



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2018-2019 Supplementary Questions

Portfolio Committee No. 2 – Health and Community Services

**FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING,
PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT**

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Answers due by: Tuesday 2 October 2018

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FAMILY AND COMMUNITY SERVICES

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Missing Files

1. Is it correct that the Department of Family and Community Services has a contract with a private company to provide courier services for the Department to courier documents between FACS branches and to and from the Government Records Repository?
2. How long has this contract been in place?
3. When is this contract due to end?
4. What is the annual value of that contract?
 - (a) How much has been spent during the term of the contract to date?
5. Is the Department of Family and Community Services currently seeking to cease this contract?
6. Is it true that files, or parts of files, containing confidential information of current and past children in care have been lost during transit?
 - (a) Mr Hubby states that he was aware of “incidents from time to time” and that “in each case, they have been investigated and resolved”. Please provide dates of these incidents.
 - i. How many incidents were there in total in the 2017-18 financial year?
 - ii. How many incidents were there in total in the 2016-17 financial year?
 - iii. How many incidents were there in total in the 2015-16 financial year?
 - iv. How many incidents were there in total in the 2014-15 financial year?
 - v. How many incidents were there in total in the 2013-14 financial year?
 - vi. Do these incidents relate to the loss of files contain highly sensitive information?
 - vii. Were these files stored in the Government Records Repository?
 - viii. Do these files relate to ex-wards, care leavers, or children currently in care?
 - ix. Were these files being transported between locations?
 - x. If so, please provide the specific locations files were being transported to and from when they were lost.

7. Is it correct that on occasions when files are being transferred from one location to another – files relating to personal or confidential material - incomplete files were delivered, for example only 5 out of 6 boxes arriving, when they are being transferred by the courier?
8. Is it true that many of these lost documents contain highly confidential and sensitive information about person in or previously in FACS care?
9. Is it true that the lost documents include the history of abuse against children?
10. Is it true that the lost documents include highly sensitive details of medical records of those in FACS care or formerly in care?
11. Is it correct that the department’s own legal branch has also had some of its documents lost by the courier, including details of children seeking compensation due to abuse, and those seeking victims’ compensation?
12. Is it also true that the claimants in those cases would need access to their departmental records in order to make good their claims, and if they are lost it would deprive the claimants the opportunity to seek some form of redress?
13. FACS legal department have obligations under Privacy Legislation to disclose any breaches of confidentiality to the Privacy Commissioner. Please provide instances of when the Department was proactive in voluntarily disclosing breaches of privacy.
 - (a) Please provide the exact number of disclosures for the 2017-18 financial year.
 - (b) Please provide the exact number of disclosures for the 2016-17 financial year.
 - (c) Please provide the exact number of disclosures for the 2015-16 financial year.
 - (d) Please provide the exact number of disclosures for the 2014-15 financial year.
 - (e) Please provide the exact number of disclosures for the 2013-14 financial year.
 - (f) If this is not possible, please provide these statistics from 2013 to 2018, by calendar year.
14. Have there been instances of breaches where the Privacy Commissioner was not notified?
 - (a) If so, why was the Privacy Commissioner not informed?
 - (b) Please provide the number of non-disclosures from 1 July 2018 until today’s date.
 - (c) Please provide the exact number of non-disclosures for the 2017-18 financial year.
 - (d) Please provide the exact number of non-disclosures for the 2016-17 financial year.
 - (e) Please provide the exact number of non-disclosures for the 2015-16 financial year.

- (f) Please provide the exact number of non-disclosures for the 2014-15 financial year.
 - (g) Please provide the exact number of non-disclosures for the 2013-14 financial year.
 - (h) If this is not possible, please provide these statistics from 2013 to 2018, by calendar year.
15. Did the FACS legal department or any other FACS branch prepare a briefing note on either September 5, 6 or 7 in response to budget estimates questioning relating to documents being misplaced or lost?
 - (a) Please provide this briefing note.
 16. Please provide the policies regarding the protocols and procedures in place, including time-frames, for notifying individuals whose documents have been lost.
 17. Over the last 18 months, on how many occasions has FACS been notified of any document lost by a courier?
 18. Of these documents, how many form part of a care leaver or current child in care's personal file?
 19. How many persons in care or formerly in care are seeking forms of compensation or legal redress as a result of alleged abuse sustained whilst in care?
 - (a) Given that Mr Coutts-Trotter stated that there has been an increase in the number of individuals seeking compensation, please provide the exact numbers of individuals seeking compensation in the last 5 years.
 - i. Please provide the exact number for the 2017-18 financial year.
 - ii. Please provide the exact number for the 2016-17 financial year.
 - iii. Please provide the exact number for the 2015-16 financial year.
 - iv. Please provide the exact number for the 2014-15 financial year.
 - v. Please provide the exact number for the 2013-14 financial year.
 - vi. If this is not possible, please provide these statistics from 2013 to 2018, by calendar year.
 20. On what date was the Minister or the Department first made aware of these issues, of the courier company losing sensitive files relating to those in FACS care or formerly in care?
 21. How did the Minister become aware of these matters?
 22. On how many occasions has the Department raised concerns with Toll regarding missing documents in the last 18 months?

- (a) How was this done, by phone or in person?
 - (b) If in person, please provide in depth information of these meetings such as dates, times, locations, parties involved, content of conversations?
23. Have any meetings or conversations taken place between Toll or any other courier company and FACS staff relating to documents going missing in the last 18 months?
 24. How soon after being made aware of the breach of trust and confidentiality did the Department commence making contact with those affected?
 - (a) How soon was the Privacy Commission informed?
 - (b) Please provide the Department's policy or protocol relating to breaches of confidentiality.
 25. What steps has the Minister or the Department taken to contact all of the children, their families and former children in care to notify them that part or all of their personal files are missing?
 26. How many individuals have been contacted?
 27. How many individuals are still to be contacted?
 28. What is the total number of incidences of files (or parts of files) being lost over the last 18 months?
 29. What is the total number of files or parts of a file that have been misplaced or lost?
 30. How many persons have had their files, or parts of files, lost?
 31. Were copies of the files that were transported also held in the Government Records Repository or were these the only copies?
 32. What steps has the Government and FACS taken to retrieve these files?
 33. How many files (or parts of files) have been recovered?
 34. How many remain missing?
 35. Why is information related to child abuse, medical records, legal matters, family breakdown and health records with respect to those in the Minister's care or formerly in care been handled by private, non-departmental staff?
 - (a) Given that the Minister agreed that poor records and recordkeeping can cause trauma to those who have suffered abuse and that distress caused by the loss or damage of those records can be devastating, why was it deemed appropriate that non-departmental staff transport these records?

36. Please provide the FACS policy with respect to the standards of privacy and security of children in care's records.
- (a) What is the specific policy regarding access to records by third-party-non-departmental staff?
 - (b) Please provide a copy of the FACS department policy with respect to protecting highly sensitive documentations and the transportation of these documents.
37. Has any Ministerial material been lost or misplaced by this same courier company?
- (a) On how many occasions did this occur?
 - (b) What information or material was included?
 - (c) Were any documents Cabinet-in-Confidence?
38. Mr Coutts-Trotter stated that there were other cases where individual's privacy had been breached not related to transportation of files. Please provide the number of occasions such breaches have occurred on in the past 12 months.
- (a) How many privacy breaches have occurred in the past 12 months in total?
 - (b) Who is being held responsible for it?
 - (c) When was it decided that FACS would attempt to cease the courier contract?
 - i. Who made that decision?
 - ii. Where is that process up to?
 - iii. What steps have been taken to date to achieve this?

Children at Risk of Significant Harm

39. From 1 October 2016 to September 30, 2017 there were 158,961 substantiated reports made to the FACS child protection helpline. How many substantiated reports were made to the FACS child protection helpline over the course of the last 12 months?
- (a) Why weren't these figures made public?
40. From 1 October 2016 to September 30, 2017 87,885 of those reports met the threshold of the child or children being at risk of serious harm. How many substantiated ROSH reports have been made over the last 12 months?
- (a) Can the Minister provide the figure for the end of the 2017-18 financial year?
 - (b) Why weren't these figures made public?

41. Only 32 per cent of those children (28,122 children) received a face to face interview, with almost 60,000 children at risk of significant harm unseen by a case worker. How many children reported as at ROSH since 1 October 2017 have received a face to face interview with a caseworker?
- (a) Why weren't these figures made public?
- i. What steps has the Minister taken to demand these figures be made public?
42. From the 30 June 2017 dashboard, 2 in 4 children or 41% had their cases closed. How many cases were closed up to 30 June 2018?
- (a) Why weren't these figures made public?
43. At 30 June 2017, more than a year ago, 63% of the 86,500 children reported as being at ROSH received 1 or 2 reports. How many children reported as being at ROSH reports in the last 12 months have received 1 or 2 reports?
- (a) Why weren't these figures made public?
44. It is known that during 2016-17, the top three frequently primary reported issues in reports were: physical abuse (20.9% or 33,231), neglect (20.6% or 32,824) and sexual abuse (16.9% or 26,883).
- (a) What were the top three frequently primary reported issues in reports for the year 1 July 2017 – 30 June 2018?
- (b) Why weren't these figures made public?
45. What have been the changes and yearly trends from 2016-17 to 2017-18:
- (a) Caseworker numbers?
- (b) Notifications and ROSH substantiations?
- (c) Face to face assessments of children at ROSH?
46. How have Governments invested in addressing the underlying causes of notifications, in particular socioeconomic disadvantage and marginalisation?
47. Can you explain the assessment/investigation/allocation process from end to end starting from when a call is made to the Child Protection Helpline?
48. Regarding children that receive a Risk of Significant harm (ROSH) report, can the Minister provide:
- (a) The latest number of children who have received a ROSH report from 10 October 2017 to today's date;

- i. A breakdown of that data by SA4 or similar;
 - ii. For substantiated and unsubstantiated ROSH reports
 - (b) The latest number of children who received a (substantiated) ROSH report, but then had no further interaction with FACS.
 - i. A breakdown of that data by SA4 or similar;
 - ii. Of these children that didn't have any further interaction with FACS, can the department outline the reasons for this?
 - iii. Were all these children connected with appropriate responses or support services outside of FACS?
 - iv. How many of these children were connected to a support service outside of FACS at the time of the Report?
 - v. How many of these children did FACS refer to a support service as a result of the report?
49. Is it possible for a child to receive more than one first substantiated ROSH report?
- (a) Do ROSH reports re-set to zero each financial year?
 - (b) Does FACS know with accuracy how many ROSH reports are made for specific children to ensure an appropriate response?
 - (c) Is FACS operating maintaining two data systems?
 - i. One for public viewing through Tableau?
 - ii. One that counts ROSH reports for children?

FACS Dashboard

50. Can you provide a complete answer as to why the risk of significant harm statistics have not been update since September 2017, given that new dashboard figures are published every three months?
- (a) On what date will the new statistics be available?

Independent Review of Out of Home Care in New South Wales - David Tune AO PSM Report

51. Why did the Government use taxpayer's funds to commission a report into a broken child protection system only to do everything possible to bury the findings?

52. What steps did the Minister undertake to clarify that Fred Nile, who is not a member of cabinet, may have access to a copy?
53. What steps, if any, has the Minister taken to implement a NSW Family Investment Commissions, as suggested in the tax payer funded Tune Report?
54. Which recommendations, if any, has the Minister implemented since the report was finalised in 2016?
55. Which recommendations, if any, has the Minister implemented since the report was made public via censure motion?
56. Which recommendations have not been implemented?
57. Why is this information not publicly available?
58. The Minister confirmed that she offered to show the Tune Report to Reverend Fred Nile. Did the Minister offer to show the report to any other members of the crossbench before it was made public?
 - (a) Did the Minister offer to show any of her Liberal colleagues? Please specify who.
59. The Tune report was held back by the Government in secret for two years, releasing the report following pressure applied by the community sector peaks and the upper House. This report is vital to understanding a point in time review of the system, and working with all partners to design a system that is in the best interests for children and families in NSW. Why did the Government withhold the Tune report for so long?
60. Why did the Government feel this needed to be a secret when it relates to vulnerable children and young people in NSW?
61. Will the Government pursue the establishment of a Family Investment Commission?
62. What is the total cost in commissioning David Tune to undertake the review including the associated costs of involving FACS staff in assisting the review?

Children in Care

63. How many children currently or previously in care have lodged abuse allegations against their Foster or residential carer in which FACS has been notified or asked to provide documentation for the calendar years?
 - (a) 1 January 2018 to today's date
 - (b) 2017

- (c) 2016
- (d) 2015
- (e) 2014
- (f) 2013
- (g) Has the Minister reviewed these 'abuse in care' allegations?

64. In the 2017-18 financial year, was any child or young person at any time in the care of a designated agency that was not accredited by the Office of the Children's Guardian to offer statutory OOHC?

- (a) If yes, what is the exact number of children?

Auditor General

65. The Auditor General's Report on Family and Community Services shows only 86 per cent of children and young people in statutory care had their placement reviewed at 30 June 2017. The Department did not meet the legislative requirement to review the placement of all children and young people in statutory care. As of 30 June 2018, have you met the legislative requirement to review the placement of all children and young people in statutory care?

- (a) If not, what percentage of children and young people have had their placement reviewed?

66. The Department's data shows, at 30 June 2017, 41 per cent of children and young people with closed case plans for the 12 months ended 30 June 2016 were re-reported at risk of significant harm. The number of children being re-reported at risk of significant harm is above the Premier's priority target of 34 per cent by June 2019. As of 30 June 2018, has the Minister met the target of 34 per cent?

67. Has the Minister or her department reviewed the findings and recommendations?

- (a) If so, why has no official response been released?

68. The 2016-17 for children being re-reported at risk of significant harm was 41%. What is the current figure?

Efficiency Savings

69. Will you make it clear to the treasurer that given the child protection crisis, FACS should be exempt from the 12% efficiency dividend which all departments are required to meet over the next four years?

70. If the Minister is unable to exclude FACS from the 12% dividend, where does the Minister expect to make cuts to the department?

Child Story

71. What is the total cost, to date, of the full implementation of ChildStory and associated costs?
72. The implementation of ChildStory was delayed and has exceeded budget due to issues with the underlying IT platform. What steps are in place to ensure that data is held securely within this system to ensure the protection of reporters and children?
73. Has the Minister been notified that there's a possibility that private details of mandatory reporters may be inadvertently exposed?
74. Has the Minister been aware of the privacy issues relating to ChildStory and the migration of records from the KIDS system?
75. Have the errors in ChildStory which displayed de-authorized foster carers as authorized been rectified?
76. Has the error which resulted in substantiated reports of children at risk being marked as unsubstantiated in ChildStory been rectified?
77. Have any steps been taken to address the serious breach of privacy related to case worker's person details being accessible by other staff?
78. Has any further funding been allocated to address the issues with migration of records from KiDS to ChildStory?
79. Have any steps been taken to ensure privacy and safety of staff and reporters when ChildStory is accessed by external parties?
- (a) Has any further funding been allocated to address this issue?
80. FACS reported that in order to combat a "short-term increase in wait times for the helpline", additional helpline staff would be provided. The number of funded FTE positions has remained the same (195) for the helpline since at least June 2013. How is this possible when FACS caseworker data reflects that between March 2017 and March 2018, helpline staff numbers remained consistent between 185 and 190 FTE employees?
81. How much investment has the Government made in the Child Story system since its initial concepts?
82. How much of this investment was directed through consultants and contractors?

83. How is the Government ensuring privacy for children and young people entered in the system?
84. How is the Government ensuring that data collection on outcomes for children and young people is appropriately being captured?
85. What training has occurred for child protection staff and the broader sector to utilise this system that went live on 1 July 2018?

Adoption Tender

86. State wide services for the recruitment, training and support of carers were recently re-tendered under the *My Forever Family* program. What investment was made in establishing the My Forever Family Program?
 - (a) When did this investment begin to ensure no gap in service delivery for children and young people and those that care for them?
87. At what point was the Minister's office engaged or briefed on the tender process for the My Forever Family program?
 - (a) How has the Minister or the Minister's office been involved in the decision making regarding awarding this Tender?
88. Given the tender was awarded to Adopt Change, the leading agency as part of a consortium of three, what experience does Adopt Change have within the recruitment, training and support of carers, including Aboriginal carers?
89. Adopt Change is an advocate for open adoption, was this a factor in awarding the tender for the My Forever Family program?
90. What level of engagement has the Minister or the Minister's office had with Adopt Change prior to, during or after the tender process for the My Forever Family Program?
91. Given the shortage of carers of more than 600 carers and urgent need for ongoing training and support in their carer role of vulnerable children and young people, can the Minister provide a current number of carers required to meet the urgent need?
 - (a) What activities have been undertaken to engage and recruit new carers?
 - i. How many carers have been recruited since last budget estimates including Aboriginal carers?
 - ii. What support structures or initiatives have been established, given the urgent need?
92. Are all of the providers of the intensive therapeutic care model accredited?

- (a) What is the status for the Hunter New England who was given a lifeline to meet accreditation standard?
- (b) At today's date, how many FACS districts are not fully accredited? How many are on notice?

Their Futures Matter (including Keep Them Safe)

- 93. Their Futures Matter introduced two new programs for family support, investing \$90million over 4 years (through to 2020) and creating 900 places for family preservation each year. These programs were launched on 1 August 2017. A year later, can the Government report how many places have been created for families in the first year?
- 94. How many places have been created for Aboriginal families in the first year?
- 95. How many families have completed these programs?
 - (a) What outcomes were achieved?
- 96. What investment has been made for establishment and service delivery to date?
- 97. How much of the Keep Them Safe (KTS) investment has been redirected to Their Future Matters projects?
- 98. What has this meant for programs funded under KTS?
- 99. What has this meant for service delivery to children and families, including Aboriginal children and families?
- 100. What projects are currently underway within Their Futures Matter?
 - (a) Given this program of reform has been operating for close to 2 years, why has there been no public engagement on the work that is being undertaken?
 - (b) What investment has been made developing these projects?
 - (c) Can the Government provide a breakdown of establishment costs for Their Futures Matter?
- 101. Can the Government provide a breakdown of investment in each Their Futures Matter project, by investment in TFM, consultants and service delivery?
- 102. How does this investment compare to apparent "savings" achieved through restructuring Family and Community Services (not including savings from the transition of disability services as a result of the NDIS)?

Intensive Therapeutic Care

103. How many young people will be required to transition around the state to one of these nine locations of Intensive Therapeutic Care?
 - (a) What justification has the Government sought for undertaking this type of support model in favour of a place based approach to support vulnerable young people?
104. How many Aboriginal young people are within residential care currently, and what cultural supports have been assured to keep them connected?
105. What is the total annual budget for this Intensive Therapeutic Care approach, and how has this changed from the existing residential care service system for vulnerable children?
106. What justification or market engagement occurred to inform the procurement approach taken for this new Intensive Therapeutic Care model, such as a sound business case to Government given the investment for vulnerable young people in this part of the system?
107. How many changes and moves have the vulnerable young people in residential care had in the 2017/18 financial year, and as a result of this Intensive Therapeutic Care model, how many more changes or moves will be required for these vulnerable young people?
108. What engagement and conversations have occurred with the young people impacted by the introduction of this model?
 - (a) If there has been none, how can this be a justification to proceed given these homes are meant to be for those young people?

Adopt Change, Adoption and Legal Permanence

109. What evidence is the Minister using to justify the pursuit of adoption? In the UK, there has been significant investment in post-adoption supports for adoptive and birth families.
 - (a) Since 2014, how much has the Government invested in establishing specialised supports for adoptive families (distinguishing between adoption support payments and service system investment)?
 - (b) Since 2014, how much has the Government invested in establishing specialised supports for birth families?
 - (c) What is the existing evidence regarding the adoption of indigenous children internationally, including the processes and structures of adoption decision making, and how do these circumstances compare to adoption in NSW?

110. Please provide the number of Aboriginal Children and Young People who have been adopted or have begun the process of Adoption since the implementation of the Permanent Placement Principles (s. 10A).
- (a) Adopted by non-Aboriginal families.
 - (b) Adopted by Aboriginal families.
 - (c) Number of families where the Aboriginal family consented.
 - (d) Number where consent was dispensed with, and the reasons consent was dispensed?
 - (e) What proportion of those children currently have ongoing contact with their Aboriginal family and community?
 - (f) How were Aboriginal community controlled child and family organisations engaged and involved in the decision to pursue adoption for these children? At what points?
 - i. How were their views reflected in the final decision?
 - (g) On what basis is adoption pursued as clearly preferable and in the best interests of Aboriginal children than any other order in these cases?
 - i. What other orders were considered, and what did adoption provide for those children that was not able to be achieved through other types of orders?
 - ii. How did the Minister engage with Aboriginal communities or representative organisations in making this determination?
 - iii. Are Aboriginal children's cultural rights being sacrificed to pursue the Government's adoption and permanency agenda?
111. Please provide the number of Aboriginal children and young people who have been transitioned to guardianship orders?
112. How have Aboriginal families participated in decisions about guardianship, in addition to prospective guardians?
113. Have many of those guardians returned to Government services for support?
114. How many guardians, since 2014, have re-entered the system due to the need for greater support or due to risk for the child?
115. The Royal Commission into Institutional Responses to Child Sexual Abuse has reported the increased vulnerability of those in out of home care to subsequent abuse and exploitation. Safeguards in OOHC attempt to address these vulnerabilities through child safe approaches

including regular ongoing casework, engaging with children and young people, and the ongoing training, support and monitoring of their placements. How are these safeguards applied to children and young people on guardianship and adoption orders?

116. How many children have been placed on guardianship orders in the following financial years?
 - (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
117. What savings has the Government made in pursuing Guardianship Orders for children and young people, knowing that there is a need for greater support?
118. Children are entitled to the periodic review of their placement and treatment under the UN Convention on the Rights of the Child (Article 25). How is the Government meeting these obligations with respect to children already adopted through the statutory system?
 - (a) To what extent are plans regarding family contact being implemented?
 - (b) What steps are the Government taking to review the placement and treatment of children post-adoption?
 - (c) What steps are the Government taking to review the placement and treatment of children post-guardianship?
 - (d) How is this information, including ongoing safety and wellbeing and other outcomes, transparently reported to the public on a regular basis regarding children and young people placed on adoption and guardianship orders through the statutory system?
119. Following adoption orders, in what ways are children and families supported to remain connected, including birth families?
120. Is the Government committed to ensuring that Aboriginal children will not be considered for adoption, as this is not an appropriate measure that can lead to long lasting impacts on an Aboriginal child's life?
 - (a) If so, how?
121. What supports are being put in place for Aboriginal children subjected to guardianship orders?
122. How have Aboriginal families participated in decision making around the making of adoption and guardianship orders for Aboriginal children and young people?

123. How have Aboriginal communities participated in decision making around the making of adoption and guardianship orders for Aboriginal children and young people?
124. What mechanisms are in place to ensure that such decisions are consistent with the Aboriginal Child Placement Principles, specifically:
- (a) Efforts to strengthen families and prevent the need for care or achieve restoration and reunification?
 - (b) Partnership with Aboriginal families and communities?
 - (c) Compliance with the placement hierarchy?
 - (d) The ongoing engagement and participation of the child's Aboriginal family and community?
 - (e) The child's ongoing connection to their family, community and culture?
125. What level of engagement has occurred with Aboriginal communities around guardianship and adoption to ensure that it is an appropriate measure for those communities, particularly given past policies and practices of forced removal of Aboriginal children?

Commitment for Aboriginal Children / Transition of Aboriginal Children

126. Regarding FACS' recently published Aboriginal Outcomes Framework, can you report in what specific ways Aboriginal communities were engaged around developing this framework?
127. What was the timeline of development and at what points were Aboriginal communities and relevant Aboriginal community controlled organisations in NSW engaged?
128. There remains a long-standing statutory obligation to promote self-determination for Aboriginal people. Can you please outline specific initiatives and investment designed to enhance Aboriginal self-determination?
129. The Parliamentary Inquiry recommended greater investment in self-determination and Aboriginal-led approaches. Can you outline what steps your Government has taken to achieve this?
- (a) What is the increase in investment specifically in promoting greater self-determination of Aboriginal communities?
130. Bringing Them Home made a number of recommendations regarding the contemporary system to achieve better outcomes for Aboriginal children and families. Many of these recommendations remain outstanding, and outcomes for Aboriginal children and families worsen. What is the

Government's commitment to the implementation of the *BTH* recommendations, including the transfer of authority in child welfare matters to Aboriginal communities?

131. The NSW Government has stated their commitment to transition all Aboriginal children in out of home care to Aboriginal controlled organisations over a ten year timeframe. There are now three years remaining in this ten year plan. What effort or investment has the Government placed to ensure the successful transition of Aboriginal children to Aboriginal agencies; given Aboriginal agencies are best placed to support Aboriginal children, including remaining connected to family to increase chances of restoration or reunification?
132. It is understood that FACS is currently supporting a process to develop an Aboriginal Case Management Policy, led by AbSec as the NSW Aboriginal child and family peak.
 - (a) When will this policy be announced?
 - (b) How will this distinct policy by and for Aboriginal people be implemented?
 - (c) What specific investment has been directed towards implementation of this policy across the sector?
 - (d) How will the Government ensure Aboriginal oversight of the policy moving forward to ensure compliance across the sector?

Aboriginal Community Controlled Services

133. The Targeted Early Intervention reforms have sought to focus more investment on those programs addressing needs of families, with a 30% commitment of transitioning this funding to Aboriginal community controlled approaches in an attempt to address the overrepresentation of Aboriginal children and families at the point of Risk of Significant Harm. Given the proportion of Aboriginal families entering the system, what proportion of investment is currently directed towards Aboriginal Community Controlled Approaches?
134. What proportion of early intervention and intensive family support funding is delivered by Aboriginal community controlled organisations?
135. What steps is the Government taking to end this chronic underfunding of Aboriginal community controlled organisations to empower Aboriginal communities to design and deliver early intervention and intensive family support services to prevent Aboriginal children entering care?
136. How will the 30% commitment of directing TEI investment to Aboriginal community controlled organisation be achieved? How is the Government tracking towards this target?

137. How is the Government supporting capacity building of a state-wide Aboriginal sector, fulfilling its commitment to have Aboriginal children and families supported by Aboriginal organisations in NSW?

Contracting and Implementation of Permanency Support Program and Services for Children

138. Recontracting of Out-of-Home Care Services occurred in the 2017/18 financial year, with new contracts provided to foster care agencies commencing in the financial year. Please provide the names of the recipients of these contracts and the monetary values of each contract.
139. Will the Government disclose these contracts, and the nature of the deliverables within these contracts given the overriding interest to the people of NSW for the care and protection of vulnerable children and young people assumed into state care?
140. What is the total investment by the Government in the permanency support program or out of home care for vulnerable children and young people?
- (a) Including, total out of home care funding delivered through FACS and total delivered through the non-Government sector?

Aboriginal Placement Principle

141. The Aboriginal Child Placement Principles is understood to be broader than a placement hierarchy, and includes five inter-related elements of Prevention, Partnership, Placement, Participation and Connection. How is the Government monitoring their adherence with each of these elements to best meet the needs of Aboriginal children and young people and their families?
142. What data does the Government have on compliance with the principles, including but not limited to compliance with the placement hierarchy?
- (a) How does this data ensure that there is a proper decision making approach to applying the principles?
143. It is understood that in October 2015, the Government committed to the *Guiding Principles for strengthening the participation of local Aboriginal community in child protection decision making*. What implementation has occurred for these principles?
- (a) How much has the Government invested in each year since 2015 to make sure these principles are implemented across NSW?
- (b) What proportion of this investment has been directed to Aboriginal communities, relative to investment in FACS implementation?

144. How is the Government monitoring education outcomes for Aboriginal children in care, including exclusions and other school movements?

Family Is Culture: Independent Review of Aboriginal Children in Care

145. The Family Is Culture: Independent Review of Aboriginal Children in Care was announced in 2016, and the Parliamentary Child Protection Inquiry called for annual updates on the progress of the review. There has been no public updates provided by the Minister, and it is now believed this review has been given an extension. Can you provide an update on the review, including how independence is structured into the review, when it is due to report, what are the findings to date?

146. How has the Independent Chair of the Review been supported to complete this review independent of Government?

147. What has the investment been in completing the review?

148. How much of this investment has been directed through an independent structure?

149. What have the benefits of the review been to date?

150. What is the Government expecting the review will tell them about this system and how it is operating for Aboriginal children?

Legislative Reforms

151. Late last year FACS undertook a public consultation process regarding proposed legislative reforms to the Care and Protection Act. Submissions were received, however no public information has been released regarding what the Government intends to do going forward. What was the outcome of that process?

152. When will the outcome of this consultation be shared with the public?

153. How will the public be included in the legislative reform process?

154. Given the importance of the child protection system to the future of NSW, how is the Government engaging the broader community in the legislative reform process to meet the expectations of the community?

Implementation of childstory

155. What is the total cost, to date, of the implementation of ChildStory (as at 5 September 2018)?

156. Has the Department of Family and Community Services backfilled all frontline staff positions to replace those who are currently working on ChildStory support?

Register of civil claimants

157. Has the number of people from the electorate of Charlestown on the register of civil claimants increased since the implementation of the National Redress Scheme?

(a) If so, by what percentage?

Housing NSW

158. How many FTE staff were employed by the Newcastle office of Family and Community Services in each of the following years:

(a) 2011;

(b) 2012;

(c) 2013;

(d) 2014;

(e) 2015;

(f) 2016;

(g) 2017; and

(h) 2018?

159. As of 7/9/18 how many people are General Housing Register in the NN07 Newcastle zone?

160. As of 7/9/18 how many people are Priority Housing Register in the NN07 Newcastle zone?

161. What is the wait time for a studio/1 bedroom property in the NN07 Newcastle zone?

162. What is the wait time for a 2 bedroom property in the NN07 Newcastle zone?

163. What is the wait time for a 3 bedroom property in the NN07 Newcastle zone?

164. What is the wait time for a 4+ bedroom property in the NN07 Newcastle zone?

165. As of 7/9/18 how many properties are located in the Newcastle electorate?

166. As of 7/9/18 how many vacant properties are located in the Newcastle electorate?

167. What was the maintenance backlog for social housing properties located in the Newcastle electorate for each of the following years:

(a) 2011;

(b) 2012;

(c) 2013;

- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

168. On average, how many properties does a client service officer in the Newcastle office manage?

169. On average, how many properties does a client service officer in NSW manage?

170. How many properties located in the Newcastle electorate are affected by mould for each of the following years;

- (a) 2011;
- (b) 2012;
- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

171. How many properties have been sold in the NN07 Newcastle zone in each of the following years:

- (a) 2011;
- (b) 2012;
- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

172. How many new social housing properties were constructed in the NN07 Newcastle zone in each of the following years:
- (a) 2011;
 - (b) 2012;
 - (c) 2013;
 - (d) 2014;
 - (e) 2015;
 - (f) 2016;
 - (g) 2017; and
 - (h) 2018?
173. What is the total amount of revenue from the sale of social housing properties in the NN07 Newcastle zone in each of the following years:
- (a) 2011;
 - (b) 2012;
 - (c) 2013;
 - (d) 2014;
 - (e) 2015;
 - (f) 2016;
 - (g) 2017; and
 - (h) 2018?
174. How much money was spent on the construction of new social housing properties in the NN07 Newcastle zone in each of the following years:
- (a) 2011;
 - (b) 2012;
 - (c) 2013;
 - (d) 2014;
 - (e) 2015;

- (f) 2016;
- (g) 2017; and
- (h) 2018?

175. How many maintenance requests were made in the NN07 Newcastle zone in each of the following years:

- (a) 2011;
- (b) 2012;
- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

176. How many maintenance requests were actioned in the NN07 Newcastle zone in each of the following years:

- (a) 2011;
- (b) 2012;
- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

177. What was the average wait time from when a maintenance request was made to when it is actioned in NN07 Newcastle zone in each of the following years:

- (a) 2011;
- (b) 2012;

- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

178. What is the total value of Housing NSW assets in the NN07 Newcastle zone:

- (a) 2011;
- (b) 2012;
- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

179. How much money was spent on maintenance in the NN07 Newcastle zone in each of the following years:

- (a) 2011;
- (b) 2012;
- (c) 2013;
- (d) 2014;
- (e) 2015;
- (f) 2016;
- (g) 2017; and
- (h) 2018?

180. The Government made a commitment that the \$10million from the sale of social housing properties in Light Street, Bar Beach would be used to build new social housing properties

Newcastle; Can the Minister provide the addresses of the new properties that have been built using these funds?

- (a) How much of the \$10M has been spent?

Newcastle LGA Classification

181. Does your department/s consider Newcastle LGA to be regional?

- (a) If not, why not?

182. Does your department/s consider Newcastle LGA to be metropolitan?

- (a) If not, why not?

183. Is the Newcastle LGA considered regional for the purposes of grant funding programs operated by your department/s?

- (a) If not, why not?

184. Is the Newcastle LGA considered metropolitan for the purposes of grant funding programs operated by your department/s?

- (a) If not, why not?

Efficiency dividends

185. What is the forecast efficiency dividend saving for each agency within your portfolio in 2018-19?

186. What is the forecast efficiency dividend saving for each agency within your portfolio in 2019-20?

187. What is the forecast efficiency dividend saving for each agency within your portfolio in 2020-21?

188. What is the forecast efficiency dividend saving for each agency within your portfolio in 2021-22?

189. What was the total efficiency dividend that was achieved for each agency within your portfolio between 2011-12 and 2017-18 inclusively?

Ministerial Travel/Meal Allowance

190. How many nights' travel were claimed by the Minister during the 2017-18 period?

191. How many nights' travel were claimed by the Minister's spouse during the 2017-18 period?

192. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2017-18?

193. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2017-18?

Office Administration

194. How many staff are in your ministerial office?
- (a) What was the average salary for staff members in your office during 2017-18?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2018-19 based on current appointments?
195. How many blackberries/iPhone/smart phones are assigned to your staff?
- (a) For each phone, how much was each bill in 2017-18?
 - (b) How many phones have been lost or replaced due to damage in your office?
 - i. What is the cost of replacing those phones?
196. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2017-18?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2017-18?
 - i. What was the cost of replacing these devices?
197. Has any artwork been purchased or leased for display in your ministerial office in 2017-18?
- (a) What is the cost of this?
198. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2017-18?
- (a) If so, what was the cost of these items?
199. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2017-18?
- (a) If so, what was the cost of these items?
200. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2017-18?
- (a) What are these services/newspapers/magazines/journals/periodicals?
 - i. Who is the subscriber for each of these?
201. What was the total value of all gifts purchased for use by you and your office in 2017-18?
- (a) What were the gifts purchased?

- i. Who were they gifted to?
202. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
203. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
204. What was the total bill for your office in 2017-18 for:
- (a) Taxi hire
 - (b) Limousine hire
 - (c) Private hire care
 - (d) Hire car rental
 - (e) Ridesharing services
205. Were any planes or helicopters chartered by you or your office and paid for with public money in 2017-18?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

Agile Workspaces/Activity Based Working/Hot-desking

206. Has your department adopted “agile working environment/activity based working” practices – e.g. hot-desking?
207. If not, are there plans to introduce activity based working practices in 2018-19?
208. How much has your department spent in the roll-out of the agile working environment Including laptops, furniture, lockers and other equipment?

Hospitality

209. How much did your ministerial office spend on hospitality, including catering and beverages, in 2017-18?
210. How much did your Department/agency spend on hospitality, including catering and beverages, in 2017-18?

Labour Hire Firms

211. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms?

212. If yes, please advise in table form for 2017-18:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

213. How many media or public relations advisers are employed for each of your portfolio agencies?

214. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

215. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

216. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2017-18?

Facebook

217. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2017-18?

218. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2017-18?

Overseas Trips

219. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- (a) If so, did any of your relatives or friends accompany you on these trips?

220. Have you undertaken any official overseas travel that was privately funded?

- (a) If so, what was the nature of these trips?

- (b) Who paid for these trips?

Department/Agency Travel

221. What was the total expenditure in 2017-18 by Departments/agencies within your portfolio on:

- (a) Taxi hire
- (b) Limousine/private car hire
- (c) Hire car rental
- (d) Ridesharing services

Drivers

222. Are any of the senior executives in the relevant Department provided drivers?

- (a) If so, can you please specify which positions are provided drivers?
- (b) In total, how many drivers are used by senior executives in the Department?
- (c) What is the total cost of drivers for senior executives in the Department?

Consulting

223. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2017-18?

- (a) For what specific purposes or matters was legal advice sought?

224. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2017-18:

- (a) Social media
 - i. And the cost of these services
- (b) Photography
 - i. And the cost of these services
- (c) Acting training
 - i. And the cost of these services
- (d) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

225. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2017-18?
- (a) Of these redundancies, how many were:
 - i. Voluntary
 - ii. Forced
 - (b) What was the total cost of all redundancies?
226. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
- (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
227. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
228. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2017-18?
- (a) What were the reason/s for each dismissal?

Smart Phone Accounts

229. Do the Departments/agencies within your portfolio have an iTunes account?
- (a) What was the total expenditure in 2017-18 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
230. Do the Departments/agencies within your portfolio have an Android account?
- (a) What was the total expenditure in 2017-18 on Android?
 - i. What applications/subscriptions/services were purchased through Android?

Merchant fees

231. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
232. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

233. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2017-18?

Probity Auditor

234. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Domestic Violence Leave Policies, Awareness and Usage

235. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?

236. What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?

- (a) Privacy and confidentiality of information about domestic violence
- (b) Access to emotional, psychological, financial and medical support which may be required

237. Who has provided training on domestic violence in the workplace?

238. What percentage of staff in each agency has undertaken domestic violence training?

239. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

240. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - (b) Whether or not all employees and/or contractors have received such training?
 - (c) Is this course mandatory for all employees/ contractors?
 - (d) How long for each session, how many sessions?
 - (e) Who delivers it?
 - (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - i. How?
241. What percentage of staff in each agency has undertaken sexual harassment and anti-bullying training and awareness programs?
242. How many complaints have been initiated in relation to:
- (a) Sexual harassment
 - (b) Bullying
 - (c) Workplace violence

Participation of women in Government

243. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
- (a) What number and percentage of women are employed within the agency?
 - (b) What number and percentage of women are employed within the management levels of the agency?

- (c) What number and percentage of women are employed in the top ten leadership positions of the agency?
- (d) How is this data publicly reported on a regular basis?
- (e) What strategies does the agency use to encourage women in to management and leadership positions?
- (f) What is the gender pay gap within your agency?
- (g) Does the agency report participation of women figures to Women NSW on a regular basis?

Energy

244. For each agency in your portfolio by name, how much electricity did it consume for each of:
- (a) 2014-15?
 - (b) 2015-16?
 - (c) 2016-17?
 - (d) 2017-18?
245. What proportion of the electricity consumed by each agency in your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
246. How much money was spent on electricity for each agency in your portfolio by name in each of the above financial years?
247. What was the name of the energy supplier to each agency in your portfolio by name for those financial years?
248. How much electricity is it estimated that each agency in your portfolio will consume in:
- (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?
249. What proportion of that electricity is it estimated will come from renewable sources, for each year?

250. For each agency in your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

251. What is the name of the energy supplier to each agency in your portfolio for each of:

(a) 2018-19?

(b) 2019-20?

(c) 2020-21?

(d) 2021-22?

SOCIAL HOUSING

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Social Housing Properties

252. Please provide data broken down by public housing properties, Aboriginal housing properties and community housing properties.
253. What is the total number of social housing properties that have been sold off by each housing allocation zone in the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
254. What was the total monetary value of public housing dwellings sold by each housing allocation zone in the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
255. What percentage of this money has been reinvested in housing within each housing allocation zone?
256. What is the total number of social housing properties that have been newly constructed by each housing allocation zone in each of the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15

(e) 2013-14

257. How many applicants joined the social housing register by each housing allocation zone in the following financial years?

(a) 2017-18

(b) 2016-17

(c) 2015-16

(d) 2014-15

(e) 2013-14

258. What was the total number of approved applicants on the social housing register by each housing allocation zone in the following financial years?

(a) 2017-18

(b) 2016-17

(c) 2015-16

(d) 2014-15

(e) 2013-14

259. How many general applicants were housed by each housing allocation zone in the following financial years?

(a) 2017-18

(b) 2016-17

(c) 2015-16

(d) 2014-15

(e) 2013-14

260. What was the total number of vacant properties in New South Wales as at 30 June 2018? What was this figure at the end of the following financial years?

(a) 2016-17

(b) 2015-16

(c) 2014-15

- (d) 2013-14
261. What is the total number of vacant properties in New South Wales by each housing allocation zone at 30 June 2018?
262. How many applicants currently on the New South Wales Housing Register, by each housing allocation zone, require the following properties?
- (a) 1 bedroom house/unit
 - (b) 2 bedroom house/unit
 - (c) 3 bedroom house/unit
 - (d) 4 bedroom house/unit
263. What is the current estimated cost of any outstanding maintenance work on social housing properties in New South Wales, by each housing allocation zone?
264. How many new social housing dwellings are currently planned, by each housing allocation zone?
- (a) Is there a ratio for social housing required in new housing developments?
265. How many young people under the age of 18 have applied and are on the New South Wales Housing Register by each housing allocation zone in the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
266. How many people over the age of 80 have applied and are on the New South Wales Housing Register by each housing allocation zone in the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14

Productivity Commission Report

267. The latest Productivity Commission Report on Government Services, 768 properties were listed as 'untenable dwellings'. This figure was 78 in 2015. Why has there been an almost 900% increase under the watch of the current Minister?

Antisocial Behaviour – AG Report

268. Last month, the Audit Office of New South Wales issued a performance audit into managing antisocial behaviour in social housing. The report makes reference to a 2017 FACS internal evaluation into the efficacy of the antisocial behaviour management policy. Has this evaluation been made public?

(a) If not, why not and is there any intention to make it public?

269. The Residential Tenancies and Housing Legislation Amendment for antisocial behaviour was introduced in 2015. From February 2016 to December 2017, 6,755 incidents of antisocial behaviour were recorded in public housing tenancies. Of these incidents, 4,028 had no recorded outcome. What was the reason for this?

270. 73 antisocial behaviour incidents were also listed and substantiated but no further action was taken. Please provide information on these instances and why no action was taken.

271. The Auditor General Report states that since the Minister introduced the antisocial behaviour policy, staff at 20 out of 25 housing offices said they were under-resourced to manage antisocial behaviour.

(a) Why was this policy not sufficiently resourced and funded when it was introduced?

272. The Auditor General Report also stated that only five out of 27 housing offices had an antisocial behaviour specialist staff member. FACS were unable to provide a reason as to why the majority of the housing offices do not have these staff. Can the Minister please explain?

273. From September 2016 to March 2018, FACS recorded 258 work health and safety incidents, including 33 reports of acts of violence or assault against staff. What is being done to ensure the staff's safety?

(a) A personal safety device was introduced for housing staff. What is the function of this device and how does it work? Is this a preventative or reactive measure?

(b) Why do only some social housing sites mandate two staff members for property visits? Why is this not a department-wide measure?

(c) Are all housing sites equipped with first aid and safety kits?

274. The report states that some LAHC sites have stopped property visits completely to minimise the risk to staff, and instead ask tenants to visit the LAHC housing office instead. Can the Minister advise if this is happening in metropolitan Sydney, and if so, where?
- (a) Have any changes been implemented since the release of this report to guarantee the safety of LAHC housing staff?
 - (b) If so, please provide details.
 - (c) If safety kits have to be issued, what is being done to guarantee the safety of tenants?
 - (d) What steps has the Minister taken to assure staff safety and allow them to complete their jobs correctly?

Antisocial Behaviour Efficacy Evaluation

275. Will the Government release the internal FACS evaluation publicly?
- (a) If yes, when?

Public Funds

276. Mr Coutts-Trotter stated that around \$3.1 billion worth of public money is contracted across various organisations. Please provide details on whether this expenditure is audited.
- (a) If so, by who?
277. Can the Minister please provide us with the number of additional social rental homes that are expected to be delivered through current and planned initiatives over the next ten years?
278. Can the Minister please advise on the amount of funding that has been provided to community housing since the election of the Coalition Government in 2011?
- (a) How does this compare to the capital investment made in the 3 years prior to this Government taking office?
279. How many new homes have been delivered via the Communities Plus initiative.
- (a) If there have been none, when are the new homes expected to be delivered?
280. The Independent Pricing and Regulatory Tribunal's Review of Rent Models for Social and Affordable Housing (2017) identified a \$945 million per annum difference between tenant rental contributions and efficient costs of providing social housing. What measures is the Government taking to reduce this discrepancy?

Social and Affordable Housing Fund

281. With respect to the delivering of stage 1 of the social and affordable housing fund please provide the following information on number of properties by post code?
282. Where the answer is uncertain please indicate the estimated or predicted number date of occupation / location.
- (a) The anticipated date of occupation. Month and year is sufficient
 - (b) The numbers of properties that will be leased by and those that will be owned by a CHP
 - (c) The number of new additional properties and the number of existing properties being used for social and affordable housing for the first time
 - (d) Number affordable
 - (e) Number social
 - (f) The numbers of properties reserved for targeted groups (e.g. older people, women experiencing DFV)
 - (g) The forecast quantum of retained dwellings at the end of the 25 year contract period
283. Given that the Social and Affordable Housing Fund has promised to deliver an additional 3,400 affordable dwellings, how many new homes have been delivered?
- (a) How many of these properties are currently occupied?
 - (b) How many properties are under construction?
284. How much money has FACS expended on consultants on the SAHF since its announcement in 2015?
- (a) When the fund was announced in 2016, it was stated that an addition 3,000 social and affordable homes would be delivered during Phase 1. Why has this now dropped to 2,200 dwellings for Phase 1?
 - (b) Will all properties from Phase 1 be completed and occupied on schedule?

Communities Plus

285. In the 2017-18 financial year, what was the expenditure for the Temporary Accommodation program?
286. In the 2016-17 financial year, what was the expenditure for the Temporary Accommodation program?

287. What is the projected budget for Temporary accommodation in the 2018-19 financial year?
288. What is the average length of stay of an individual or family within the Temporary Accommodation program?
289. What is the maximum length of stay of an individual or family within the Temporary Accommodation program?
290. At its maximum occupation, how many people were sleeping on the street of Martin Place?
291. On the day the Sydney Public Reserves (Public Safety) Legislation passed in parliament, how many people were staying in Martin Place?
292. Does FACS know where the people evicted from Martin Place are living now?
- (a) If not, why not?
293. How many of those evicted from Martin Place are residing in social housing?
294. How many were moved into Temporary Assistance?
- (a) What was the maximum length of time any of those people spent in Temporary Assistance?
295. How much spent on Temporary Assistance for people who had been staying in Martin Place?
296. What is the financial value of damage to properties caused by tenants over in instances where damage amounted to more than \$500 each of the previous financial years?
- (a) How much of the damage costs recovered or in process of being recovered (i.e. with payment plan) from
- i. Sitting tenants
- ii. Tenants who have left premises
297. How much of that financial cost has been paid back either in full, or subsequently became the subject of payment plans?
298. How many tenants have had orders made against them, other than by consent, in NCAT in relation to a debt of which \$500 or more was in relation to damage of a property?
299. How many debts related to liability for damage costs by tenants have been subject of review through Housing Appeals Committee (in each financial year)?
300. How much of the FACS budget has been allocated to administration of the proposed bond policy?

301. How many tenants have had a conviction of fraud made against them (in each financial year)?
302. How many tenants have been evicted for rent arrears as a result of the cancellation of subsidy payment (in each financial year)?
303. In each financial year, what is the average or estimated lost rental income caused by an applicant rejecting a first offer?
 - (a) How is this calculated?
304. In each financial year, what is the financial value of damage caused to LAHC properties because of vandalism and/or damage during vacancy?

Private Rental Subsidies

305. How many individual private rental subsidies were issued in each of the following financial years?
 - (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
306. What was the total value of private rental subsidies in each of the following financial years?
 - (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
307. How many applications for private rental subsidies were received in each of the following financial years?
 - (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14

Temporary Accommodation

308. How many individuals were given temporary accommodation by each housing allocation zone in the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
309. What was the total expenditure on temporary accommodation by each housing allocation zone in the following financial years?
- (a) 2017-18
 - (b) 2016-17
 - (c) 2015-16
 - (d) 2014-15
 - (e) 2013-14
310. How many social housing dwellings have been constructed under Communities Plus by each housing allocation zone?
311. What was the total expenditure under Communities Plus in the 2016-17 financial year?

Future Directions

312. How many tenants were transitioned out of social housing under *Future Directions* in the 2017-18 financial year?
- (a) What was that figure for 2016-17?
313. How many persons aged less than 25 years transitioned from specialist homelessness services to long term stable accommodation in the 2017-18 financial year?
- (a) What was that figure for 2016-17?

Waterloo Estate

314. How many people currently reside at the Waterloo Estate as at 6 September 2018?

315. How many residents have been transferred from the Waterloo Estate since the announcement of *Communities Plus*?
- (a) Of these tenants, how many were transferred to a property not in their preferred Housing Allocation Zone?
316. How many properties are vacant at the Waterloo Estate as at 6 September 2018?
317. Have any tenants moved into the Waterloo Estate since the announcement of *Communities Plus*?
- (a) If so, how many?
318. Will the Government extend the consultation process to ensure that all tenants within Waterloo are engaged sufficiently with respect to the Government's plans in redeveloping Waterloo (Waterloo Master Plan Process)?

Millers Point

319. How many social housing properties are there at Millers Point as at 6 September 2018?
320. How many of those properties are tenanted?
321. How many are vacant?

Social Housing in the Keira electorate

322. What is the average length of time for individuals to wait for a determination on their application to be considered for priority housing in the Keira Electorate?
323. Is there a staff shortage concern in the Family and Community Services Coniston office?
- (a) Is there a backlog of applications in the Coniston office relating to the NSW Social Housing register?
- (b) Are staff related shortages contributing to NSW Social Housing applications being processed after a matter of months?
- (c) What is the Minister doing to address the problem?
324. What is the Minister doing to address the number of individuals in temporary accommodation that cannot obtain a priority housing status?
- (a) We have cases in the Keira Electorate where individuals are living in temporary shelter accommodation, such as St Vincent De Paul, or SASSHI Women's shelter for 18 months and are still unable to receive a priority status on the social housing register. These

individuals are unable to accommodate themselves through private rental and are yet trapped in a cycle of temporary accommodation.

- (b) What is the Minister doing to address the problem?

Social Housing in NSW and Shellharbour

325. How many families are currently on the Housing NSW waitlist:

- (a) Within NSW
(b) Within Shellharbour?

326. How many families were on the Housing NSW waitlist on:

- (a) 5 September 2017;
(b) 5 September 2016;
(c) 5 September 2015;
(d) 5 September 2014;
(e) 5 September 2013;
(f) 5 September 2012;
(g) 5 September 2011?

327. How many social housing properties have been sold since 1 April 2011:

- (a) In the Shellharbour electorate?
(b) In NSW?

328. How many social housing properties have been constructed or purchased since 1 April 2011:

- (a) In the Shellharbour electorate?
(b) In NSW?

329. What was the total number of social housing properties in the Shellharbour electorate and in NSW on:

- (a) 31 December 2011;
(b) 31 December 2012;
(c) 31 December 2013;
(d) 31 December 2014;

- (e) 31 December 2015;
- (f) 31 December 2016;
- (g) 31 December 2017;
- (h) 2018 (at present)?

330. How many Housing NSW properties are currently vacant of tenants:

- (a) In the Shellharbour electorate?
- (b) In NSW?

Public housing vacancy time periods

- 331. What was the minimum time taken between a public housing property becoming vacant and subsequently tenanted in each of the 2015-16 and 2016-17 financial years?
- 332. What was the maximum time taken between a public housing property becoming vacant and subsequently tenanted in each of the 2015-16 and 2016-17 financial years?
- 333. What was the mean time taken between a public housing property becoming vacant and subsequently tenanted in each of the 2015-16 and 2016-17 financial years?

Public housing vacancies in Charlestown

- 334. Does the Department of Family and Community Services have a record of the average time between public housing properties in the Charlestown electorate becoming vacant and subsequently being tenanted from 1 July 2017 to 31 March 2018?
- 335. What is the rate of occupancy for public housing in the electorate of Charlestown as of 5 September 2018?

Efficiency dividends

- 336. What is the forecast efficiency dividend saving for each agency within your portfolio in 2018-19?
- 337. What is the forecast efficiency dividend saving for each agency within your portfolio in 2019-20?
- 338. What is the forecast efficiency dividend saving for each agency within your portfolio in 2020-21?
- 339. What is the forecast efficiency dividend saving for each agency within your portfolio in 2021-22?
- 340. What was the total efficiency dividend that was achieved for each agency within your portfolio between 2011-12 and 2017-18 inclusively?

Ministerial Travel/Meal Allowance

341. How many nights' travel were claimed by the Minister during the 2017-18 period?
342. How many nights' travel were claimed by the Minister's spouse during the 2017-18 period?
343. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2017-18?
344. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2017-18?

Office Administration

345. How many staff are in your ministerial office?
 - (a) What was the average salary for staff members in your office during 2017-18?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2018-19 based on current appointments?
346. How many blackberries/iPhone/smart phones are assigned to your staff?
 - (a) For each phone, how much was each bill in 2017-18?
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 - i. What is the cost of replacing those phones?
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 - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2017-18?
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 - (a) What is the cost of this?
349. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2017-18?
 - (a) If so, what was the cost of these items?
350. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2017-18?

- (a) If so, what was the cost of these items?
351. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2017-18?
- (a) What are these services/newspapers/magazines/journals/periodicals?
- i. Who is the subscriber for each of these?
352. What was the total value of all gifts purchased for use by you and your office in 2017-18?
- (a) What were the gifts purchased?
- i. Who were they gifted to?
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- (a) What is the monthly cost of this?
354. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
355. What was the total bill for your office in 2017-18 for:
- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services
356. Were any planes or helicopters chartered by you or your office and paid for with public money in 2017-18?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

Agile Workspaces/Activity Based Working/Hot-desking

357. Has your department adopted “agile working environment/activity based working” practices – e.g. hot-desking?
- (a) If not, are there plans to introduce activity based working practices in 2018-19?
358. How much has your department spent in the roll-out of the agile working environment Including laptops, furniture, lockers and other equipment?

Hospitality

359. How much did your ministerial office spend on hospitality, including catering and beverages, in 2017-18?
360. How much did your Department/agency spend on hospitality, including catering and beverages, in 2017-18?

Labour Hire Firms

361. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms?
362. If yes, please advise in table form for 2017-18:
- (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company
 - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

363. How many media or public relations advisers are employed for each of your portfolio agencies?
364. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
365. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
366. Have you had media training or speech training?
- (a) If yes, who paid for it?
 - (b) If paid by taxpayers, what was the amount paid in 2017-18?

Facebook

367. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2017-18?

368. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2017-18?

Overseas Trips

369. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

(a) If so, did any of your relatives or friends accompany you on these trips?

370. Have you undertaken any official overseas travel that was privately funded?

(a) If so, what was the nature of these trips?

(b) Who paid for these trips?

Department/Agency Travel

371. What was the total expenditure in 2017-18 by Departments/agencies within your portfolio on:

(a) Taxi hire

(b) Limousine/private car hire

(c) Hire car rental

(d) Ridesharing services

Drivers

372. Are any of the senior executives in the relevant Department provided drivers?

(a) If so, can you please specify which positions are provided drivers?

(b) In total, how many drivers are used by senior executives in the Department?

(c) What is the total cost of drivers for senior executives in the Department?

Consulting

373. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2017-18?

(a) For what specific purposes or matters was legal advice sought?

374. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2017-18:

(a) Social media

i. And the cost of these services

- (b) Photography
 - i. And the cost of these services
- (c) Acting training
 - i. And the cost of these services
- (d) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

375. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2017-18?
- (a) Of these redundancies, how many were:
 - i. Voluntary
 - ii. Forced
 - (b) What was the total cost of all redundancies?
376. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
- (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
377. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
378. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2017-18?
- (a) What were the reason/s for each dismissal?

Smart Phone Accounts

379. Do the Departments/agencies within your portfolio have an iTunes account?
- (a) What was the total expenditure in 2017-18 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
380. Do the Departments/agencies within your portfolio have an Android account?
- (a) What was the total expenditure in 2017-18 on Android?

- i. What applications/subscriptions/services were purchased through Android?

Merchant fees

381. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
382. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
383. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2017-18?

Probity Auditor

384. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Domestic Violence Leave Policies, Awareness and Usage

385. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
 - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
 - (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
 - (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
 - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
 - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
 - (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
 - (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?

386. What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
- (a) Privacy and confidentiality of information about domestic violence
 - (b) Access to emotional, psychological, financial and medical support which may be required
387. Who has provided training on domestic violence in the workplace?
388. What percentage of staff in each agency has undertaken domestic violence training?
389. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

390. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - (b) Whether or not all employees and/or contractors have received such training?
 - (c) Is this course mandatory for all employees/ contractors?
 - (d) How long for each session, how many sessions?
 - (e) Who delivers it?
 - (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - i. How?
391. What percentage of staff in each agency has undertaken sexual harassment and anti-bullying training and awareness programs?
392. How many complaints have been initiated in relation to:
- (a) Sexual harassment
 - (b) Bullying
 - (c) Workplace violence

Participation of women in Government

393. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
- (a) What number and percentage of women are employed within the agency?
 - (b) What number and percentage of women are employed within the management levels of the agency?
 - (c) What number and percentage of women are employed in the top ten leadership positions of the agency?
 - (d) How is this data publicly reported on a regular basis?
 - (e) What strategies does the agency use to encourage women in to management and leadership positions?
 - (f) What is the gender pay gap within your agency?
 - (g) Does the agency report participation of women figures to Women NSW on a regular basis?

Energy

394. For each agency in your portfolio by name, how much electricity did it consume for each of:
- (a) 2014-15?
 - (b) 2015-16?
 - (c) 2016-17?
 - (d) 2017-18?
395. What proportion of the electricity consumed by each agency in your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
396. How much money was spent on electricity for each agency in your portfolio by name in each of the above financial years?
397. What was the name of the energy supplier to each agency in your portfolio by name for those financial years?
398. How much electricity is it estimated that each agency in your portfolio will consume in:
- (a) 2018-19?

(b) 2019-20?

(c) 2020-21?

(d) 2021-22?

399. What proportion of that electricity is it estimated will come from renewable sources, for each year?

400. For each agency in your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

401. What is the name of the energy supplier to each agency in your portfolio for each of:

(a) 2018-19?

(b) 2019-20?

(c) 2020-21?

(d) 2021-22?

PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Domestic Violence funding

402. Why is the NSW Domestic and Family Violence Blueprint for Reform: 2016-2021 not funded?
403. In 2017 – 2018 how much funding was allocated to case management for women and children who are experiencing the impacts of domestic violence?
404. In 2018 – 2019 how much funding will be allocated to case management?
405. How long does it take for domestic and family violence victims to receive ‘immediate needs’ funding?
- (a) Will the NSW Government consider introducing the Victorian model for ‘immediate needs’ funding which uses a more flexible approach?

Newcastle Light Rail construction impact on Nova for Women and Children

406. Is the Minister aware that a local domestic violence service, Nova, has experienced issues around access as a result of the Newcastle Light Rail project?
- (a) On 19/7/18 the Transport Minister was asked by the Member for Newcastle to urgently investigate this matter, were you alerted to this issue?
- (b) Do you agree you the Government has failed this vital service?
- (c) Does the Minister think it is acceptable that an ambulance was denied access to Nova’s building and instead had to meet staff from Nova and a client in a KFC carpark 400 metres down the road?
- (d) Has the Minister contacted Nova?
- (e) Nova is reporting a drop in clients since the start of the Newcastle Light Rail project, considering their government funding is calculated on the number of clients they see, will you guarantee Nova funding will not be reduced as a result of the light rail construction?

Sexual Assault Strategy Funding

407. The NSW Government announced the \$200m Sexual Assault Strategy for the four years beginning the 2018/19 financial year. Of this how much was new funds and how much comes from existing NSW Government funding?

- (a) If any has come from existing funds, where have the funds come from and in particular which programs have provided the funds

Domestic and Family Violence Prevention Strategy

408. Since the release of the NSW Domestic and Family Violence Prevention and Early Intervention Strategy 2017 – 2021, what has the NSW Government done to prevent domestic and family violence in NSW?
- (a) Why is the NSW Government refusing to become a paid member of Our Watch and support the national evidence-based ‘Change the Story’ shared approach for the prevention of violence against women and their children in Australia?
 - (b) Why hasn’t the NSW Government developed a specific violence prevention strategy for Aboriginal and Torres Strait Islander women and children in NSW that is Aboriginal and Torres Strait Islander people led?
409. Referred to in the NSW Domestic and Family Violence Blueprint for Reform: 2016-2021, what has the NSW Government done to integrate violence prevention into NSW Government workplaces by supporting policies that promote non-violence?
- (a) Referred to in the Blueprint for Reform for delivery in 2017, has the NSW Government rolled out the targeted ethical bystander initiatives for high risk communities?
 - (b) Referred to in the Blueprint for Reform for delivery in 2017, has the NSW Government conducted an inter-agency review of the domestic and family violence service system? What were the results of the review?
410. Referred to in the Blueprint for Reform, where is the significant investment in social housing to ensure victims have accommodation options when they leave a violent relationship?
411. Referred to in the Blueprint for Reform, how is the NSW Government advocating for ongoing Commonwealth funding of homelessness services beyond the life of the current National Partnership Agreement on Homelessness?
- (a) Considering that domestic and family violence is one of the key drivers of homelessness, does the NSW Government support development of a ten-year plan to end homelessness that addresses domestic and family violence?
 - i. Why/why not?

412. Referred to in the Blueprint for Reform for delivery in 2017, has the NSW Government considered best practice strategies to engage Aboriginal men and women in behaviour change interventions as perpetrators and victims?
- (a) What was the result?
413. Referred to in the Blueprint for Reform for delivery in 2017, where are the co-designed service quality standards for domestic violence services?
- (a) Referred to in the Blueprint for Reform for delivery in 2017, where are the training requirements for mainstream services?
- (b) Referred to in the Blueprint for Reform for delivery in 2017, where is the skills development, training and capacity building for the non-government sector to improve risk assessment and safety planning for families with complex needs?
- (c) Referred to in the Blueprint for Reform for delivery in 2017, what are the competency training opportunities for service providers to ensure they can respond appropriately and effectively with Aboriginal and culturally and linguistically diverse communities as well as people with disability?
414. Referred to in the Blueprint for Reform for delivery in 2017, where are the system-wide performance metrics and data collection mechanisms across the service system, including improving data collection in at-risk communities?
415. Referred to in the Blueprint for Reform for delivery in 2017, how has the NSW Government strengthened governance and accountability across the service system through the Domestic and Family Violence Reforms Delivery Board?
416. Referred to in the Blueprint for Reform for delivery in 2017, has the NSW Government reviewed regional governance to support coordinated regional and local decision making across the service system?
- (a) How does the NSW Government intend to improve these processes?
417. Referred to in the Blueprint for Reform, when will the NSW Government introduce streamlined procurement arrangements for domestic and family violence specialist services to reduce contractual/administrative burden and encourage collaboration?
418. What is the NSW Government doing to support specialist lesbian, gay, bisexual, transgender, intersex and queer services to develop and deliver community education and bystander interventions for LGBTIQ communities?

Efficiency dividends

- 419. What is the forecast efficiency dividend saving for each agency within your portfolio in 2018-19?
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- (a) If not, are there plans to introduce activity based working practices in 2018-19?

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Hospitality

442. How much did your ministerial office spend on hospitality, including catering and beverages, in 2017-18?

443. How much did your Department/agency spend on hospitality, including catering and beverages, in 2017-18?

Labour Hire Firms

444. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms?

445. If yes, please advise in table form for 2017-18:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
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449. Have you had media training or speech training?

(a) If yes, who paid for it?

(b) If paid by taxpayers, what was the amount paid in 2017-18?

Facebook

450. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2017-18?

451. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2017-18?

Overseas Trips

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Department/Agency Travel

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(a) Taxi hire

(b) Limousine/private car hire

(c) Hire car rental

(d) Ridesharing services

Drivers

455. Are any of the senior executives in the relevant Department provided drivers?

(a) If so, can you please specify which positions are provided drivers?

(b) In total, how many drivers are used by senior executives in the Department?

(c) What is the total cost of drivers for senior executives in the Department?

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(a) For what specific purposes or matters was legal advice sought?

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(a) Social media

i. And the cost of these services

(b) Photography

i. And the cost of these services

(c) Acting training

i. And the cost of these services

(d) Ergonomics

i. And the cost of these services

Department/Agency Staffing

458. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2017-18?

(a) Of these redundancies, how many were:

i. Voluntary

ii. Forced

(b) What was the total cost of all redundancies?

459. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

460. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?

461. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2017-18?

(a) What were the reason/s for each dismissal?

Smart Phone Accounts

462. Do the Departments/agencies within your portfolio have an iTunes account?

(a) What was the total expenditure in 2017-18 on iTunes?

i. What applications/subscriptions/services were purchased through iTunes?

463. Do the Departments/agencies within your portfolio have an Android account?

(a) What was the total expenditure in 2017-18 on Android?

i. What applications/subscriptions/services were purchased through Android?

Merchant fees

464. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.

465. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

466. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2017-18?

Probity Auditor

467. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Domestic Violence Leave Policies, Awareness and Usage

468. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:

(a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;

(b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;

(c) Whether or not all employees and/or contractors are eligible for domestic violence leave;

- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
 - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
 - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
 - (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
 - (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
469. What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
- (a) Privacy and confidentiality of information about domestic violence
 - (b) Access to emotional, psychological, financial and medical support which may be required
470. Who has provided training on domestic violence in the workplace?
471. What percentage of staff in each agency has undertaken domestic violence training?
472. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

473. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - (b) Whether or not all employees and/or contractors have received such training?
 - (c) Is this course mandatory for all employees/ contractors?
 - (d) How long for each session, how many sessions?
 - (e) Who delivers it?

(f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?

i. How?

474. What percentage of staff in each agency has undertaken sexual harassment and anti-bullying training and awareness programs?

475. How many complaints have been initiated in relation to:

(a) Sexual harassment

(b) Bullying

(c) Workplace violence

Participation of women in Government

476. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:

(a) What number and percentage of women are employed within the agency?

(b) What number and percentage of women are employed within the management levels of the agency?

(c) What number and percentage of women are employed in the top ten leadership positions of the agency?

(d) How is this data publicly reported on a regular basis?

(e) What strategies does the agency use to encourage women in to management and leadership positions?

(f) What is the gender pay gap within your agency?

(g) Does the agency report participation of women figures to Women NSW on a regular basis?

Energy

477. For each agency in your portfolio by name, how much electricity did it consume for each of:

(a) 2014-15?

(b) 2015-16?

(c) 2016-17?

- (d) 2017-18?
478. What proportion of the electricity consumed by each agency in your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
479. How much money was spent on electricity for each agency in your portfolio by name in each of the above financial years?
480. What was the name of the energy supplier to each agency in your portfolio by name for those financial years?
481. How much electricity is it estimated that each agency in your portfolio will consume in:
- (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?
482. What proportion of that electricity is it estimated will come from renewable sources, for each year?
483. For each agency in your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
484. What is the name of the energy supplier to each agency in your portfolio for each of:
- (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?

FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Questions from Mr David Shoebridge MLC

Women in prison

485. Of the 60% of women in prison who have dependent children, how many of those children are in care?
486. Are those children in care as a result of their mother's incarceration?
487. What steps does FACS take to ensure that as much as possible a parenting relationship is able to be maintained in these circumstances?

Children in prison

488. What contact does FACS have with children in prison?
489. What contact does FACS have with children who have been recently released from prison?
490. Is FACS concerned about the reported levels of self-harm in NSW juvenile justice facilities?

Aboriginality

491. How many Aboriginal and Torres Strait Islander children are currently in out-of-home care in NSW?
492. What is the current rate of removal compared with non-Indigenous children?
493. How many of those Aboriginal and Torres Strait Islander children in out-of-home care in NSW are in relative/kinship care with an Indigenous family member?
494. How many are in relative/kinship care with a non-Indigenous family member?
495. How many are in foster care?
496. How many are subject to guardianship orders?
497. We received a GIPA decision today stating that the department cannot identify the number of children in its care whose Aboriginal and Torres Strait Islander status was changed. How is that possible that you don't have access to this simple information?
498. The GIPA response says there are "currently no standard reports" to identify changes in status, we have received information that suggests that one of the ways in which reductions in the number of Aboriginal kids in care is achieved is through the removal of these identifiers for your records. Can you guarantee that this is not something that has happened?

Their lives matter

499. We understand the “Their Lives Matter” reforms of the child protection system are expected soon.

- (a) When is the legislation going to be introduced?
- (b) How different is the draft legislation to the reform proposals from the 2017 process?
- (c) Which Aboriginal / community-run organisations have been consulted since the process last year?
- (d) Is it true that the Aboriginal Legal Service and Community Legal Centres were not provided with a copy of the draft legislation?
 - i. Why was this?
 - ii. Why are these organisations not considered “key stakeholders” for these changes?
- (e) Did any other CLCs or Aboriginal-controlled organisation receive copies of the draft legislation?

Tune Report into Out Of Home Care

500. Why did it take you so long to release the Tune Report?

501. Do you agree with the Tune Report that there needs to be an increased focus on early intervention?

502. In the 2016-17 NSW budget, only \$117,429,000 (6.3 per cent) was spent on early intervention from the \$1.85 billion FACS was allocated. How much money will be allocated to early intervention in the 2017-18 NSW budget? And what is the percentage of money to be spent on early intervention in comparison to FACS’s overall budget for 2017-18?

Over 18s in OOHC

503. What consideration has been given to allowing children who need it to stay in paid placements until they're 21 so they get the support that other young people in families get?

504. What modelling has been done on the impact this might have on the reduced cost to the state of supporting such children?

Adoption

505. How many children were adopted in 2017/18?

506. Was that an increase on previous years?

507. How many Aboriginal children were adopted in 2017/18?

508. Was that an increase on previous years?

Royal commission data gaps

509. The Royal Commission into Institutional Responses to Child Sexual Abuse reported that there was insufficient data on the rates of abuse suffered by child in out-of-home care. Does FACS have current statistics on the number of children, particularly Aboriginal and Torres Strait Islander children, in NSW that have suffered abuse in out-of-home care?

510. Does FACS have current statistics on the number of Aboriginal and Torres Strait Islander children in NSW who have been in out-of-home care and have come into contact with the NSW criminal justice system? (NB: stats are published annually by the AIHW, but there's always a lag and the Department have said publicly that the rates of removal are decreasing, so it would be great to get clarity on this)

Average times for Aboriginal and Torres Strait Islander children

511. What is the average length of time Aboriginal and Torres Strait Islander Children spend in care following removal?

512. What is the average number of placements Aboriginal and Torres Strait Islander Children have whilst in out of home care?

513. What number of Aboriginal and Torres Strait Islander children are successfully restored to their families following removal?

514. What is the length of time before restoration?

Homelessness services

515. How many children in out-of-home care stay each year in homelessness services in NSW?

516. How many of these children were Aboriginal and Torres Strait Islander children?

Parental homelessness

517. How frequently is parental homelessness is a factor in child protection applications before the Children's Court?

Motels

518. How many children under departmental responsibility are currently in motels?

519. How many children under departmental responsibility stayed in motels in 2017/18?

- 520. Who is caring for children in motels?
- 521. What accreditation do people caring for children in motels require?
- 522. What is the average length of stay?
- 523. What was the longest stay in 2017/18?
- 524. Why was this stay this length?
- 525. Are there plans to phase out the use of motels for children in out of home care?
- 526. What steps are being taken to put children who have been in motels into accredited placements that can more appropriately assist them?

Catholic residential care

- 527. How many residential care placements were moved to catholic providers in 2017/18?
- 528. What steps are in place to ensure the records of delay and obfuscation in relation to child abuse raised about such agencies in the Royal Commission are not continued?

Maintenance backlog

- 529. Given the current maintenance backlog in public housing what additional resources have been put in place to ensure people's homes are safe and habitable at all times?

Cost for OOHC

- 530. What is the average cost per child per day of care in:
 - (a) FACS run OOHC?
 - (b) Non-FACS run OOHC?
- 531. What is the impact on the cost per child in the OOHC sector not managed by FACS of:
 - (a) Duplication of management services?
 - (b) The arrival in the sector of for profit operators?
 - (c) High pay for senior managers?
 - (d) Multiply rents for each service's office?
 - (e) The costs of the tender process?

Aboriginal carer

- 532. I have had significant concerns raised with my office regarding unmet promises made to an Aboriginal carer who took on the care of her nephews and nieces and undertook to move her

existing family to a new locality in order to allow the children to have close contact with the balance of their family. Promises made to them by the department in terms of accommodation were broken and this led to significant overcrowding and difficulties with accommodating not just the children placed in her care by FACS but also her own children. Her attempts to have this resolved have not been successful.

- (a) What is being done to ensure that the department lives up to its promises to provide supported accommodation and other essential supports for carers in the OOHC system?
(We will provide more details by separate communication of the instant case)

Housing NSW Maintenance dashboard

- 533. How are public housing residents informed about the Tenant Experience Dashboard?
- 534. How many tenants have submitted online ratings of contractor's work since the Dashboard has been in operation?
- 535. How are the Dashboard responses logged to indicate the location and date that the participant filled in the feedback form?
- 536. What weight is given to these responses when tenders are awarded for maintenance contracts by FACS?
- 537. What organizations tendered for the FACS maintenance contract?

Local Allocation Strategy

- 538. How many letters has FACS sent to tenants and/or potential tenants?
- 539. How many criminal record checks have been undertaken?
- 540. How many people have been found to have a conviction drug manufacture and/or drug supply within the past 5 years?
 - (a) How many of these people identified as Aboriginal?
- 541. Did any of the people found to have a conviction drug manufacture and/or drug supply within the past 5 years move into Redfern, Waterloo, Surry Hills or Glebe?
 - (a) If so, how many?
- 542. How much has FACS expended on the LAS?

Rough sleeper numbers in Sydney

543. According to research published in March this year over 20% of rough sleepers in Sydney were sleeping rough because they had been evicted from FACS Housing properties. Do these numbers accord with departmental data?

Social housing

544. What is the current wait list for social housing in NSW?

545. How many new additional properties will be added to the social housing list from the SAHF and Communities Plus?

546. How many additional properties will be delivered in the next 10 years?

547. How many additional properties are needed to halve the wait list for housing?

Homelessness Funding

548. According to the AIHW homeless services in 2016-17 homeless services saw over 74,000 clients. How many are they funded to work with?

549. In an answer to a question in Parliament on 8 August the Minister stated that the 2018-19 budget committed more than \$1 billion in homelessness services over the next four years. How much of this funding is allocated to providing housing with support or preventing homelessness?

550. What contingency plans does FACS have in place to assist homelessness services to provide quality services to the approximately 20,000 more clients they support than this government funds them to?

Housing Sell off

551. How many public housing properties have been sold in Chippendale, Newtown or Camperdown in the past 12 months?

552. What plans are there to sell other properties in the next 12 months?