as outlined by Multicultural NSW?
  - (c) Within these two sentences, what specific progress has Transport for NSW outlined regarding their progress in implementing the agency's Multicultural Policies and Service Program?

- (d) Has this statement provided information regarding the MPSP of any bodies reporting to Transport for NSW? i.e. RMS, STA, Sydney Ferries, Sydney Trains?
- (e) Why does Multicultural NSW have no agreements with Transport for NSW?
- 158. Do NSW departments report to Multicultural NSW on the extent to which people from diverse backgrounds were represented on boards or committees established by their respective departments?
  - (a) If so, which departments report on this aspect?
  - (b) If no, will the Minister or the CEO compel agencies to do so?
- 159. Does every department report to Multicultural NSW on any initiatives developed to meet the needs of diverse communities in regional and rural areas?
  - (a) If so, which departments report on this aspect?
  - (b) If no, will the Minister or the CEO compel agencies to do so?

#### Grants

- 160. How much of the Multicultural NSW total budget is allocated towards the grants program?
  - (a) What percentage of the Multicultural NSW Budget is allocated towards all grant programs?
  - (b) What is the highest amount awarded to any one event in the 2018-19 FY?
  - (c) What is the highest amount awarded for any one project grant in the 2018-19 FY?
  - (d) How many Multicultural NSW staff are allocated to working on the grants program?
- 161. How much grant funding is allocated for the 2019-20 FY?
- 162. How many total grants, across all categories, were awarded in the 2018-19 FY?
  - (a) Of those total number of grants, how many were awarded to regional communities?
  - (b) Of those total number of grants, what was the breakdown of successful grants between CALD and Indigenous organisations?
- 163. How many grants were rejected in the 2018-19 FY?
  - (a) Which organisations or groups were rejected?
- 164. What systems or processes are in place to monitor projects or events once grant funding has been awarded?
  - (a) How is the long term success of funding evaluated?

- (b) What would be considered a failure of funding?
- 165. Does the Minister for Multiculturalism review all rejected grant funding applications?
  - (a) How often has the Minister:
    - i. Not agreed with the grants funding recommendations of Multicultural NSW in the 2018-19 FY?
    - ii. Changed grant recommendations and approved different recipients?
    - iii. (if so) what value were these grants and what organisations did they go to?
- 166. Will \$900,000 be allocated specifically to the Indian Community over a four-year period?
  - (a) When will the four-year period commence?
  - (b) Which Indian Organisations will receive this funding?
  - (c) What is the total amount each organisation will receive?
- 167. What funds will be specifically allocated to the Chinese community:
  - (a) In the 2019-20 FY?
  - (b) Over the 2019-2023 period?
- 168. What funds will be specifically allocated to the Sri Lankan community in NSW?
  - (a) In the 2019-20 FY?
  - (b) Over the 2019-2023 period?
- 169. What funds will be specifically allocated to the Korean community in NSW?
  - (a) In the 2019-20 FY?
  - (b) Over the 2019-2023 period?
- 170. What funds will be specifically allocated to the Vietnamese community in NSW?
  - (a) In the 2019-20 FY?
  - (b) Over the 2019-2023 period?
- 171. What funds will be specifically allocated to the Lebanese community in NSW?
  - (a) In the 2019-20 FY?
  - (b) Over the 2019-2023 period?
- 172. What role does the Advisory Council have in the determination of Grants?

- (a) Are any Multicultural community groups aware of the priority areas before any rounds of grants are open?
- (b) Has any member of the Advisory Council ever informed multicultural community groups of the priority areas before any grant rounds are open?
- 173. In the Multicultural NSW Community Relations Report 2017-18 one recommendation from ethnic and multicultural community councils was to include long term sustainable funding models:
  - (a) What long term sustainable funding models were allocated to organisations in the 2018-19 FY?
  - (b) What long term sustainable funding models will be allocated to organisations in the 2019-20 FY?
  - (c) What long term sustainable funding models will be allocated to organisations over the 2019-2023 period?
- 174. What are the agreements in place between Multicultural NSW and the recipients of the festival/ event grants?
- 175. What is the role of the community engagement and grants team in monitoring grant funding after it has been allocated to events?
  - (a) Which events have community engagement team attended to specifically monitor attendance at events that have received grant funding since January 2018?
  - (b) Which events have the grants team attended to specifically monitor attendance at events that have received grant funding since January 2018?

#### **Advisory Board**

- 176. How many members currently sit on the Advisory Board?
- 177. What policy suggestions have the Advisory Board provided to either the Minister or the CEO since January 2018?
- 178. Who was the most recent appointment to the Advisory Board?
- 179. How many members are engaged on a full time basis?
  - (a) Who are the members?
  - (b) On what basis do you determine whether a member is engaged on a full time basis or not?

- 180. What are the total number of times the Advisory Board visited areas in Metropolitan Sydney in the 2018-19 FY?
- 181. What are the total number of times the Advisory Board has visited Regional NSW in the 2018-19 FY?
- 182. What are the consequences if an Advisory Board member only attends one or less meetings per FY?
- 183. What are the processes in place to ensure that any appointment to the Advisory Board takes into account of their ethnic and cultural background, occupational background and residential location in NSW?
  - (a) What are the occupational backgrounds of all advisory board members?
  - (b) How many Advisory Board Members reside in Regional NSW?
  - (c) How many Advisory Board members reside in Rural NSW?
- 184. Is there a requirement that Members of the Advisory Board are not members of political parties?
- 185. Are any members of the Advisory Board:
  - (a) Local councillors?
    - i. If so, who?
  - (b) Electorate officers?
    - i. If so, who?
  - (c) Ministerial officers?
    - i. If so, who?
  - (d) Parliamentary advisors?
    - i. If so, who?
- 186. How many times has the Advisory Board held meetings in regional NSW since January 1 2018?
  - (a) Where were these meetings located?
- 187. What subcommittees have been established by the Advisory Board?

# Regional Advisory Councils (RAC)

- 188. Are any members of the Advisory Board:
  - (a) Local councillors?

- i. If so, who?
- (b) Electorate officers?
  - i. If so, who?
- (c) Ministerial officers?
  - i. If so, who?
- (d) Parliamentary advisors?
  - i. If so, who?
- 189. When was the last time Multicultural NSW sought the advice of any RAC?
  - (a) Which RAC?
  - (b) What was the advice?
- 190. When was the last time a RAC provided advice to Multicultural NSW?
  - (a) Which RAC?
  - (b) What was the advice?
- 191. In Multicultural NSW Community Relations Report 2017-18, one recommendation from Settlement Services International and the Red Cross was that Multicultural NSW should direct more resources for regional areas as the NSW government is encouraging humanitarian settlement there.
  - (a) What funds were allocated to regional areas in the 2018-19 FY?
  - (b) What funds will be allocated to regional area in the 2019-20 FY?
  - (c) Have any RAC's expresses issues relating to lack of funding for regional NSW?
    - i. Which RAC?
    - ii. What issues did they raise?

# Police Multicultural Advisory Council

- 192. How many times has Minister met with the Police Multicultural Advisory Council since April 2019?
- 193. How many times has the CEO met with the Police Multicultural Advisory Council since April 2019?

- 194. How many reports have the Police Multicultural Advisory Council conducted or commissioned since January 2018?
  - (a) Are these reports publically available?
  - (b) If so, where can they be found?

# **Standing or Special Committees**

- 195. What are the total number of standing committees established by Multicultural NSW?
  - (a) What are the titles of each standing committee?
- 196. What are the total number of special committees established by Multicultural NSW?
  - (a) What are the titles of each special committee?
- 197. Has the Minister requested the establishment of either a special or standing committee since April 2019?
- 198. Has the Minister requested the establishment of either a special or standing committee since January 2018?
- 199. What was the last advice the Minister sought of a special or standing committee?
  - (a) What was the advice?
- 200. What is the most recent standing committee that has been established?
- 201. What is the most recent special committee that has been established?

#### Research and reporting

- 202. How much of the Multicultural NSW total budget was allocated to the Policy and Research Division in 2018-19 FY?
- 203. How much of the Multicultural NSW total budget will be allocated to the Policy and Research Division in 2019-20 FY?
- 204. How many research papers or reports has Multicultural NSW conducted or commissioned since the creation of the agency?
  - (a) How many research paper or reports has Multicultural NSW conducted or commissioned since January 2018?
- 205. How many instances has the Minister referred a matter for Multicultural NSW to research and report on since January 2018?

- (a) What issues did the research or reports cover?
- 206. How many research papers or reports have been commissioned by the Minister since April 2019?
- 207. How many Cabinet minutes has the Minister put forth relating to the Multiculturalism portfolio?
- 208. What are the total number of surveys conducted or commissioned by Multicultural NSW since the creation of the agency?
- 209. How many stakeholder surveys have been conducted or commissioned by Multicultural NSW since January 2018?
- 210. How many population surveys have been conducted by Multicultural NSW since January 2018?

# **Budget**

- 211. Why have the expenses for the Multicultural NSW budget increased by 32.1% from 2018/19 to 2019/20?
  - (a) Was the Advisory Board consulted on this increase?
    - i. What input did they provide?
  - (b) Which Regional Advisory Councils were consulted on the increase?
    - i. What input did they provide?
  - (c) Can you outline where these funds will be allocated in the Multicultural NSW budget?
  - (d) What percentage of these funds will be directed to the Policy and Research division of Multicultural NSW?
- 212. How much of the 2018-19 budget was allocated to public advertisements that promote social cohesion?
- 213. How much of the 2019-20 budget will be allocated to public advertisements that promote social cohesion?

#### Hate Speech and Instances of Racism

- 214. How many times have Multicultural NSW referred or reported instances of racism and hate crimes to the NSW Anti-Discrimination board since January 2016?
- 215. How many times have Multicultural NSW referred or reported instances of racism and hate crimes to the NSW Anti-Discrimination board since January 2018?
- 216. Does the Department of Family and Community Services keep track of the number of reported racist incidents and hate crimes in NSW?

- (a) If so, what is the total number of racist incidents and hate crimes reported since January 2018
- 217. Does Multicultural NSW keep track on the number of instances of racist incidents and hate crimes in NSW?
- 218. How many times have Multicultural NSW been contacted by individuals or organisations to report hate crimes or instances of racism since the creation of the agency?
- 219. How many times have Multicultural NSW been contacted by individuals or organisations to report hate crimes or instances of racism since January 2018?
- 220. How many times have Multicultural NSW been contacted by individuals or organisations to seek counsel on issues pertaining to racism and hate speech since January 2018?
- 221. How many times have Multicultural NSW referred complaints of racism and hate speech to the police since January 2016?
- 222. How many times have Multicultural NSW referred complaints of racism and hate speech to the police since January 2018?
- 223. Since *The Crimes Amendment (Publicly Threatening and Inciting Violence) Act 2018 (NSW)* passed last year what specific initiatives have Multiculturalism NSW conducted to educate the broader population in NSW of the specific changes to the Act?
- 224. Does Multicultural NSW monitor the prevalence of hate speech online?
- 225. What measures are Multicultural NSW taking to prevent the dissemination of hate speech online?

#### Strategic Plan 2019 - 2023

- 226. Which community organisations have been consulted on the new Strategic Plan?
  - (a) Which regional community organisations have been consulted in the new Plan?
- 227. Have any individuals or community organisations raised any issues relating to the operations or functioning of Multicultural NSW?
  - (a) (If so) which organisations?
  - (b) What issues have they raised?
- 228. When will the Strategic Plan be released?
- 229. What locations have Multicultural NSW visited in consulting on the new Strategic Plan
- 230. What advice have the Advisory Board provided on the new Strategic Plan?

- 231. Which Regional Advisory Councils have been consulted on the new Strategic Plan?
  - (a) What advice did they provide?

#### Multicultural NSW Act 2000

- 232. When is the Multicultural NSW Act due to be reviewed?
- 233. Has Multicultural NSW consulted with any individuals or organisations regarding the effectiveness of the Multicultural NSW Act 2000 since January 2016?
- 234. Has any individual or organisation raised with Multicultural NSW on the need to amend the Act since January 2016?
  - (a) If so, which individuals and organisations?

# **COMPACT Program**

- 235. When will the COMPACT program be evaluated?
  - (a) Who will evaluate the program?
  - (b) Will this evaluation be made public?

# Ministerial Travel/Meal Allowance

- 236. How many nights travel were claimed by the Minister during the 2018-19 period?
- 237. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
- 238. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
- 239. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

#### Efficiency dividends

- 240. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
- 241. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?

242. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

#### **Ministerial Office Administration**

- 243. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2018-19?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
- 244. How many iPhone/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2018-19?
  - (b) How many phones have been lost or replaced due to damage in your office?
  - (c) What is the cost of replacing those phones?
- 245. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
  - (c) What was the cost of replacing these devices?
- 246. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
  - (a) What is the cost of this?
- 247. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?
- 248. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?
- 249. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
  - (b) Who is the subscriber for each of these?

- 250. What was the total value of all gifts purchased for use by you and your office in 2018-19?
  - (a) What were the gifts purchased?
  - (b) Who were they gifted to?
- 251. Do you purchase bottled water or provide water coolers for your office?
  - (a) What is the monthly cost of this?
- 252. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
- 253. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 254. What was the total bill for your office in 2018-19 for:
  - (a) Taxi hire
  - (b) Limousine hire
  - (c) Private hire care
  - (d) Hire car rental
  - (e) Ridesharing services?
- 255. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
  - (a) If yes, will you please detail each trip, the method of transport and the cost?
- 256. Have you had media training or speech training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid in 2018-19?

# Agile Workspaces/Activity Based Working/Hot-desking

- 257. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?
  - (a) If not, are there plans to introduce activity based working practices in 2019-20?
- 258. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

# Hospitality

- 259. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on hospitality, including catering and beverages, in 2018-19?
  - (b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
    - i. How many?
    - ii. What was their purchase cost?
    - iii. What is their maintenance cost?
    - iv. Who has access to them?
    - v. Which staff have access to the machines?

#### Labour Hire Firms

- 260. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
  - (a) The names of the firms utilised
  - (b) The total amount paid to each firm engaged
  - (c) The average tenure period for an employee provided by a labour hire company
  - (d) The longest tenure for an employee provided by a labour hire company
  - (e) The duties conducted by employees engaged through a labour hire company
  - (f) The office locations of employees engaged through a labour hire company
  - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
  - (h) Who authorised the use of labour hire companies?
  - (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

#### Stationery

- 261. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What was the cost of stationary for the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019
- v. 2019-present
- (b) What brand of paper is used?
  - i. Is this paper Australian made?

## **Credit Cards**

- 262. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many credit cards are currently on issue for staff?
    - i. Please provide a break-down of this information by grade.
  - (b) What was the value of the largest reported purchase on a credit card for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present
  - (c) What was each largest reported purchase for?
  - (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present

- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
  - i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
  - i. What was the total value of those purchases?
  - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
  - iii. Were all those amounts actually repaid?
  - iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
  - i. What that amount actually repaid, in full?
  - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
  - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

#### Media and Public Relations

263. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
  - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
  - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
  - i. Who are these contracts with?
  - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisors in financial year:
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present?

#### **Facebook**

- 264. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?
- 265. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

#### **Overseas Trips**

- 266. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
  - (a) If so, did any of your relatives or friends accompany you on these trips?
  - (b) Have you undertaken any official overseas travel that was privately funded?
  - (c) If so, what was the nature of these trips?
  - (d) Who paid for these trips?

# Department/Agency Travel

- 267. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
  - (a) Taxi hire
  - (b) Limousine
  - (c) Private car hire
  - (d) Hire car rental
  - (e) Ridesharing services
  - (f) Chartered flights?

#### **Drivers**

- 268. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
  - (a) If so, can you please specify which positions are provided drivers?
  - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
  - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

#### Consulting

- 269. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent in legal costs in 2018-19?
    - i. For what specific purposes or matters was legal advice sought?
  - (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
    - i. Social media
    - ii. Photography
    - iii. Acting training
    - iv. Ergonomics

- (c) What was the cost of these services?
  - i. Social media
  - ii. Photography
  - iii. Acting training
  - iv. Ergonomics

#### Web Content

- 270. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
  - (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

# Department/Agency Staffing

- 271. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
  - (a) Of these redundancies, how many were:
    - i. Voluntary?
    - ii. Involuntary?
- 272. What was the total cost of all redundancies?
- 273. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?
- 274. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
- 275. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?

- (a) What were the reason/s for each dismissal?
- 276. How much was spent advertising for recruitment for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

## **Smart Phone**

- 277. How many mobile phones are given to staff or board members?
  - (a) How many new mobile phones were purchased in the last year?
- 278. What is the total cost of these phones for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 279. How many had to be replaced due to damage?
- 280. How many were reported as lost?
- 281. How many tablets are given to staff or board members?
  - (a) How many new tablets in the last year?
- 282. What is the total cost of these tablets for the following financial years?
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019?
- 283. How many phones and tablets had to be replaced due to damage?
- 284. How many were reported as lost?

- 285. How many people have both a smart phone and a tablet?
  - (a) What is the lowest ranked official who has both a work smart phone and tablet?
- 286. How many staff or board members overspent on their phone or tablet data bill?
  - (a) By how much?
  - (b) What was the average cost of data bills for tablets and mobile phones?
  - (c) What was the highest monthly cost?
- 287. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2018-19 on iTunes?
  - (b) What applications/subscriptions/services were purchased through iTunes?
- 288. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
  - (a) What was the total expenditure in 2018-19 on through the Google Play Store?
  - (b) What applications/subscriptions/services were purchased through the Google Play Store?

# Merchant fees

- 289. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.
- 290. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
- 291. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

# Advertising and Sponsorships

- 292. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on advertising in the following financial years:
    - i. 2015-16

- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019?
- 293. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
  - (a) Who were these sponsorships with?
  - (b) What was the purpose of these sponsorships?
  - (c) What was the value of these sponsorships, by case and year?
  - (d) What was the value of these sponsorships in the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-19?

# **Probity Auditor**

294. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

#### Energy

- 295. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
  - (a) 2014-15?
  - (b) 2015-16?
  - (c) 2016-17?
  - (d) 2017-18?
  - (e) 2018/19?

- 296. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
- 297. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
- 298. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
- 299. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?
- 300. What proportion of that electricity is it estimated will come from renewable sources, for each year?
- 301. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
- 302. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?

# **General Costs**

- 303. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?
    - i. Who are the contracts with?
    - ii. How much does each contract cost?
    - iii. How often do they visit?

- iv. How much was spent on this service in financial year:
  - 2015-16
  - 2016-17
  - 2017-18
  - 2018-19?
- (b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
  - i. Who were the contracts with?
  - ii. How much was each contract cost?
  - iii. How much was spent on this service in financial year:
    - 2015-16
    - 2016-17
    - 2017-18
    - 2018-19?

## Domestic Violence Leave Policies, Awareness and Usage

- 304. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
  - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
  - (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
  - (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
  - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
  - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
  - (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;

- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
  - i. Privacy and confidentially of information about domestic violence
  - ii. Access to emotional, psychological, financial and medical support which may be required
- 305. Who has provided training on domestic violence in the workplace?
- 306. What percentage of staff in each agency has undertaken domestic violence training?
- 307. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

#### Sexual harassment and Anti-bullying training and awareness programs

- 308. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
    - i. Whether or not all employees and/or contractors have received such training?
    - ii. Is this course mandatory for all employees/ contractors?
    - iii. How long for each session, how many sessions?
    - iv. Who delivers it?
    - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
      - How?
  - (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
  - (c) How many complaints have been initiated in relation to:

- i. Sexual harassment
- ii. Bullying
- iii. Workplace violence

# Participation of women in Government

- 309. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
  - (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
  - (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
  - (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
  - (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
  - (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

#### **Professional Photography**

- 310. How much has been spent on professional photography for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Unmanned Aerial Services**

- 311. How much has been spent on Unmanned Aerial Services for the following financial years:
  - (a) 2015-16

- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

#### **Seconded Staff**

- 312. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 313. Please provide their names, their substantive work title, and their seconded work title.

## **Consultant Costs**

- 314. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 315. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019

(e) 2019-present?

# GIPA Questions to the CEOs/ Department Secretaries

- 316. Since March 30, how many formal GIPAs have your cluster/ department received?
- 317. Out of the received formal GIPAs, how many have you determined to:
  - (a) Grant full access to the information?
  - (b) Grant partial access to the information?
  - (c) Not grant access to the information?
- 318. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?
  - (a) Out of those who have decided to appeal, how many have decided to use:
    - i. The agency's internal appeals' mechanism?
    - ii. Review by the Information Commissioner?
    - iii. Review by NCAT?
  - (b) How many of those GIPAs have been overturned on appeal?
    - i. Internal appeals' mechanism?
    - ii. Review of the Information Commissioner?
    - iii. Review by NCAT?
- 319. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?
  - (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?
- 320. Has any GIPAs that appeared on the agency's disclosure log been taken down?
  - (a) For what reason/s?

# **SENIORS**

# Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

## Aged Care

- 321. When did the Minister become aware of compliance issues at Bupa aged care facilities in NSW?
- 322. When did the Minister become aware of compliance concerns at BUPA Bega?
- 323. When did the Minister become aware of compliance concerns at BUPA Seaforth?
- 324. When did the Minister become aware of cases where elderly residents were found with maggots in head wounds?
- 325. Has the Minister spoken directly to the Federal Minister for Ageing and Senior Australians about these issues?
- 326. Has the Government modelled the cost to public hospitals in the event of aged care facilities closing if they do not meet the Aged Care framework?
- 327. What preparations are happening within the Department to prepare for the closure of Bup and other non-compliant aged care facilities?
- 328. Has the Minister ever visited a Bupa aged care facility? If so, which ones and when?

#### Aged Care nursing

- 329. Given that 61 aged care facilities have failed to meet accreditation standards, does the Minister still support the decision not to mandale registered nursing ratios in aged care facilities?
- 330. Given reports of increased violence at specialist aged care facilities against staff, does the Minister still support the decision not to mandare registered nursing ratios in aged care facilities?
- 331. Has the Minister made any representations or provided any evidence to the Royal Commission into Aged Care regarding the NSW Government's decision not to mandate registered nursing ratios in aged care facilities?
- 332. With the increased funding of nurses in NSW, how many of them will be Clinical Nurse Specialists, particularly in rural and regional areas?

#### Aged workers

333. What is the Government doing to increase participation of older workers in the workforce, given that there has been a 39% increase in the number of workers over 65 looking for full-time employment?

- 334. What funding commitment has the Government made to encourage employers to take on older workers, such as excluding employees over 50 years of age from reportable Payroll Tax paid by employers?
- 335. Is the Government actively considering this measure?
- 336. Has the Minister discussed this measure with his colleagues?
- 337. Has the Minister met with stakeholders to discuss this measure?

#### Ageing and Disabilities Commissioner

- 338. What is the Government doing to increase participation of older workers in the workforce, given that there has been a 39% increase in the number of workers over 65 looking for full-time employment?
- 339. What is the total budget for the Ageing and Disabilities Commissioner?
- 340. Has there been a reduction in the overall funding for the Commissioner since between the time the position was announced and when the position commenced?
- 341. How many staff are employed by the Ageing and Disabilities Commissioner?
- 342. How many complaints have been made to the Commissioner since the office commenced?
- 343. How many of these cases pertain to:
  - (a) Aged care?
  - (b) Elder abuse?
  - (c) Health facilities for the aged?
  - (d) Housing for the aged?
  - (e) Discrimination against the aged?
- 344. What was the total number of people who have contacted the Elder Abuse hotline in every year since it began?
- 345. Is the Commissioner empowered to investigate claims of elder abuse in aged care facilities in NSW?
- 346. Is the Commissioner able to hold public inquiries regarding systemic abuse for people with disability and older residents of NSW?
  - (a) Why not?

- 347. Given what we have learned in recent weeks and months about Bupa and other aged care facilities, isn't there a role for the Commissioner in investigating elder abuse in these settings?
- 348. Why did the Government choose to exclude the Ageing and Disabilities Commissioner from the Government Information (Public Access) Act 2009?
- 349. Clause 12 of the Clause 13 (10) Ageing and Disabilities Commissioner Bill 2019 states that the commissioner must gain the consent of a vulnerable adult to conduct an investigation unless "the allegation is so serious that it is not necessary to obtain consent". On how many occasions have cases commenced investigation without consent of a vulnerable person having to be granted?

#### Elder abuse

- 350. Does the Minister believe "elder abuse:" applies in institutional settings, including aged care homes?
- 351. Is the Minister aware that in Queensland, in cases of alleged elder abuse, the public guardian has the power to suspend a person's power of attorney until an investigation is undertaken?
- 352. That is not the case in NSW does the Minister think the public guardian should have the power to intervene in cases of alleged elder abuse?
- 353. Does the Minister believe there should be tighter restrictions on Enduring Power of Attorney arrangements in NSW?
- 354. Since it commenced, how many calls has the NSW Elder Abuse Helpline & Resource Unit received in relation to concerns about Enduring Power of Attorney arrangements?
- 355. How many of these cases have been investigated?
- 356. How many of these investigations has led to criminal actions?
- 357. How many FTE staff are currently employed in the NSW Elder Abuse Helpline & Resource Unit?
- 358. What is the total staffing budget for the NSW Elder Abuse Helpline & Resource Unit?
- 359. What is the overall budget for the NSW Elder Abuse Helpline & Resource Unit?
- 360. How many calls has the NSW Elder Abuse Helpline received in each month since it opened?
- 361. How many of these calls have been investigated?
- 362. How many of these calls have resulted in criminal actions?
- 363. What is the rate of elder abuse identified in each metropolitan, regional and remote area of NSW?

- 364. What is the rate of elder abuse per socio-economic division within NSW?
- 365. The fifth Elder Abuse National Conference was held in Sydney in February 2018.
  - (a) What has the NSW government done to address the issues raised at that conference and recommendations made in the Conference Report?
  - (b) What funding has the NSW government provided to address the issues raised and recommendations made in the Conference Report?
- 366. What assistance has been provided, and by which government departments, to victims of elder abuse in aged care facilities and in the general community?
- 367. What funding has been provided to promote awareness of and reduction in instances of elder abuse in NSW since the National Elder Abuse Conference in February 2018?
- 368. What has the NSW Government done to progress the issue of elder abuse at COAG?

## Gold opal card

- 369. Has the Minister or Department made representations on behalf of seniors to remove the need of seniors to order a gold opal card online?
- 370. Why are seniors required to continue buying the Gold Opal Card rather than use contactless payments or credit cards?
- 371. What are the technological impediments to seniors being able to use credit cards or contactless payments to travel, with their discount applied?
- 372. Why are applicants required to apply online for the Gold Opal card and not purchase the concession opal card from vendors?
- 373. How does the Government assist Gold opal card holders to top up their cards in cases where they do not have access to internet, computer technology or credit cards?

# Housing and homelessness

- 374. Given homelessness amongst women aged 55 and over has risen by 31% between 2011 and 2016, what specific support does the NSW Government provide to assist older women at risk of homelessness?
- 375. How many women aged 55-80 are currently on the:
  - (a) Housing Waiting List?
  - (b) Priority Housing Wait List?

- 376. Why is the eligibility age for the priority list for public housing set at 80 years?
- 377. Does the Minister support reducing that age threshold to acknowledge the additional risk of homelessness faced by older women?
- 378. What other options is the Minister for Seniors considering to reduce homelessness for older women?
- 379. Will the Government be funding the establishment of a state-wide older people's housing information and support service to bring together fragmented resources and reduce the risk of homelessness, particularly for older women?

## **NSW Seniors Strategy**

- 380. When will the Government commence consultation on a revised Seniors Strategy given the current strategy is due to expire in 2020?
- 381. What did we learn from the last strategy?
- 382. What was not implemented from the current strategy?
- 383. What funding has been apportioned to the current strategy in each of the past four financial years?
- 384. What funding will be attached to the new Strategy set to begin from 2020?
- 385. What is the total cost of running the Art of Ageing exhibition?
- 386. For each of the past four years, how many artists or organisations have applied to host the exhibition?
- 387. Will the exhibition be continued under the new strategy?
- 388. What is the total cost of running Grandparents Day events and programs?
- 389. How has that amount changed over each of the past four financial years?
- 390. How many grants were awarded in each of the past four years for Grandparents Day events?
- 391. How many grants were awarded under the four years of the Liveable Communities grants programs?
- 392. Of these, what proportion were in metropolitan areas and in regional communities?
- 393. How many applications were received in each of the four years that the grants were awarded?
- 394. Of the total number of applicants, how many were based in metropolitan areas and how many were based in regional areas?

- 395. What was the total cost of running the NSW Seniors Festival Expo in each of the financial years since it was introduced?
- 396. What was the total number of government agencies and department that hosted stalls at each of the NSW Seniors Festival Exposince it was introduced? And non-government organisations?
- 397. How much revenue did the NSW Seniors Festival Expo make in each of the financial years that the event has been run?
- 398. What is the total cost of running the NSW Seniors Concert?
- 399. What was the cost of running the Concert in each of the past five financial years?
- 400. What was the total attendance at the NSW Seniors Concert in each of the past five financial years?
- 401. How many events and programs are included in the NSW Seniors Festival?
- 402. How many events and programs were included in the NSW Seniors Festival in each of the years since it commenced?
- 403. What is the total cost of running the NSW Seniors Festival?
- 404. What was the total cost of running the NSW Seniors Festival in each of the past five financial years?
- 405. What is the total cost of running the Modified Sports program?
- 406. How many people were involved in the Modified Grants program in the last two years?
- 407. What is the total cost of running the Cooking for One or Two program?
- 408. How many people were involved in the Cooking for One or Two program in the last two years?
- 409. What is the total cost of running the Grandparent Connection program?
- 410. How many people were involved in the Grandparent Connection program in the last two years?
- 411. What is the total cost of running the Sing Your Age program?
- 412. How many people were involved in the Sing Your Age program in the last two years?
- 413. What is the total cost of running the Tech Savvy Seniors program?
- 414. How many people were involved in the Tech Savvy Seniors program in the last two years?

- 415. Why hasn't the Government reinstated funding for Sector Support Officers to support the implementation of the NSW Ageing Strategy through community development initiatives, realisation of local ageing strategies and capacity building of service providers?
- 416. Why hasn't the Government provided recurrent funding (3-5 year funding period) for community-based social support programs that target isolated and vulnerable older people experiencing loneliness?

#### Retirement villages

- 417. Has the Minister had any involvement in developing the discussion paper on Retirement villages exit entitlements and recurrent charges cap?
- 418. How will the Government act to protect residents caught up in contracts that disadvantage them when compared to their neighbours?
- 419. How does the Minister respond to concerns from residents already in dodgy contract arrangements that they may not be protected by the reforms?
- 420. Does the Minister have a view as to whether the changes being proposed by the Minister in the discussion paper be grandfathered?
- 421. Will the Government move to have greater oversight over sales contracts in retirement villages?
- 422. Pending the outcome of the discussion paper, will the Government walk back any of its election promises on retirement village reform?

#### Self-funded retiree energy rebate

- 423. Has the Minister been involved in the design and implementation of the self-funded retiree energy rebate?
- 424. How many people have taken up the Self-funded retiree rebate since it became available on July 1?
- 425. What is the Government's target take-up by the end of the year and are you on track?
- 426. How much money has the Government spent on promoting the self-funded retiree energy rebate?
- 427. With reports that some households will see average increases in electricity prices of \$320 for households and \$920 for small businesses in the next year, will the self-funded retiree rebate really help?

#### **Seniors Savers Card**

- 428. What has been the total cost of implementing the Seniors Savers Card?
- 429. How many people have taken up the new card since it was launched on 1 July 2019?
- 430. Is the Government on track to meet its goal of 60,000 eligible seniors signed up in a year (3/4 of all eligible people?)
- 431. What has been the total cost of promoting the new card?
- 432. How many businesses that participate in the NSW Seniors Card do not participate in the Senior Savers Card?
- 433. On average, how much money does the Government expect each card-holder would save in a financial year?
- 434. How does the Government monitor and enforce the eligibility of applicants for the NSW Seniors Card based on the requirement that cardholders work more than 20 hours per week?

#### Seniors staffing

- 435. What has been the total cost of implementing the Seniors Savers Card?
- 436. How many staff are employed in Seniors NSW, the department responsible for seniors?
- 437. How has the staffing allocation for Seniors NSW changed over time?
- 438. What are the total administrative operating costs for Seniors NSW?

#### Ministerial Travel/Meal Allowance

- 439. How many nights travel were claimed by the Minister during the 2018-19 period?
- 440. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
- 441. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
- 442. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

# Efficiency dividends

- 443. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
- 444. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in

- (a) 2019-20?
- (b) 2020-21?
- (c) 2021-22?
- 445. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

#### **Ministerial Office Administration**

- 446. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2018-19?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
- 447. How many iPhone/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2018-19?
  - (b) How many phones have been lost or replaced due to damage in your office?
  - (c) What is the cost of replacing those phones?
- 448. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
  - (c) What was the cost of replacing these devices?
- 449. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
  - (a) What is the cost of this?
- 450. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?
- 451. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?

- 452. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
  - (b) Who is the subscriber for each of these?
- 453. What was the total value of all gifts purchased for use by you and your office in 2018-19?
  - (a) What were the gifts purchased?
  - (b) Who were they gifted to?
- 454. Do you purchase bottled water or provide water coolers for your office?
  - (a) What is the monthly cost of this?
- 455. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
- 456. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 457. What was the total bill for your office in 2018-19 for:
  - (a) Taxi hire
  - (b) Limousine hire
  - (c) Private hire care
  - (d) Hire car rental
  - (e) Ridesharing services?
- 458. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
  - (a) If yes, will you please detail each trip, the method of transport and the cost?
- 459. Have you had media training or speech training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid in 2018-19?

## Agile Workspaces/Activity Based Working/Hot-desking

460. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

- (a) If not, are there plans to introduce activity based working practices in 2019-20?
- 461. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

## Hospitality

- 462. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on hospitality, including catering and beverages, in 2018-19?
  - (b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
    - i. How many?
    - ii. What was their purchase cost?
    - iii. What is their maintenance cost?
    - iv. Who has access to them?
    - v. Which staff have access to the machines?

#### Labour Hire Firms

- 463. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
  - (a) The names of the firms utilised
  - (b) The total amount paid to each firm engaged
  - (c) The average tenure period for an employee provided by a labour hire company
  - (d) The longest tenure for an employee provided by a labour hire company
  - (e) The duties conducted by employees engaged through a labour hire company
  - (f) The office locations of employees engaged through a labour hire company
  - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
  - (h) Who authorised the use of labour hire companies?
  - (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

## Stationery

- 464. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What was the cost of stationary for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present
  - (b) What brand of paper is used?
    - i. Is this paper Australian made?

#### **Credit Cards**

- 465. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many credit cards are currently on issue for staff?
    - i. Please provide a break-down of this information by grade.
  - (b) What was the value of the largest reported purchase on a credit card for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present
  - (c) What was each largest reported purchase for?
  - (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
    - i. 2015-16
    - ii. 2016-17

- iii. 2017-18
- iv. 2018-2019
- v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
  - i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
  - i. What was the total value of those purchases?
  - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
  - iii. Were all those amounts actually repaid?
  - iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
  - i. What that amount actually repaid, in full?
  - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
  - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

#### Media and Public Relations

- 466. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many media/communications/public relations advisers are employed?
    - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
  - (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
  - (c) What is the total cost of media monitoring services?
    - i. Please provide a breakdown by department, statutory agency and/or other body.
  - (d) Are any media or public relations advisers currently engaged as contractors?
    - i. Who are these contracts with?
    - ii. What is the value of these contracts?
  - (e) How much was spent on media or public relations advisors in financial year:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present?

#### **Facebook**

- 467. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?
- 468. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

## **Overseas Trips**

- 469. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
  - (a) If so, did any of your relatives or friends accompany you on these trips?

- (b) Have you undertaken any official overseas travel that was privately funded?
- (c) If so, what was the nature of these trips?
- (d) Who paid for these trips?

# Department/Agency Travel

- 470. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
  - (a) Taxi hire
  - (b) Limousine
  - (c) Private car hire
  - (d) Hire car rental
  - (e) Ridesharing services
  - (f) Chartered flights?

#### **Drivers**

- 471. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
  - (a) If so, can you please specify which positions are provided drivers?
  - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
  - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

# Consulting

- 472. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent in legal costs in 2018-19?
    - i. For what specific purposes or matters was legal advice sought?
  - (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
    - i. Social media

- ii. Photography
- iii. Acting training
- iv. Ergonomics
- (c) What was the cost of these services?
  - i. Social media
  - ii. Photography
  - iii. Acting training
  - iv. Ergonomics

#### Web Content

- 473. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
  - (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

#### Department/Agency Staffing

- 474. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
  - (a) Of these redundancies, how many were:
    - i. Voluntary?
    - ii. Involuntary?
- 475. What was the total cost of all redundancies?
- 476. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?

- 477. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
- 478. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
  - (a) What were the reason/s for each dismissal?
- 479. How much was spent advertising for recruitment for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Smart Phone**

- 480. How many mobile phones are given to staff or board members?
  - (a) How many new mobile phones were purchased in the last year?
- 481. What is the total cost of these phones for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 482. How many had to be replaced due to damage?
- 483. How many were reported as lost?
- 484. How many tablets are given to staff or board members?
  - (a) How many new tablets in the last year?
- 485. What is the total cost of these tablets for the following financial years?
  - (a) 2015-16
  - (b) 2016-17

- (c) 2017-18
- (d) 2018-2019?
- 486. How many phones and tablets had to be replaced due to damage?
- 487. How many were reported as lost?
- 488. How many people have both a smart phone and a tablet?
  - (a) What is the lowest ranked official who has both a work smart phone and tablet?
- 489. How many staff or board members overspent on their phone or tablet data bill?
  - (a) By how much?
  - (b) What was the average cost of data bills for tablets and mobile phones?
  - (c) What was the highest monthly cost?
- 490. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2018-19 on iTunes?
  - (b) What applications/subscriptions/services were purchased through iTunes?
- 491. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
  - (a) What was the total expenditure in 2018-19 on through the Google Play Store?
  - (b) What applications/subscriptions/services were purchased through the Google Play Store?

#### Merchant fees

- 492. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.
- 493. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
- 494. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

# Advertising and Sponsorships

- 495. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on advertising in the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019?
- 496. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
  - (a) Who were these sponsorships with?
  - (b) What was the purpose of these sponsorships?
  - (c) What was the value of these sponsorships, by case and year?
  - (d) What was the value of these sponsorships in the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-19?

# **Probity Auditor**

497. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

#### Energy

- 498. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
  - (a) 2014-15?
  - (b) 2015-16?
  - (c) 2016-17?

- (d) 2017-18?
- (e) 2018/19?
- 499. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
- 500. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
- 501. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
- 502. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?
- 503. What proportion of that electricity is it estimated will come from renewable sources, for each year?
- 504. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
- 505. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?

#### **General Costs**

- 506. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?
    - i. Who are the contracts with?

- ii. How much does each contract cost?
- iii. How often do they visit?
- iv. How much was spent on this service in financial year:
  - 2015-16
  - 2016-17
  - 2017-18
  - 2018-19?
- (b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
  - i. Who were the contracts with?
  - ii. How much was each contract cost?
  - iii. How much was spent on this service in financial year:
    - 2015-16
    - 2016-17
    - 2017-18
    - 2018-19?

#### Domestic Violence Leave Policies, Awareness and Usage

- 507. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
  - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
  - (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
  - (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
  - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
  - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;

- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
  - i. Privacy and confidentially of information about domestic violence
  - ii. Access to emotional, psychological, financial and medical support which may be required
- 508. Who has provided training on domestic violence in the workplace?
- 509. What percentage of staff in each agency has undertaken domestic violence training?
- 510. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

## Sexual harassment and Anti-bullying training and awareness programs

- 511. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
    - i. Whether or not all employees and/or contractors have received such training?
    - ii. Is this course mandatory for all employees/ contractors?
    - iii. How long for each session, how many sessions?
    - iv. Who delivers it?
    - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
      - How?
  - (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?

- (c) How many complaints have been initiated in relation to:
  - i. Sexual harassment
  - ii. Bullying
  - iii. Workplace violence

#### Participation of women in Government

- 512. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
  - (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
  - (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
  - (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
  - (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
  - (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

# **Professional Photography**

- 513. How much has been spent on professional photography for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Unmanned Aerial Services**

514. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16(b) 2016-17(c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

## **Seconded Staff**

- 515. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 516. Please provide their names, their substantive work title, and their seconded work title.

## **Consultant Costs**

- 517. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 518. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18

- (d) 2018-2019
- (e) 2019-present?

## GIPA Questions to the CEOs/ Department Secretaries

- 519. Since March 30, how many formal GIPAs have your cluster/ department received?
- 520. Out of the received formal GIPAs, how many have you determined to:
  - (a) Grant full access to the information?
  - (b) Grant partial access to the information?
  - (c) Not grant access to the information?
- 521. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?
  - (a) Out of those who have decided to appeal, how many have decided to use:
    - i. The agency's internal appeals' mechanism?
    - ii. Review by the Information Commissioner?
    - iii. Review by NCAT?
  - (b) How many of those GIPAs have been overturned on appeal?
    - i. Internal appeals' mechanism?
    - ii. Review of the Information Commissioner?
    - iii. Review by NCAT?
- 522. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?
  - (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?
- 523. Has any GIPAs that appeared on the agency's disclosure log been taken down?
  - (a) For what reason/s?

#### **VETERANS**

# Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

## **Policies and Strategies**

524. What policies and strategies have you implemented for veterans in NSW since you were appointed Minister for Veterans?

#### A Better Way to Support Veterans report

- 525. Have you made a formal submission in response to the Productivity Commission's *A Better Way to Support Veterans* report?
  - (a) If so, when did you make that formal submission and what did it entail?

# My Community Project

- 526. When did you first become aware that gold card holders were ineligible to vote in the My Community Project initiative?
  - (a) Did you contact the Minister for Customer Service regarding the issue?
    - i. If not, why not?
    - ii. If so, when?
  - (b) What did you request the Minister fix the issue or extend the deadline for voting?
  - (c) What was the Minister's response?

## Decline in money from the sale of goods and services

- 527. In the 2019-20 Budget Statement, section 4-15, the chart at the bottom of the page details the sale of good and services. Under the Department of Veterans' Affairs, it shows the money from the sale of goods and services declined from \$299 million in 2017-18, to \$240 million in 2018-19. That number is expected to further decline to \$200 million in 2019-20 and \$166 million in 2022-23
  - (a) Can you explain the reasons for that decline?

#### Gold and White Card concessions

528. Can you explain exactly what concessions gold card and white card holders in NSW are entitled to?

## Concord Repatriation General Hospital

- 529. How many veterans sought veterans related services at the Concord Repatriation General Hospital in 2018-19?
  - (a) How many veterans sought veterans related services at the Concord Repatriation General Hospital in 2017-18?
- 530. How many war widows sought veterans related services at Concord Repatriation General Hospital 2018-19?
  - (a) How many war widows sought veterans related services at Concord Repatriation General Hospital in 2017-18?
- 531. How many staff are employed at Concord Repatriation General Hospital specifically to deal with veteran specific issues?
- 532. What is the budget of Concord Repatriation General Hospital regarding services for veterans in 2019-20?
  - (a) What was the budget in 2018-19?
  - (b) What was the budget in 2017-18?
- 533. Are there any plans to expand veterans related services at the Concord Repatriation General Hospital?
  - (a) If so, what do those plans involve?
  - (b) If not, why not?

#### Ministerial Travel/Meal Allowance

- 534. How many nights travel were claimed by the Minister during the 2018-19 period?
- 535. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
- 536. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
- 537. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

# Efficiency dividends

538. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?

- 539. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?
- 540. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

#### **Ministerial Office Administration**

- 541. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2018-19?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
- 542. How many iPhone/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2018-19?
  - (b) How many phones have been lost or replaced due to damage in your office?
  - (c) What is the cost of replacing those phones?
- 543. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
  - (c) What was the cost of replacing these devices?
- 544. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
  - (a) What is the cost of this?
- 545. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
  - (a) If so, what was the cost of these items?
- 546. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?

- (a) If so, what was the cost of these items?
- 547. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
  - (b) Who is the subscriber for each of these?
- 548. What was the total value of all gifts purchased for use by you and your office in 2018-19?
  - (a) What were the gifts purchased?
  - (b) Who were they gifted to?
- 549. Do you purchase bottled water or provide water coolers for your office?
  - (a) What is the monthly cost of this?
- 550. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
- 551. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 552. What was the total bill for your office in 2018-19 for:
  - (a) Taxi hire
  - (b) Limousine hire
  - (c) Private hire care
  - (d) Hire car rental
  - (e) Ridesharing services?
- 553. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
  - (a) If yes, will you please detail each trip, the method of transport and the cost?
- 554. Have you had media training or speech training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid in 2018-19?

## Agile Workspaces/Activity Based Working/Hot-desking

- 555. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?
  - (a) If not, are there plans to introduce activity based working practices in 2019-20?
- 556. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

#### Hospitality

- 557. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on hospitality, including catering and beverages, in 2018-19?
  - (b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
    - i. How many?
    - ii. What was their purchase cost?
    - iii. What is their maintenance cost?
    - iv. Who has access to them?
    - v. Which staff have access to the machines?

#### Labour Hire Firms

- 558. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
  - (a) The names of the firms utilised
  - (b) The total amount paid to each firm engaged
  - (c) The average tenure period for an employee provided by a labour hire company
  - (d) The longest tenure for an employee provided by a labour hire company
  - (e) The duties conducted by employees engaged through a labour hire company
  - (f) The office locations of employees engaged through a labour hire company
  - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

- (h) Who authorised the use of labour hire companies?
- (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

## Stationery

- 559. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What was the cost of stationary for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present
  - (b) What brand of paper is used?
    - i. Is this paper Australian made?

## **Credit Cards**

- 560. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many credit cards are currently on issue for staff?
    - i. Please provide a break-down of this information by grade.
  - (b) What was the value of the largest reported purchase on a credit card for the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present
  - (c) What was each largest reported purchase for?

- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
  - i. 2015-16
  - ii. 2016-17
  - iii. 2017-18
  - iv. 2018-2019
  - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
  - i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
  - i. What was the total value of those purchases?
  - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
  - iii. Were all those amounts actually repaid?
  - iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
  - i. What that amount actually repaid, in full?

- ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
  - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

#### Media and Public Relations

- 561. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many media/communications/public relations advisers are employed?
    - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
  - (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
  - (c) What is the total cost of media monitoring services?
    - i. Please provide a breakdown by department, statutory agency and/or other body.
  - (d) Are any media or public relations advisers currently engaged as contractors?
    - i. Who are these contracts with?
    - ii. What is the value of these contracts?
  - (e) How much was spent on media or public relations advisors in financial year:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019
    - v. 2019-present?

#### **Facebook**

- 562. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?
- 563. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

## Overseas Trips

- 564. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
  - (a) If so, did any of your relatives or friends accompany you on these trips?
  - (b) Have you undertaken any official overseas travel that was privately funded?
  - (c) If so, what was the nature of these trips?
  - (d) Who paid for these trips?

# Department/Agency Travel

- 565. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
  - (a) Taxi hire
  - (b) Limousine
  - (c) Private car hire
  - (d) Hire car rental
  - (e) Ridesharing services
  - (f) Chartered flights?

#### **Drivers**

- 566. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
  - (a) If so, can you please specify which positions are provided drivers?
  - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
  - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

## Consulting

- 567. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent in legal costs in 2018-19?

- i. For what specific purposes or matters was legal advice sought?
- (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
  - i. Social media
  - ii. Photography
  - iii. Acting training
  - iv. Ergonomics
- (c) What was the cost of these services?
  - i. Social media
  - ii. Photography
  - iii. Acting training
  - iv. Ergonomics

#### Web Content

- 568. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
  - (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

# Department/Agency Staffing

- 569. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
  - (a) Of these redundancies, how many were:
    - i. Voluntary?
    - ii. Involuntary?
- 570. What was the total cost of all redundancies?

- 571. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?
- 572. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
- 573. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
  - (a) What were the reason/s for each dismissal?
- 574. How much was spent advertising for recruitment for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Smart Phone**

- 575. How many mobile phones are given to staff or board members?
  - (a) How many new mobile phones were purchased in the last year?
- 576. What is the total cost of these phones for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 577. How many had to be replaced due to damage?
- 578. How many were reported as lost?
- 579. How many tablets are given to staff or board members?

- (a) How many new tablets in the last year?
- 580. What is the total cost of these tablets for the following financial years?
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019?
- 581. How many phones and tablets had to be replaced due to damage?
- 582. How many were reported as lost?
- 583. How many people have both a smart phone and a tablet?
  - (a) What is the lowest ranked official who has both a work smart phone and tablet?
- 584. How many staff or board members overspent on their phone or tablet data bill?
  - (a) By how much?
  - (b) What was the average cost of data bills for tablets and mobile phones?
  - (c) What was the highest monthly cost?
- 585. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2018-19 on iTunes?
  - (b) What applications/subscriptions/services were purchased through iTunes?
- 586. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
  - (a) What was the total expenditure in 2018-19 on through the Google Play Store?
  - (b) What applications/subscriptions/services were purchased through the Google Play Store?

#### Merchant fees

587. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

- 588. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
- 589. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

# Advertising and Sponsorships

- 590. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How much was spent on advertising in the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-2019?
- 591. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
  - (a) Who were these sponsorships with?
  - (b) What was the purpose of these sponsorships?
  - (c) What was the value of these sponsorships, by case and year?
  - (d) What was the value of these sponsorships in the following financial years:
    - i. 2015-16
    - ii. 2016-17
    - iii. 2017-18
    - iv. 2018-19?

## **Probity Auditor**

592. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

## Energy

- 593. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
  - (a) 2014-15?
  - (b) 2015-16?
  - (c) 2016-17?
  - (d) 2017-18?
  - (e) 2018/19?
- 594. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
- 595. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
- 596. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
- 597. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
  - (a) 2019-20?
  - (b) 2020-21?
  - (c) 2021-22?
- 598. What proportion of that electricity is it estimated will come from renewable sources, for each year?
- 599. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
- 600. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:
  - (a) 2019-20?
  - (b) 2020-21?

(c) 2021-22?

#### **General Costs**

- 601. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?
    - i. Who are the contracts with?
    - ii. How much does each contract cost?
    - iii. How often do they visit?
    - iv. How much was spent on this service in financial year:
      - 2015-16
      - 2016-17
      - 2017-18
      - 2018-19?
  - (b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
    - i. Who were the contracts with?
    - ii. How much was each contract cost?
    - iii. How much was spent on this service in financial year:
      - 2015-16
      - 2016-17
      - 2017-18
      - 2018-19?

## Domestic Violence Leave Policies, Awareness and Usage

- 602. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
  - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;

- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
  - i. Privacy and confidentially of information about domestic violence
  - Access to emotional, psychological, financial and medical support which may be required
- 603. Who has provided training on domestic violence in the workplace?
- 604. What percentage of staff in each agency has undertaken domestic violence training?
- 605. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

## Sexual harassment and Anti-bullying training and awareness programs

- 606. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
    - i. Whether or not all employees and/or contractors have received such training?
    - ii. Is this course mandatory for all employees/ contractors?

- iii. How long for each session, how many sessions?
- iv. Who delivers it?
- v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
  - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
  - i. Sexual harassment
  - ii. Bullying
  - iii. Workplace violence

## Participation of women in Government

- 607. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
  - (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
  - (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
  - (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
  - (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
  - (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

# **Professional Photography**

608. How much has been spent on professional photography for the following financial years:

- (a) 2015-16(b) 2016-17(c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Unmanned Aerial Services**

- 609. How much has been spent on Unmanned Aerial Services for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

#### **Seconded Staff**

- 610. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?
- 611. Please provide their names, their substantive work title, and their seconded work title.

#### **Consultant Costs**

- 612. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18

- (d) 2018-2019
- (e) 2019-present?
- 613. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:
  - (a) 2015-16
  - (b) 2016-17
  - (c) 2017-18
  - (d) 2018-2019
  - (e) 2019-present?

# GIPA Questions to the CEOs/ Department Secretaries

- 614. Since March 30, how many formal GIPAs have your cluster/ department received?
- 615. Out of the received formal GIPAs, how many have you determined to:
  - (a) Grant full access to the information?
  - (b) Grant partial access to the information?
  - (c) Not grant access to the information?
- 616. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?
  - (a) Out of those who have decided to appeal, how many have decided to use:
    - i. The agency's internal appeals' mechanism?
    - ii. Review by the Information Commissioner?
    - iii. Review by NCAT?
  - (b) How many of those GIPAs have been overturned on appeal?
    - i. Internal appeals' mechanism?
    - ii. Review of the Information Commissioner?
    - iii. Review by NCAT?
- 617. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

- (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?
- 618. Has any GIPAs that appeared on the agency's disclosure log been taken down?
  - (a) For what reason/s?