



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2019-2020 Supplementary Questions

Portfolio Committee No. 6 – Transport and Customer Service

BETTER REGULATION AND INNOVATION

Hearing: Monday 9 September 2019

Answers due by: Thursday 3 October 2019

Budget Estimates secretariat
Phone 9230 3067
BudgetEstimates@parliament.nsw.gov.au

BETTER REGULATION AND INNOVATION

Questions from Mr David Shoebridge MLC

Safework

1. How many times has Safework visited Juvenile Justice Centres?
2. How many Improvement Notices were issued?

Questions from the Hon Emma Hurst MLC

Regulation of greyhound racing in NSW

3. In 2016 Greyhound Racing NSW advised the Special Commission of Inquiry into Greyhound Racing in NSW that it was looking to reduce the number of greyhound tracks in NSW to between 10–14 tracks.
 - (a) Can the Minister confirm that:
 - i. this is still the intent, and
 - ii. public money is not being spent on upgrading greyhound tracks that will be closed as part of the track rationalisation?
 - (b) Of the 10-14 greyhound tracks that would remain in NSW after the track rationalisation, how many would be straight tracks, which have been shown to cause considerably fewer injuries than circuits?
4. What is the Government doing to ensure that greyhounds are tracked and monitored throughout their entire lifecycle, in accordance with Greyhound Industry Reform Panel recommendations number 73 and 79:

Recommendation 73. A new greyhound racing register should be established and managed by the integrity commission to capture the identity and whereabouts of all greyhounds through their lifecycle.

Recommendation 79. Owners of greyhounds should be principally responsible for the welfare of their greyhounds for their full natural life including ensuring their suitability to be rehomed at any stage of their lives.
5. The Greyhound Welfare and Integrity Commission (“the Commission”) stated in a media release on 28 August 2019 that its reports on greyhound racing injuries reveal a decline in greyhound racing injuries.
 - (a) Can the Minister advise what professional biometrics support the Commission obtains before reporting its statistical data?

- (b) Can the Minister advise whether the Commission employs or engages a qualified research scientist, professional data analyst or biometrician to ensure appropriate quality control in the statistical data that the Commission reports?
6. The total injury rate for racing greyhounds has not declined over the Commission's total reporting period (5 quarters). Can the Minister advise:
- (a) whether the high rate of greyhound racetrack injuries in NSW is related to doping of racing greyhounds with illicit drugs such as amphetamines or other pharmaceutical substances; and
 - (b) how the detected rates of doping in NSW racing greyhounds compare to doping rates in other jurisdictions where greyhound racing is legal; and
 - (c) what are the welfare implications of doping in racing greyhounds?
7. The *Greyhound Racing Regulation 2019* (NSW) requires the Commission to keep a register of registered greyhounds (par. 19(1)(a)). The Commission states on its website that the Greyhound Register will capture the 'whereabouts of all greyhounds throughout their life':
<https://www.gwic.nsw.gov.au/integrity/registration/greyhound-register>.
- (a) Can the Minister advise whether the Commission can account for all racing greyhounds in NSW regarding their location?
 - (b) If not, when does the Commission expect to be able to do this?
8. The Greyhounds As Pets ("GAP") program is coordinated by Greyhound Racing NSW. Can the Minister advise how many greyhounds have been rehomed under the GAP program?
9. The Commission's Greyhound Re-homing Policy ("the policy") sets out 're-homing' requirements which must be met before an 'unwanted' racing greyhound can be euthanised.
- (a) Can the Minister advise what enforcement powers the Commission has under the Act regarding non-compliance with the policy?
 - (b) Can the Minister advise whether the population of unwanted adult racing greyhounds is increasing or decreasing?
10. According to the Commission's Annual Report 2017/18, funding was allocated by the NSW Government to establish the Commission and transition the existing integrity and welfare functions of Greyhound Racing NSW to the Commission.

- (a) Can the Minister advise what are the funding arrangements for the Commission now and into the future?
 - (b) Does the Commission have enough funding to complete its statutory obligations in a timely manner?
11. Under the Act, the Commission's functions include to initiate, develop and implement policies relating to the welfare of greyhounds (par. 12(b)), and to inform the Minister about any event or matter that may adversely affect the integrity of greyhound racing (par. 12(f)).
- (a) Can the Minister advise which officer of the Commission is responsible for decisions about the collection of welfare statistics and welfare surveillance?
 - (b) Can the Minister advise if the Commission has a policy to guide the use of Commission inspectors' enforcement powers under the *Prevention of Cruelty to Animals Act 1979* (NSW) in relation to greyhounds in the greyhound racing industry?
 - (c) The Commission is developing an enforceable code of practice for the welfare of greyhounds. Can the Minister advise when the code of practice will be released?

BETTER REGULATION

Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

Building Commissioner

12. What is the budget for 2019-20 for the Building Commissioner?
 - (a) What funding pool is the Building Commissioner funded from?
 - i. Is the Commissioner funded directly for Fair Trading's existing operating budget?
 - (b) What is the building commissioner's salary?
 - (c) What are the position titles and salary bands of the Building Commissioner's 4.0 FTE staff?
 - (d) What budget is allocated for travel, events, meetings or other activities?
 - (e) What budget is allocated for contractors?
 - i. What budget has been allocated for the payment of Bronwyn Weir?
 - ii. What is the scope of Bronwyn Weir's engagement with the Building Commissioner?
 - iii. Have any other contractors been engaged so far by the Building Commissioner?
Who are these contractors?
13. Will the Commissioner have powers to conduct onsite inspections of construction projects?
 - (a) What will these powers be?
14. Does the Fair Trading Commissioner have plans to delegate any of her statutory powers to the Building Commissioner?
 - (a) What powers are being considered?
15. Are there plans from the Government or Fair Trading to increase the direct resources to the Commissioner?
 - (a) Has the Government scoped the introduction of a standalone Building Commission or Authority?
 - (b) Has a briefing been provided to the Minister on the viability of a Building Commission or Authority?

- (c) Does the Government have plans to increase the number of FTE staff in the Building Commissioner's office in the next financial year?
16. Which stakeholders has the building commissioner met with since commencing his role?
- (a) What was the nature of those meetings?
- (b) What stakeholder roundtables has the Building Commissioner attended?
17. On the 16th of August, Mr Chandler said in response to The Hon. John Graham (Building Inquiry hearing transcript p. 17):
- The Hon. JOHN GRAHAM: Mr Chandler, in the past you have said that the Government could or should offer low-interest loans to affected strata titles dealing with historical defects. Is that still your view?
- Mr CHANDLER: I think that is one of the answers. As I say, I have been asked to look at a couple of alternatives. When I put my recommendation up in a fortnight, that will be one of the options, but I have been asked to consider one or two variations of that.
- (a) Have these recommendations been raised or tabled with the Minister?
- (b) What recommendations were provided to the Minister?
- i. Is there a timeline for the adoption of these recommendations?
18. The Building Commissioner on the 16th of August notified the Building Inquiry that he was working on a work plan for his new role:
- (a) Has this work plan been provided to the Minister?
- (b) Has this work plan been provided to the Minister?
- (c) What work does the Commissioner plan to undertake in the next six months?
- (d) What work does the Commissioner plan to undertake in the next 12 months?

Fair Trading Resourcing

19. How many specialist building policy and project officers, i.e. not inspectors, are employed in Fair Trading?
20. Has the OFT ever carried out a consumer confidence survey with apartment owners to get feedback on either:
- (a) Defects?
- (b) Other strata related issues?

21. How many consumer complaints regarding building defects and cladding did Fair Trading receive in 2018-19?
- (a) How many were by phone?
 - (b) By email?
 - (c) By mail?
 - (d) Did Fair Trading respond to every single complaint received?
 - (e) What is the standard procedure for response to complaint of these nature?
 - (f) How many staff are allocated to deal with consumer complaints in the building and construction sector?
22. How many formal complaints did Fair Trading receive from industry bodies, unions and peak bodies regarding building defects and cladding in 2018-19?
- (a) How many were by phone?
 - (b) By email?
 - (c) By mail?
 - (d) Did Fair Trading respond to every single complaint received?
 - (e) What is the standard procedure for response to complaint of these nature?
 - (f) How many staff are allocated to deal with formal organisational complaints in the building and construction sector?

Certification

23. This question relates to the Building and Development Certifiers Act 2018 (which has not commenced). The ICAC submission to the Building Inquiry makes specific comment on inadequate conflict of interest and pecuniary interests provisions of this Act.
- (a) Have there been discussions and/or briefings on managing these potential conflicts of interest?
 - (b) Has Fair Trading provided any specific advice to the Minister of managing these conflicts of interest?
24. How many audits of accredited certifiers have been conducted by Fair Trading?
- (a) What is the status of those audits?

25. For any completed audits, what was the outcome of those audits?
- (a) How many certifiers have been subject to fines as a result of an audit?
26. How many cases were found where the certifying authority:
- (a) failed to ensure a builder had an appropriate licence?
 - (b) issued a construction certificate (CC) where there was a significant discrepancy in the development's estimated cost on the CC application form and the home building compensation scheme?
 - (c) included a fire safety schedule with the CC where the schedule failed to comply with the EP&A Regulation?
 - (d) accepted final fire safety certificates that contained additional measures not detailed in the fire safety schedule for the development?
 - (e) issued a CC or complying development certificate where endorsed drawings did not show any fire safety measures?
 - (f) accepted CC and occupation certificate (OC) application forms that did not contain a list of documents accompanying the application?
 - (g) made an incorrect reference to the EP&A Regulation on a record of inspection?
 - (h) issued a CC where the plans and specifications for the building did not depict such matters as the BASIX certificate required i.e. plans did not indicate required eaves?
 - (i) issued an OC that was inconsistent with the development consent?
 - (j) did not keep adequate records, for the purpose of clause 8(1)(g) of the Building Professionals Regulation, in relation to specifying the classification of the building and recording the Lot/DP numbers?

Professional Indemnity (PI) insurance

27. On 28 June this year, the Minister made a [regulation](#) to temporarily accept Professional Indemnity (PI) insurance policies with cladding exclusions for accredited certifiers. This was in response to PI insurance drying up for accredited certifiers.
- (a) Since the regulation was made, how many insurers, if any, have re-entered the market?
 - (b) Is Fair Trading monitoring the insurance market?

- (c) How is the Fair Trading communicating any information on this issue with accredited certifiers?
 - (d) If more insurers do not re-enter the market, what plan is the Department/Minister developing to ensure accredited certifiers can access the necessary insurance?
28. How has the Department kept accredited certifiers informed about the regulatory changes?
- (a) Has the Fair Trading met with the Association of Accredited Certifiers in the last 12 months to discuss Professional Indemnity Insurance?
 - i. How many times have Department officials met with the Accredited Certifiers Association in the last 12 months?
 - (b) Has the department communicated with accredited certifiers in NSW by email or mail?
 - i. How many times have they contacted accredited certifiers about regulatory changes in the last 12 months?
29. Is the government going to underwrite the exclusions listed the PI Insurance policies for accredited certifiers, so that consumers are protected should any claims occur on excluded elements be made in this interim period?

Licensing and building and construction quality control

30. Can the Department please outline the audit regime for all licenced tradespeople in NSW?
- (a) How does it operate?
 - (b) How does a consumer or a business make complaints about a licenced tradesperson?
31. How many people made complaints to Fair Trading (FT), by email, web form, phone or in person, in the last financial year about a licenced tradesperson?
- (a) How many complaints did the Department follow up on with the licenced tradesperson?
32. How many people are audited each financial year going back to 2012, and in what trade are they licenced?
33. How many people have been disciplined each financial year going back to 2012, and in what trade are they licenced?
34. How many times has FT reported to a developer or builder to ASIC on the grounds that you suspect the company is engaged in phoenixing?

- (a) What research or policy work has the FT done in the last five years into the use of \$2 companies in the NSW construction industry and the impact on end consumers?
35. What evaluation has FT done to measure the effectiveness of home warranty provision under the Home Building Act?
36. How much revenue does FT expect to earn from its new registration and licencing system?
- (a) Will money taken from registration and licensing of all building practitioners be directed toward regulatory compliance or go to general revenue?
37. Will the Government licence developers when it introduce reforms to the construction industry later this year?
- (a) In the ACT, a builder responsible for several defective building is reported by the ABC to have been a director of 53 entities. After years of regulatory action by the ACT Government, he re-opened his business as a developer. How will NSW residents avoid contracting businesses or individuals who have performed substandard work in other jurisdictions?
38. Does the NSW Government have plans to licence professions that install and maintain sprinkler, mechanical services and medical gas systems?
- (a) Was FT instructed, following the Bankstown Hospital tragedy that led to the death of a baby, to review medical gas licencing?
 - (b) If a full review has been conducted, what are the outcomes of that review?
39. Does the NSW Government have plans to licence professions that install and maintain fire protection systems?
- (a) Has the department compared potential licencing schemes from other states?
40. Can you confirm that the total number of inspectors in NSW to look over all plumbing installations across New South Wales 33?
- (a) How many inspections were done of plumbing installations in the last 12 months?

Cladding

41. How many buildings have been identified by the NSW Cladding Taskforce as potentially high risk?
- (a) How many are residential buildings?
 - (b) How many are public buildings?

- (c) How many people are living in these buildings identified as high risk?
 - (d) How many rectification orders have been issued?
 - (e) How many of these buildings have completed rectification work?
 - (f) How many buildings are yet to remove any cladding, where cladding is required to be removed?
 - (g) How many orders are outstanding?
 - i. Of those, how many are residential?
 - ii. And how many are public?
42. Who are the individual members of the NSW Cladding Taskforce?
- (a) Please include name, title and Government or other organisation they belong to.
 - (b) Who has attended each meeting of the NSW Cladding Taskforce in the last 12 months?
43. What is the process for Fair Trading and the Government to communicate to new tenants that a building has high-risk flammable cladding?
- (a) Are new tenants notified that their building is high-risk at any time during their tenancy?
 - (b) What is the process for Fair Trading and the Government to communicate to short term holiday letters that a building has high-risk flammable cladding?
44. Is every resident living in an apartment with flammable cladding is aware of that building's risk factor?
45. Is the total number of public buildings with cladding that have not yet completed rectification works is 17?
- (a) Where are these buildings?
 - (b) What is the use of each of these buildings?
 - (c) What is the progress of rectification of these buildings?
 - (d) What is the Government's timeline for rectification works on those public buildings that have cladding?
46. Ultimo TAFE has been identified as a public building with cladding:
- (a) When was the building first identified to have cladding?
 - (b) What is the risk status of this building?

- (c) What is the schedule of rectification works for this campus?
 - (d) What other education sites, schools, TAFE or otherwise, have been identified as having flammable cladding?
 - i. What is the progress of rectification works on these buildings?
47. The Minister noted that two ‘health sites’ have cladding:
- (a) Where are these sites located?
 - (b) What is their major use/purpose?
 - (c) How many workers or patients use these ‘sites’ each week? *Please outline numbers by individual site.*
48. Can you please explain the process that the Cladding Task Force goes through when a building is identified as high risk?
- (a) What is the Fair Trading’s involvement in that process?
 - (b) Is there a standard protocol followed?
 - (c) What is that standard protocol?
 - i. Who is informed?
 - ii. What is the standard time frame for informing property owners and/or building managers of the cladding risk status of the building?
 - iii. What is the standard protocol for rectification works from the moment a building is identified as high risk?
 - iv. How is the taskforce ensuring that rectification works are actually being completed?
49. In informing local councils of buildings with high-risk cladding:
- (a) Is the Department or Taskforce instructing local government officers to sign confidentiality agreements in terms of the location of buildings with high-risk cladding?
50. Has Fair Trading, the Department of Customer Service or the Building Commissioner done any modelling on the impacts of cladding?
- (a) And have you done any modelling on the average cost of remediation?
 - (b) Have you done any modelling on the impacts of cladding on the costs of insurance?

- (c) Have you done any modelling on the loss of value suffered by those in apartments with aluminium cladding?
51. Has Fair Trading provided advice to the Minister on whether there should be government financial assistance for people with high-risk flammable cladding?
- (a) Has Fair Trading provided advice on different financial models for a Government cladding rectification package?
 - (b) Has the Minister or Department investigated the viability of the Victorian flammable cladding financial assistance package?
52. How is the cladding taskforce funded?
- (a) What funding has been provided to Fire and Rescue NSW to undertake inspections of buildings with flammable cladding?
 - (b) What funding has been provided to local governments to undertake inspections of buildings with flammable cladding?
 - (c) What funding has been provided to the Cladding Taskforce?
 - i. What is the projected funding arrangement for the Cladding Taskforce?
 - ii. When do you expect the taskforce to be wound up?

Cladding - SOPA

53. How many properties in the Sydney Olympic Park Precinct have been identified with substandard cladding?
54. When was the Sydney Olympic Park Authority issued with notices by the Department of Planning and Environment as Strata Managers of properties within the Sydney Olympic Park Precinct?
55. On what date did SOPA, as Strata Managers, provide residents of those properties with information regarding these notices?
56. When did the NSW Government become aware of substandard cladding on properties at Sydney Olympic Park and did they make any attempts to notify other owners within those properties including those in residential accommodation?
57. What is the estimated total cost for remediation of substandard cladding on buildings within the Sydney Olympic Park Precinct?

58. Has the NSW Government provided any funds to assist with remediation of properties owned by government agencies such as the Sydney Olympic Park Authority?

Inquiries

59. How many of the recommendations from the [Lambert Report](#) (2016) have been implemented?
- (a) How many, and which, recommendations will be implemented by the end of 2019?
 - (b) What about those recommendations which Lambert said were the “highest” priority initiatives and that they should be progressed during the first six months – how many of them have been progressed?
 - i. To what extent have they been progressed?
60. How many of the 150-odd recommendations from the [Lambert Report](#) (2015) have been implemented? Specifically:
- (a) Has FT established an appropriate level of coordination and integration between the Home Building Service’s licencing function for builders and other trades and the Building Professionals Board accreditation of certifiers, including upfront triaging of complaints and inquiries?
 - (b) Has FT established the e Building project team to develop the e Building information system strategic plan, and what is the current status of this team?
 - (c) Have you taken forward to consultation with stakeholders the draft practice guide and the draft protocol governing relations between councils and private certifiers and the role of councils in compliance, enforcement and informing the community?
 - (d) Have you commenced education program for the community on the role and responsibilities of certifiers, finalise a standard engagement letter between owners and certifiers and arrange for the engagement letter and a one page explanation of the role of certifiers to be included with the standard building contract?
 - (e) Established working parties to progress, respectively, the recommendations relating to reformed fire safety system regulation and to establish certification of waterproofing and review the BCA waterproofing standard?
 - (f) Prepared and executed a partnership agreement between the state and local government covering planning and building regulation?

- (g) Commenced work with the two certifier associations and the Professional Standards Authority on a model of professionalism to apply to the associations and certifiers?
61. How many of the recommendations from the Shergold Weir Inquiry (2018) have been implemented?
- (a) How many, and which, recommendations will be implemented by the end of 2019?
 - (b) The Shergold Weir report also sets out a timeline for implementation. Do you believe the NSW Government is on track to implement the recommendations of the report?
 - (c) Shergold and Weir recommended that that the Building Ministers' Forum acknowledge that the report's recommendations are designed to form a coherent package and that they be implemented by all jurisdictions progressively over the next three years. Have you made an agreement to implement these recommendations in the 3 year time frame?
 - (d) What progress has the Government made on implementing these recommendations in the recommended time frame?
62. How many of the recommendations from the [Maltabarow Inquiry](#) (2013) were implemented?
- (a) How many, and which, recommendations will be implemented by the end of 2019?
63. How many of the recommendations from the [Campbell Inquiry](#) (2002) were implemented?
- (a) How many, and which, recommendations will be implemented by the end of 2019?

Safe work

64. 5 months ago, 18 years old Christopher Cassaniti died in a scaffold collapse.
- (a) Has the SafeWork investigations concluded?
 - i. If not, why not?
 - ii. When is it likely to conclude?
 - (b) Has a brief been served to the Coroner?
 - (c) When is it expected that a Coronial Inquiry will commence?
 - (d) What follow up has occurred on site to ensure there is no repeat?
 - (e) What industry activity around scaffolding compliance, by way of on the spot audits or other means has occurred since the accident?
 - i. If so what are the results?

65. What enforcement activity around scaffolding compliance in NSW has taken place if any?
- (a) What plans does the Department or Safe work have for enforcement activity around scaffolding compliance in the next 12 months?

Safe work

66. What investigations has SafeWork undertaken with regard to the death of 18 year old Christopher Cassaniti in a scaffold collapse earlier this year?
67. Has SafeWork completed its investigations?
- (a) It not, why not?
- (b) If not, when are they likely to conclude?
- (c) Has a brief been served to the Coroner?
- (d) When is it expected that a Coronial Inquiry will commence?
68. What follow up has occurred on site to ensure there is no repeat of this tragic accident?
69. What industry activity around scaffolding compliance in NSW, including on the spot audits or other means, has occurred since the accident?
- (a) What are the results?
70. What enforcement activity has been undertaken since the accident to ensure compliance with scaffolding regulation in NSW?
71. What plans does the Government have for enforcing compliance with scaffolding regulations?

Better Regulation

72. How do the departments and agencies that fall under the administration of the Minister for Better Regulation and Innovation, plan on achieving the Treasurer's required efficiency dividend of 3%?
- (a) Will this mean that there will be a reduction in services?
- (b) What services will be affected?
- (c) If none, then how do you realistically hope to deliver the savings and still genuinely deliver the same level of services?
- (d) Is this the same strategy used to meet the efficiency dividends in the last three years?
- (e) How were the savings targets met during the last three financial years?

- (f) What was the impact on services provided to NSW residents of the efficiency dividends?
73. Will the Minister guarantee that there will be no staff reductions, job losses or redundancies, voluntary or forced, to achieve the efficiency dividend?
74. What services are affected by the efficiency dividend?

Office of Fair Trading

75. What support does the Office of Fair Trading provide to self-managed strata committees?
76. How many workshops has Fair Trading conducted for new apartment owners to promote better knowledge of their rights and responsibilities?
77. Has Fair Trading done any work on the growing trend in the strata management industry toward “one stop” shop integration, which poses significant conflicts of interest that work against strata committees being fully informed of their rights?
78. How many staff have been dedicated to providing advice and support to self-managed strata committees?
79. What planning has the Office of Fair Trading done to assess the increase in budget and resources it will need to keep pace with growth in the strata housing sector?
80. Why hasn't the Government established a resource for owners' corporations similar to the Queensland Commissioner for Body Corporate and Community Management?
81. How many complaints have been lodged between January 2018 and December 2018 regarding strata managers?
82. How many complaints were lodged for the period January 2019 and now regarding strata managers?
83. What work has been done to ensure strata committees know their rights with regard to strata managers?
84. How many disputes between strata managers and owners corporations/strata committees have been lodged with the Tribunal from January 2018 until December 2018?
85. How many disputes between strata managers and owners corporations/strata committees have been lodged with the Tribunal from January 2019 until now?
86. How many strata managers have received penalties from the Office of Fair Trading for the period January 2018 until December 2018?

87. How many strata managers have received penalties from the Office of Fair Trading for the period January 2019 until now?
88. How many compulsory strata managers have been put in place by the NCAT in the last five years?
89. What qualifications do compulsory strata managers need and who supervises them?
90. How many different categories of trade licences are administered by the department?
91. How many individual licences are administered by the department?
92. Has the number of categories of trade licences fallen over the last year? By how many?
93. How many staff are involved in administering the trade licences? Has this decreased over the last year?
94. Will this number change after the implementation of the restructure of the Better Regulation group?
95. How much revenue is raised from small businesses applying for business licences?
96. How much was raised last year?
97. How much is expected to be raised next year?
98. How many electrical inspectors are employed by the department?
99. How many electrical inspectors will be employed by the department after the restructure of the Better Regulation group?
100. Will any of the electrical inspectors no longer be purely responsible for carrying out electrical inspections?
101. How many inspections of electrical installations were carried out for the period January 2018 until December 2018?
102. How many inspections of electrical installations were carried out for the period January 2019 until now?
 - (a) How many inspections were carried out per inspector?
 - (b) Are the inspectors required to reach a target for the number of inspections carried out?
 - (c) Why are the inspectors expected to carry out more inspections per year? Has this resulted in reduced safety level?
103. How many breaches were identified last year by electrical inspectors?

- (a) How many breaches resulted in penalties being imposed?
104. How many licence holders received a penalty last year?
- (a) Did any licence holder receive more than five breaches?
 - (b) What action is taken when a licence holder has several breaches?
105. What improvements are planned to the licensing of electricians?
106. What improvements are planned for the licensing of electrical Accredited Service Providers (ASPs)?
107. How many of the breaches relate to the installation of residential solar panels?
108. How many complaints have been received regarding the installation of residential solar panels?
109. How many plumbing and drainage inspectors are employed by the department?
110. How many plumbing and drainage inspectors will be employed by the department after the restructure of the Better Regulation group?
111. Will any of the plumbing and drainage inspectors no longer be purely responsible for carrying out plumbing and drainage inspections?
112. How many inspections of plumbing and drainage installations were carried out last year?
113. How many inspections were carried out per inspector?
- (a) Are the inspectors required to reach a target for the number of inspections carried out?
 - (b) Why are the inspectors expected to carry out more inspections per year? Has this resulted in reduced safety level?
114. How many breaches were identified last year by the plumbing inspectors?
- (a) How many breaches resulted in penalties being imposed?
115. How many plumbing and drainage licence holders received a penalty last year?
- (a) Did any licence holder receive more than 5 breaches?
 - (b) What action is taken when a licence holder has several breaches?
116. What improvements are planned to the licensing of plumbers?

Ministerial Travel/Meal Allowance

117. How many nights travel were claimed by the Minister during the 2018-19 period?
118. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?

119. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

120. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Efficiency dividends

121. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?

122. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

123. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

Ministerial Office Administration

124. How many staff are in your ministerial office?

(a) What was the average salary for staff members in your office during 2018-19?

(b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?

125. How many iPhone/smart phones are assigned to your staff?

(a) For each phone, how much was each bill in 2018-19?

(b) How many phones have been lost or replaced due to damage in your office?

(c) What is the cost of replacing those phones?

126. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

(a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?

(b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?

(c) What was the cost of replacing these devices?

127. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- (a) What is the cost of this?
128. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
- (a) If so, what was the cost of these items?
129. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
- (a) If so, what was the cost of these items?
130. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
- (a) What are these services/newspapers/magazines/journals/periodicals?
- (b) Who is the subscriber for each of these?
131. What was the total value of all gifts purchased for use by you and your office in 2018-19?
- (a) What were the gifts purchased?
- (b) Who were they gifted to?
132. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
133. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
134. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
135. What was the total bill for your office in 2018-19 for:
- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services?

136. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?

(a) If yes, will you please detail each trip, the method of transport and the cost?

137. Have you had media training or speech training?

(a) If yes, who paid for it?

(b) If paid by taxpayers, what was the amount paid in 2018-19?

Agile Workspaces/Activity Based Working/Hot-desking

138. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

(a) If not, are there plans to introduce activity based working practices in 2019-20?

139. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

Hospitality

140. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) How much was spent on hospitality, including catering and beverages, in 2018-19?

(b) Whether the department, statutory agency and/or other body has coffee machines? And if so:

i. How many?

ii. What was their purchase cost?

iii. What is their maintenance cost?

iv. Who has access to them?

v. Which staff have access to the machines?

Labour Hire Firms

141. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:

(a) The names of the firms utilised

- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- (h) Who authorised the use of labour hire companies?
- (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

Stationary

142. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What was the cost of stationary for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (b) What brand of paper is used?
 - i. Is this paper Australian made?

Credit Cards

143. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- (b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16

- ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (c) What was each largest reported purchase for?
- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
- i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
- i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?

- iii. Were all those amounts actually repaid?
- iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

Media and Public Relations

144. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisors in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

Facebook

145. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?
146. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

Overseas Trips

147. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
- (a) If so, did any of your relatives or friends accompany you on these trips?
 - (b) Have you undertaken any official overseas travel that was privately funded?
 - (c) If so, what was the nature of these trips?
 - (d) Who paid for these trips?

Department/Agency Travel

148. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
- (a) Taxi hire
 - (b) Limousine
 - (c) Private car hire
 - (d) Hire car rental
 - (e) Ridesharing services
 - (f) Chartered flights?

Drivers

149. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
- (a) If so, can you please specify which positions are provided drivers?
 - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
 - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

Consulting

150. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
- (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
- (c) What was the cost of these services?
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

Web Content

151. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
- (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

Department/Agency Staffing

152. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?

- (a) Of these redundancies, how many were:
 - i. Voluntary?

ii. Involuntary?

153. What was the total cost of all redundancies?
154. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
- (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
155. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
156. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
- (a) What were the reason/s for each dismissal?
157. How much was spent advertising for recruitment for the following financial years:
- (a) 2015-16
 - (b) 2016-17
 - (c) 2017-18
 - (d) 2018-2019
 - (e) 2019-present?

Smart Phone

158. How many mobile phones are given to staff or board members?
- (a) How many new mobile phones were purchased in the last year?
159. What is the total cost of these phones for the following financial years:
- (a) 2015-16
 - (b) 2016-17
 - (c) 2017-18
 - (d) 2018-2019
 - (e) 2019-present?
160. How many had to be replaced due to damage?

161. How many were reported as lost?
162. How many tablets are given to staff or board members?
- (a) How many new tablets in the last year?
163. What is the total cost of these tablets for the following financial years?
- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019?
164. How many phones and tablets had to be replaced due to damage?
165. How many were reported as lost?
166. How many people have both a smart phone and a tablet?
- (a) What is the lowest ranked official who has both a work smart phone and tablet?
167. How many staff or board members overspent on their phone or tablet data bill?
- (a) By how much?
- (b) What was the average cost of data bills for tablets and mobile phones?
- (c) What was the highest monthly cost?
168. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
- (a) What was the total expenditure in 2018-19 on iTunes?
- (b) What applications/subscriptions/services were purchased through iTunes?
169. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
- (a) What was the total expenditure in 2018-19 on through the Google Play Store?
- (b) What applications/subscriptions/services were purchased through the Google Play Store?

Merchant fees

170. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

171. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
172. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

Advertising and Sponsorships

173. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- (a) How much was spent on advertising in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019?
174. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
- (a) Who were these sponsorships with?
 - (b) What was the purpose of these sponsorships?
 - (c) What was the value of these sponsorships, by case and year?
 - (d) What was the value of these sponsorships in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-19?

Probity Auditor

175. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Energy

176. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
- (a) 2014-15?
 - (b) 2015-16?
 - (c) 2016-17?
 - (d) 2017-18?
 - (e) 2018/19?
177. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
178. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
179. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
180. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
- (a) 2019-20?
 - (b) 2020-21?
 - (c) 2021-22?
181. What proportion of that electricity is it estimated will come from renewable sources, for each year?
182. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
183. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:
- (a) 2019-20?
 - (b) 2020-21?

(c) 2021-22?

General Costs

184. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

- i. Who are the contracts with?
- ii. How much does each contract cost?
- iii. How often do they visit?
- iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

(b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?

- i. Who were the contracts with?
- ii. How much was each contract cost?
- iii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

Domestic Violence Leave Policies, Awareness and Usage

185. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;

- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

186. Who has provided training on domestic violence in the workplace?

187. What percentage of staff in each agency has undertaken domestic violence training?

188. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

189. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?

- iii. How long for each session, how many sessions?
 - iv. Who delivers it?
 - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
- i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

Participation of women in Government

190. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
- (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
- (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

Professional Photography

191. How much has been spent on professional photography for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Unmanned Aerial Services

192. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Seconded Staff

193. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

194. Please provide their names, their substantive work title, and their seconded work title.

Consultant Costs

195. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18

- (d) 2018-2019
- (e) 2019-present?

196. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

GIPA Questions to the CEOs/ Department Secretaries

197. Since March 30, how many formal GIPAs have your cluster/ department received?

198. Out of the received formal GIPAs, how many have you determined to:

- (a) Grant full access to the information?
- (b) Grant partial access to the information?
- (c) Not grant access to the information?

199. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

- (a) Out of those who have decided to appeal, how many have decided to use:
 - i. The agency's internal appeals' mechanism?
 - ii. Review by the Information Commissioner?
 - iii. Review by NCAT?
- (b) How many of those GIPAs have been overturned on appeal?
 - i. Internal appeals' mechanism?
 - ii. Review of the Information Commissioner?
 - iii. Review by NCAT?

200. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

- (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

201. Has any GIPAs that appeared on the agency's disclosure log been taken down?

- (a) For what reason/s?

INNOVATION

Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

Ministerial Travel/Meal Allowance

202. How many nights travel were claimed by the Minister during the 2018-19 period?
203. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?
204. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?
205. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Efficiency dividends

206. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?
207. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in
 - (a) 2019-20?
 - (b) 2020-21?
 - (c) 2021-22?
208. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

Ministerial Office Administration

209. How many staff are in your ministerial office?
 - (a) What was the average salary for staff members in your office during 2018-19?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?
210. How many iPhone/smart phones are assigned to your staff?
 - (a) For each phone, how much was each bill in 2018-19?
 - (b) How many phones have been lost or replaced due to damage in your office?

- (c) What is the cost of replacing those phones?
211. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
 - (c) What was the cost of replacing these devices?
212. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- (a) What is the cost of this?
213. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
- (a) If so, what was the cost of these items?
214. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
- (a) If so, what was the cost of these items?
215. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
- (a) What are these services/newspapers/magazines/journals/periodicals?
 - (b) Who is the subscriber for each of these?
216. What was the total value of all gifts purchased for use by you and your office in 2018-19?
- (a) What were the gifts purchased?
 - (b) Who were they gifted to?
217. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
218. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?
219. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
220. What was the total bill for your office in 2018-19 for:

- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services?

221. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?

- (a) If yes, will you please detail each trip, the method of transport and the cost?

222. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2018-19?

Agile Workspaces/Activity Based Working/Hot-desking

223. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

- (a) If not, are there plans to introduce activity based working practices in 2019-20?

224. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

Hospitality

225. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent on hospitality, including catering and beverages, in 2018-19?
- (b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
 - i. How many?
 - ii. What was their purchase cost?
 - iii. What is their maintenance cost?
 - iv. Who has access to them?

- v. Which staff have access to the machines?

Labour Hire Firms

226. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- (h) Who authorised the use of labour hire companies?
- (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

Stationary

227. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What was the cost of stationary for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (b) What brand of paper is used?
 - i. Is this paper Australian made?

Credit Cards

228. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- (b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (c) What was each largest reported purchase for?
- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?

- i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
 - i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

Media and Public Relations

229. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?

- (e) How much was spent on media or public relations advisors in financial year:
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

Facebook

230. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?
231. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

Overseas Trips

232. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
- (a) If so, did any of your relatives or friends accompany you on these trips?
 - (b) Have you undertaken any official overseas travel that was privately funded?
 - (c) If so, what was the nature of these trips?
 - (d) Who paid for these trips?

Department/Agency Travel

233. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:
- (a) Taxi hire
 - (b) Limousine
 - (c) Private car hire
 - (d) Hire car rental
 - (e) Ridesharing services
 - (f) Chartered flights?

Drivers

234. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
- (a) If so, can you please specify which positions are provided drivers?
 - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
 - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

Consulting

235. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- (a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
 - (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
 - (c) What was the cost of these services?
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

Web Content

236. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
- (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

Department/Agency Staffing

237. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
- (a) Of these redundancies, how many were:
 - i. Voluntary?
 - ii. Involuntary?
238. What was the total cost of all redundancies?
239. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?
- (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
240. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?
241. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?
- (a) What were the reason/s for each dismissal?
242. How much was spent advertising for recruitment for the following financial years:
- (a) 2015-16
 - (b) 2016-17
 - (c) 2017-18
 - (d) 2018-2019
 - (e) 2019-present?

Smart Phone

243. How many mobile phones are given to staff or board members?
- (a) How many new mobile phones were purchased in the last year?
244. What is the total cost of these phones for the following financial years:
- (a) 2015-16
 - (b) 2016-17
 - (c) 2017-18
 - (d) 2018-2019
 - (e) 2019-present?
245. How many had to be replaced due to damage?
246. How many were reported as lost?
247. How many tablets are given to staff or board members?
- (a) How many new tablets in the last year?
248. What is the total cost of these tablets for the following financial years?
- (a) 2015-16
 - (b) 2016-17
 - (c) 2017-18
 - (d) 2018-2019?
249. How many phones and tablets had to be replaced due to damage?
250. How many were reported as lost?
251. How many people have both a smart phone and a tablet?
- (a) What is the lowest ranked official who has both a work smart phone and tablet?
252. How many staff or board members overspent on their phone or tablet data bill?
- (a) By how much?
 - (b) What was the average cost of data bills for tablets and mobile phones?
 - (c) What was the highest monthly cost?

253. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?
- (a) What was the total expenditure in 2018-19 on iTunes?
 - (b) What applications/subscriptions/services were purchased through iTunes?
254. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?
- (a) What was the total expenditure in 2018-19 on through the Google Play Store?
 - (b) What applications/subscriptions/services were purchased through the Google Play Store?

Merchant fees

255. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.
256. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.
257. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

Advertising and Sponsorships

258. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- (a) How much was spent on advertising in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019?
259. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
- (a) Who were these sponsorships with?
 - (b) What was the purpose of these sponsorships?

- (c) What was the value of these sponsorships, by case and year?
- (d) What was the value of these sponsorships in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-19?

Probity Auditor

260. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Energy

261. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
- (a) 2014-15?
 - (b) 2015-16?
 - (c) 2016-17?
 - (d) 2017-18?
 - (e) 2018/19?
262. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
263. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?
264. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?
265. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:
- (a) 2019-20?

(b) 2020-21?

(c) 2021-22?

266. What proportion of that electricity is it estimated will come from renewable sources, for each year?

267. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

268. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

General Costs

269. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

i. Who are the contracts with?

ii. How much does each contract cost?

iii. How often do they visit?

iv. How much was spent on this service in financial year:

- 2015-16

- 2016-17

- 2017-18

- 2018-19?

(b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?

i. Who were the contracts with?

ii. How much was each contract cost?

iii. How much was spent on this service in financial year:

- 2015-16
- 2016-17
- 2017-18
- 2018-19?

Domestic Violence Leave Policies, Awareness and Usage

270. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

271. Who has provided training on domestic violence in the workplace?

272. What percentage of staff in each agency has undertaken domestic violence training?

273. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their

location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

274. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?
 - iii. How long for each session, how many sessions?
 - iv. Who delivers it?
 - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
 - i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

Participation of women in Government

275. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?

- (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
- (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

Professional Photography

276. How much has been spent on professional photography for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Unmanned Aerial Services

277. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Seconded Staff

278. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18

- (d) 2018-2019
- (e) 2019-present?

279. Please provide their names, their substantive work title, and their seconded work title.

Consultant Costs

280. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

281. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

GIPA Questions to the CEOs/ Department Secretaries

282. Since March 30, how many formal GIPAs have your cluster/ department received?

283. Out of the received formal GIPAs, how many have you determined to:

- (a) Grant full access to the information?
- (b) Grant partial access to the information?
- (c) Not grant access to the information?

284. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

- (a) Out of those who have decided to appeal, how many have decided to use:

- i. The agency's internal appeals' mechanism?
 - ii. Review by the Information Commissioner?
 - iii. Review by NCAT?
 - (b) How many of those GIPAs have been overturned on appeal?
 - i. Internal appeals' mechanism?
 - ii. Review of the Information Commissioner?
 - iii. Review by NCAT?
285. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?
- (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?
286. Has any GIPAs that appeared on the agency's disclosure log been taken down?
- (a) For what reason/s?