



Premier & Cabinet

Ref: A3764066

Mr David Blunt
Clerk of the Parliaments
Legislative Council
Parliament House
Macquarie Street
Sydney NSW 2000

Dear Mr Blunt

Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority

I refer to the resolution of the Legislative Council under Standing Order 52 made on 5 August 2020 and your correspondence of that date concerning Insurance and Care NSW and the State Insurance Regulatory Authority.

I am now delivering to you documents referred to in that resolution. The documents have been obtained from the:

- Office of the Treasurer
- NSW Treasury
- Department of Customer Service
- iCare NSW
- State Insurance Regulatory Authority.

Enclosed at **Annexure 1** are certification letters from the following officers certifying that, to the best of their knowledge, all documents held and covered by the terms of the resolution and lawfully required to be provided have been provided or that no documents are held:

- Acting Chief of Staff of the Office of the Treasurer
- Chief of Staff of the Office of the Minister for Customer Service
- Secretary, NSW Treasury
- Secretary, Department of Customer Service
- Interim Chief Executive Officer of iCare NSW
- Chief Executive of State Insurance Regulatory Authority.

Enclosed at **Annexure 2** are indexes of all the non-privileged documents that have been provided in response to the resolution.

In accordance with Item 5(a) of Standing Order 52, those documents for which a claim for privilege has been made have been separately indexed and the case for privilege has been noted. Enclosed at **Annexure 3** are indexes of all privileged documents and submissions in support of the case for privilege.

I note that submissions in support of a claim of privilege may sometimes reveal information that is privileged. To the extent that they do, such submissions should be considered to be subject to the same confidentiality as the documents over which the privilege claim is made.

Should you require any clarification or further assistance, please contact Ms Kate Boyd, General Counsel, on telephone (02) 9228 4393.

Yours sincerely



Tim Reardon
Secretary

18 August 2020

34 boxes privileged &
five boxes non-privileged
documents received at
4.30 pm Wednesday 19 August
2020





Office of the Hon. Dominic Perrottet MP
Treasurer

Mr Matt Richards
Acting Executive Director, Legal
Office of General Counsel
Department of Premier & Cabinet
Level 14, 52 Martin Place
Sydney NSW 2000

Dear Mr Richards

I refer to Ms Boyd's memorandum (your ref: A3756633 dated 7 August 2020 referring the Legislative Council's order for papers regarding Insurance and Care NSW and the State Insurance Regulatory Authority.

I certify to the best of my knowledge that all documents held by the Treasurer's Office that are covered by the terms of the resolution and are lawfully required to be provided have been provided herewith.

Should you require further information, please don't hesitate to contact the Treasurer's Parliamentary Director, Chris Ashton.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Trevor Seymour', written over a horizontal line.

Trevor Seymour
Acting Chief of Staff
Office of the Treasurer

17 August 2020



The Honourable Victor Dominello MP
Minister for Customer Service

Mr Matt Richards
A/Executive Director, Legal
Department of Premier and Cabinet
Level 14, 52 Martin Place
Sydney NSW 2000

Sent via email: matt.richards@dpc.nsw.gov.au

Dear Mr Richards

Standing Order 52 – Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority.

I refer to the memorandum of 7 August 2020 sent by Kate Boyd, General Counsel, Department of Premier and Cabinet regarding the above.

Our office has conducted a thorough search of our records for documents which may falls within the scope of the resolution as set out in the Minutes of the Proceedings of the Legislative Council on 5 August 2020 (No 49, pages 1164-1166).

I certify to the best of my knowledge that no documents covered by the terms of the resolution and lawfully required to be provided are held by the Office of the Minister for Customer Service.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Matt Dawson', with a stylized flourish at the end.

Matt Dawson
Office of the Hon Victor Dominello MP
Minister for Customer Service

17 - 8 - 20



Treasury

Contact: Tim Jap
Telephone: 9228 4077
Our reference: TA20/4594
Your reference: A3756633

Mr Matt Richards
A/Executive Director, Office of General Counsel
Department of Premier and Cabinet
Level 14, 52 Martin Place
SYDNEY NSW 2000

Dear Mr Richards,

Standing Order 52 – Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority

I refer to the Legislative Council's Standing Order 52 passed on 5 August 2020, calling for the tabling of documents relating to the Insurance and Care NSW and the State Insurance Regulatory Authority. The resolution requires the tabling of papers by Thursday, 19 August 2020.

Interpretation

Paragraph (a) of the Order requires the production of *"all documents created since 13 May 2020 in the possession, custody or control of.. Treasury.. relating to Insurance and Care NSW and the State Insurance Regulatory Authority"*. Treasury has interpreted the Order with reference to Mr Mookhey's previous order for papers dated 13 May 2020 and his speech of same date.

icare operates two workers compensation schemes; the Nominal Insurer which covers employers and employees in NSW and the Treasury Managed Fund (TMF) which specifically covers NSW government employees and employers.

Given the broad scope of part (a) of the Order, Treasury has interpreted the Order to only include substantive documents relating to the Nominal Insurer, TMF, and governance, probity or operational matters relating to icare as an organisation.

In common with the response to the previous order:

- Treasury has further interpreted that there is no need to produce records that solely relate to icare's involvement in whole-of-state financial reporting given the focus of this Order, the previous 13 May 2020 Order and Mr Mookhey's speech of same date.
- Material solely covering trivial matters such as diary management and administrative issues have generally been excluded.

Treasury has taken this approach because it understands from material on the public record that the matters on which it is responding are those that are the primary interest of Legislative Council, while also ensuring that Treasury was able to respond in the timeframes set out order.

Exclusions

Given the above, Treasury has excluded documents relating to all other schemes operated and managed by icare as listed below:

- Lifetime Care and Support Authority
- Dust Diseases Authority
- Sporting Injuries Compensation Authority
- Building Insurers' Guarantee Corporation



Treasury

- The following schemes under Insurance for NSW (referred to as "NSW Self Insurance" or "SI Corp"):
 - Home building Compensation
 - Bush Fire Fighters Compensation Fund
 - Emergency & Rescue Workers' Compensation Fund
 - Construction Risk Insurance Fund
 - Supplementary Sporting Injuries Fund

Materials relating to these schemes have largely not been produced, except where captured in broader documents.

Response to parts of the Order

Treasury has produced all documents under part (a) of the Order.

Treasury does not hold any unique documents it has authored or that have originated from Treasury under parts (a)(i), (a)(ii), (a)(iii) and (a)(iv).

Treasury is not required to respond to section (b) or (c) of the Order.

Claim of privilege

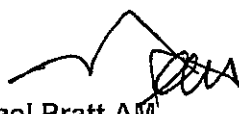
A claim of privilege is proposed in relation to a number of documents. Privilege is sought to preclude public disclosure on the grounds of public interest immunity. A submission to support the claim of privilege has been prepared and is enclosed.

Certification

I certify that, subject to the matters set out above, to the best of my knowledge, all documents provided in this return that are covered by the terms of the resolution and are lawfully required to be provided have been provided.

If you require further information, please contact Tim Jap, Associate Director, Information Access and Governance on (02) 9228 4077 or at tim.jap@treasury.nsw.gov.au

Yours sincerely



Michael Pratt AM
Secretary

13th August 2020



**Customer
Service**

McKell Building – 2-24 Rawson Place, Sydney NSW 2000
Tel 02 9372 8877 | TTY 1300 301 181
www.nsw.gov.au

Office of the Secretary

*Our reference: PS-00540-2020
Your reference: A3756633*

Mr Matt Richards
A/Executive Director, Legal
Office of General Counsel
Department of Premier and Cabinet

By email: infoandprivacy@dpc.nsw.gov.au

Dear Mr Richards

**Standing Order 52 – Order for Papers – Insurance and Care NSW and the State
Insurance Regulatory Authority**

I refer to your request for the production of documents for a Standing Order 52, concerning Insurance and Care NSW (iCare) and the State Insurance Regulatory Authority (SIRA).

DCS has undertaken searches to comply with the Order.

I certify to the best of my knowledge that all documents held by DCS that are covered by the terms of the resolution and are lawfully required to be provided have been provided. I understand SIRA is also conducting searches and will respond to the Order separately.

Please find attached the following:

- a. Index A – Legally Professionally Privileged documents
- b. Index B – non-privileged documents
- c. Privilege claim – basis for claiming privilege
- d. Record of time spent and costs incurred

The documents being provided by DCS are listed in Index A and Index B. It is estimated that DCS staff collectively spent 20 hours on this request. External costs were incurred for the printing of the documents.

If you would like more information, please contact Matthew Monahan, Director Ministerial Services on (02) 9219 3813 or matthew.monahan@customerservice.nsw.gov.au

Yours sincerely

Emma Hogan
Secretary

Date: 17/08/20

18 August 2020

Mr Matt Richards
A/Executive Director, Legal Branch
Department of Premier and Cabinet
Level 14, 52 Martin Place
SYDNEY NSW 2000

Dear Mr Richards

Re: Standing Order 52 – Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority

We refer to the letter from Kate Boyd of the Department of Premier and Cabinet (DPC) to Don Ferguson dated 10 August 2020 regarding the resolution agreed to by the Legislative Council under Standing Order 52 on 5 August 2020 concerning documents relating to Insurance and Care NSW and the State Insurance Regulatory Authority. Insurance and Care NSW (icare) is required to produce documents in response to that resolution.

Production of documents and approach taken

Yesterday, icare delivered 30 boxes of documents in response to the resolution. All documents produced by icare are subject to a claim for privilege.

Having regard to the significant number of documents sought over 29 subcategories and the extremely limited timeframe of 8 working days in which to search for, retrieve, categorise, review, print, index and produce the documents, as well as the impacts of remote working due to the COVID-19 pandemic, icare has used its best endeavours to produce the responsive documents. In order to do so, icare has prioritised the production of key, final documents and produced correspondence only where specifically requested.

Tab A to this document sets out the time taken by icare to respond to the resolution and the external costs incurred. **Tab B** to this document sets out some additional comments regarding the approach taken in response to certain, specific categories.

Please note that in order to save costs and reduce duplication, where documents have been responsive to two categories they have only been produced once, including but not limited to the following:

- no documents have been produced for category (c)(xiv) as they have been produced in response to category (c)(xix); and
- the only documents that have been produced for category (c)(xv) are those that have not already been produced in response to categories (c)(ii) or (c)(iv).

Claims of privilege

icare makes claims of privilege as provided in the **attached** submission.

Redactions

icare has made certain, limited redactions of personal information and of information that is not relevant to the scope of the resolution. icare has made no other redactions to the documents.

Certification

Against this background, I certify to the best of my knowledge that all documents held by icare that are covered by the terms of the resolution and are lawfully required to be provided have been provided.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Don Ferguson', written in a cursive style.

Don Ferguson
Interim Chief Executive & Managing Director

Tab A

INSURANCE AND CARE NSW

**TIME AND COSTS – ORDER FOR PAPERS – INSURANCE AND CARE
NSW AND THE STATE INSURANCE REGULATORY AUTHORITY**

Staff hours		External costs	
Total officer hours spent responding to the resolution	761.5	Item	Amount (excl GST)
		External costs	\$374.60

Tab B

Additional comments on approach taken to certain categories

No.	Category	Approach taken
1.	(c)(i), (iii), (xviii)	<p>All final papers prepared for and provided to the icare Board and relevant Board Committees for formal, scheduled Board or Board Committee meetings, including formal out of session meetings of the Board or Board Committees.</p> <p>For category (xviii), this extends to the Safety, Return to Work and Support Board.</p>
2.	(c)(ii), (iv)	<p>All final, approved minutes of the icare Board and relevant Board Committees for formal, scheduled Board or Board Committee meetings, including formal out of session meetings of the Board or Board Committees.</p>
3.	(c)(xiii), (xiv), (xix)	<p>Key final documents evidencing:</p> <ul style="list-style-type: none"> the request for tender (or equivalent procurement process); formal responses received; and the evaluation and/or selection.
4.	(c)(xxvi)	<p>All conflict of interest declarations forms completed by Group Executives or General Managers (or equivalent) held centrally by icare's Compliance team.</p> <p>icare has interpreted the scope of the Order and the House's interest in this matter so that only those conflict of interest declaration forms for staff at or above General Manager level are produced.</p>



State Insurance Regulatory Authority

D20/166252

Mr Matt Richards
A/Executive Director, Legal Branch
Department of Premier and Cabinet
Level 14, 52 Martin Place
SYDNEY NSW 2000

Dear Mr Richards,

Standing Order 52 – Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority

I refer to the resolution made by the Legislative Council on 5 August 2020 calling for papers in relation to the workers compensation scheme. The resolution required the tabling of papers by 14 August 2020.

The State Insurance Regulatory Authority (SIRA) has made its best efforts to produce documents pursuant to this Order. In response, SIRA will deliver a bundle documents prior to 4pm today.

The documents are divided up into 339 open documents and 61 privileged documents. Please note of the 339, only 314 have been produced as part of the printed bundle of material. The remaining 25 spreadsheets listed for production in the Indexes have not been produced due to the length and complexity of including multiple worksheets. SIRA however, will promptly assist with inspection of any listed spreadsheet, if requested.

The privileged material relates to either legal professional privilege, the secrecy provisions found in s243AA of the *Workplace Injury Management and Workers Compensation Act 1998*, or due to personal private information of claimants listed in the material.

I certify to the best of my knowledge that all documents held by the SIRA that are covered by the terms of the resolution and are lawfully required to be provided have been provided.

Yours sincerely

Carmel Donnelly
Chief Executive
State Insurance Regulatory Authority

Date: 14 August 2020

TREASURER'S OFFICE

ORDER FOR PAPERS – INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

NON-PRIVILEGED DOCUMENTS

Document No.	Document	Date of Creation	Author	Privilege Claim Y/N?
1	Email – Parliament - Question Time	Tue 4/8/20	iCare	N
2	Email – Parliament - Question Time	Wed 5/8/20	iCare	N
3	Email – Media Enquiry	Tue 4/8/20	The Age / Treasurer's Office	N
4	Email – Constituent Enquiry	Tue 4/8/20	Constituent	N
5	Email – Constituent Enquiry	Wed 5/8/20	Epping EO	N
6	Email – Media Clips	Tue 4/8/20	Treasury	N
7	Email – Media Clips	Wed 5/8/20	Treasury	N
8	Email/Attachments – L&J Notes	Tue 4/8/20	iCare	N
9	Email/Attachments – Speeches	Tue 4/8/20	Treasurer's Office	N
10	Email/Attachments – Speech	Tue 4/8/20	Treasurer's Office	N
11	Email – Media Enquiry	Sun 9/8/20	Daily Tele / iCare	N
12	Email/Attachments –Hansard Report	Wed 5/8/20	iCare	N
13	Email/Attachments –Hansard Report	Thu 6/8/20	iCare	N
14	LC Question on Notice	27/7/20	Treasurer's Office	N
15	Labor Media Release	4/8/20	Jodi McKay / Daniel Mookhey	N

NSW TREASURY

ORDER FOR PAPERS – ICARE and SIRA

NON-PRIVILEGED DOCUMENTS – Box 1 of 2

Document No.	Document	Date of Creation	Privilege Claim Y/N?
ICA.001.001.002251	Dominic Perrottet Damien Tudehope med rel - Premium relief delivered for NSW businesses.pdf	26/05/2020 9:57	N
ICA.001.001.000041	Microsoft_Excel_Worksheet.xlsx	28/05/2020 14:00	N
ICA.001.001.000088	RE: Board Appointments catch up	25/05/2020 16:20	N
ICA.001.001.000091	RE: NAHLP	30/06/2020 14:29	N
ICA.001.001.003394	icare-Treasury Engagement Plan.pptx	6/07/2020 8:45	N
ICA.001.001.001117	Letter to Adele Ferguson 27.7.20.DOCX	27/07/2020 16:39	N
ICA.001.001.001118	200727 PIAWE update.docx	27/07/2020 16:39	N
ICA.001.001.001299	Mike Pratt.pdf	13/07/2020 11:22	N
ICA.001.001.001558	May-20 NI Report for SIRA.pdf	2/07/2020 9:20	N
ICA.001.001.000348	icare-Treasury Engagement Plan - 20200713.pptx	14/07/2020 10:05	N
ICA.001.001.000499	TMF Review Summary (1).docx	23/07/2020 16:27	N
ICA.001.001.000501	TMF Review update for TO_Final.pptx	23/07/2020 16:27	N
ICA.001.001.000512	WoS Insurance RAS Project - NAHLP Review - Issues Paper.pdf	30/07/2020 10:45	N
ICA.001.001.000513	TMF Review Summary.docx	30/07/2020 10:45	N
ICA.001.001.000734	icare-Treasury Engagement Plan.pptx	6/07/2020 9:48	N
ICA.001.001.000893	Attachment B - Treasurer Letter to icare CFO.docx	14/05/2020 15:07	N
ICA.004.001.000561	WCIF and TMF Background 4 Aug 2020.pdf	4/08/2020 12:53	N
ICA.004.001.000177	Secretary note - recognition of IBNR historic child abuse liabilities.docx	20/07/2020 15:59	N
ICA.004.001.000003	FW: For information - Additional Board Update: Deferral of Premium Rate Increase for FY20/21	21/05/2020 11:27	N
ICA.004.001.000004	Board Update - Deferral of Premium Increase FY21 (Clean).pdf	21/05/2020 11:27	N
ICA.004.001.000005	Appendix A NI Premium Filing - Treasurer Note.pdf	21/05/2020 11:27	N

ICA.004.001.000015	FY21 Rem review and FY20 APP FINAL Treasurer.docx	18/05/2020 17:52	N
ICA.004.001.000017	IfNSW Financial Outlook_20200526 v1.docx	29/05/2020 15:16	N
ICA.004.001.000018	Nominal Insurer - Deferral of Premium Filing 20200527.docx	29/05/2020 15:16	N
ICA.004.001.000023	SIRAEYresponse 17July2020.pdf	20/07/2020 18:35	N
ICA.004.001.000024	20200715_icare response to claims audit report 1_.pdf	20/07/2020 18:35	N
ICA.004.001.001033	ICare Covid Insights Update June 2020.pdf	17/06/2020 10:41	N
ICA.005.001.000017	1. CONFIDENTIAL draft Procurement Complaint Report WhiteCoat.pdf	24/06/2020 9:29	N
ICA.004.001.000599	Dominic Perrottet media statement - John Nagle resigns as CEO if Icare	3/08/2020 22:56	N
ICA.004.001.000600	Dominic Perrottet media statement - John Nagle resigns as CEO of icare.pdf	3/08/2020 22:56	N
ICA.004.001.000810	Dominic Perrottet med rel - Statement regarding Mark Lennon	30/07/2020 12:32	N
ICA.004.001.000811	Dominic Perrottet med rel - Statement regarding Mark Lennon.pdf	30/07/2020 12:32	N
ICA.004.001.000816	Victor Dominello and Bronnie Taylor med rel - \$50,000 grants to create mentally healthy workplaces.pdf	26/07/2020 9:14	N

NSW TREASURY

ORDER FOR PAPERS – ICARE and SIRA

NON-PRIVILEGED DOCUMENTS – Box 2 of 2

Document No.	Document	Date	Privilege Claim Y/N?
ICA.007.001.000919	Business Update for NSW Treasury_April 2020_Final.pdf	5/05/2020 13:59	N
ICA.002.001.000135	RE: See attached for review please	4/08/2020 11:53	N
ICA.001.001.002250	FW: Dominic Perrottet Damien Tudehope med rel - Premium relief delivered for NSW businesses	26/05/2020 9:57	N
ICA.001.001.000018	RE: TMF 2019-20 Distributions	16/06/2020 9:51	N
ICA.001.001.000028	RE: TMF 2019-20 Distributions	12/06/2020 15:29	N
ICA.001.001.000050	RE: iCare/Treasury Monthly meetings	3/07/2020 16:31	N
ICA.001.001.000051	Treasury-icare Meeting - 9 July 2020.pdf	3/07/2020 16:31	N
ICA.001.001.000052	FW: Dominic Perrottet Damien Tudehope med rel - Premium relief delivered for NSW businesses	26/05/2020 17:57	N
ICA.001.001.000059	Medical Costs Reform Steering Forum - Agenda and paper attached	28/07/2020 10:06	N
ICA.001.001.000089	RE: NAHLP	30/06/2020 14:31	N
ICA.001.001.000120	FW: NAHLP	2/07/2020 9:35	N
ICA.001.001.001002	FW: Interim update - deferral of State Budget impacts on SBIs	18/05/2020 12:15	N
ICA.001.001.001003	FY21 Baseline Budget - Treasury Pack March 2020.pdf	18/05/2020 12:15	N
ICA.001.001.001086	Four Corners Workers Compensation Story- social media update - July 27 PM to 28 July AM	28/07/2020 13:47	N
ICA.001.001.003151	icare reviewer engagement	4/08/2020 17:59	N
ICA.001.001.003393	For endorsement - icare-Treasury Engagement Plan	6/07/2020 8:45	N
ICA.001.001.001116	FW: Media update	27/07/2020 16:39	N
ICA.001.001.001119	FA1667 FY20 - icare interim status report v4 to management Final.pdf	27/07/2020 16:39	N
ICA.001.001.001298	FW: Mike Pratt & John Nagle Meeting - 14 July 2020	13/07/2020 11:22	N
ICA.001.001.001386	Fwd: icare media claims - assessment by NSW Treasury	4/08/2020 16:38	N

ICA.001.001.001392	SOC Executive Rem 2020 (002).docx	13/07/2020 16:36	N
ICA.001.001.002334	RE: icare	14/05/2020 12:16	N
ICA.001.001.000181	RE: Board Appointments catch up	19/05/2020 15:46	N
ICA.001.001.000199	Medical Costs Reform Steering Committee #1 - Minutes & Actions	30/07/2020 12:31	N
ICA.001.001.001402	RE: icare NI brief	7/07/2020 14:16	N
ICA.001.001.001419	RE: icare subsidiary - help required	4/08/2020 11:53	N
ICA.001.001.001557	FW: NI Financials - May 2020	2/07/2020 9:20	N
ICA.001.001.000313	April 2020 YTD Financial Results - icare NSW	4/06/2020 10:33	N
ICA.001.001.000314	Business Update for NSW Treasury_Financial Performance_May 2020.pdf	4/06/2020 10:33	N
ICA.001.001.000346	RE: For endorsement - icare-Treasury Engagement Plan	14/07/2020 11:18	N
ICA.001.001.000347	RE: For endorsement - icare-Treasury Engagement Plan	14/07/2020 10:05	N
ICA.001.001.000351	Medical costs Reform: Next Steps	13/07/2020 18:36	N
ICA.001.001.000497	Revised Updated Presentation Resend TSY: TO: iCare - TMF update	23/07/2020 16:27	N
ICA.001.001.000509	Updated Presentation final TSY: TO: iCare - TMF update	30/07/2020 10:45	N
ICA.001.001.000514	G - ALCO briefing paper dated 13 May 2020.pdf	30/07/2020 10:45	N
ICA.001.001.000713	FW: Meeting pack for tomorrow	12/06/2020 9:34	N
ICA.001.001.000714	Treasury icare Meeting - 12 June 2020.pdf	12/06/2020 9:34	N
ICA.001.001.000719	170349411_4 NSWTreasuryReport 14042020.PDF	11/06/2020 15:44	N
ICA.001.001.000733	For endorsement - icare-Treasury Engagement Plan	6/07/2020 9:48	N
ICA.001.001.000781	RE: Board Appointments catch up	2/06/2020 13:40	N
ICA.001.001.000812	FW: icare Board appointments strategy	26/05/2020 16:34	N
ICA.001.001.000892	For review - NAHLP payment letter & amount	14/05/2020 15:07	N
ICA.001.001.001932	Emailing - Pricing Deferral SIRA Letter FV.pdf	21/05/2020 17:10	N
ICA.001.001.001933	Pricing Deferral SIRA Letter FV.pdf	21/05/2020 17:10	N
ICA.003.001.000052	RE: Updating of capital projects for funding source within Prime - GG Agencies	1/06/2020 14:19	N
ICA.003.001.000054	RE: Confirmation of requirements - ARC Chair appointment	1/07/2020 14:39	N
ICA.003.001.000055	Audit and Risk Committee Independent Chairs and Members Scheme - Upgrade of ARC panel member to Chair	1/07/2020 14:39	N
ICA.004.001.000267	RE: icare media claims - assessment by NSW Treasury	4/08/2020 16:22	N
ICA.004.001.000558	Re: Update on icare	4/08/2020 13:06	N
ICA.004.001.000001	RE: icare media claims - assessment by NSW Treasury	3/08/2020 11:43	N

ICA.004.001.000002	FW: Media Request: iCare	30/07/2020 18:12	N
ICA.004.001.000006	FW: Updated reactive issues brief	27/07/2020 9:44	N
ICA.004.001.000014	FW: Rem note for Treasurer	18/05/2020 17:52	N
ICA.004.001.000021	FW: EY Report into the 2019 NI Valuation - icare Correspondence	20/07/2020 18:35	N
ICA.004.001.000022	Letter to SIRA EY Report 17 July 2020.pdf	20/07/2020 18:35	N
ICA.004.001.000025	FW: Additional lines and updated brief	14/07/2020 10:56	N
ICA.004.001.000027	FW: RTW metric meeting with SIRA update	13/07/2020 8:23	N
ICA.004.001.001032	FW: Presentation Pack for 4pm Session with Equifax	17/06/2020 10:41	N
ICA.005.001.001298	FW: Whitecoat complaint against icare	29/06/2020 16:01	N
ICA.005.001.001310	iCare	28/07/2020 10:18	N
ICA.005.001.001333	RE: Whitecoat complaint against icare	23/06/2020 8:30	N
ICA.005.001.001339	FW: Whitecoat / icare	27/07/2020 14:46	N
ICA.005.001.001344	FW: TA20/3507 brief	30/07/2020 17:01	N
ICA.005.001.001356	FW: icare / Whitecoat	4/08/2020 14:11	N
ICA.005.001.001379	FW: TA20/3507 Icare TO Brief - Please discuss	30/07/2020 16:40	N
ICA.005.001.001380	IGA_19_6_2020_16_51_1_979.pdf	30/07/2020 16:40	N
ICA.005.001.001470	Whitecoat complaint against icare	3/06/2020 12:01	N
ICA.005.001.000013	RE: Whitecoat complaint against icare	19/06/2020 14:50	N
ICA.005.001.000015	RE: Whitecoat complaint against icare	24/06/2020 9:29	N
ICA.004.001.000602	FOR REVIEW v2.docx	3/08/2020 22:26	N
ICA.004.001.000603	For review - short.docx	3/08/2020 22:26	N
ICA.004.001.000614	For review.docx	3/08/2020 20:18	N
ICA.005.001.001484	RE: Our matter and Medipass	26/06/2020 9:29	N
ICA.005.001.001486	RE: Secretary briefs - CTP and Legal Panel	17/06/2020 11:55	N
ICA.005.001.001490	RE: Secretary briefs - CTP and Legal Panel	17/06/2020 9:40	N
ICA.005.001.001772	RE: Whitecoat complaint against icare	30/06/2020 13:42	N
ICA.005.001.001778	RE: Whitecoat / icare	27/07/2020 15:06	N
ICA.005.001.001782	RE: icare NI brief	23/06/2020 9:16	N
ICA.005.001.001787	RE: Meeting	3/08/2020 18:25	N
ICA.005.001.001788	RE: Whitecoat complaint against icare	22/06/2020 15:20	N
ICA.006.001.002166	FW: NAHLP - current liability profile	25/05/2020 15:06	N
ICA.006.001.001199	FW: Transfer to SICorp	30/06/2020 15:11	N

ICA.006.001.001200	signed brief and letter.pdf	30/06/2020 15:11	N
ICA.006.001.001202	RE: P20/1224 - signed brief and letter URGENT	30/06/2020 15:11	N

Department of Customer Service

ORDER FOR PAPERS – INSURANCE AND CARE NSW AND SIRA

NON-PRIVILEGED DOCUMENTS

Document No.	Item	Document	Date of Creation	Author	Privilege Claim Y/N?
(a) 1	Documents regarding icare	Email from L Wattus to A Baril and others	19/06/2020	DCS	N

STATE INSURANCE REGULATORY AUTHORITY

ORDER FOR PAPERS

NON-PRIVILEGED DOCUMENTS - ITEM (b)

Document ID	Relevant Item	Document Type	Document Date	Title	Privilege Claim	Privilege Basis
SIRA.200.000001	(b)	Document	19/03/2020 9:46	190320 letter CE SIRA to CEO icare on draft icare PIAWE Review and Remediation Plan.docx	No	
SIRA.200.000004	(b)	Document	3/07/2020 12:37	121 Exec - Agenda - 25 May 2020.docx	No	
SIRA.200.000005	(b)	Document	3/07/2020 12:38	122 Exec - Paper 1 (RR Update) - 25 May 2020.pdf	No	
SIRA.200.000006	(b)	Document	8/07/2020 11:19	122 Exec - Paper 2 (RRP Assumptions) - 25 May 2020.pdf	No	
SIRA.200.000007	(b)	Document	3/07/2020 12:40	123 Exec - Minutes - 25 May 2020.docx	No	
SIRA.200.000008	(b)	Document	3/07/2020 14:08	131 Exec - Agenda - 29 June 2020.docx	No	
SIRA.200.000009	(b)	Document	3/07/2020 13:55	132 Exec - Paper (RR Update) - 29 June 2020.pdf	No	
SIRA.200.000010	(b)	Document	22/07/2020 14:29	133 Exec - Minutes (draft) - 29 June 2020.docx	No	
SIRA.200.000011	(b)	Document	22/07/2020 14:28	141 Exec - Agenda - 22 July 2020.docx	No	
SIRA.200.000012	(b)	Document	5/08/2020 10:48	143 Exec - Minutes (draft) - 22 July 2020.docx	No	
SIRA.200.000013	(b)	Spreadsheet	6/08/2020 16:13	Claim counts.xlsx	No	
SIRA.200.000014	(b)	Document	6/03/2020 14:43	BN-Customer-Service-Minister- icare PIAWE issue.DOCX	No	
SIRA.200.000018	(b)	Document	28/02/2020 17:06	BN-SIRA CE- icare PIAWE issues (approved D20 093627).DOCX	No	

SIRA.200.000021	(b)	Email	1/03/2020 11:14	Urgent CE approved briefing note on icare NI significant matter	No	
SIRA.200.000022	(b)	Presentation	22/01/2020 11:58	PIAWE Risk Discovery Review - SIRA briefing Jan 2020.pptx	No	
SIRA.200.000023	(b)	Document	1/03/2020 11:11	SIRA-CE-BN-icare report of significant matter CE approved 010320.docx	No	
SIRA.200.000026	(b)	Email	19/03/2020 9:53	Re: Letter to icare RE PIAWE Remediation Plan	No	
SIRA.200.000027	(b)	Document	19/03/2020 9:44	190320 letter CE SIRA to CEO icare on draft icare PIAWE Plan tracked.docx	No	
SIRA.200.000030	(b)	Document	19/03/2020 9:46	190320 letter CE SIRA to CEO icare on draft icare PIAWE Review and Remediation Plan.docx	No	
SIRA.200.000033	(b)	Email	11/08/2020 13:49	Coding Query	No	
SIRA.200.000034	(b)	Document	10/08/2020 23:50	PIAWE Weekly Adjustments V0.2.docx	No	
SIRA.200.000035	(b)	Document	27/03/2020 18:40	Cover Letter to SIRA 27 March 2020.pdf	No	
SIRA.200.000036	(b)	Document	5/05/2020 23:30	DRAFT - PIAWE Program Regulatory Governance Statement of Intent MA and MB edits.docx	No	
SIRA.200.000037	(b)	Document	18/03/2020 17:27	Draft letter CE SIRA to CEO icare on icare PIAWE remediation plan.DOCX	No	
SIRA.200.000040	(b)	Document	18/05/2020 16:05	draft PIAWE program statement of intent Final Draft.docx	No	
SIRA.200.000041	(b)	Email	18/05/2020 16:09	draft PIAWE program statement of intent Final Draft	No	
SIRA.200.000042	(b)	Document	18/05/2020 16:05	draft PIAWE program statement of intent Final Draft.docx	No	
SIRA.200.000043	(b)	Email	11/05/2020 8:58	Letter approved: PIAWE	No	
SIRA.200.000044	(b)	Document	11/05/2020 8:52	SIRA letter to icare on the Revised PIAWE Remediation Plan- 24 April 2020.docx	No	

SIRA.200.000047	(b)	Email	17/03/2020 17:47	RE: icare Remediation plan Assessment	No	
SIRA.200.000048	(b)	Document	17/03/2020 17:45	PIAWE Plan Letter.docx	No	
SIRA.200.000049	(b)	Email	18/03/2020 17:14	RE: Letter to icare RE PIAWE Remediation Plan	No	
SIRA.200.000050	(b)	Document	18/03/2020 17:09	Draft letter CE SIRA to CEO icare on icare PIAWE remediation plan.docx	No	
SIRA.200.000053	(b)	Email	16/03/2020 17:07	RE: icare Remediation plan Assessment	No	
SIRA.200.000054	(b)	Email	16/03/2020 16:56	FW: icare Remediation plan Assessment	No	
SIRA.200.000055	(b)	Document	16/03/2020 10:25	icare Remediation plan Assessment.docx	No	
SIRA.200.000056	(b)	Email	16/03/2020 10:21	FW: Insurer self assessments - weekly payments of compensation	No	
SIRA.200.000057	(b)	Document	12/03/2020 16:40	2020 Insurer self-assessment weekly payments of compensation.docx	No	
SIRA.200.000058	(b)	Spreadsheet	12/03/2020 16:37	Insurer self assessment - weekly payments of compensation .xlsx	No	
SIRA.200.000059	(b)	Document	12/03/2020 16:08	Self-assessment weekly payments of compensation_instructions.docx	No	
SIRA.200.000060	(b)	Spreadsheet	16/03/2020 10:24	icare Review Methodology.xlsx	No	
SIRA.200.000062	(b)	Email	18/03/2020 12:33	Re: icare letter RE PIAWE Remediation Plan	No	
SIRA.200.000063	(b)	Document	18/03/2020 12:31	Draft letter CE SIRA to CEO icare on icare PIAWE remediation plan (1).docx	No	
SIRA.200.000066	(b)	Email	18/03/2020 12:54	RE : icare letter RE PIAWE Remediation Plan	No	
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SIRA.200.000072	(b)	Document	18/03/2020 16:41	Draft letter CE SIRA to CEO icare on icare PIAWE remediation plan.DOCX	No	

SIRA.200.000075	(b)	Email	18/03/2020 13:48	FW: icare letter RE PIAWE Remediation Plan	No	
SIRA.200.000076	(b)	Document	18/03/2020 13:46	Draft letter CE SIRA to CEO icare on icare PIAWE plan.docx	No	
SIRA.200.000079	(b)	Email	1/06/2020 18:04	PIAWE Review and Remediation	No	
SIRA.200.000080	(b)	Document	1/06/2020 17:56	20200601 - icare PIAWE Review and Remediation Plan.pdf	No	
SIRA.200.000081	(b)	Email	11/05/2020 9:33	PIAWE Risk Review and Revised Remediation Plan	No	
SIRA.200.000082	(b)	Document	11/05/2020 9:15	SIRA letter to icare on the Revised PIAWE Remediation Plan- 11 May 2020.pdf	No	
SIRA.200.000083	(b)	Email	11/08/2020 8:35	Emailing: icare Review Methodology	No	
SIRA.200.000084	(b)	Spreadsheet	14/04/2020 11:09	icare Review Methodology.xlsx	No	
SIRA.200.000085	(b)	Email	12/03/2020 14:00	FW: PIAWE Risk Discovery Review	No	
SIRA.200.000086	(b)	Document	12/03/2020 10:47	SIRA Information Request - Cover letter.pdf	No	
SIRA.200.000087	(b)	Document	12/03/2020 10:48	Item A - discovery review 120919.pdf	No	
SIRA.200.000088	(b)	Document	15/11/2019 18:58	Item B - PIAWE ARC Report November 2019.pdf	No	
SIRA.200.000089	(b)	Document	15/11/2019 19:05	Item B - PIAWE Report November 2019 BN.pdf	No	
SIRA.200.000090	(b)	Document	11/03/2020 13:45	Item C - ARC AQ Report (Feb 2020) BN_Redacted.pdf	No	
SIRA.200.000091	(b)	Document	11/03/2020 13:51	Item C - ARC AQ Report (Feb 2020) Redacted.pdf	No	
SIRA.200.000092	(b)	Spreadsheet	12/03/2020 8:04	Item D - PIAWE review List of sample claims .xlsm	No	
SIRA.200.000093	(b)	Spreadsheet	11/03/2020 16:06	Item E - PIAWE Review Employers Nov 19.xlsx	No	

SIRA.200.000095	(b)	Email	29/06/2020 10:46	FW: icare RR update - Executive PIAWE Meeting Papers 29th June	No	
SIRA.200.000096	(b)	Document	26/06/2020 8:02	PIAWE RR update - 260620.pdf	No	
SIRA.200.000097	(b)	Email	15/06/2020 12:49	FW: icare SIRA PIAWE meeting 190520	No	
SIRA.200.000098	(b)	Document	3/06/2020 12:26	PIAWE - Regulatory Governance Statement of Intent.docx	No	
SIRA.200.000099	(b)	Email	12/08/2020 15:37	FW: PIAWE Adjustment Doc for icare	No	
SIRA.200.000100	(b)	Document	10/08/2020 23:50	PIAWE Weekly Adjustments V0.2.docx	No	
SIRA.200.000101	(b)	Email	12/08/2020 20:46	FW: PIAWE documents	No	
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SIRA.200.000103	(b)	Document	29/06/2020 10:41	20200616 - PIAWE Fortnightly Meeting.docx	No	
SIRA.200.000105	(b)	Email	23/06/2020 9:10	FW: PIAWE Draft Mins_25th May 2020 icare response final	No	
SIRA.200.000106	(b)	Document	22/06/2020 17:12	PIAWE Draft Mins_25th May 2020 icare response final.docx	No	
SIRA.200.000107	(b)	Email	12/08/2020 15:37	FW: PIAWE Remediation Payments	No	
SIRA.200.000108	(b)	Email	15/07/2020 12:34	FW: PIAWE Remediation Questions	No	
SIRA.200.000109	(b)	Document	15/07/2020 12:08	SIRA Remediation Questions.pdf	No	
SIRA.200.000110	(b)	Email	20/05/2020 9:51	FW: PIAWE Risk Review and Revised Remediation Plan	No	
SIRA.200.000111	(b)	Document	11/05/2020 9:15	SIRA letter to icare on the Revised PIAWE Remediation Plan- 11 May 2020.pdf	No	
SIRA.200.000114	(b)	Email	31/07/2020 14:04	FW: Urgent CE approved briefing note on icare NI significant matter	No	
SIRA.200.000115	(b)	Presentation	22/01/2020 11:58	PIAWE Risk Discovery Review - SIRA briefing Jan 2020.pptx	No	

SIRA.200.000116	(b)	Document	1/03/2020 11:11	SIRA-CE-BN-icare report of significant matter CE approved 010320.docx	No	
SIRA.200.000119	(b)	Email	1/08/2020 11:47	Fwd: PIAWE key figures	No	
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SIRA.200.000121	(b)	Document	30/04/2020 1:08	icare Remediation plan Assessment.docx	No	
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SIRA.200.000123	(b)	Email	22/05/2020 15:07	icare SIRA PIAWE meeting 190520	No	
SIRA.200.000124	(b)	Document	20/05/2020 19:08	icare SIRA PIAWE meeting 190520.docx	No	
SIRA.200.000125	(b)	Document	22/05/2020 12:46	PIAWE - Regulatory Governance Statement of Intent.docx	No	
SIRA.200.000126	(b)	Document	3/03/2020 17:05	Incorrect Weekly payments letter to icare.DOCX	No	
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SIRA.200.000131	(b)	Spreadsheet	26/03/2020 14:46	190313 PIAWE Review - Analysis 13.03.19.xlsm	No	
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SIRA.200.000135	(b)	Spreadsheet	26/03/2020 16:15	190409 PIAWE Review - Analysis 09.04.19.xlsm	No	
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SIRA.200.000137	(b)	Spreadsheet	26/03/2020 16:26	190501 PIAWE Review - Analysis 01.05.19.xlsm	No	

SIRA.200.000145	(b)	Document	15/11/2019 18:58	Item B - PIAWE ARC Report November 2019.pdf	No	
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SIRA.200.000148	(b)	Document	11/03/2020 13:51	Item C - ARC AQ Report (Feb 2020) _Redacted.pdf	No	
SIRA.200.000152	(b)	Presentation	18/05/2020 22:54	Key Assumptions.pptx	No	
SIRA.200.000154	(b)	Document	3/06/2020 11:34	Minutes 02 June 2020.docx	No	
SIRA.200.000155	(b)	Document	19/05/2020 11:39	Minutes PIAWE meeting 19052020.docx	No	
SIRA.200.000156	(b)	Email	19/05/2020 10:37	Minutes PIAWE meeting 19052020	No	
SIRA.200.000157	(b)	Document	19/05/2020 10:36	Minutes PIAWE meeting 19052020.docx	No	
SIRA.200.000158	(b)	Email	1/07/2020 13:13	New transactional code for PIAWE remediation payments	No	
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SIRA.200.000161	(b)	Document	30/04/2020 8:39	PIAWE Chronology.docx	No	
SIRA.200.000162	(b)	Document	13/03/2020 11:44	PIAWE Considerations.docx	No	
SIRA.200.000163	(b)	Email	8/07/2020 18:57	PIAWE Considerations	No	
SIRA.200.000164	(b)	Document	13/03/2020 11:44	PIAWE Considerations.docx	No	
SIRA.200.000165	(b)	Email	29/06/2020 10:58	PIAWE documents	No	
SIRA.200.000166	(b)	Document	26/06/2020 8:02	PIAWE RR update - 260620.pdf	No	
SIRA.200.000167	(b)	Document	29/06/2020 10:41	20200616 - PIAWE Fortnightly Meeting.docx	No	
SIRA.200.000169	(b)	Email	20/05/2020 10:49	PIAWE Information Request	No	

SIRA.200.000170	(b)	Document	20/05/2020 10:44	SIRA letter to icare on the Revised PIAWE Remediation Plan- 11 May 2020.pdf	No	
SIRA.200.000171	(b)	Document	15/06/2020 14:24	PIAWE JCAC Letter and Info Request.docx	No	
SIRA.200.000172	(b)	Email	15/06/2020 14:25	PIAWE JCAC Letter and Info Request	No	
SIRA.200.000173	(b)	Document	15/06/2020 14:24	PIAWE JCAC Letter and Info Request.docx	No	
SIRA.200.000174	(b)	Email	14/07/2020 9:24	PIAWE meeting	No	
SIRA.200.000175	(b)	Email	17/07/2020 10:54	PIAWE project Plan	No	
SIRA.200.000176	(b)	Spreadsheet	17/07/2020 10:52	PIAWE SIRA Review.xlsx	No	
SIRA.200.000177	(b)	Document	17/07/2020 10:52	SIRA Scope.docx	No	
SIRA.200.000178	(b)	Email	27/07/2020 14:30	PIAWE R&R	No	
SIRA.200.000179	(b)	Document	27/07/2020 14:26	20200714 - PIAWE Fortnightly Meeting.docx	No	
SIRA.200.000180	(b)	Document	27/07/2020 10:15	PIAWE RR - SIRA update - 200724.pdf	No	
SIRA.200.000181	(b)	Presentation	15/05/2020 8:02	PIAWE R&R update - JCAC 140520.pptx	No	
SIRA.200.000182	(b)	Email	15/06/2020 9:15	PIAWE R&R Update	No	
SIRA.200.000183	(b)	Document	15/06/2020 8:56	20200602 - PIAWE Fortnightly Meeting.docx	No	
SIRA.200.000184	(b)	Presentation	15/06/2020 8:11	PIAWE RR update - 150620 MS.pptx	No	
SIRA.200.000186	(b)	Email	10/08/2020 17:49	PIAWE R&R	No	
SIRA.200.000187	(b)	Document	10/08/2020 17:48	20200728 - PIAWE Fortnightly Meeting.docx	No	
SIRA.200.000188	(b)	Document	10/08/2020 17:43	PIAWE R&R Update - 100820.pdf	No	
SIRA.200.000189	(b)	Email	15/07/2020 12:11	PIAWE Remediation Questions	No	
SIRA.200.000190	(b)	Document	15/07/2020 12:08	SIRA Remediation Questions.pdf	No	
SIRA.200.000191	(b)	Email	8/07/2020 9:15	PIAWE Remediation Update	No	

SIRA.200.000192	(b)	Document	26/06/2020 8:02	PIAWE RR update - 260620.pdf	No	
SIRA.200.000194	(b)	Presentation	26/05/2020 17:40	PIAWE Risk Discovery Review - SIRA briefing Jan 2020 (002).pptx	No	
SIRA.200.000195	(b)	Email	8/07/2020 17:26	PIAWE Risk Review and Remediation	No	
SIRA.200.000197	(b)	Document	8/07/2020 11:19	122 Exec - Paper 2 (RRP Assumptions) - 25 May 2020.pdf	No	
SIRA.200.000198	(b)	Document	10/03/2020 10:57	002 - Letter SIRA to icare (3 Mar).pdf	No	
SIRA.200.000199	(b)	Document	14/04/2020 18:50	003 - Letter icare to SIRA (4 Mar).pdf	No	
SIRA.200.000200	(b)	Document	19/03/2020 10:21	010 - Letter SIRA to icare (19 Mar).pdf	No	
SIRA.200.000201	(b)	Document	27/03/2020 18:40	011 - Letter icare to SIRA (27 Mar).pdf	No	
SIRA.200.000202	(b)	Document	11/05/2020 9:15	014 - Letter SIRA to icare (11 May).pdf	No	
SIRA.200.000203	(b)	Document	3/07/2020 19:33	015 - Letter icare to SIRA (1 Jun).pdf	No	
SIRA.200.000204	(b)	Document	26/06/2020 8:02	PIAWE RR update - 260620.pdf	No	
SIRA.200.000207	(b)	Spreadsheet	17/07/2020 10:52	PIAWE SIRA Review.xlsx	No	
SIRA.200.000209	(b)	Email	2/06/2020 9:06	PIAWE Update	No	
SIRA.200.000210	(b)	Document	15/05/2020 8:57	Review and Remediation Program Risk Register - Phase 1.pdf	No	
SIRA.200.000211	(b)	Presentation	1/06/2020 16:12	PIAWE R&R update - 010620.pptx	No	
SIRA.200.000212	(b)	Document	9/05/2018 13:21	Item C - PIAWE handbook.pdf	No	
SIRA.200.000213	(b)	Spreadsheet	27/03/2020 11:57	Item D - PIAWE calculator.xlsx	No	
SIRA.200.000214	(b)	Spreadsheet	29/05/2020 16:46	Item E - PIAWE Findings Schedule - 29052020.xlsm	No	
SIRA.200.000215	(b)	Spreadsheet	29/05/2020 16:44	Item F - PIAWE - File reviews updated 290520.xlsx	No	
SIRA.200.000217	(b)	Email	1/08/2020 23:43	PIAWE Update	No	
SIRA.200.000218	(b)	Document	3/07/2020 20:24	002 icare PIAWE RR Plan v2.0 (22 June 2020).pdf	No	

SIRA.200.000219	(b)	Document	8/07/2020 11:19	122 Exec - Paper 2 (RRP Assumptions) - 25 May 2020.pdf	No	
SIRA.200.000220	(b)	Document	10/03/2020 10:57	002 - Letter SIRA to icare (3 Mar).pdf	No	
SIRA.200.000221	(b)	Document	14/04/2020 18:50	003 - Letter icare to SIRA (4 Mar).pdf	No	
SIRA.200.000222	(b)	Document	19/03/2020 10:21	010 - Letter SIRA to icare (19 Mar).pdf	No	
SIRA.200.000223	(b)	Document	27/03/2020 18:40	011 - Letter icare to SIRA (27 Mar).pdf	No	
SIRA.200.000224	(b)	Document	3/07/2020 19:33	015 - Letter icare to SIRA (1 Jun).pdf	No	
SIRA.200.000225	(b)	Document	11/05/2020 9:15	014 - Letter SIRA to icare (11 May).pdf	No	
SIRA.200.000226	(b)	Document	30/04/2020 8:13	icare PIAWE Remediation issue assessment and update.docx	No	
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SIRA.200.000228	(b)	Spreadsheet	17/07/2020 10:52	PIAWE SIRA Review.xlsx	No	
SIRA.200.000229	(b)	Document	17/07/2020 10:52	SIRA Scope.docx	No	
SIRA.200.000232	(b)	Email	1/08/2020 11:47	Fwd: PIAWE key figures	No	
SIRA.200.000233	(b)	Email	30/06/2020 9:22	PIAWE	No	
SIRA.200.000234	(b)	Email	6/07/2020 10:33	RE: 2020 Review of the Workers Compensation Scheme - pre-hearing questions	No	
SIRA.200.000235	(b)	Email	12/08/2020 15:32	RE: CALL FOR PAPERS: SIRA Board Meeting - August meeting - Due to SIRA Secretariat on 12 August 2020	No	
SIRA.200.000236	(b)	Email	22/06/2020 12:41	RE: For Approval - PIAWE Meeting Papers	No	
SIRA.200.000237	(b)	Document	10/06/2020 16:12	PIAWE Draft Mins_25th May 2020.docx	No	
SIRA.200.000238	(b)	Document	22/06/2020 12:34	PIAWE Agenda 29062020.docx	No	
SIRA.200.000239	(b)	Email	29/06/2020 23:50	RE: icare SIRA PIAWE meeting 190520	No	
SIRA.200.000240	(b)	Email	8/07/2020 12:35	RE: NI Quarterly Reviews	No	
SIRA.200.000241	(b)	Email	12/06/2020 10:00	RE: PIAWE Information Request	No	

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SIRA.200.000244	(b)	Email	17/07/2020 23:25	RE: PIAWE project Plan	No	
SIRA.200.000245	(b)	Email	8/07/2020 10:11	RE: PIAWE Remediation Update	No	
SIRA.200.000246	(b)	Email	8/07/2020 9:42	RE: PIAWE Remediation Update	No	
SIRA.200.000247	(b)	Document	11/03/2020 13:51	Item C - ARC AQ Report (Feb 2020) Redacted.pdf	No	
SIRA.200.000248	(b)	Email	13/07/2020 10:16	RE: PIAWE	No	
SIRA.200.000249	(b)	Email	6/07/2020 10:42	RE: QoN	No	
SIRA.200.000250	(b)	Email	13/07/2020 14:15	RE: SIRA & icare - fortnightly PIAWE meetings	No	
SIRA.200.000251	(b)	Document	6/07/2020 18:20	20200630 - PIAWE Fortnightly Meeting.docx	No	
SIRA.200.000252	(b)	Document	10/07/2020 9:50	PIAWE RR - SIRA update - 200710.pdf	No	
SIRA.200.000253	(b)	Document	9/05/2018 13:21	Item C - PIAWE handbook.pdf	No	
SIRA.200.000254	(b)	Document	25/05/2020 21:39	PIAWE - Process Guide _ May 2020.docx	No	
SIRA.200.000255	(b)	Presentation	25/05/2020 13:40	PIAWE Refresher - May 2020.pptx	No	
SIRA.200.000256	(b)	Presentation	10/07/2020 16:37	PIAWE RR - File Review Considerations and Actions - 200710.pptx	No	
SIRA.200.000257	(b)	Document	1/07/2020 12:42	PIAWE RR - Process map - Remediation - Underpaid_Draft_v0.3.pdf	No	
SIRA.200.000258	(b)	Presentation	10/07/2020 16:36	PIAWE RR - Remediation Considerations and Actions - 200710.pptx	No	
SIRA.200.000259	(b)	Email	2/06/2020 17:06	RE: SSI PIAWE review: 2 next steps pls	No	
SIRA.200.000260	(b)	Email	11/08/2020 21:34	Re: Standards of practice	No	
SIRA.200.000262	(b)	Spreadsheet	14/06/2020 13:27	Microsoft_Excel_Worksheet.xlsx	No	

SIRA.200.000276	(b)	Email	13/05/2020 20:19	Self and specialised insurer PIAWE self-assessment update	No	
SIRA.200.000277	(b)	Document	27/03/2020 18:42	SIRA - Appendix A - 27 March 2020.pdf	No	
SIRA.200.000278	(b)	Document	12/03/2020 10:47	SIRA Information Request - Cover letter.pdf	No	
SIRA.200.000279	(b)	Document	20/07/2020 12:46	SIRA icare Joint Claims Assurance Committee (JCAC) - July 2020.pdf	No	
SIRA.200.000280	(b)	Document	20/05/2020 10:44	SIRA letter to icare on the Revised PIAWE Remediation Plan- 11 May 2020.pdf	No	
SIRA.200.000281	(b)	Document	24/04/2020 8:59	SIRA letter to icare on the Revised PIAWE Remediation Plan.docx	No	
SIRA.200.000284	(b)	Document	11/08/2020 22:28	SIRA letter to icare responding to questions posed.docx	No	
SIRA.200.000285	(b)	Document	17/07/2020 10:52	SIRA Scope.docx	No	
SIRA.200.000287	(b)	Document	28/02/2020 13:14	Tab A- icare Review Report.PDF	No	
SIRA.200.000288	(b)	Document	3/03/2020 18:02	Tab A- Letter CE SIRA to CEO icare 030320.PDF	No	
SIRA.200.000291	(b)	Presentation	22/01/2020 11:58	Tab B- PIAWE Risk Discovery Review - SIRA briefing Jan 2020.PPTX	No	
SIRA.200.000292	(b)	Document	4/03/2020 18:32	TAB C Letter to from icare SIRA date 04032020 responding to PIAWE issues.PDF	No	
SIRA.200.000293	(b)	Email	6/07/2020 8:19	worker notifications	No	
SIRA.201.000005	(b)	Email	11/08/2020 13:50	FW: Coding Query	No	
SIRA.201.000006	(b)	Document	10/08/2020 23:50	PIAWE Weekly Adjustments V0.2.docx	No	
SIRA.201.000011	(b)	Email	30/07/2020 17:44	RE: PIAWE Remediation Payments	No	
SIRA.201.000012	(b)	Email	30/07/2020 14:39	RE: PIAWE Remediation Payments	No	
SIRA.201.000013	(b)	Calendar Entry	28/07/2020 15:00	PIAWE adjustment payment codes	No	

SIRA.201.000025	(b)	Document	11/05/2020 8:52	SIRA letter to icare on the Revised PIAWE Remediation Plan- 24 April 2020.docx	No	
SIRA.201.000028	(b)	Email	8/07/2020 14:01	RE: transaction code	No	
SIRA.201.000029	(b)	Email	12/06/2020 9:42	Catch-up with Darren	No	
SIRA.201.000031	(b)	Email	11/08/2020 13:49	Coding Query	No	
SIRA.201.000032	(b)	Document	10/08/2020 23:50	PIAWE Weekly Adjustments V0.2.docx	No	
SIRA.201.000033	(b)	Email	8/07/2020 16:12	DRAFT Insurer self-assessment weekly payments (002)	No	
SIRA.201.000036	(b)	Spreadsheet	14/06/2020 13:27	Microsoft Excel Worksheet.xlsx	No	
SIRA.201.000040	(b)	Email	11/08/2020 13:50	FW: Coding Query	No	
SIRA.201.000041	(b)	Document	10/08/2020 23:50	PIAWE Weekly Adjustments V0.2.docx	No	
SIRA.201.000042	(b)	Email	11/08/2020 16:30	FW: Coding Query	No	
SIRA.201.000043	(b)	Document	10/08/2020 23:50	PIAWE Weekly Adjustments V0.2.docx	No	
SIRA.201.000049	(b)	Email	10/06/2020 12:51	FW: For Review & Approval: Draft Minutes: PIAWE Executive Meeting - 25/5/2020.	No	
SIRA.201.000050	(b)	Document	10/06/2020 12:48	Draft Mins_25th May 2020 (003).docx	No	
SIRA.201.000051	(b)	Email	29/07/2020 0:36	FW: For your review: Draft PIAWE Mins_220720	No	
SIRA.201.000052	(b)	Document	29/07/2020 0:35	Draft PIAWE Mins_220720.docx	No	
SIRA.201.000053	(b)	Email	13/07/2020 19:50	FW: icare and TMF and PIAWE	No	
SIRA.201.000054	(b)	Email	13/07/2020 19:56	FW: icare and TMF and PIAWE	No	
SIRA.201.000055	(b)	Email	15/05/2020 17:40	FW: L&J informal notes	No	
SIRA.201.000061	(b)	Email	3/08/2020 19:37	FW: PIAWE Adjustment Doc for icare	No	
SIRA.201.000062	(b)	Document	3/08/2020 19:26	PIAWE Weekly Adjustments.docx	No	
SIRA.201.000063	(b)	Email	20/07/2020 9:18	FW: PIAWE Agenda 22072020	No	

SIRA.201.000064	(b)	Document	20/07/2020 9:13	PIAWE Agenda 22072020.docx	No	
SIRA.201.000065	(b)	Email	1/07/2020 19:49	FW: PIAWE Draft Mins_29th June 2020	No	
SIRA.201.000066	(b)	Document	1/07/2020 19:48	PIAWE Draft Mins_29th June 2020.docx	No	
SIRA.201.000067	(b)	Email	4/08/2020 13:05	FW: PIAWE key figures	No	
SIRA.201.000068	(b)	Email	27/07/2020 15:39	FW: Question re: PIAWE claims - RI-1212	No	
SIRA.201.000070	(b)	Email	6/08/2020 15:37	FW: Question re: PIAWE claims - RI-1212	No	
SIRA.201.000072	(b)	Email	16/07/2020 17:12	FW: Report- Insurer self-assessment: weekly payments of compensation	No	
SIRA.201.000073	(b)	Document	16/07/2020 7:40	Tab A - Report - SSI weekly payments self-assessment July 2020.DOCX	No	
SIRA.201.000074	(b)	Spreadsheet	14/06/2020 13:27	Microsoft Excel Worksheet.xlsx	No	
SIRA.201.000077	(b)	Email	14/07/2020 9:06	FW: SIRA & icare - fortnightly PIAWE meetings	No	
SIRA.201.000078	(b)	Document	9/05/2018 13:21	Item C - PIAWE handbook.pdf	No	
SIRA.201.000079	(b)	Document	25/05/2020 21:39	PIAWE - Process Guide_May 2020.docx	No	
SIRA.201.000080	(b)	Presentation	25/05/2020 13:40	PIAWE Refresher - May 2020.pptx	No	
SIRA.201.000081	(b)	Presentation	10/07/2020 16:37	PIAWE RR - File Review Considerations and Actions - 200710.pptx	No	
SIRA.201.000082	(b)	Document	1/07/2020 12:42	PIAWE RR - Process map - Remediation - Underpaid_Draft_v0.3.pdf	No	
SIRA.201.000083	(b)	Presentation	10/07/2020 16:36	PIAWE RR - Remediation Considerations and Actions - 200710.pptx	No	
SIRA.201.000084	(b)	Email	7/07/2020 16:52	FW: worker notifications	No	
SIRA.201.000085	(b)	Email	1/07/2020 15:40	icare and TMF and PIAWE	No	
SIRA.201.000086	(b)	Email	6/07/2020 17:02	icare webpage	No	
SIRA.201.000087	(b)	Email	3/08/2020 19:31	PIAWE Adjustment Doc for icare	No	
SIRA.201.000088	(b)	Document	3/08/2020 19:26	PIAWE Weekly Adjustments.docx	No	

SIRA.201.000091	(b)	Email	31/07/2020 18:11	PIAWE key figures	No	
SIRA.201.000092	(b)	Email	1/08/2020 11:28	PIAWE key figures	No	
SIRA.201.000094	(b)	Email	3/08/2020 9:19	PIAWE underpayment estimates	No	
SIRA.201.000095	(b)	Email	22/07/2020 16:44	PIAWE webform	No	
SIRA.201.000096	(b)	Email	6/07/2020 10:33	RE: 2020 Review of the Workers Compensation Scheme - pre-hearing questions	No	
SIRA.201.000097	(b)	Email	5/07/2020 21:12	RE: 2020 Review of the Workers Compensation Scheme - pre-hearing questions	No	
SIRA.201.000098	(b)	Email	3/07/2020 21:55	RE: 2020 Review of the Workers Compensation Scheme - pre-hearing questions	No	
SIRA.201.000099	(b)	Email	6/07/2020 12:44	RE: 2020 Review of the Workers Compensation Scheme - pre-hearing questions	No	
SIRA.201.000100	(b)	Email	19/05/2020 18:48	RE: Board Meeting - 22 May Papers due to ED by 6 May	No	
SIRA.201.000101	(b)	Email	12/08/2020 15:32	RE: CALL FOR PAPERS: SIRA Board Meeting - August meeting - Due to SIRA Secretariat on 12 August 2020	No	
SIRA.201.000102	(b)	Email	12/06/2020 10:05	RE: Catch-up with Darren	No	
SIRA.201.000103	(b)	Email	11/08/2020 13:57	RE: Draft minutes PIAWE Executive Meeting_ 22 July 2020	No	
SIRA.201.000104	(b)	Email	22/06/2020 12:41	RE: For Approval - PIAWE Meeting Papers	No	
SIRA.201.000105	(b)	Document	10/06/2020 16:12	PIAWE Draft Mins_ 25th May 2020.docx	No	
SIRA.201.000106	(b)	Document	22/06/2020 12:34	PIAWE Agenda 29062020.docx	No	
SIRA.201.000107	(b)	Email	11/08/2020 14:50	RE: FOR APPROVAL (due 9:30am Wed 12 Aug): MO FORTNIGHTLY UPDATE: WHBCR content	No	

SIRA.201.000108	(b)	Email	10/06/2020 11:45	RE: For Review & Approval: Draft Minutes: PIAWE Executive Meeting - 25/5/2020.	No	
SIRA.201.000109	(b)	Email	4/08/2020 18:17	RE: For review / approval - Draft PIAWE Mins_ 220720.	No	
SIRA.201.000110	(b)	Document	4/08/2020 18:14	Draft PIAWE Mins_ 220720.docx	No	
SIRA.201.000111	(b)	Email	24/07/2020 12:34	RE: FOR URGENT REVIEW: WC REG ACTIVITY BULLETIN - Legal queries	No	
SIRA.201.000112	(b)	Email	21/05/2020 10:02	RE: icare update, regards Adam..	No	
SIRA.201.000113	(b)	Email	6/07/2020 18:27	RE: Info pls: for CD tomorrow	No	
SIRA.201.000114	(b)	Email	23/07/2020 16:38	RE: Information required for L&J submissions summary	No	
SIRA.201.000115	(b)	Email	15/05/2020 17:36	RE: L&J informal notes	No	
SIRA.201.000116	(b)	Email	16/07/2020 14:37	RE: Latest versions: SIRA's answers. to pre-hearing questions	No	
SIRA.201.000117	(b)	Document	16/07/2020 14:33	SIRA's answers to pre-hearing questions (2).docx	No	
SIRA.201.000118	(b)	Email	28/07/2020 15:56	RE: Meeting today	No	
SIRA.201.000119	(b)	Document	28/07/2020 15:49	iCare PIAWE Meeting Notes 28.7.2020.docx	No	
SIRA.201.000120	(b)	Email	10/07/2020 16:35	RE: MO Requirement for new HFN topics	No	
SIRA.201.000121	(b)	Email	10/07/2020 16:24	RE: MO Requirement for new HFN topics	No	
SIRA.201.000122	(b)	Email	10/07/2020 19:30	RE: MO Requirement for new HFN topics	No	
SIRA.201.000123	(b)	Email	10/07/2020 18:07	RE: MO Requirement for new HFN topics	No	
SIRA.201.000124	(b)	Email	13/07/2020 8:31	RE: MO Requirement for new HFN topics	No	
SIRA.201.000125	(b)	Document	19/06/2020 15:20	MIN BN - approval to amend regulation for PIAWE in response to COVID-19 190620.docx	No	
SIRA.201.000129	(b)	Email	10/08/2020 16:01	RE: PIAWE Adjustment Doc for icare	No	

SIRA.201.000130	(b)	Email	10/08/2020 15:59	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000131	(b)	Email	7/08/2020 12:17	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000132	(b)	Email	4/08/2020 14:51	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000133	(b)	Document	4/08/2020 14:47	PIAWE Weekly Adjustments BM.docx	No	
SIRA.201.000134	(b)	Email	4/08/2020 12:57	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000135	(b)	Email	3/08/2020 19:36	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000136	(b)	Email	10/08/2020 16:00	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000137	(b)	Email	7/08/2020 12:14	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000138	(b)	Email	4/08/2020 15:15	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000139	(b)	Email	3/08/2020 20:30	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000140	(b)	Document	3/08/2020 20:28	PIAWE Weekly Adjustments BM.docx	No	
SIRA.201.000141	(b)	Email	3/08/2020 19:50	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000142	(b)	Email	11/08/2020 8:49	RE: PIAWE Adjustment Doc for icare	No	
SIRA.201.000143	(b)	Email	22/07/2020 10:08	RE: PIAWE adjustment payments codes	No	
SIRA.201.000144	(b)	Email	7/07/2020 17:10	RE: PIAWE documents	No	
SIRA.201.000145	(b)	Email	7/07/2020 18:15	RE: PIAWE documents	No	
SIRA.201.000146	(b)	Email	23/06/2020 9:10	RE: PIAWE Draft Mins_25th May 2020 icare response final	No	
SIRA.201.000147	(b)	Document	22/06/2020 17:12	PIAWE Draft Mins_25th May 2020 icare response final.docx	No	
SIRA.201.000148	(b)	Email	15/07/2020 14:50	RE: PIAWE error registrations	No	
SIRA.201.000149	(b)	Email	19/05/2020 14:06	RE: PIAWE Executive Meeting Agenda	No	
SIRA.201.000150	(b)	Email	19/05/2020 14:10	RE: PIAWE Executive Meeting Agenda	No	
SIRA.201.000151	(b)	Email	30/07/2020 9:42	RE: PIAWE Registrations	No	
SIRA.201.000152	(b)	Email	29/05/2020 10:04	RE: PIAWE SSI	No	
SIRA.201.000153	(b)	Email	6/07/2020 16:50	RE: PIAWE underpayment inquires	No	

SIRA.201.000154	(b)	Email	13/07/2020 10:14	RE: PIAWE	No	
SIRA.201.000156	(b)	Email	30/07/2020 22:27	RE: Question re: PIAWE claims - RI-1212	No	
SIRA.201.000157	(b)	Email	22/07/2020 21:13	RE: Question re: PIAWE claims	No	
SIRA.201.000158	(b)	Email	22/07/2020 21:40	RE: Question re: PIAWE claims	No	
SIRA.201.000159	(b)	Email	16/07/2020 17:48	RE: Report- Insurer self-assessment: weekly payments of compensation	No	
SIRA.201.000160	(b)	Email	22/07/2020 17:19	RE: Report- Insurer self-assessment: weekly payments of compensation	No	
SIRA.201.000161	(b)	Email	24/07/2020 14:18	RE: Report- Insurer self-assessment: weekly payments of compensation	No	
SIRA.201.000163	(b)	Email	9/07/2020 15:44	RE: Review and update House Folder Notes - due COB Tuesday 14/7	No	
SIRA.201.000164	(b)	Email	14/07/2020 9:19	RE: SIRA & icare - fortnightly PIAWE meetings	No	
SIRA.201.000165	(b)	Email	14/07/2020 11:58	RE: SIRA & icare - fortnightly PIAWE meetings	No	
SIRA.201.000166	(b)	Email	8/07/2020 15:10	RE: SSI PIAWE review: 2 next steps pls	No	
SIRA.201.000167	(b)	Email	15/07/2020 17:51	RE: Thanks	No	
SIRA.201.000168	(b)	Email	1/07/2020 15:21	Re: TMF issue	No	
SIRA.201.000169	(b)	Email	6/07/2020 8:16	RE: TMF Review	No	
SIRA.201.000170	(b)	Email	7/07/2020 16:51	RE: worker notifications	No	
SIRA.201.000171	(b)	Email	13/07/2020 20:07	RE: worker notifications	No	
SIRA.201.000172	(b)	Email	3/07/2020 21:22	TMF Review	No	
SIRA.202.000001	(b)	Document	12/08/2020 9:05	PIAWE response to icare questions.docx	No	

TREASURER'S OFFICE

ORDER FOR PAPERS – INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

PRIVILEGED DOCUMENTS

Doc No.	Document	Date of Creation	Author	Privilege Claim Y/N?
1	Email – Parliament - Question Time	Tue 4/8/20	iCare	Y
2	Email – Parliament - Question Time	Wed 5/8/20	iCare	Y
3	Email – Media Enquiry	Tue 4/8/20	The Age / Treasurer's Office	Y
4	Email – Constituent Enquiry	Tue 4/8/20	Constituent	Y
5	Email – Constituent Enquiry	Wed 5/8/20	Epping EO	Y
6	Email – Media Clips	Tue 4/8/20	Treasury	Y
7	Email – Media Clips	Wed 5/8/20	Treasury	Y
8	Email/Attachments – L&J Notes	Tue 4/8/20	iCare	Y
9	Email/Attachments – Speeches	Tue 4/8/20	Treasurer's Office	Y
10	Email/Attachments – Speech	Tue 4/8/20	Treasurer's Office	Y
11	Email – Media Enquiry	Sun 9/8/20	Daily Tele / iCare	Y
12	Email/Attachments –Hansard Report	Wed 5/8/20	iCare	Y
13	Email/Attachments –Hansard Report	Thu 6/8/20	iCare	Y

**SUBMISSION IN SUPPORT OF CLAIM FOR CONFIDENTIALITY AND PRIVILEGE
BY THE TREASURER'S OFFICE
ORDER FOR PAPERS – 5 AUGUST 2020**

In accordance with the terms of the resolution agreed to by the Legislative Council on 5 August 2020, and the terms of Standing Order 52, documents have been identified for production by the Treasurer's Office and the potential application of privilege to those documents has been considered. This submission has been prepared in support of the claims for privilege made by the Treasurer's Office.

It is to be noted that these claims for privilege are not raised as a basis to resist production of documents that are within scope of the resolution. Rather, these claims are made, pursuant to Standing Order 52(5), to identify those documents over which privilege may be claimed, in order to allow the Legislative Council to consider the claims and in support of an application that it is in the public interest that the documents should not be made publicly available.

Parliamentary Privilege

Documents 8, 9 and 10 are House Folder Notes, prepared to assist the Treasurer in answering questions that may be asked in Parliament.

Parliamentary privilege would apply to prevent documents of this kind from being produced to a court, or to another "place out of Parliament" within the meaning of Article 9 of the *Bill of Rights 1689* (Imp) ¹.

It is not suggested that parliamentary privilege would apply to prevent these documents from being produced to, or from being published by, the Legislative Council in the exercise of its constitutional functions.

It is significant, however, that it has been accepted that requiring disclosure of such documents may affect the quality of information available to Parliament. Justice Austin of the Supreme Court has stated that: ²

"It seems to me necessarily true, and not dependent upon the evidence of the particular case, that if briefings and draft briefings to Parliamentarians for Question Time and other Parliamentary debate are amenable to subpoenas and other orders for production, the Commonwealth officers whose task it is to prepare those documents will be impeded in their preparation, by the knowledge that the documents may be used in legal proceedings and for investigatory purposes that might well affect the quality of information available to Parliament."

The House may therefore wish to consider what impact any publication by it of such documents could have.

The House may also wish to consider what effect publication may have on the ability, in future legal proceedings, to claim parliamentary privilege on the basis identified in the extract above.

¹See, for example, *Sportsbet Pty Ltd v Harness Racing Victoria* (No 4) [2011] FCA 196 at [20]-[22]; and *In the matter of Opel Networks Pty Ltd (in liq)* [2010] NSWSC 142; (2010) 77 NSWLR 128.

²*Opel Networks* [2010] NSWSC 142 at [118]; (2010) 77 NSWLR 128 at 134.

Personal information

It is submitted that certain of the documents identified and indexed as privileged contain personal information and that the public interest in the non-disclosure of that information outweighs the interest in its disclosure.

In support of this claim, it is submitted that such information would ordinarily be protected from public disclosure under common law or pursuant to the *Government Information (Public Access) Act 2009* (the GIPA Act) or the *Privacy and Personal Information Protection Act 1998*.

The Hon. Mr Keith Mason AO QC has noted that the House has undoubted power to take additional measures to prevent disclosure of confidential information where that is not in the public interest.³ The arbiter has also, on several occasions, endorsed the agreement of members, who had initially disputed a claim of privilege, that certain personal "private" information be redacted, avoiding the need for the arbiter to resolve such disputes.⁴ The arbiter has noted, amongst other matters, that members will always have access to un-redacted versions of the documents and the capacity to access such information if it is really needed⁵

With regard to the above considerations, the Treasurer's Office has redacted from certain documents personal information which might cause the identity of an individual to be ascertainable. This includes names and contact information (including addresses, email addresses and phone numbers) and other identifying information.

The Treasurer's Office considers that it would be prejudicial to the public interest and to the system of representative and responsible government in NSW for interactions between individuals and their elected representatives to be made public, in circumstances where the communication may originally have been made without any expectation that it would be published. It would be reasonable to assume that the candour of such communications may be impeded if individuals were aware that, with no notice and without consultation, not only might their correspondence be released, but also their personal information in connection with that correspondence.

³ Mason, K, *Report under Standing Order 52 on disputed claim of privilege; Sydney Stadiums* ("Sydney Stadiums Report"), 22 May 2018; at pp. 2, 4.

⁴ *Sydney Stadiums Report* at p.10; Mason, K., *Report under Standing Order 52 on disputed claims of privilege, Greyhound Welfare*, 14 February 2017 ("Greyhounds Report"), at p. 10. It is, of course, necessary that each instance should be examined on its merits, and it is not suggested the circumstances in those matters are equivalent to the current matter.

⁵ *Sydney Stadiums Report* at p. 1

NSW TREASURY

ORDER FOR PAPERS – ICARE and SIRA

PRIVILEGED DOCUMENTS – Box 1 of 1

Document No.	Document	Date	Privilege Claim Y/N?	Privilege Basis
ICA.007.001.000919	Business Update for NSW Treasury_April 2020_Final.pdf	5/05/2020 13:59	Y	Out of scope materials – Discretion Requested – Commercial in Confidence
ICA.002.001.000135	RE: See attached for review please	4/08/2020 11:53	Y	Discretion Requested
ICA.001.001.002250	FW: Dominic Perrottet Damien Tudehope med rel - Premium relief delivered for NSW businesses	26/05/2020 9:57	Y	Discretion Requested
ICA.001.001.000018	RE: TMF 2019-20 Distributions	16/06/2020 9:51	Y	Discretion Requested
ICA.001.001.000028	RE: TMF 2019-20 Distributions	12/06/2020 15:29	Y	Discretion Requested
ICA.001.001.000050	RE: iCare/Treasury Monthly meetings	3/07/2020 16:31	Y	Discretion Requested
ICA.001.001.000051	Treasury-icare Meeting - 9 July 2020.pdf	3/07/2020 16:31	Y	Commercial in Confidence
ICA.001.001.000052	FW: Dominic Perrottet Damien Tudehope med rel - Premium relief delivered for NSW businesses	26/05/2020 17:57	Y	Discretion Requested
ICA.001.001.000059	Medical Costs Reform Steering Forum - Agenda and paper attached	28/07/2020 10:06	Y	Discretion Requested
ICA.001.001.000089	RE: NAHLP	30/06/2020 14:31	Y	Discretion Requested

ICA.001.001.000120	FW: NAHLP	2/07/2020 9:35	Y	Discretion Requested
ICA.001.001.001002	FW: Interim update - deferral of State Budget impacts on SBIs	18/05/2020 12:15	Y	Discretion Requested
ICA.001.001.001003	FY21 Baseline Budget - Treasury Pack March 2020.pdf	18/05/2020 12:15	Y	Commercial in Confidence
ICA.001.001.001086	Four Corners Workers Compensation Story- social media update - July 27 PM to 28 July AM	28/07/2020 13:47	Y	Discretion Requested
ICA.001.001.003151	icare reviewer engagement	4/08/2020 17:59	Y	Discretion Requested
ICA.001.001.003393	For endorsement - icare-Treasury Engagement Plan	6/07/2020 8:45	Y	Discretion Requested
ICA.001.001.001116	FW: Media update	27/07/2020 16:39	Y	Discretion Requested
ICA.001.001.001119	FA1667 FY20 - icare interim status report v4 to management Final.pdf	27/07/2020 16:39	Y	Effective administration of the State
ICA.001.001.001298	FW: Mike Pratt & John Nagle Meeting - 14 July 2020	13/07/2020 11:22	Y	Discretion Requested
ICA.001.001.001386	Fwd: icare media claims - assessment by NSW Treasury	4/08/2020 16:38	Y	Discretion Requested
ICA.001.001.001392	SOC Executive Rem 2020 (002).docx	13/07/2020 16:36	Y	Out of scope materials – Discretion Requested
ICA.001.001.002334	RE: icare	14/05/2020 12:16	Y	Discretion Requested
ICA.001.001.000181	RE: Board Appointments catch up	19/05/2020 15:46	Y	Discretion Requested
ICA.001.001.000199	Medical Costs Reform Steering Committee #1 - Minutes & Actions	30/07/2020 12:31	Y	Discretion Requested
ICA.001.001.001402	RE: icare NI brief	7/07/2020 14:16	Y	Discretion Requested

ICA.001.001.001419	RE: icare subsidiary - help required	4/08/2020 11:53	Y	Discretion Requested
ICA.001.001.001557	FW: NI Financials - May 2020	2/07/2020 9:20	Y	Discretion Requested
ICA.001.001.000313	April 2020 YTD Financial Results - icare NSW	4/06/2020 10:33	Y	Discretion Requested
ICA.001.001.000314	Business Update for NSW Treasury_Financial Performance_May 2020.pdf	4/06/2020 10:33	Y	Commercial in Confidence
ICA.001.001.000346	RE: For endorsement - icare-Treasury Engagement Plan	14/07/2020 11:18	Y	Discretion Requested
ICA.001.001.000347	RE: For endorsement - icare-Treasury Engagement Plan	14/07/2020 10:05	Y	Discretion Requested
ICA.001.001.000351	Medical costs Reform: Next Steps	13/07/2020 18:36	Y	Discretion Requested
ICA.001.001.000497	Revised Updated Presentation Resend TSY: TO: iCare - TMF update	23/07/2020 16:27	Y	Discretion Requested
ICA.001.001.000509	Updated Presentation final TSY: TO: iCare - TMF update	30/07/2020 10:45	Y	Discretion Requested
ICA.001.001.000514	G - ALCO briefing paper dated 13 May 2020.pdf	30/07/2020 10:45	Y	Discretion Requested
ICA.001.001.000713	FW: Meeting pack for tomorrow	12/06/2020 9:34	Y	Discretion Requested
ICA.001.001.000714	Treasury icare Meeting - 12 June 2020.pdf	12/06/2020 9:34	Y	Discretion Requested
ICA.001.001.000719	170349411_4 NSWTreasuryReport 14042020.PDF	11/06/2020 15:44	Y	Discretion Requested
ICA.001.001.000733	For endorsement - icare-Treasury Engagement Plan	6/07/2020 9:48	Y	Discretion Requested
ICA.001.001.000781	RE: Board Appointments catch up	2/06/2020 13:40	Y	Discretion Requested
ICA.001.001.000812	FW: icare Board appointments strategy	26/05/2020 16:34	Y	Discretion Requested

ICA.001.001.000892	For review - NAHLP payment letter & amount	14/05/2020 15:07	Y	Discretion Requested
ICA.001.001.001932	Emailing - Pricing Deferral SIRA Letter FV.pdf	21/05/2020 17:10	Y	Discretion Requested
ICA.001.001.001933	Pricing Deferral SIRA Letter FV.pdf	21/05/2020 17:10	Y	Discretion Requested
ICA.003.001.000052	RE: Updating of capital projects for funding source within Prime - GG Agencies	1/06/2020 14:19	Y	Discretion Requested
ICA.003.001.000054	RE: Confirmation of requirements - ARC Chair appointment	1/07/2020 14:39	Y	Discretion Requested
ICA.003.001.000055	Audit and Risk Committee Independent Chairs and Members Scheme - Upgrade of ARC panel member to Chair	1/07/2020 14:39	Y	Discretion Requested
ICA.004.001.000267	RE: icare media claims - assessment by NSW Treasury	4/08/2020 16:22	Y	Discretion Requested
ICA.004.001.000558	Re: Update on icare	4/08/2020 13:06	Y	Out of scope materials – Discretion Requested
ICA.004.001.000001	RE: icare media claims - assessment by NSW Treasury	3/08/2020 11:43	Y	Discretion Requested
ICA.004.001.000002	FW: Media Request: iCare	30/07/2020 18:12	Y	Discretion Requested
ICA.004.001.000006	FW: Updated reactive issues brief	27/07/2020 9:44	Y	LPP
ICA.004.001.000014	FW: Rem note for Treasurer	18/05/2020 17:52	Y	Discretion Requested
ICA.004.001.000021	FW: EY Report into the 2019 NI Valuation - icare Correspondence	20/07/2020 18:35	Y	Discretion Requested
ICA.004.001.000022	Letter to SIRA EY Report 17 July 2020.pdf	20/07/2020 18:35	Y	Discretion Requested
ICA.004.001.000025	FW: Additional lines and updated brief	14/07/2020 10:56	Y	Discretion Requested

ICA.004.001.000027	FW: RTW metric meeting with SIRA update	13/07/2020 8:23	Y	Discretion Requested
ICA.004.001.001032	FW: Presentation Pack for 4pm Session with Equifax	17/06/2020 10:41	Y	Discretion Requested
ICA.005.001.001298	FW: Whitecoat complaint against icare	29/06/2020 16:01	Y	Discretion Requested
ICA.005.001.001310	iCare	28/07/2020 10:18	Y	Discretion Requested
ICA.005.001.001333	RE: Whitecoat complaint against icare	23/06/2020 8:30	Y	Discretion Requested
ICA.005.001.001339	FW: Whitecoat / icare	27/07/2020 14:46	Y	Discretion Requested
ICA.005.001.001344	FW: TA20/3507 brief	30/07/2020 17:01	Y	Discretion Requested
ICA.005.001.001356	FW: icare / Whitecoat	4/08/2020 14:11	Y	Discretion Requested
ICA.005.001.001379	FW: TA20/3507 Icare TO Brief - Please discuss	30/07/2020 16:40	Y	Discretion Requested
ICA.005.001.001380	IGA_19_6_2020_16_51_1_979.pdf	30/07/2020 16:40	Y	Discretion Requested
ICA.005.001.001470	Whitecoat complaint against icare	3/06/2020 12:01	Y	Discretion Requested
ICA.005.001.000013	RE: Whitecoat complaint against icare	19/06/2020 14:50	Y	Discretion Requested
ICA.005.001.000015	RE: Whitecoat complaint against icare	24/06/2020 9:29	Y	Discretion Requested
ICA.004.001.000602	FOR REVIEW v2.docx	3/08/2020 22:26	Y	Parliamentary Privilege
ICA.004.001.000603	For review - short.docx	3/08/2020 22:26	Y	Parliamentary Privilege
ICA.004.001.000614	For review.docx	3/08/2020 20:18	Y	Parliamentary Privilege

ICA.005.001.001484	RE: Our matter and Medipass	26/06/2020 9:29	Y	Discretion Requested
ICA.005.001.001486	RE: Secretary briefs - CTP and Legal Panel	17/06/2020 11:55	Y	Discretion Requested
ICA.005.001.001490	RE: Secretary briefs - CTP and Legal Panel	17/06/2020 9:40	Y	Discretion Requested
ICA.005.001.001772	RE: Whitecoat complaint against icare	30/06/2020 13:42	Y	Discretion Requested
ICA.005.001.001778	RE: Whitecoat / icare	27/07/2020 15:06	Y	Discretion Requested
ICA.005.001.001782	RE: icare NI brief	23/06/2020 9:16	Y	Discretion Requested
ICA.005.001.001787	RE: Meeting	3/08/2020 18:25	Y	Discretion Requested
ICA.005.001.001788	RE: Whitecoat complaint against icare	22/06/2020 15:20	Y	Discretion Requested
ICA.006.001.002166	FW: NAHLP - current liability profile	25/05/2020 15:06	Y	Discretion Requested
ICA.006.001.001199	FW: Transfer to SiCorp	30/06/2020 15:11	Y	Discretion Requested
ICA.006.001.001200	signed brief and letter.pdf	30/06/2020 15:11	Y	Discretion Requested
ICA.006.001.001202	RE: P20/1224 - signed brief and letter URGENT	30/06/2020 15:11	Y	Discretion Requested

**SUBMISSION IN SUPPORT OF CLAIM FOR CONFIDENTIALITY AND
PRIVILEGE
BY NSW TREASURY
ORDER FOR PAPERS – INSURANCE AND CARE NSW AND THE STATE
INSURANCE REGULATORY AUTHORITY – 18 August 2020**

In accordance with the terms of the resolution agreed to by the Legislative Council on 5 August 2020, and the terms of Standing Order 52, documents have been identified for production by NSW Treasury and the potential application of privilege to those documents has been considered. This submission has been prepared in support of the claims for privilege made by Treasury.

It is to be noted that these claims for privilege are not raised as a basis to resist production of documents that are within scope of the resolution. Rather, these claims are made, pursuant to Standing Order 52(5), to identify those documents over which privilege may be claimed, in order to allow the Legislative Council to consider the claims and in support of an application that it is in the public interest that the documents should not be made publicly available.

Parliamentary Privilege

ICA.004.001.000602, ICA.004.001.000614, and ICA.004.001.000603 are documents, prepared to assist the Treasurer in answering questions that may be asked in Parliament.

Parliamentary privilege would apply to prevent documents of this kind from being produced to a court, or to another "place out of Parliament" within the meaning of Article 9 of the *Bill of Rights* 1689 (Imp)¹.

It is not suggested that parliamentary privilege would apply to prevent these documents from being produced to, or from being published by, the Legislative Council in the exercise of its constitutional functions.

It is significant, however, that it has been accepted that requiring disclosure of such documents may affect the quality of information available to Parliament. Justice Austin of the Supreme Court has stated that:²

"It seems to me necessarily true, and not dependent upon the evidence of the particular case, that if briefings and draft briefings to Parliamentarians for Question Time and other Parliamentary debate are amenable to subpoenas and other orders for production, the Commonwealth officers whose task it is to prepare those documents will be impeded in their preparation, by the knowledge that the documents may be used in legal proceedings and for investigatory purposes that might well affect the quality of information available to Parliament."

The House may therefore wish to consider what impact any publication by it of such documents could have.

¹See, for example, *Sportsbet Pty Ltd v Harness Racing Victoria (No 4)* [2011] FCA 196 at [20]-[22]; and *In the matter of Opel Networks Pty Ltd (in liq)* [2010] NSWSC 142; (2010) 77 NSWLR 128.

²*Opel Networks* [2010] NSWSC 142 at [118]; (2010) 77 NSWLR 128 at 134.

The House may also wish to consider what effect publication may have on the ability, in future legal proceedings, to claim parliamentary privilege on the basis identified in the extract above.

Commercial in Confidence information

A claim for public interest immunity is determined by a balancing of competing public interests. The specific public interest that would be served by disclosure needs to be weighed against the risk of harm to the proper functioning of the State if the documents were to be disclosed.

Disaggregated financial information

Treasury submits that, it would not be in the public interest for the following documents, returned under paragraph (a) of the Order, to be disclosed to the public:

ICA.007.001.000919, ICA.001.001.000051, ICA.001.001.000314 and ICA.001.001.001003, due to time constraints in reviewing and applying redactions, we have requested that they be withheld in their entirety.

These documents contain information about iCare's estimated financial position, premium calculations, and iCare's potential liabilities. Disclosure of this information would be commercially harmful to iCare and the State, by prejudicing the State's ability to remain competitive within the Insurance Market. This is because disclosure of this information would allow competitors to determine iCare's profitability, its margins, and its forecasts. This would place iCare at a disadvantage as other competitors will have access to iCare's confidential financials, and potentially may use the information to undercut iCare's pricing model and/or suppliers of services to iCare may use the information to mark up prices accordingly.

It should be noted that when the State reports on potential liability relating to iCare in its audited financial statements, it does so on an aggregated basis (i.e. within a total Crown liability provision). This avoids the prejudice to the State's position if it were to disclose its expected liability in relation to each potential liability claims.

Personal information

It is submitted that certain of the documents identified and indexed as privileged contain personal information and that the public interest in the non-disclosure of that information outweighs the interest in its disclosure.

In support of this claim, it is submitted that such information would ordinarily be protected from public disclosure under common law or pursuant to the *Government Information (Public Access) Act 2009* (the GIPA Act) or the *Privacy and Personal Information Protection Act 1998*.

The Hon. Mr Keith Mason AO QC has noted that the House has undoubted power to take additional measures to prevent disclosure of confidential information where that is not in the public interest.³

³ Mason, K, Report under Standing Order 52 on disputed claim of privilege; Sydney Stadiums ("Sydney Stadiums Report"), 22 May 2018; at pp. 2, 4.

⁴ Sydney Stadiums Report at p.10; Mason, K., Report under Standing Order 52 on disputed claims of privilege, Greyhound Welfare, 14 February 2017 ("Greyhounds Report"), at p. 10. It is, of course, necessary that each instance should be examined on its merits, and it is not suggested the circumstances in those matters are equivalent to the current matter.

⁵ Sydney Stadiums Report at p. 1

The arbiter has also, on several occasions, endorsed the agreement of members, who had initially disputed a claim of privilege, that certain personal "private" information be redacted, avoiding the need for the arbiter to resolve such disputes.⁴ The arbiter has noted, amongst other matters, that members will always have access to un-redacted versions of the documents and the capacity to access such information if it is really needed⁵.

With regard to the above considerations, Treasury has redacted from certain documents personal information which might cause the identity of an individual to be ascertainable, and their contact details. These were the names for potential board appointments, and their relevant contact details.

Treasury notes that a redacted version of these documents were indicated in the index, containing personal information (redacted to exclude the information identified as personal information) has been produced in the non-privileged bundle.

Effective administration of the State

It is submitted that certain of the documents identified and indexed as privileged contain sensitive information and that the public interest in the non-disclosure of that information outweighs the interest in its disclosure.

The document registered at ICA.001.001.001119 is an interim audit report, and its release would be inconsistent with the generally accepted practice that interim audit reports are not made publicly available outside of the agency to which the report relates.

It is relevant to note that the withholding of interim audit reports from public release is a ground upon which there is a conclusive presumption of an overriding public interest against disclosure in the GIPA Act (see section 14(1) and clause 6 of Schedule 1 and clause 2 of Schedule 2 to the GIPA Act). Accordingly, Treasury submits to the Legislative Council that it should exercise its discretion to not publish the document outside of the parliament.

Disclosure of information outside of the scope of the Order

The following documents, whilst within the scope of paragraph (a) of the Order, also include information that do not fall within the parameters of paragraph (a) of the Order: ICA.001.001.001392, ICA.004.001.000558, and ICA.001.001.000719.

This information would, in itself, be outside the scope of the Order, and is caught by the Order only because it happens to be contained in, or attached to, a document which also contains information within the scope of the Order.

It is difficult to see how publication of the information contained in these documents which is, of itself, outside the scope of the Order, could be for the purposes of the House exercising its constitutional functions.

The current arbiter has, with respect, correctly accepted that it should be assumed that the any dissemination of papers by the House will only be for the purposes of exercising the House's constitutional functions. The arbiter also made it clear he does not suggest that there is a relevant

interest in "the public" gaining access to compulsorily tabled documents, noting that the "focus should always be upon the needs of the House in performing its constitutional functions".⁶

It is difficult, in this context, to see how publication of the information contained in the documents identified in the above which is, of itself, outside the scope of the Order, could be for the purposes of the House exercising its constitutional functions.

Legal professional privilege

It is submitted that the document identified at ICA.004.001.000006 are privileged and should not be made public on one or more of the available grounds of the common law principle of legal professional privilege or client legal privilege under the *Evidence Act 1995*.

In particular, it is submitted that the above documents are privileged because:

1. they were brought into existence for the purpose of:
 - a. enabling the client to obtain, or its legal advisers to give, legal advice; or
 - b. for use in actual litigation or litigation reasonably contemplated by the client and in respect of which privilege has not been waived; and/or
2. they are confidential communications between the client or its legal advisers and persons with whom the client shares or shared a common interest in relation to the subject matter of the advice received by one of them.

The documents in respect of which legal privilege are claimed are:

- (a) document 1, insofar as it relates to or refers to the advice of the Crown Solicitor's Office, and
- (b) document 8, being internal correspondence for the purpose of the General Counsel of the Department to provide legal advice.

It is relevant to note that legal professional privilege is a ground upon which there is a conclusive presumption of an overriding public interest against disclosure in the GIPA Act (see section 14(1) and clause 5 of Schedule 1 to the GIPA Act). It has also been noted in numerous reports of the arbiter that legal professional privilege should be respected as a strong claim of privilege. It is submitted that legal professional privilege in these documents should be upheld because the protection of legally privileged Crown documents is in the public interest.

Discretion of the House

Where indicated, Treasury has made the decision to redact staff contact details following several instances in which staff have been subjected to unpleasant calls and/or messages from the media and/or other interest groups.

As noted by the arbiter⁷, members will always have access to un-redacted versions, should there be a need. Therefore, members will still be able to have access to such records. Treasury has redacted this material attempting to balance legitimate Parliament's role in scrutinising the executive while protecting the wellbeing of its staff. Accordingly, Treasury requests that the House exercises its discretion and order that these details not be published for the reasons above.

⁶ *WestConnex Report at p.9*

⁷ *WestConnex Report at p.9*

Department of Customer Service

ORDER FOR PAPERS – INSURANCE AND CARE NSW AND SIRA

PRIVILEGED DOCUMENTS

Document No.	Item	Document	Date of Creation	Author	Privilege Claim Y/N?*
(a) 1	Documents regarding icare	Legal advice - Email C Kane to C White	19/05/2020	DCS	Y
(a) 2	Documents regarding icare	Legal advice - Email T Quinn to S Buksh	25/05/2020	DCS	Y
(a) 3	Documents regarding icare	Legal advice - Email L Wattus to J Webber	26/05/2020	DCS	Y
(a) 4	Documents regarding icare	Legal advice - Email L Tzinberg to L Wattus	26/05/2020	SIRA	Y
(a) 5	Documents regarding icare	Legal advice - Email J Webber to D Rodwell	27/05/2020	DCS	Y
(a) 6	Documents regarding icare	Legal advice - Email R Bargon to M Azzi	02/06/2020	DCS	Y
(a) 7	Documents regarding icare	Legal advice - Email C Kane to J Webber	02/06/2020	DCS	Y
(a) 8	Documents regarding icare	Legal advice - Email L Wattus to D Philpott	09/06/20	DCS	Y
(a) 9	Documents regarding icare	Legal advice - Email L Wattus to R Bargon	09/06/2020	DCS	Y
(a) 10	Documents regarding icare	Legal advice - Email L Wattus to P Murdoch	11/06/2020	DCS	Y
(a) 11	Documents regarding icare	Legal advice - Email J Webber to E Langford	17/06/2020	DCS	Y

(a) 12	Documents regarding icare	Legal advice - Email C Kane to L Wattus	18/06/2020	DCS	Y
(a) 13	Documents regarding icare	Legal advice - Email R Bargon to L Tzinberg	22/06/2020	DCS	Y
(a) 14	Documents regarding icare	Legal advice - Email C Kane to L Wattus	30/06/2020	DCS	Y
(a) 15	Documents regarding icare	Legal advice - Email C Kane to P Murdoch	03/07/2020	DCS	Y
(a) 16	Documents regarding icare	Legal advice - Email R Bargon to R Gidley King	06/07/2020	DCS	Y
(a) 17	Documents regarding icare	Legal advice - Email T Quinn to T Fairman	09/07/2020	DCS	Y
(a) 18	Documents regarding icare	Legal advice - Email C Kane to S McCabe	17/07/2020	DCS	Y
(a) 19	Documents regarding icare	Legal advice - Email M Azzi to C Kane	21/07/2020	SIRA	Y
(a) 20	Documents regarding icare	Legal advice - Email A Baril to M Vale	22/07/2020	DCS	Y
(a) 21	Documents regarding icare	Legal advice - Email C Kane to D Rodwell	24/07/2020	DCS	Y
(a) 22	Documents regarding icare	Legal advice - Email C Kane to L Wattus	27/07/2020	DCS	Y
(a) 23	Documents regarding icare	Legal advice - Email C Kane to L Wattus	29/07/2020	DCS	Y
(a) 24	Documents regarding icare	Legal advice - Email J Webber to M Azzi	31/07/2020	DCS	Y
(a) 25	Documents regarding icare	Legal advice - Email C Kane to M Azzi	09/08/2020	DCS	Y
(a) 26	Documents regarding icare	Legal advice - Email C Kane to M Azzi	09/08/2020	DCS	Y
(a) 27	Documents regarding icare	Legal advice - Email C Kane to R Tarquinio	6/8/2020	DCS	Y

(a) 28	Documents regarding icare	Legal advice - Email C Kane to S Kendall	6/8/2020	DCS	Y
(a) 29	Documents regarding icare	Legal advice - Email C Kane to J Webber	31/07/2020	DCS	Y
(a) 30	Documents regarding icare	Legal advice - Email C Kane to J Webber	31/7/2020	DCS	Y
(a) 31	Documents regarding icare	Legal advice - Email C Kane to J Webber	31/07/2020	DCS	Y
(a) 32	Documents regarding icare	Legal advice - Email J Webber to M Azzi	03/08/2020	DCS	Y
(a) 33	Documents regarding icare	Legal advice - Email C Kane to L Wattus	03/08/2020	DCS	Y
(a) 34	Documents regarding icare	Legal advice - Email C Kane to S Kendall	04/08/2020	DCS	Y
(a) 35	Documents regarding icare	Legal advice - Email C Kane to L Wattus	04/08/2020	DCS	Y
(a) 36	Documents regarding icare	Legal advice - Email C Kane to J Webber	04/08/2020	DCS	Y
(a) 37	Documents regarding icare	Legal advice - Email C Kane to S Kendall	05/08/2020	DCS	Y
(a) 38	Documents regarding icare	Legal advice - Email C Kane to R Tarquinio	06/08/2020	DCS	Y
(a) 39	Documents regarding icare	Legal advice - Email C Kane to M Azzi	09/08/2020	DCS	Y
(a) 40	Documents regarding icare	Legal advice - Email C Kane to M Azzi	09/08/2020	DCS	Y
(a) 41	Documents regarding icare	Legal advice - Email C Kane to S McCabe	17/07/2020	DCS	Y
(a) 42	Documents regarding icare	Legal advice - Email R Bargon to R Gidley-King	17/07/2020	DCS	Y
(a) 43	Documents regarding icare	Legal advice - Email T Quinn to T Fairman	09/07/2020	DCS	Y

(a) 44	Documents regarding icare	Legal advice - Email R Bargon to R Gidley-King	06/07/2020	DCS	Y
(a) 45	Documents regarding icare	Legal advice - Email L Wattus to R Bargon	09/06/2020	DCS	Y
(a) 46	Documents regarding icare	Legal advice - Email C Kane to R Bargon	02/07/2020	DCS	Y
(a) 47	Documents regarding icare	Legal advice - Email R Bargon to LTzinberg	22/06/2020	DCS	Y
(a) 48	Documents regarding icare	Legal advice - Email R Bargon to L Wattus	22/06/2020	DCS	Y
(a) 49	Documents regarding icare	Legal advice - Email L Tzinberg to R Bargon	19/06/2020	DCS	Y
(a) 50	Documents regarding icare	Legal advice - Email R Bargon Mark Azzi	02/06/2020	DCS	Y
(a) 51	Documents regarding icare	Legal advice - Email C Kane to M Azzi	01/06/2020	DCS	Y
(a) 52	Documents regarding icare	Legal advice - Email L Tzinberg to L Wattus	26/05/2020	DCS	Y
(a) 53	Documents regarding icare	Legal advice - Email R Bargon to L Steele	21/07/2020	DCS	Y
(a) 54	Documents regarding icare	Legal advice - Email L Steele to R Bargon	09/07/2020	DCS	Y
(a) 55	Documents regarding icare	Legal advice - Email C Kane to L Steele	26/06/2020	DCS	Y
(a) 56	Documents regarding icare	Legal advice - Email R Bargon to R Gidley-King	17/07/2020	DCS	Y
(a) 57	Documents regarding icare	Legal advice - Email R Bargon to R Gidley-King	29/07/2020	DCS	Y
(a) 58	Documents regarding icare	Legal advice - Email R Gidley-King to R Bargon	02/07/2020	DCS	Y
(a) 59	Documents regarding icare	Legal advice - Email C Kane to A Sapienza	18/06/2020	DCS	Y

(a) 60	Documents regarding icare	Legal advice - Email C Kane to E Cowpe	11/08/2020	DCS	Y
(a) 61	Documents regarding icare	Legal advice - Email M Azzi to E Cowpe	11/08/2020	SIRA	Y
(a) 62	Documents regarding icare	Legal advice - Email M Vale to J Webber	02/06/2020	SIRA	Y
(a) 63	Documents regarding icare	Legal advice - Email L Wattus to R Bargon	09/06/2020	DCS	Y
(a) 64	Documents regarding icare	Legal advice - Email L Wattus to J Webber	17/06/2020	DCS	Y
(a) 65	Documents regarding icare	Legal advice - Email J Webber to E Langford	17/06/2020	DCS	Y
(a) 66	Documents regarding icare	Legal advice - Email J Webber to T Dougherty	26/06/2020	DCS	Y
(a) 67	Documents regarding icare	Legal advice - Email J Webber to R Bargon	13/07/2020	DCS	Y
(a) 68	Documents regarding icare	Legal advice - Email J Webber to R Bargon	17/07/2020	DCS	Y
(a) 69	Documents regarding icare	Legal advice - Email C Kane to J Webber	30/07/2020	DCS	Y
(a) 70	Documents regarding icare	Legal advice - Email C Kane to J Webber	31/07/2020	DCS	Y
(a) 71	Documents regarding icare	Legal advice - Email C Kane to J Webber	31/07/2020	DCS	Y
(a) 72	Documents regarding icare	Legal advice - Email J Webber to C Kane	31/07/2020	DCS	Y
(a) 73	Documents regarding icare	Legal advice - Email J Webber to M Azzi	31/07/2020	DCS	Y
(a) 74	Documents regarding icare	Legal advice - Email J Webber to M Azzi	03/08/2020	DCS	Y
(a) 75	Documents regarding icare	Legal advice - Email J Webber to S McCabe	11/08/2020	DCS	Y

(a) 76	Documents regarding icare	Legal advice - Email L Wattus to J Webber	11/08/2020	DCS	Y
(a) 77	Documents regarding icare	Legal advice - Email L Wattus to T Dougherty	12/08/2020	DCS	Y
(a) 78	Documents regarding icare	Legal advice - Email C Kane to C Donnelly	12/08/2020	DCS	Y
(a) 79	Documents regarding icare	Legal advice - Email C Kane to T Fairman	12/08/2020	DCS	Y
(a) 80	Documents regarding icare	Legal advice - Email C Kane to T Fairman	12/08/2020	DCS	Y
(a) 81	Documents regarding icare	Legal advice - Email C Kane to C Donnelly	12/08/2020	DCS	Y
(a) 82	Documents regarding icare	Legal advice - Email C Kane to C Donnelly	12/08/2020	DCS	Y
(a) 83	Documents regarding icare	Legal advice - Email C Kane to M Azzi	11/08/2020	DCS	Y
(a) 84	Documents regarding icare	Legal advice - Email C Kane to M Azzi	11/08/2020	DCS	Y
(a) 85	Documents regarding icare	Legal advice - Email L Wattus to A Baril	09/07/2020	DCS	Y
(a) 86	Documents regarding icare	Legal advice - Email J Webber to M Vale	01/06/2020	DCS	Y
(a) 87	Documents regarding icare	Legal advice - Email L Wattus to R Bargon	02/06/2020	DCS	Y
(a) 88	Documents regarding icare	Legal advice - Email L Wattus to C Kane	09/06/2020	DCS	Y
(a) 89	Documents regarding icare	Legal advice - Email D Mock to S Stanstad	18/05/2020	DCS	Y
(a) 90	Documents regarding icare	Legal advice – Email S Sandstad to D McGlinchey	18/05/2020	DCS	Y
(a) 91	Documents regarding icare	Legal advice - Email D Mock to R Hourani	02/06/2020	DCS	Y

(a) 92	Documents regarding icare	Legal advice - Email R Hourani to D Mock	03/06/2020	DCS	Y
(a) 93	Documents regarding icare	Legal advice - Email R Hourani to D Mock	03/06/2020	DCS	Y
(a) 94	Documents regarding icare	Legal advice - Email D Mock to R Hourani	03/06/2020	DCS	Y
(a) 95	Documents regarding icare	Legal advice - Email R Hourani to D Mock	03/06/2020	DCS	Y
(a) 96	Documents regarding icare	Legal advice - Email R Chandler to D Mock	03/06/2020	DCS	Y
(a) 97	Documents regarding icare	Legal advice - Email D Mock to R Hourani	10/06/2020	DCS	Y
(a) 98	Documents regarding icare	Legal advice - Advice by A Quinn	25/05/2020	DCS	Y
(a) 99	Documents regarding icare	Legal advice - Email C Boxoen to M Curtin	12/08/2020	DCS	Y
(a) 100	Documents regarding icare	Legal advice - Email C Kane to L Wattus	04/08/2020	DCS	Y
(a) 101	Documents regarding icare	Legal advice - Email R Tarquinio to C Kane	06/08/2020	DCS	Y
(a) 102	Documents regarding icare	Legal advice - Email S Kendall to C Kane	05/08/2020	DCS	Y
(a) 103	Documents regarding icare	Legal advice - Email C Kane to S Kendall	06/08/2020	DCS	Y
(a) 104	Documents regarding icare	Legal advice - Email R Tarquinio to S Kendall	06/08/2020	DCS	Y
(a) 105	Documents regarding icare	Legal advice - Email J Soulos to L Wattus	04/08/2020	DCS	Y
(a) 106	Documents regarding icare	Legal advice - Email C Kane to S Kendall	05/08/2020	DCS	Y
(a) 107	Documents regarding icare	Legal advice - Email J Webber to M Azzi	03/08/2020	DCS	Y

(a) 108	Documents regarding icare	Legal advice - Email C Kane to L Wattus	03/08/2020	DCS	Y
(a) 109	Documents regarding icare	Legal advice - Email C Kane to S Kendall	04/08/2020	DCS	Y
(a) 110	Documents regarding icare	Legal advice - Email A Quinn to G McSpadden	18/05/2020	DCS	Y
(a) 111	Documents regarding icare	Legal advice - Email C Kane to T McMullen	31/07/2020	DCS	Y*

* all documents identified in this index are subject to a claim of Legal Professional Privilege

DEPARTMENT OF CUSTOMER SERVICE

ORDER FOR PAPERS – INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

ATTACHMENT – BASIS OF CLAIMS FOR PRIVILEGE

On 5 August 2020, the Legislative Council passed a Resolution under Standing Order 52 calling for papers to be produced by the Department of Customer Service (DCS) in relation to Insurance and Care NSW (SO52).

This submission sets out the basis for the claims for privilege made on behalf of DCS in respect of the documents produced in response to the SO52.

These claims for privilege are not raised as a basis to resist production of documents that are within scope of the resolution. Rather, these claims are made, pursuant to Standing Order 52(5), to identify those documents over which privilege may be claimed, in order to allow the Legislative Council to consider the claims and in support of an application that it is in the public interest that the documents should not be made publicly available.

Claims of privilege are made in relation to Legal Professional Privilege. In particular, each document is a confidential document which was prepared by in-house government lawyers or external lawyers, or that contains or records a confidential communication with SIRA (or another person) and its lawyers that was made for the purpose of its lawyers providing legal advice including in relation to existing or in anticipation of litigation. This category may include documents which have been provided in confidence to a third party on the basis of a common interest, such that any claim for privilege has been maintained and not waived.

Examples of documents that have been identified as subject to LPP include (but are not limited to):

- a. legal advice provided to SIRA by DCS and Counsel;
- b. documents prepared for the dominant purpose of seeking legal advice for the dominant purpose of preparing for litigation or for the dominant purpose of current litigation; and
- c. documents prepared which contain the substance of legal advice, including Briefing Notes.

It is relevant to note that legal professional privilege is a ground upon which there is a conclusive presumption of an overriding public interest against disclosure in the GIPA Act (see section 14(1) and clause 5 of Schedule 1 to the GIPA Act). It has also been noted in numerous reports of the arbiter that legal professional privilege should be respected as a strong claim of privilege.

It is submitted that legal professional privilege in these documents should be upheld because the protection of legally privileged Crown documents is in the public interest.

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY
PRIVILEGED DOCUMENTS

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(v)1	Chief Executive Employment Agreement	25/07/2018	icare	Yes - personal information
(c)(vi)1	Senior Executive Agreement	16/09/2019	icare	Yes - personal information
(c)(vi)2	Senior Executive Agreement	21/05/2020	icare	Yes - personal information
(c)(vi)3	Senior Executive Agreement	16/09/2019	icare	Yes - personal information
(c)(vi)4	Senior Executive Agreement	31/03/2020	icare	Yes - personal information
(c)(vi)5	Senior Executive Agreement	11/12/2019	icare	Yes - personal information
(c)(vi)6	Senior Executive Agreement	31/01/2020	icare	Yes - personal information
(c)(vi)7	Senior Executive Agreement	11/12/2019	icare	Yes - personal information
(c)(vi)8	Senior Executive Agreement	16/09/2019	icare	Yes - personal information
(c)(vi)9	Senior Executive Agreement	11/12/2019	icare	Yes - personal information
(c)(vi)10	Senior Executive Agreement	21/05/2020	icare	Yes - personal information
(c)(vii)1	Performance based payments received by an icare Executive	11/08/2020	icare	Yes - personal information
(c)(xv)1	Item 5.2 Insurance Liability Valuations	26/07/2017	icare	Yes - commercial-in-confidence
(c)(xv)2	Item 5.211 EY presentation	26/07/2017	EY	Yes - commercial-in-confidence
(c)(xvi)1	ASP- customer contract order template - icare selection services	01/01/2016	icare	Yes - commercial-in-confidence
(c)(xvi)2	Customer Contract Order - icare selection services signed 20160120 20160420	20/04/2016	icare	Yes - commercial-in-confidence
(c)(xvi)3	iCare Assessment Tools for Recruitment - Customer Contract Order signed	01/03/2016	icare	Yes - commercial-in-confidence
(c)(xvi)4	Deed of Variation executed	26/10/2016	icare	Yes - commercial-in-confidence
(c)(xvi)5	Extension Recruitment Services 180517	18/05/2017	icare	Yes - commercial-in-confidence
(c)(xvi)6	Recruitment Support Agreement signed CPO 20160513	13/05/2016	icare	Yes - commercial-in-confidence
(c)(xvi)7	Deed of Novation - signed	05/02/2019	icare	Yes - commercial-in-confidence
(c)(xvi)8	Deed of Variation_Extension executed 20190613	13/06/2019	icare	Yes - commercial-in-confidence
(c)(xvi)9	Extension of Services executed 20190929	29/09/2019	icare	Yes - commercial-in-confidence
(c)(xvi)10	Fstep_iCare - PUP technology Agreement + SOW 20170901 (Signed)	01/09/2017	icare	Yes - commercial-in-confidence
(c)(xvi)11	icare Novation executed 2	05/02/2019	icare	Yes - commercial-in-confidence
(c)(xvi)12	icare NSW - Marketplace & SOW - SOW Final June 27th 19	27/06/2019	icare	Yes - commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(xvi)13	PageUp SOW_310817	31/08/2017	icare	Yes – commercial-in-confidence
(c)(xvi)14	Recruitment Process Outsourcing Agreement executed 20170831	31/08/2017	icare	Yes – commercial-in-confidence
(c)(xvi)15	Signed Deed of Variation - Korn Ferry	13/06/2019	icare	Yes – commercial-in-confidence
(c)(xvi)16	Korn Ferry contract extension V2	Undated	icare	Yes – commercial-in-confidence
(c)(xvi)17	DGC#1contract	28/03/2017	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)18	IGA_19_6_2017_15_36_19_307	06/06/2017	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)19	17 10 25 - Signed Korn Ferry Letter for NED Search	25/10/2017	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)20	IGA_6_3_2018_8_21_49_217	09/02/2018	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)21	Talent Q Services Agreement executed	16/01/2019	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)22	Letter of Engagement - signed CEO	05/10/2018	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)23	Deed of Novation - Korn Ferry AU_Executed 20190527	27/05/2019	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)24	HR Capability Review Agreement_Executed	07/01/2019	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)25	Variation - Phase 2 and 3 HR Capability Review - Korn Ferry_Executed	07/03/2019	icare	Yes – commercial-in-confidence
(c)(xvi)26	Variation - Phase 3 SWP - HR Capability Review - Korn Ferry_Executed	16/05/2019	icare	Yes – commercial-in-confidence
(c)(xvi)27	Proposal - Market Mapping for General Manager HR Partnering - April 2019 - signed	30/04/2019	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)28	Personal Injury Operating Model Review Agreement executed	10/09/2019	icare	Yes – commercial-in-confidence
(c)(xvi)29	Letter of Engagement - signed by Board	07/07/2020	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)30	Letter of Engagement - signed by KF	30/06/2020	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)31	Letter of Engagement - signed by KF	30/06/2020	Korn Ferry	Yes – commercial-in-confidence
(c)(xvi)32	ASP- customer contract order template - icare selection services	20/01/2016	icare	Yes – commercial-in-confidence
(c)(xvi)33	Customer Contract Order - icare selection services signed 20160120_20160420	20/01/2016	icare	Yes – commercial-in-confidence
(c)(xvii)1	19APR19_icare HR Operating model, structure and acc matrix final report	09/04/2019	Kornferry	Yes – commercial-in-confidence
(c)(xvii)2	icare Exec Summary_WC_20191118	18/11/2019	Kornferry	Yes – commercial-in-confidence
(c)(xvii)3	icare SWP BT SWP _ 20191031	31/10/2019	Kornferry	Yes – commercial-in-confidence
(c)(xvii)4	iCare Recruitment Summary June 2017 dashboard FINAL	30/06/2017	Kornferry	Yes – commercial-in-confidence
(c)(xvii)5	iCare Recruitment Summary June 2018 dashboard FINAL	30/06/2018	Kornferry	Yes – commercial-in-confidence
(c)(xvii)6	iCare Recruitment Summary June 2019 dashboard FINAL	30/06/2019	Kornferry	Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(xvii)7	iCare Recruitment Summary June 2020 dashboard FINAL	30/06/2020	Kornferry	Yes – commercial-in-confidence
(c)(xvii)8	12 DEC_KF_icare PI_Structure Exec Summary		Kornferry	Yes – commercial-in-confidence
(c)(xvii)9	28 Nov KF PI Organisational Effectiveness Summary Deck		Kornferry	Yes – commercial-in-confidence
(c)(xvii)10	Blueprint A3 041119		Kornferry	Yes – commercial-in-confidence
(c)(xvii)11	DRAFT KF PI Organisational Design and Success Profiles Report 20 Dec 2019		Kornferry	Yes – commercial-in-confidence
(c)(xvii)12	Executive Summary Presentation Functional Model and Structure for PI updated 1 Dec		Kornferry	Yes – commercial-in-confidence
(c)(xvii)13	Executive Summary Presentation Functional Model and Structure for PI updated 1 Dec Debrief		Kornferry	Yes – commercial-in-confidence
(c)(xviii)1	SRWS Transformation Reform Blueprint and Unified Technology Platform Business Case	31/3/2015	Safety, Return to Work and Support	Yes – commercial-in-confidence
(c)(xviii)2	Nominal Insurer Unified Technology Platform	31/8/2015	Safety, Return to Work and Support	Yes – commercial-in-confidence
(c)(xviii)3	Insurance technology platform	28/9/2015	icare	Yes – commercial-in-confidence
(c)(xviii)4	Insurance technology platform	28/10/2015	icare	Yes – commercial-in-confidence
(c)(iii)1	0.0 February 2018 ARC agenda	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)2	2.1 Charter annual review	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)3	2.1.1 ARC Charter in mark-up	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)4	2.1.2 IA Charter in mark-up	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)5	2.2 Risk management in strategy review	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)6	2.2.1 Risk management in strategy (in mark-up)	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)7	2.2.2 Risk management strategy Handbook (in mark-up)	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)8	2.3 December 2017 valuation results	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)9	2.3.1 December 2017 valuation results summary	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)10	3.1 Internal Audit Update and Report	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)11	3.1.1 Internal Audit Summary of Completed Engagements	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)12	3.1.2 Internal Audit Engagement Standards	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)13	4.1 CFO Update	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)14	4.3 CRO Update	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)15	4.4 Quarterly Risk Report	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)16	4.4.1 Quarterly Risk Report February 2018	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)17	4.5 Workers Insurance Quarterly Update	01/02/2018	icare	Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)18	4.5.1 Service Standard Reviews Analysis	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)19	4.6 Compliance Update and Report	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)20	4.6.1 Compliance Plan 2017/18	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)21	4.6.2 Workers Insurance Fraud snapshot	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)22	4.6.3 Policy Review Calendar	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)23	6.1 ARC 2018 Governance Calendar	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)24	6.2 Governance Sector Finance Bill (Cabinet in confidence)	01/02/2018	icare	Yes – commercial-in-confidence
(c)(iii)25	0.0 March 2018 ARC agenda	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)26	1.4 Action schedule	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)27	2.1 End to end assurance coverage	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)28	2.1.1 Summary of assurance across icare schemes	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)29	2.1.2 WI assessed controls	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)30	2.2 AO client service plan	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)31	3.1 Reinsurance renewal - plans, placement and strategy	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)32	3.1.1 Draft REMs	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)33	3.1.2 Analysis and RDS Considerations	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)34	3.1.3 Overview of IfNSW Reinsurance Management Program	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)35	3.2 Finance and Actuarial Reporting Update	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)36	3.2.1 Quarterly Actuarial Reporting Update	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)37	4.1 Update on delays in processing and collecting on Workers Insurance Policies	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)38	4.1 CFO Report	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)39	4.1.1 Summary of Unclosed Business	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)40	4.1.2 icare submission to the AASB	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)41	4.1.3 Impacts and options around IFRS17	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)42	4.2 Economic assumptions for the LTC scheme	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)43	4.3 Governance calendar March	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)44	NI Debtors	01/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)45	0.0 May 2018 ARC agenda	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)46	1.4 Action schedule	01/05/2018	icare	Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)47	2.1 Finance and Actuarial Reporting Update	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)48	2.1.1 new icare finance report	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)49	2.1.2 Quarterly Actuarial Report	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)50	2.1.3 Operationalisation of reporting	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)51	2.2 2018-19 IA Plan and Co-Source Provider Selection	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)52	2.2.1 Detailed Annual Plan	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)53	2.3 Unaudited Proformas	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)54	2.3.1 icare financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)55	2.3.2 DDA financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)56	2.3.3 LTCSA financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)57	2.3.4 SI Corp financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)58	2.3.5 Big Corp financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)59	2.3.6 WI accounts for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)60	2.3.7 HBCF financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)61	2.3.8 SICA financial statements for 30.06.18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)62	2.3.9 icare service fee analysis Mar 18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)63	2.3.10 Annualised results March 18	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)64	2.3.11 Responses to 2017 comments	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)65	3.1 KPMG Financial Audit Planning Update	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)66	3.1.1 KPMG Audit Plan	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)67	3.2 (part one) Funding Ratio Projections for LTC and NI	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)68	3.2 (part two) Risk margins for icare entities	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)69	3.3 REMS	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)70	3.3.1 Reinsurance marketing brochure	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)71	4.1 CFO Update evolving finance functions	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)72	4.1.1 FTP approach	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)73	4.2 Quarterly Risk Report May 2018	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)74	4.2.1 Quarterly Risk Report May 2018	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)75	4.3 Compliance Update and Report	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)76	4.3.1 Compliance Plan 2017_18 Status Update May 2018	01/05/2018	icare	Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)77	4.3.2 Compliance Obligations Register Snapshot	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)78	4.3.3 Overview of Workers Insurance Fraud	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)79	4.4 Internal Audit Update	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)80	4.4.1 Internal Audit Summary of Completed Engagements	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)81	4.5 WI A&Q Quarterly Report May 2018	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)82	4.5.1 WI A&Q Quarterly Report May 2018	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)83	4.6 icare interim Audit Office Update May 2018	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)84	6.1 Unclosed business update	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)85	6.1.1 Premium income collections campaign	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)86	6.2 SIRA Enforcement and Penalty Notice May 2018	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)87	6.2.1 SIRA letter to icare	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)88	6.2.2 icare letter to SIRA	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)89	6.2.3 Section 23AA Notice	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)90	6.2.4 Litigation involving Government Authorities	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)91	6.2.5 Handwritten penalty notice	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)92	6.2.6 Penalty notice	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)93	6.2.7 icare letter to SIRA	01/05/2018	icare	Yes - subject to legal professional privilege
(c)(iii)94	6.2.8 Draft SIRA enforcement protocol	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)95	6.3 SLR TMF Liability Claim	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)96	6.4 Policy Reviews calendar	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)97	6.4.1 Policy Reviews calendar	01/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)98	6.5 Governance Calendar May	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)99	1.4 Action schedule	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)100	2.1 Digital information Security Policy Attestation	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)101	2.1.1 Digital information Security Policy Attestation	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)102	2.2.2 Internal Audit and Risk Management Policy summary review	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)103	2.3 Risk of fraud error enquiries of those charged with governance	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)104	2.3.1 Response to Audit Office questionnaire on the risk of fraud and error	01/07/2018	icare	Yes – commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)105	2.3.2 Audit and Risk Committee Charter	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)106	2.4 30 June 2018 Insurance Liability Valuations	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)107	2.4.1 June 2018 Valuation Results Summary	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)108	3.1 Actuarial Deep Dive - Finity presentation	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)109	3.2 Draft Financial Condition Report	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)110	3.2.1 Draft Financial Condition Report as at 30 June 2018	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)111	3.3 Unaudited accounts cover paper	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)112	3.3.1A icare financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)113	3.3.1A icare financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)114	3.3.1B SICorp financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)115	3.3.1C LTCSA financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)116	3.3.1D DDA financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)117	3.3.1A Big Corp financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)118	3.3.1A SICA financial statements as at 30.06.18	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)119	3.3.2 Year end update to ARC	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)120	3.3.2A FY1718 Year end update to ARC attachment A	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)121	3.3.3 ARC Comments on last years financials - responses	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)122	3.3.4 Summary of Accounting Principles by Scheme	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)123	3.4 Premium Income and Overdue Premiums Update	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)124	3.4.1 icare payment services - the customer journey	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)125	3.5 Provision for Bad and Doubtful Debts	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)126	3.5.1 Prior accounting policy for doubtful debts	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)127	3.5.2 Historical Nominal Insurer Premium Doubtful Debt Provision and Bad Debt Expense	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)128	3.5.3 Rationale for Provision of Debt Category	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)129	3.5.4 Accounting standards objective evident requirements	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)130	3.6 EY FY18 icare interim status report	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)131	4.1 CFO Update	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)132	4.2 GSF Bill Update	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)133	6.1 ARC Governance Calendar 2018 July 2018	01/07/2018	icare	Yes – commercial-in-confidence

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(c)(iii)134	6.2 CRO Update Thought Leadership Social Risk	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)135	6.3 Privacy Framework	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)136	6.3 Privacy Framework	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)137	6.4 HBCF Cyber Security Breach	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)138	Agenda July ARC final updated	01/07/2018	icare	Yes – commercial-in-confidence
(c)(iii)139	Agenda Aug 2018 ARC	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)140	1.4 Action schedule	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)141	2.1 HBCF Financial Position	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)142	2.2 ARC icare cost allocation review	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)143	2.2 1 ARC icare cost allocation principles	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)144	2.3 CFO Certification	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)145	2.3.1 CFO Certification letter to Treasury	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)146	2.3.2 Financial Information Internal Control Questionnaire	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)147	2.4 Unaudited accounts	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)148	2.4.1 HBCF financial statements as at 30.06.18	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)149	2.4.1 WI accounts at 30.06.18	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)150	2.4.2 Variances - 30 June 2018 financial statements	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)151	2.4.3 Management responses to ARC comments on financials	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)152	2.4.4 Accounting issues summary	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)153	2.4.5 Proforma LTCSA financial statements	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)154	2.5 Premium Collections	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)155	2.6 icare 2018 year end audit status report	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)156	2.7 Pricing policy review	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)157	2.7.1 WI Pricing Policy	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)158	2.7.2 Pricing Policy Potential application	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)159	3.1 W A&Q Report August 2018	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)160	3.1.1 WI A&Q Report August 2018	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)161	3.2 Internal Audit Update	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)162	3.2.1 Internal Audit Summary of Completed Engagements	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)163	4.1 Risk Report	01/08/2018	icare	Yes – commercial-in-confidence

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(c)(iii)164	4.1.1 QPR August 2018	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)165	4.2 Compliance Report	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)166	4.2.1 Compliance Plan 2018-19	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)167	4.2.2 IfNSW Fraud Snapshot	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)168	4.2.3 WI Fraud Snapshot	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)169	4.3 Compliance management program annual review	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)170	4.3.1 Compliance management program (tracked)	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)171	4.4 Enquires on the risk of fraud and error	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)172	4.4.1 Response to Audit Office questionnaire on the risk of fraud and error	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)173	4.5 Digital Information Security annual attestation statement	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)174	4.5.1 DISP Attestation	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)175	4.5.2 DISP Compliance Summary Review	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)176	5.1 ARC bNPS	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)177	6.2 Summary of accounting principles by scheme FY1718	01/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)178	0.0 Agenda Sept 2018 ARC v2	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)179	1.4 Action schedule ARC September 2018	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)180	2.1 Provision for Bad and Doubtful Debts	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)181	2.1.1 Provision for Bad and Doubtful Debts	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)182	2.1.2 Provision for Bad and Doubtful Debts	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)183	2.2 HBCF Treasury backing	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)184	2.3 CRIF Capital Adequacy	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)185	2.3.1 ALCO briefing - CRIF Sustainability and Growth	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)186	2.4 KPMG Planning Update	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)187	2.5 Actuarial update	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)188	2.5.1 Quarterly Actuarial Report	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)189	2.6 final financial condition report	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)190	2.6.1 icare FCR 2018 final	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)191	2.7 Audited financial statements v2 17.09.18	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)192	2.7 Audited Financial Statements	01/09/2018	icare	Yes – commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)193	2.71 icare financial statements as at 30.06.18	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)194	2.7.2 WI accounts as at 30.06.18	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)195	2.7.3 SI Corp financial statements as at 30.06.18 v2	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)196	2.7.3 financial statements as at 30.06.18	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)197	2.7.4 LTCSA financial statements as at 30.06.18 v2	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)198	2.7.4 LTCSA financial statements as at 30.06.18 v2	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)199	2.7.5 DDA financial statements as at 30.06.18	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)200	2.7.6 HBCF financial statements as at 30.06.18	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)201	2.7.7 SICA financial statements as at 30.06.18 v2	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)202	2.7.8 Big Corp financial statements as at 30.06.18 v2	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)203	2.7.9 icare management representation letter	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)204	2.7.10 ARC Variances 20 June 2018 Financial Statements	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)205	2.7.11 Management responses to ARC Comments	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)206	2.7.12 Financial information internal control questionnaire	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)207	2.8 EY Client Services report	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)208	2.8 EY CST and Mgmt Letter	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)209	2.8.1 EY Management Letter 2018	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)210	3.1 Detecting and responding to cyber security incidents	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)211	4.1 External Audit Recommendation Follow-up Process	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)212	5.1 icare reinsurance management strategy	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)213	5.1.1 reinsurance management strategy	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)214	5.2 September ARC Latent Claims	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)215	7.1 ARC Governance calendar	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)216	7.2 SIRA Review of NI Valuation	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)217	7.2.1 SIRA Review of NI Liability Valuations	01/09/2018	icare	Yes – commercial-in-confidence
(c)(iii)218	0.0 Agenda - Nov 2018 ARC	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)219	1.4 Action schedule Nov 2018	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)220	2.1 CFO Update FTP	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)221	2.2 Capital Management Policy v5	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)222	2.2 Capital Management Policy v6	01/11/2018	icare	Yes – commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)223	2.2.1 Workers Insurance Scheme (NI) Capital Management Policy v2	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)224	2.2.1 Workers Insurance Scheme (NI) Capital Management Policy	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)225	2.2.2 Lifetime Care Scheme Capital Management Policy	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)226	2.2.3 HBCF Capital Management Policy v2	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)227	2.2.3 HBCF Capital Management Policy	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)228	2.2.4 Finity HBCF CMP	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)229	3.1 Briefing note Fraud and Corruption Control an Reporting Wrongdoing Policies Review	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)230	3.1.1 Fraud and Corruption Control Framework v1.14	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)231	3.1.1 Fraud and Corruption Control Framework v1.15	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)232	3.1.2 Fraud and Corruption Control Policy v2	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)233	3.1.2 Fraud and Corruption Control Policy v3	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)234	3.1.3 Reporting wrongdoing policy v2	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)235	3.1.3 Reporting wrongdoing policy v3	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)236	3.2 Procurement Deep Dive and Updated Procurement policy	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)237	3.2.1 Procurement Deep Dive (revised)	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)238	3.2.2 Procurement Policy v1.11	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)239	3.2.2 Procurement Policy v1.12	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)240	3.2.3 Summary of key improvements (icare procurement guidelines)	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)241	3.2.4 Procurement Policy May 2017	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)242	3.3 ARC briefing note Quarterly Risk Report	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)243	3.3.1 Quarterly Risk Report November 2018	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)244	3.4 Quarterly Compliance Report Nov 2018	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)245	3.4.1 IfNSW Fraud snapshot Sep 18	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)246	3.4.2 WI Fraud snapshot Sept 18	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)247	4.2 icare Audit engagement plan	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)248	4.3 A&Q Quarterly Report (Nov 18)	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)249	4.3.1 A&Q Report Nov 18	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)250	4.4 Internal Audit Report	01/11/2018	icare	Yes – commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)251	4.4.1 Internal Audit Summary of Completed Engagements	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)252	4.4.2 Internal Audit AONSW Recommendations	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)253	4.4.3 Internal Audit Annual Report	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)254	4.5 Briefing note 3LoDAP	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)255	4.5.1 Three Lines of Defence Assurance Plan	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)256	6.1 ARC Governance Calendar 2018 year in review	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)257	6.2 GSF Act update v5	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)258	6.3 Insurance coverage update v3	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)259	6.3.1 Treasury Managed Fund Statement of Cover	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)260	6.4 Claims Processing Issues Update	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)261	6.4.1 Claims Processing Issues Update	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)262	6.5 Construction Risk Insurance Fund Capital Adequacy	01/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)263	0.0 ARC agenda Feb 2019	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)264	1.4 ARC action schedule Feb 2019	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)265	2.1 FTP Update	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)266	2.2 cost allocation principles	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)267	2.2 1 icare cost allocation principles	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)268	2.3 Finance Update	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)269	2.4 Actuarial Update	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)270	2.4.1 December 2018 Valuation summary	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)271	2.4.2 FCR recommendation update	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)272	3.1 Quarterly Risk and Compliance Report	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)273	3.1.1 Quarterly Risk and Compliance Report Exception report	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)274	3.2 RAS and Risk Management Strategy Review	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)275	3.2.1 RAS tracked	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)276	3.2.2 RMS tracked	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)277	3.2.3 RMS handbook	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)278	3.3 Decisions Making Framework	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)279	3.3.1 DMF	01/02/2019	icare	Yes – commercial-in-confidence
(c)(iii)280	4.1 A&Q Quarterly Report (Feb 2019)	01/02/2019	icare	Yes – commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)281	4.1.1 A&Q Report (Feb 2019)	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)282	4.2 Internal Audit Update	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)283	4.2.1 Internal Audit Summary of Completed Engagements	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)284	4.2.2 IA Engagement standards (tracked)	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)285	4.4 Procurement update	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)286	4.4.1 Procurement Operational Excellence Program and status tracking	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)287	4.4.2 NSW Government Procurement Accreditation Minimum Requirements Overview	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)288	5.1 Charter Review	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)289	5.1.1 Draft ARC Charter - 2019 Amendments (changes tracked)	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)290	5.1.2 Internal Audit Charter (no changes)	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)291	7.1 ARC Governance Calendar	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)292	7.2 icare entities engagement plan	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)293	0.0 ARC agenda Mar 2019	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)294	1.4 ARC action schedule	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)295	2.1 Unaudited proformas	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)296	2.1.1 icare financial statements for 30.06.19	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)297	2.1.2 DDA financial statements for 30.06.19	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)298	2.1.3 LTCSA financial statements for 30.06.18	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)299	2.1.4 SI Corp financial statements for 30.06.18	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)300	2.1.5 Big Corp financial statements for 30.06.18	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)301	2.1.6 WI accounts for 30.06.18	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)302	2.1.7 HBCF financial statements for 30.06.18	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)303	2.1.8 SICA financial statements for 30.06.18	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)304	2.2 Financial Drivers of Schemes	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)305	2.2.1 Financial Drivers TAB	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)306	2.3 Review of Premium Debt Collection	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)307	2.3.1 Underwriting Guide Summary	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)308	2.3.2 Financial Reporting Manual Summary	01/03/2019	icare	Yes - commercial-in-confidence

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(c)(iii)309	2.3.3 Scheme Agent Assurance Summary	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)310	2.3.4 Provision for Doubtful Debt Methodology	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)311	2.3.5 Premium Income and Collections Feb 2019	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)312	2.4 Annual Review Policy for Provision for Bad and Doubtful Debts	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)313	2.4.1 Policy for Provision for bad and Doubtful Debts	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)314	3.1 Privacy Policy Review	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)315	3.1.1 Privacy Policy (changes tracked)	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)316	3.2 Outsourcing policy	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)317	3.2.1 Outsourcing Policy	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)318	3.3 Care participant safeguarding	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)319	3.3.1 Safeguarding activities	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)320	3.3.2 Aged Care Royal Committee ToR	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)321	4.1 EY Independence	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)322	6.1 ARC Governance Calendar	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iii)323	0.0 ARC agenda May 2019	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)324	1.4 ARC action schedule	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)325	2.1 Actuarial Report	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)326	2.1.1 Quarterly actuarial report	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)327	2.2 Premium Collection Update	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)328	2.3 Alignment of premium changes to the Pricing Policy	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)329	2.3.1 NI premium filing	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)330	3.1 icare outsourcing policy	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)331	3.1.1 Outsourcing policy	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)332	3.1.2 Material outsourcing list	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)333	3.2 Quarterly Procurement Update	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)334	3.2.1 Procurement Operational Excellence Program Roadmap and Status	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)335	3.2.2 Overview of GIPA Act disclosure requirements and contact database	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)336	3.2.3 icare supplier engagement lifecycle and contract management response	01/05/2019	icare	Yes - commercial-in-confidence

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(c)(iii)337	3.2.4 Strategic Sourcing Resourcing Structure	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)338	3.3 Issues and Controls update (May 2019)	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)339	3.3.1 Incident Details (May 2019)	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)340	3.4 Conflicts of Interest Deep Dive	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)341	3.4.1 icare conflicts of interest control framework	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)342	3.4.2 Conflicts of Interest Declaration Process at icare	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)343	3.4.3 Gap analysis against ICAC guidelines	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)344	3.5 Quarterly Risk and Compliance Report	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)345	3.5.1 QRC Exception Report May 2019	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)346	3.6 Risk and Compliance Management Program	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)347	3.6.1 Risk and Compliance Management Plan 2019-20	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)348	3.6.2 Risk Maturity Plan	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)349	4.1 Internal Audit Update	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)350	4.1.1 Internal Audit Summary of Completed Engagements	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)351	4.2 Internal Audit Plan	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)352	4.2.1 Internal Audit Plan 2019-20	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)353	4.3 A&Q Quarterly Report (May 2019)	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)354	4.3.1 A&Q Report May 2019	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)355	4.4 Consistent oversight arrangements for NI and TMF	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)356	4.4.1 PI Governance	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)357	5.1 EY Update	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)358	7.1 Operations and systems SAP update (2.3 May CITC)	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)359	7.2 Customer Insights Update (2.7 May CITC)	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)360	7.3 Analysis - AG Report Internal Controls and Governance 2018	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)361	7.3.1 AG Report - Internal Controls and Governance	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)362	7.4 Analysis - AG Report State Finances 2018	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)363	7.4.1 AG Report State finances 2018	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)364	7.5 ARC bNPS periodic report (May 2019)	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)365	7.6 ARC Governance calendar	01/05/2019	icare	Yes - commercial-in-confidence

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(c)(iii)366	0.0 ARC agenda July 2019	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)367	1.4 ARC action schedule	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)368	2.1 30 June 2019 Insurance Liability Valuation	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)369	2.1.1 Valuations Results summary	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)370	2.2 Unaudited financial stats	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)371	2.2.1 Stat Report - Finance icare financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)372	2.2.2 Stat Report - Finance SI Corp financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)373	2.2.3 Stat Report - Finance LTCSA financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)374	2.2.4 Stat Report - Finance DDA financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)375	2.2.5 Stat Report - Finance Big Corp financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)376	2.2.6 Stat Report - Finance SICA financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)377	2.2.7 Stat Report - Finance icare financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)378	2.2.8 Stat Report - Finance HBCF financial statements as at 30.06.19	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)379	2.3 Premium Collection Update	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)380	3.1 FY19 EY Interim status and early close report	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)381	4.1 Cyber Security Policy Annual Attestation	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)382	4.1.1 Cyber Security Policy - Attestation	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)383	4.1.2 Cyber Security Policy Assessment	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)384	4.2 IARM annual attestation	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)385	4.2.2 IARM policy Core Requirements	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)386	4.3 Enquiries of those charged with governance on the risk of fraud and error	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)387	4.3.1 Response to AO questionnaire	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)388	6.1 (CITC paper) Personal Injury Strategy - TMF tender update	01/07/2019	icare	Yes – commercial-in-confidence
(c)(iii)389	0.0 ARC agenda Aug 2019	01/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)390	1.4 ARC action schedule	01/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)391	2.1 Internal Audit Update Aug 2019	01/08/2019	icare	Yes – commercial-in-confidence

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(c)(iii)392	2.1.1 IA Summary of Completed Engagements	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)393	3.1 Financial Statements - left hand notes	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)394	3.1.1 ARC Variances 30.06.19 Financial Statements	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)395	3.1.2 Management responses to ARC queries	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)396	3.2 CFO certification	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)397	3.2.1 CFO Certification Letter to Treasury	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)398	3.2.2 Signed CFO Certification	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)399	3.3 EY/AO Engagement Year End Status Report	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)400	3.4 icare FCR June 2019 DRAFT	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)401	4.1 Cyber Security Policy Annual Attestation	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)402	4.1.1 Attestation Statement	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)403	4.1.2 Assessment against mandatory requirements	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)404	4.1.3 Essential 8 maturity rating	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)405	4.2 Quarterly Risk and Compliance update	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)406	4.2.1 Quarterly Risk and Compliance Excerpt Report	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)407	4.2.2 Compliance Management Program	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)408	4.3 KPMG Strategic Risk Review cover paper	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)409	4.3.1 KPMG Strategic Risk Report	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)410	6.1 IfNSW General Lines Claims Update	01/08/2019	icare	Yes - subject to legal professional privilege
(c)(iii)411	6.1.1 Claims Summary	01/08/2019	icare	Yes - subject to legal professional privilege; Yes - redacted for personal information
(c)(iii)412	6.1.2 Outstanding claims	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)413	6.2 issues and controls update	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)414	6.2.1 Incident details	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)415	6.3 NSW Treasury TMF Review	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)416	6.4 Modern Slavery Update	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)417	6.5 ARC Governance Calendar	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)418	0.0 ARC agenda Sep 2019	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)419	1.4 ARC action schedule	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)420	2.1 HBCF Funding Position	01/09/2019	icare	Yes - commercial-in-confidence

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(c)(iii)421	2.2 Audited Financial Statements	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)422	2.2.1 Stat Report - Finance icare financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)423	2.2.2 Stat Report - Finance SI Corp financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)424	2.2.3 Stat Report - Finance LTCSA financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)425	2.2.4 Stat Report - Finance DDA financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)426	2.2.5 Stat Report - Finance Big Corp financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)427	2.2.6 Stat Report - Finance SICA financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)428	2.2.7 Stat Report - Finance icare financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)429	2.2.8 Stat Report - Finance HBCF financial statements as at 30.06.19	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)430	2.2.9 Representation Letter (Management and those Charged with Governance)	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)431	FA1667 FY19 September ARC Report	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)432	2.4 KPMG Closing Report	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)433	2.5 FA1667 icare KAM	01/09/2019		Yes – commercial-in-confidence
(c)(iii)434	3.1 KPMG Strategic Risk Review - icare Management Response Plan	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)435	3.1.1 Draft KPMG Risk Review Management Response Plan	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)436	4.1 Regulatory Compliance Update	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)437	4.1.1 Regulatory Compliance Incident Reporting and Management Framework	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)438	4.1.2 Regulatory Affinity Partners report on month to date SIRA icare activities	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)439	4.1.3 Status update on service provider payments issue	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)440	4.1.4 SIRA Letter to icare RE provider payments issue	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)441	4.1.5 icare response to SIRA 20190827 - Service provider payments	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)442	4.1.6 Service Provider Payments Attachment 1	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)443	4.1.7 Service Provider Payments Attachment 2A	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)444	4.1.8 Service Provider Payments Attachment 2B	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)445	5.1 Assurance and Quality Report	01/09/2019	icare	Yes – commercial-in-confidence

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(c)(iii)446	5.1.1 AQ Update Slides	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)447	7.1 Procurement Update	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)448	7.1.1 Roadmap and status	01/09/2019	icare	Yes – commercial-in-confidence
(c)(iii)449	0.0 Draft ARC Agenda Oct (Extraordinary Meeting)	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)450	2.2 Response to SIRA Review v3	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)451	2.2.1 Draft icare response to EY premium and policy review	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)452	2.2.2 Draft icare response to EY claims management review	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)453	2.2.3 Draft icare response to EY expense review	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)454	2.2.4 Addendum - EY Report on Expense Review	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)455	2.2.5 Addendum 2 Additional Comments	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)456	2.2.6 Experience Rated Employers	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)457	2.2.7 Chronology of external reports	01/10/2019	icare	Yes – commercial-in-confidence
(c)(iii)458	0.0 ARC agenda Nov 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)459	1.4 ARC action schedule Nov 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)460	2.1 Internal Audit Update Nov 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)461	2.1.1 View from Third Line	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)462	2.1.2 IA Summary of Completed Engagements Nov 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)463	3.1 CFO Update Cover Note	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)464	3.1.1 CFO Update Information Pack	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)465	3.2 Actuarial Report	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)466	3.2.1 Quarterly Actuarial Report	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)467	3.3 ARC Pricing Policy	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)468	3.3.1 icare Workers Insurance Pricing Policy Draft	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)469	3.3.2 icare Lifetime Care and Support Levy Policy Draft	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)470	3.3.3 icare Dust Diseases Levy Policy Draft	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)471	3.3.4 Levy and investment return scenario analysis	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)472	3.4 FA1667 icare annual engagement plan	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)473	4.1 ARC briefing note Quarterly Compliance Report Nov 19	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)474	4.1.1 Quarterly Compliance Report November 2019	01/11/2019	icare	Yes – commercial-in-confidence

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(c)(iii)475	4.1.2 Regulatory Compliance Incident Reporting and Management Framework	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)476	4.2 Final ARC briefing note quarterly risk report Nov 19	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)477	4.2.1 November QRR	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)478	4.2.2 Risk Team Resourcing Structure	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)479	4.3 ARC briefing note Conflicts of Interest Update	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)480	4.3.1 COI Policy	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)481	4.3.2 COI Procedure	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)482	4.3.3 Status update	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)483	4.4 ARC paper REMS	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)484	4.4.1 Reinsurance management strategy	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)485	5.1 AQ report November 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)486	5.1.1 AQ ARC report November	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)487	5.2 PIAWE Report November 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)488	5.2.1 PIAWE ARC Report	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)489	7.1 Report on Premium Collection	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)490	7.2 Procurement update November 2019	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)491	7.2.1 Procurement Operational Excellence Program Roadmap and status	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)492	7.2.2 Strategic Sourcing Resource structure	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)493	7.3 Technology and use access issues final	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)494	7.4 Auditor General's report on state finances	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)495	7.5 ARC Governance calendar	01/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)496	Item 0.0 Draft ARC agenda Feb 2020	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)497	Item 1.4 ARC action schedule Feb 2020	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)498	Item 2.1 Insurance Liability Valuation Results	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)499	Item 2.1.1 December 2019 Valuation Results	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)500	Item 2.2 CFO Update	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)501	Item 2.2.1 Draft NI banking arrangement	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)502	Item 3.1 ARC AQ Report	01/02/2020	icare	Yes – commercial-in-confidence
(c)(iii)503	Item 3.1.1 ARC AQ Report Feb 2020	01/02/2020	icare	Yes – commercial-in-confidence

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(c)(iii)504	Item 3.2 ARC Quarterly Risk Report Feb 2020	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)505	Item 3.2.1 Quarterly Risk report for ARC	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)506	Item 3.3 ARC Briefing Note	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)507	Item 3.3.1 Quarterly Compliance Report	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)508	Item 3.4 SIRA Review implementation action plan	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)509	Item 3.4.1 SIRA Review Implementation Plan Internal	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)510	Item 4.1 EY External Audit Scheme Agent Update Final	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)511	Item 5.1 Charter Review	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)512	Item 5.1.1 Audit and Risk Committee Charter (tracked)	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)513	5.1.2 Internal Audit Charter (tracked)	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)514	Item 7.1 Insurance Coverage and administration	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)515	Item 7.1.1 TMF Statement of Cover	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)516	Item 7.2 Final ARC Governance Calendar	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)517	Item 0.0 Draft ARC agenda March 2020	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)518	Item 1.4 ARC action schedule Feb 2020	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)519	Item 2.1 IA Update	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)520	Item 2.1.1 Detail of completed audits March 2020	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)521	Item 2.2 Audit ratings, action implementation indicators and engagements	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)522	Item 2.2.1 IA Engagement standards	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)523	Item 2.3 IA Performance	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)524	Item 2.3.1 IA Annual Report	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)525	Item 3.1 Premium Filing Outcomes	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)526	Item 3.2 Premium Income and Overdue Premiums Update	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)527	Item 3.2.1 Policy for Provision for Bad and Doubtful Debts	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)528	Item 3.3 Capital Management Policy	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)529	Item 4.1 ARC Briefing note risk appetite statement and risk management	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)530	Item 4.1.1 icare RAS Draft	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)531	Item 4.1.2 icare RMF Draft	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)532	Item 4.1.3 ISMS IT Security Incident Management Plan	01/03/2020	icare	Yes - commercial-in-confidence

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(c)(iii)533	4.1.4 Framework BCM Final	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)534	4.2 ARC Briefing Note Annual Risk and Compliance management plan	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)535	4.2.1 Risk Compliance team plan	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)536	Item 4.3 Pandemic Response	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)537	Item 4.4 GIPA Compliance	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)538	Item 4.4.1 AFR Article	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)539	Item 4.4.2 IPC Media Statement	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)540	Item 4.4.3 Letter to John Nagle re GIPA Compliance	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)541	Item 4.4.4 GIPA Classification	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)542	Item 4.4.5 Contracts to upload	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)543	Item 4.46 NSW Procurement Requirements	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)544	Item 4.47 eTendering Results of other agencies	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)545	Item 6.1 SIRA Review Implementation Plan	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)546	Item 6.1 .1 SIRA Review Implementation Plan Status Update	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)547	CFO Update ARC	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)548	Item 0.0 Draft ARC agenda May 2020	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)549	Item 1.4 ARC action schedule May 2020	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)550	Item 2.1 External Audit Update EY AO	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)551	Item 2.2 IA Annual Planning	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)552	Item 2.2.1 IA Plan FY21 Phase 1	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)553	Item 3.1 Annual Financial Statements	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)554	Item 3.2 ARC Premium and Debtors Recommendation	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)555	Item 3.3 Probability of Adequacy and Capital Management Policy	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)556	Item 3.3.1 Nominal Insurer Capital Management Policy	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)557	Item 3.3.2 Lifetime Care Scheme Capital Management Policy	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)558	Item 3.4 Actuarial Report	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)559	Item 4.1 ARC Cover note quarterly risk report	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)560	Item 4.1.1 Quarterly Risk Report ARC	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)561	Item 4.2 ARC Cover note Quarterly Compliance Report ARC	01/05/2020	icare	Yes - commercial-in-confidence

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(c)(iii)562	Item 4.2.1 Quarterly Compliance Report ARC	01/05/2020	icare	Yes - commercial-in-confidence Yes - personal information
(c)(iii)563	Item 4.3 Assurance Quality ARC report cover May 2020	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)564	Item 4.3.1 ARC AQ Report May	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)565	Item 4.4 PIAWE Remediation Report	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)566	Item 4.4.1 PIAWE SOI	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)567	Item 6.1 SIRA Review Implementation action Plan	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)568	Item 6.1.1 Implementation plan status update as at 4 May	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)569	Item 6.2 DDC and LTCS Levy Draft RT Final	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)570	Item 6.3 CFO Update ARC May	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)571	Item 6.3.1 HBCF Guarantee letter	01/05/2020	Treasurer's Office	Yes - commercial-in-confidence
(c)(iii)572	Item 6.4 Final ARC Governance Calendar	01/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)573	Item 0.0 Draft ARC agenda July 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)574	Item 1.4 ARC action schedule July 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)575	Item 2.1 FY20 icare interim status report	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)576	Item 2.2 IA Update	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)577	Item 2.2.1 Final IA Report Cyber Security Risk Governance and Management	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)578	Item 2.2.2 Final IA Report 19-20 Self Managed Care Implementation	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)579	Item 2.2.3 Final IA Report Formal Follow up of Historical Management Activities	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)580	Item 2.2.4 Final IA Report Contingent Worker Timesheets	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)581	Item 2.2.5 Final IA report 19-20 icare foundation	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)582	Item 2.2.6 IA Report ISG	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)583	Item 2.2.7 IT Service Management Review	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)584	Item 2.28 FY19-20 IA Report Physical Security	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)585	Item 2.29 Records Management Review Report, final June 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)586	Item 2.2.10 Final FY1920 IA Report Agency Engagement	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)587	Item 2.3 KPMG Audit of Capping and Timelines	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)588	Item 2.3.1 icare Premium Capping and Renewals KPMG Final Report	01/07/2020	icare	Yes - commercial-in-confidence

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(c)(iii)589	Item 3.1 Insurance Liability Results	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)590	Item 3.1.1 30 June 2020 Valuation Results Summary	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)591	Item 3.2 Annual Financial Statements	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)592	Item 3.2.1 Stat Report Finance icare Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)593	Item 3.2.2 Stat Report Finance SICorp Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)594	Item 3.2.3 Stat Report Finance LTCSA Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)595	Item 3.2.4 Stat Report Finance DDA Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)596	Item 3.2.5 Stat Report Finance Big Corp Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)597	Item 3.2.6 Stat Report Finance SICA Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)598	Item 3.2.7 Stat Report Finance WI Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)599	Item 3.2.8 Stat Report Finance HBCF Financial Statements 30.06.20	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)600	Item 3.2.9 Left hand notes 30.06.20 Financial Statements	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)601	Item 3.3 Actuarial Advice Framework Cover Paper	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)602	Item 3.3.1 icare actuarial advice framework	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)603	Item 4.1 IARM annual attestation cover paper	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)604	Item 4.1.2 IARM Policy Core requirements CRO Review	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)605	Item 4.2 Cyber Security Policy Attestation 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)606	Item 4.2.1 Cyber Security Policy Attestation	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)607	Item 4.2.2 Cyber Security Policy Assessment 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)608	Item 4.3 Enquiries of those charged with governance on the risk of fraud and error	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)609	Item 4.3.1 Response to AO questionnaire	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)610	Item 4.4 Briefing Note on Risk Appetite Statement	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)611	Item 4.4.1 icare Risk Appetite Statement	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)612	Item 4.4.2 RAS Board Feedback Log June 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)613	Item 4.4.3 RAS Sandbox Implementation Plan Draft	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)614	Item 4.5 Briefing Note Risk Management Framework	01/07/2020	icare	Yes - commercial-in-confidence

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(c)(iii)615	Item 4.5.1 icare RMF Final	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)616	Item 4.5.2 Risk Management Policy	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)617	Item 4.6 Q1 2020 NI Claim File Review	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)618	Item 4.6.1 icare response to the claims audit report	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)619	Item 4.7 Strategic Sourcing ARC Update	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)620	Item 6.1 SIRA Review Implementation Action Plan	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)621	Item 6.1 .1 Implementation Action Plan Status Update	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)622	Item 6.2 PIAWE Review and Remediation Program	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)623	Item 6.3 Pandemic governance update July 2020	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)624	Item 6.4 Draft July 2020 Board Paper Reinsurance Renewal	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)625	6.4.1 Co-insurance positions	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)626	6.5 Final ARC Governance Calendar 2020 (updated July)	01/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)627	1. Agenda	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)628	1.4 Action schedule	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)629	2.1 Potential new investment: White Box	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)630	2.2 New investment strategy: inclusive employment	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)631	2.3 Pipeline, portfolio viewer and new investments	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)632	2.4 Committee Charter	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)633	3.1 Update on current investments	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)634	3.2 Foundation accounts	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)635	5.12018 Governance Calendar	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)636	5.2 Foundation communication framework	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)637	5.3 Foundation events calendar	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)638	5.4 Update on SCIA branding opportunities for icare	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)639	5.5 Foundation Strategy measurement framework	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)640	0.0 Agenda	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)641	1.4 Action schedule	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)642	2.1 UNSW Black Dog Institute	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)643	3.1 Foundation GLT Charter	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)644	3.2 2018/19 Investment Strategy	25/05/2018	icare	Yes - commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)645	4.1 Update on new investments	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)646	4.2 Update on current investments	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)647	4.3 Foundation accounts	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)648	Agenda	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)649	0.1 Centre for Social Impact	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)650	1.4 Action schedule	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)651	2.1 New investments / Project Edge	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)652		25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)653	3.1 Investment strategies / WorkUp update	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)654	3.2 Current investments and impact measurement	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)655	3.3 Foundation accounts	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)656	3.4 SIRA / Safework NSW Engagement	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)657	3.5 Foundation: Year in Review	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)658	0.0 Agenda	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)659	1.4 Action schedule	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)660	2.1 Strategy review and 18/19 Operating Plan	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)661	2.2 Major Investment strategies	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)662	2.3 New investments and Pipeline	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)663	2.4 Current investments Update	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)664	2.5 Foundation accounts	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)665	0.0 agenda	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)666	1.4 Action schedule	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)667	2.1 Charter Review	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)668	3.1 Foundation Strategy Refresh	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)669	3.2 New Investments and Pipeline	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)670	3.3 Major Investment Strategies	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)671	3.4 Current Investments Scorecard	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)672	3.5 Foundation Accounts	22/02/2019	icare	Yes - commercial-in-confidence

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(c)(iii)673	5.1 - Invictus Games CITC Briefing February 2019	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)674	5.2 Foundation Committee Governance Calendar 2019	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)675	0.0 agenda	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)676	1.4 Action schedule	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)677	2.1 Foundation Strategy Refresh and FY20 Operating Plan	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)678	3.1 New Investments and Pipeline	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)679	3.2 Major Investment Strategies	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)680	3.3 Current Investments Scorecard	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)681	3.4 Financial Accounts	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)682	5.1 Committee NPS results	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)683	0.0 Draft Agenda	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)684	1.4 Action schedule	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)685	2.1 General Manager's Report	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)686	3.1 Foundation FY2021 and Beyond (including Foundation Annual Review and Outcomes of the Social Impact Report)	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)687	4.1 Foundation FY2019/20 Communications Strategy	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)688	4.2 New Investments and Pipeline	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)689	4.3 Current Investments Scorecard	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)690	4.4 Financial Accounts	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)691	0.0 Draft Agenda	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)692	1.4 Action schedule	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)693	2.1 General Manager's Report	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)694	3.1 Collaboration Model Review	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)695	3.2 New Investments and Pipeline	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)696	3.3 Current Investments Scorecard	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)697	3.4 Financial Accounts	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)698	0.0 Draft agenda	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)699	1.4 Action schedule	21/02/2020	icare	Yes - commercial-in-confidence

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(c)(iii)700	1.5 Charter Review	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)701	2.1 General Manager's Report	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)702	3.1 Review of Decision-making and Due Diligence Framework	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)703	3.2 New Investments and Pipeline	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)704	4.1 Current Investments Scorecard	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)705	4.2 Financial Accounts	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)706	6.1 Pitch-In Concept Evolution	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)707	6.2 Foundation Governance Calendar 2020	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)708	0.0 Draft agenda	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)709	1.4 Action schedule	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)710	2.1 General Manager's Report	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)711	3.1 Impact Fund Update	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)712	3.2 New Investments and Pipeline Development: COVID-19 Impact Assessment	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)713	3.3 Return to Work Pilot Referrals	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)714	3.4 Current Investments Scorecard	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)715	3.5 Financial Accounts	22/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)716	0.0 CITC Agenda - February 2018	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)717	1.4 Action Schedule	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)718	2.1 Annual Review - CITC Charter	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)719	2.1.1 2018 Draft CITC Charter	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)720	3.1 Section 39 Update	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)721	3.1.1 Section 39 Workers Assistance Program	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)722	3.2 Nominal Insurer Single Platform Status Report - February 2018	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)723	3.2.1 icare Claims Core Project Assurance	26/02/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)724	3.3 Workers Insurance Account Management Model	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)725	3.3.1 Account Management Design Update - February 2018	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)726	3.4 Project True North	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)727	5.1 Transformation Report - February 2018	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)728	5.2 IfNSW General Lines Claims Transition Program Update	26/02/2018	icare	Yes - commercial-in-confidence

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(c)(iii)729	5.2.1 IfNSW / Gallagher Bassett General Lines Claims Transition Program Update	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)730	5.3 CITC Governance Calendar 2018	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)731	0.0 CITC Agenda - March 2018	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)732	1.4 Action Schedule	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)733	2.1 Transitioning the Drivers of Transformation Delivery	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)734	2.2 Release 1 Update and Impacts	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)735	2.2.1 E2e Customer and Operations Update	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)736	2.3 Nominal Insurer Single Platform Status Report - March 2018	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)737	2.3.1 icare Claims Core Project Assurance - February 2018	26/03/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)738	2.3.2 Testing results	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)739	2.4 IfNSW General Lines Claims Transfer Program Update - March 2018	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)740	2.4.1 IfNSW General Lines Claims Transfer: Risks and Issues	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)741	2.5 Enterprise-wide Payments Capability	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)742	4.1 Integrated Care's Transformation Portfolio	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)743	4.1.1 Care 2020: Integrated Care's Transformation Portfolio	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)744	4.2 Section 39 Update - March 2018	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)745	4.3 New Claims Org - February reporting period	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)746	4.4 icare's Transformation Progress	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)747	4.5 NISP Cheat Sheets (Release 1x and 2x)	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)748	0.0 CITC Agenda - April 2018	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)749	1.4 Action Schedule	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)750	2.1 NISP Cost and Benefit Update	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)751	2.2 NISP Program Status Report - March	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)752	2.2.1 NISP Roadmap	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)753	2.2.2 icare Claims Core Project Assurance - March 2018	23/04/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)754	2.3 Self Harm and Harm to Others - Supports in Place	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)755	2.3.1 Case Studies	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)756	2.4 Chief Medical Officer Report	23/04/2018	icare	Yes - commercial-in-confidence

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(c)(iii)757	2.4.1 Healthcare Initiatives Update	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)758	2.5 Rehabilitation Providers Program Update	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)759	2.5.1 Workplace Rehabilitation Services Update	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)760	2.6 Authroised Provider Pilot	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)761	2.6.1 Timeline for Authroised Provider model	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)762	4.1 icare's Transformation Progress	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)763	4.2 Premium Income and Aged Debtors Update	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)764	4.3 New Claims Org Update	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iii)765	0.0 CITC Agenda - May 2018	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)766	1.4 Action Schedule	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)767	2.1 Care 2020 Portfolio	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)768	2.1.1 Integrated Care Service Delivery Model and Operating Model	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)769	2.1.2 Integrated Care Technology Enablement Strategy	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)770	2.1.3 Integrated Care CTP Cohort Update	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)771	2.2 Enterprise-wide Payments Capability	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)772	2.2.1 Payments Capability Business Case and RFP Evaluation	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)773	3.1 NISP Program Status Report - May 2018	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)774	3.1.1 icare Claims Core Project Assurance - April 2018	28/05/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)775	3.2 Operations and Systems Remediation of SAP	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)776	3.3 Disaster Recovery Status Update	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)777	5.2 IfNSW General Lines Claims Transfer Progam Update - May 2018	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)778	5.2.1 IfNSW General Lines Claims Transfer: Risks and Issues - May 2018	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)779	0.0 CITC Agenda - June 2018	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)780	1.4 Action Schedule	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)781	2.2 Benefits Reconciliation	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)782	2.2.1 Benefits Reconciliation	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)783	2.3 Technology Run Cost Update	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)784	2.4 Technology Strategy	25/06/2018	icare	Yes - commercial-in-confidence

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(c)(iii)785	2.5 NISP Program Status Report	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)786	2.5.1 icare Claims Core Project Assurance - May 2018	25/06/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)787	2.6 Analytics Use Case Update	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)788	2.6.1 Data and Analytics Use Case Updates	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)789	2.7 NewCo Operational Update	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)790	2.7.1 Claims Service Model Operational Performance	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)791	2.8 Scheme Enhancement - Options for Scheme Reform	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)792	2.8.1 Scheme Enhancement - Options for Scheme Reform	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)793	4.1 icare's Transformation Progress	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)794	4.2 IfNSW General Lines Claims Transfer Program Update - June 2018	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)795	4.2.1 IfNSW General Lines Claims Transfer: Risks and Issues - July 2018	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)796	0.0 CITC Agenda - July 2018	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)797	1.4 Action Schedule	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)798	2.1 True North Transition Delegations	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)799	3.1 Invictus Games Partnership	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)800	3.1.2 Invictus Games Partnership	23/07/2018	icare Invictus Games	Yes - commercial-in-confidence
(c)(iii)801	3.2 Project Fusion Progress Report	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)802	3.2.1 Community Re-integration of Long Term Workers	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)803	3.3 Scheme Enhancements - Options for Scheme Reform	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)804	3.3.1 Options for Scheme Reform	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)805	3.4 NISP Program Status Report	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)806	3.4.1 icare Claims Core Project Assurance - June 2018	23/07/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)807	3.4.2 System Integration Testing	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)808	3.5 RecoveryPlus Project and Pilot Update	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)809	3.5.1 RecoveryPlus	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)810	3.6 Account Management Strategy Update	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)811	3.6.1 Account Management and Retention	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)812	5.1 Transformation Report - July 2018	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)813	0.0 CITC Agenda - August 2018	27/08/2018	icare	Yes - commercial-in-confidence

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(c)(iii)814	1.4 Action Schedule	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)815	2.1 HCMS Remediation and People Systems Project	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)816	2.1.1 HCMS Review	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)817	2.1.2 People Systems Roadmap	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)818	2.2 SAP Remediation	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)819	2.3 Claims Closure Rates following Project Fusion	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)820	2.4 Project True North Update	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)821	2.4.1 Project True North Schedule	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)822	2.5 NISP Program Status Report	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)823	2.5.1 icare Claims Core Project Assurance - July 2018	27/08/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)824	2.6 NPS Program in Review	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)825	2.6.1 NPS Program in Review	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)826	2.7 Transformation Report - August 2018	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)827	3.1 NPS Survey - CITC	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)828	4.1 Culturally and Linguistically Diverse Activity Report	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii) 29	0.0 CITC Agenda - September 2018	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)830	1.4 Action Schedule	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)831	2.1 Transformation Report	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)832	2.2 Project Portfolio Governance Review	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)833	2.2.1 Project Governance	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)834	2.3 NISP Program Status Report	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)835	2.3.1 icare Claims Core Project Assurance - August 2018	24/09/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)836	2.4 Guidewire Transition to Cloud Project	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)837	4.1 2018 IfNSW Conference and Awards	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)838	4.1.1 2018 IfNSW Award Winners and Finalists	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)839	4.2 Enterprise-wide Digital Payments Capability	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)840	0.0 CITC Agenda - October 2018	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)841	1.4 Action Schedule	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)842	2.1 IfNSW Workers Compensation Claims Update	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)843	2.1.1 Workers Compensation Claims for Government Agencies	29/10/2018	icare	Yes - commercial-in-confidence

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(c)(iii)844	2.2 Workplace Rehabilitation Services Management Program Update	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)845	2.2.1 Workplace Rehabilitation Services Management Program Update	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)846	2.3 icare Technology Strategy - November 2018 Update	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)847	2.3.1 Technology Strategy	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)848	2.3.2 Implementation Progress	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)849	2.4 NISP Program Status Report	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)850	2.4.1 icare Claims Core Project Assurance - September 2018	29/10/2018	KPMG	Yes - commercial-in-confidence
(c)(iii)851	2.5 ASPIRE II Business Readiness	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)852	2.5.1 ASPIRE II Business Readiness - October 2018	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)853	2.6 Review of RTW Rates	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)854	2.6.1 Internal Strategic Metrics for RTW - October 2018	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)855	4.1 Transformation Report	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)856	0.0 CITC Agenda - November 2018	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)857	1.4 Action Schedule	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)858	2.1 Enterprise-wide Digital Payments Capability	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)859	3.1 Care Technology Roadmap Update	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)860	3.1.1 Care 2020 Transformation Portfolio	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)861	3.2 Benefits of the new NISP Platform	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)862	3.2.1 Journey Board	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)863	3.3 NISP Program Status Update	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)864	3.3.1 icare Claims Core Project Assurance - October 2018	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)865	3.4 EML NewCo Operational Performance	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)866	3.4.1 Operational Dashboard	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)867	3.4.2 EML NewCo Operational Performance	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)868	3.5 Update on Project Fusion	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)869	3.5.1 Community Re-integration of Long Term Workers	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)870	5.1 Transformation Report - November 2018	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)871	5.2 Small and Closed Funds - Update on Claims Management	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)872	5.3 Project True North Update	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)873	0.0 CITC Agenda - February 2019	21/02/2019	icare	Yes - commercial-in-confidence

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(c)(iii)874	1.4 Action Schedule	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)875	2.1 Annual Review - CITC Charter	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)876	2.1.1 2019 Draft CITC Charter	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)877	3.1 Claims Core Go-Live	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)878	3.1.1 Claims Core Go-Live	21/02/2019	KPMG	Yes - commercial-in-confidence
(c)(iii)879	3.2 Personal Injury Operational Dashboard	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)880	3.2.1 EML NewCo Operational Performance	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)881	3.3 Clinical Governance Guiding Principles	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)882	3.3.1 Clinical Governance Guiding Principles	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)883	3.4 Architectural review: icare's enterprise-wide IT system	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)884	3.4.1 Architecture Overview	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)885	3.4.2 Architecture Diagram	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)886	3.4.3 Technology Architecture - High resolution diagrams	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)887	3.5 Customer Insights Report February 2019	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)888	3.5.1 Customer Insights Report	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)889	3.6 Human Centered Design Capability Strategy	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)890	3.6.1 Human Centered Design Capability Strategy Attachment	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)891	5.1 Transformation Report	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)892	5.2 Project True North Update	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)893	5.3 Prevention and Underwriting Update	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)894	5.3.1 Prevention and Underwriting Update	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)895	5.4 Outcomes of 2018 Invictus Games	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)896	5.5 Industry Model Update	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)897	5.5.1 Industry Model Update	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)898	5.6 Personal Injury Strategy	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)899	5.6.1 Personal Injury Strategy	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)900	5.7 2019 CITC Governance Calendar	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)901	0.0 CITC Agenda - May 2019	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)902	1.4 Action Schedule	03/05/2019	icare	Yes - commercial-in-confidence

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(c)(iii)903	2.1 Benefits Realisation Financial Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)904	2.1.1 Benefits Realisation Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)905	2.2 Data and Analytics Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)906	2.2.1 Data and Analytics Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)907	2.3 SAP Remediation Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)908	2.4 People, Technology and Process Systems Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)909	2.5 icare 2020 Technology Strategy Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)910	2.5.1 Implementation Progress by Focus Area	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)911	2.5.2. icare Claims Core (R2.1B) Project Assurance	03/05/2019	KPMG	Yes - commercial-in-confidence
(c)(iii)912	2.6 Project Fusion Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)913	2.6.1 Fusion Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)914	2.7 Customer Insights Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)915	4.1 Transformation Report	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)916	4.2 Prevention and Underwriting Customer Engagement Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)917	4.2.1 Prevention and Underwriting CITC Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)918	4.3 Disaster Recovery Annual Update	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)919	4.3.1 Disaster Recovery Status as at 31 March 2019 for icare Systems	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)920	4.3.2 Disaster Recovery Methods	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)921	4.3.3 NSW Government Disaster Recovery Guidelines 2015	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)922	4.4 Board Net Promotor Score Pulse Report	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)923	0.0 CITC Agenda - July 2019	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)924	1.4 Action Schedule	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)925	2.1 Transformation Report July	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)926	2.2 Personal Injury Strategy: Operating Model horizons	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)927	2.2.1 Personal Injury Operating Model Horizons	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)928	2.3 Personal Injury Strategy: TMF Claim Management Services Request for Proposal Update	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)929	2.4 Employer End-to-End Customer Engagement	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)930	2.4.1 Employer Engagement Strategy	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)931	2.5 Personal Injury Operational Dashboard	26/07/2019	icare	Yes - commercial-in-confidence

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(c)(iii)932	2.5.1 EML NewCo Operational Performance	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)933	2.6 NISP Budget Reconciliation	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)934	2.7 Care 2020 Update	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)935	2.7.1 Care 2020 Update	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)936	4.1 Employer Education Program	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)937	4.1.1 Employer Education Program	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)938	0.0 CITC Agenda - September 2019	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)939	1.4 Action Schedule	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)940	2.1 Transformation Report September	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)941	2.2 Technology Landscape and EA Review	20/09/2019	icare /KPMG	Yes - commercial-in-confidence
(c)(iii)942	2.3 Customer-impacting operational issues	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)943	2.3 Issue Details	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)944	2.4 Customer Insights Evolution - Procurement Update	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)945	2.5 Authorised Provider Update	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)946	2.5.1 Authorised Provider Update	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)947	2.6 EML NewCo Operational Performance	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)948	2.6.1 EML NewCo Operational Performance	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)949	2.7 Personal Injury Medical Strategy FY20-22	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)950	2.7.1 PI Medical Strategy	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)951	2.7.2 W/Comp Claim Casemix analysis for NSW Hospitals	20/09/2019	Finity	Yes - commercial-in-confidence
(c)(iii)952	4.1 NISP Core Claims Release Gateway Review	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)953	4.1.1 Gate 6 Review NISP Core Claims Release	20/09/2019	NSW Government	Yes - commercial-in-confidence
(c)(iii)954	4.2 Update Pitt St Medical Centre	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)955	4.2.1 Pitt Street Facility	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)956	4.3 Finance Transformation Program Close Out	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)957	4.4 Prevention and Underwriting Update	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)958	4.4.1 Prevention and Underwriting Update	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)959	4.5 Customer Insights Management Report July 2019	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iii)960	0.0 CITC Agenda - November 2019	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)961	1.4 Action Schedule	21/11/2019	icare	Yes - commercial-in-confidence

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(c)(iii)962	2.1 Consultation Paper	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)963	2.2 EML NewCo Operational Performance	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)964	2.2.1 EML NewCo Operational Performance	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)965	2.3 Customer Impacting Operational Issues	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)966	2.3.1 Issue Details	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)967	2.4 Stability and Scalability	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)968	2.5 icare Technology Strategy 2022	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)969	2.5.1 icare Technology Strategy 2022	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)970	2.6 Customer Insights Report	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)971	2.6.1 Customer Experience Deepdive	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)972	4.1 Project True North Update	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)973	4.2 Chief Medical Officer Report	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)974	4.2.1 Chief Medical Officer Report	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)975	4.3 Transformation Report November 2019	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)976	4.4 Data and Analytics Update	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)977	4.5 Land and Housing Corporation Customer Insights	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)978	4.5.1 Land and Housing Corporations Claims Transition Experience	21/11/2019	icare	Yes - personal information
(c)(iii)979	0.0 CITC Agenda February 2020	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)980	1.4 Action items	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)981	2.1 Customer Insights Report February 2020	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)982	2.1.1 Customer Experience Deepdive February 2020	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)983	2.1.2 Customer Insights November 2019	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)984	2.1.3 Customer Experience Deepdive November 2019	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)985	2.2 Customer Impacting Operational Issues	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)986	2.2.1 Technology incidents	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)987	2.3 Personal Injury Operational Dashboard	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)988	2.3.1 Personal Injury Operational Performance - February 2020	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)989	2.4 Change Delivery Portfolio Report	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)990	3.1 Charter Review	17/02/2020	icare	Yes - commercial-in-confidence

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(c)(iii)991	3.1.1 CITC Charter	17/02/2020		Yes - commercial-in-confidence
(c)(iii)992	5.1 BT Operational Update	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)993	5.1.1 BT Operational Dashboard	17/02/2020		Yes - commercial-in-confidence
(c)(iii)994	5.2 icare's Customer Response to NSW Bushfires	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)995	5.3 Governance Calendar 2020	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)996	0.0 May CITC Agenda	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)997	1.4 Action items	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)998	2.1 Guidewire Architecture Review	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)999	2.1.1 Guidewire Architecture Review report	19/05/2020	Guidewire	Yes - commercial-in-confidence
(c)(iii)1000	2.1.2 Guidewire Architecture Review report appendix	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1001	2.2 Customer Insights and Complaints Report	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1002	2.3 Data, Analytics, Systems and Reporting update	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1003	2.4 SIRA Compliance Update	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1004	2.4.1 PI Regulatory Compliance	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1005	2.5 Strategies to reduce medical provider spend	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1006	2.5.1 Strategies to reduce medical provider spend appendix	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1007	2.5.2 Analysis into icare medical cost increases	19/05/2020	icare / Quantum	Yes - commercial-in-confidence
(c)(iii)1008	2.6 Change Delivery Report	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1009	4.1 Personal Injury Operational Dashboard	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1010	4.1.2 Personal Injury Operational Dashboard - May 2020	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1011	4.2 Customer Remediation Principles	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1012	4.3 Customer Complaints Policy and Managing Unreasonable Conduct of a Complainant Policy	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1013	4.3.1 Complaints Resolution Policy and Guidelines	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1014	4.3.2 Managing Unreasonable Conduct by Complainants Policy	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1015	4.4 Update on Customer Advocate 2020 Workplan	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1016	4.4.1 Customer Advocate Overview of 2020 Work Program	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1017	4.5 Technology Strategy Half Yearly Update	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1018	4.6 Technology Operational Quarterly Update	19/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1019	4.6.1 Technology Operational Dashboard	19/05/2020		Yes - commercial-in-confidence

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(c)(iii)1020	0.0 July CITC Agenda	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1021	1.4 Action schedule	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1022	2.1 Customer Insights and Complaints Report	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1023	2.1.1 Customer Insights Update - July 2020	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1024	3.1 Data and Reporting Update	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1025	3.1.1 Data and Reporting Update Appendix	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1026	3.2 CITC Care Update	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1027	4.1 Guidewire Managed Service Fee Contract	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1028	4.2 HBCF Technology Platform	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1029	4.3 Disaster Recovery and Business Continuity	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1030	4.3.1 Disaster Recovery and Business Continuity Appendix	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1031	6.1 Customer Advocate Update	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1032	6.2 Change Delivery Report	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1033	Agenda - February IAC	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1034	1.4 - Action Schedule (Feb 2018)	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1035	2.1 - General Manager Report	26/02/2018	icare/TCorp	Yes - commercial-in-confidence
(c)(iii)1036	2.1.1 2019 Governance Calendar	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1037	2.1.2 Draft MOU icare Treasury	26/02/2018	icare/TCorp	Yes - commercial-in-confidence
(c)(iii)1038	3.1 - JP Morgan Executive	26/02/2018	JP Morgan	Yes - commercial-in-confidence
(c)(iii)1039	3.2 - TCorp Investment Report 20180226	26/02/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1040	3.2.1 Performance Flyers 31-Dec-17	26/02/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1041	3.2.2 Monthly Performance Summary 31 Dec 17	26/02/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1042	3.2.3 Performance flyers 1-Jan-18	26/02/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1043	3.2.4 Monthly Performance Summary 1-Jan-18	26/02/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1044	3.3 - Insurance for NSW Investment Funds	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1045	3.3.1 TCorp Governance considerations summary	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1046	3.3.1.1 SICorp Investment Overview for icare	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1047	3.3.1.2 TMF SAA review July 2017	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1048	3.3.1.3 SICorp Investment policy	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iii)1049	3.4 TCorp Total Portfolio Vision	26/02/2018	TCorp	Yes - commercial-in-confidence

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(c)(iii)1050	3.5 - TCorp Direct Assets Update	26/02/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1051	Agenda - May IAC	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1052	1.4 - Action Schedule May 2018	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1053	2.1 - General Managers Report	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1054	3.1 - TMF Risk & Return Objectives	28/05/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1055	3.2 - Asset Class Review	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1056	3.2.1 - Asset Class Review	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1057	3.2.2 - Asset Class Review	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1058	3.2.3 - Asset Class Review	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1059	3.3 - Asset Class Review - Alternatives	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1060	3.4.1 - TCorp Investment Update	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1061	3.4.2 - TCorp Investment Update	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1062	3.4.3 - TCorp Investment Update	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1063	3.5 - Counterparty Credit & Risk Exposure Report	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1064	3.6 - TCorp Investments Transformation	28/05/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1065	IAC Agenda - June 2018	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1066	1.4 - Action Schedule - June 2018	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1067	2.1 - General Managers Report June 2018	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1068	2.1.1 -Implementation Plan of SAA May 2018	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1069	2.1.2 ALCO Letter Final Draft	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1070	2.1.3 Incident Report Whelhelm PwC	25/06/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1071	2.2.1 - Mercer Australian DAA Dashboard	25/06/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1072	2.2.2 Mercer Australian Monthly Market Review	25/06/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1073	2.2.3 Mercer Australian Monthly Market Review 2018 Q1	25/06/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1074	3.1 - Attributed Managed Investment Trust (AMIT) Regime	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1075	3.1.1 AMIT 20180625	25/06/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1076	3.1.1 Appendix B AMIT paper	25/06/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1077	4.1 Asset Class Review - Australian Equities	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1078	4.1.1 Australian Equities Sector Review	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1079	4.2 Asset Class Review - Bank Loans	25/06/2018	icare	Yes - commercial-in-confidence

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(c)(iii)1080	4.2.1 Bank Loans Sector Review 20180625	25/06/2018	Tcorp	Yes - commercial-in-confidence
(c)(iii)1081	4.3 Asset Class Review - High Yield Debt	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iii)1082	4.3.1 High Yiled Bonds Sector Review	25/06/2018	Tcorp	Yes - commercial-in-confidence
(c)(iii)1083	4.4. TCorp Investment Report 20180625	25/06/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1084	4.4.1 icare funds performance flyers cimbind 20180531	25/06/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1085	Agenda -July 2018 IAC	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1086	Item 1.3 - Minutes of Previous Meeting - 25 June 2018	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1087	Item 1.4 - Action Schedule - July 2018	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1088	Item 2.1 - General Managers Report July	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1089	Item 2.1.1 - ALCO Letter Executed and Tabled	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1090	Item 2.1.2 - Short term income investment	23/07/2018	Tcorp	Yes - commercial-in-confidence
(c)(iii)1091	Item 2.1.3 - Liquidity cash invesment guidelines	23/07/2018	Tcorp	Yes - commercial-in-confidence
(c)(iii)1092	Item 2.2 Liability Profile Discussion v2	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1093	Item 3.1 - Treasury Managed Fund SAA Review	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1094	Item 3.1.1 -icare comparison doc TMF	23/07/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1095	Item 3.1.2 - Mercer icare SAA review	23/07/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1096	Item 3.1.3 - TCorp TMF SAA Review	23/07/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1097	Item 3.1.4 - Executed MoU icare and NSW Treasury SICorp Investment Fun	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1098	Item 4.1 - Asset Class Review - UIE and IDR	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1099	Item 4.1.1 - Unlisted infrastructure equity and infrastrusture debt review	23/07/2018	Tcorp	Yes - commercial-in-confidence
(c)(iii)1100	Item 4.2 - Dynamic Asset Allocation Review	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iii)1101	Item 4.2.1 - icare DAA annual review	23/07/2018	Tcorp	Yes - commercial-in-confidence
(c)(iii)1102	Item 4.3 - TCorp Investment Report 230718	23/07/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1103	Item 4.3.1 - icare fund performance fact sheets 20180630 combined	23/07/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1104	Item 4.3.2 - icare fund performance summaries 20180630 combined	23/07/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1105	0.0 Agenda IAC - 27 August 2018	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)1106	1.4 Action Schedule - August 2018	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)1107	2.1 Mercer - icare Liability Management Workshop Final	27/08/2018	Mercer	Yes - commercial-in-confidence

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(c)(iii)1108	3.1 icare Liability Hedging Workshop	27/08/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1109	3.2 TCorp Investment Report	27/08/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1110	3.2.1 Funds Performance Flyers Combined	27/08/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1111	4.2 - IAC bNPS	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iii)1112	0.0 Agenda IAC - September 2018	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1113	1.4 - Action Schedule - September 2018	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1114	2.1 - CEO presentation icare IAC 24 Sept 2018	24/09/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1115	2.2 - TCorp Investment Stewardship	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1116	2.3 Asset Class Review - International Equities	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1117	2.4 Asset Class Review - Emerging Market Equities_	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1118	2.5 Asset Class Review - Emergin Market Debt & Investment Grade Credit review	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1119	2.6. - Liability Hedging Workshop Outcomes	24/09/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1120	2.7 - TCorp Investment Report	24/09/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1121	3.1 - TCorp's New Organisational Structure Final	24/09/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1122	3.2 - General Managers Report September	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1123	5.1 - General Managers Report - Additional Information	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iii)1124	0.0 Agenda - IAC - October 2018	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)1125	1.4 - Action Schedule - October 2018 clean	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)1126	2.1 - General Managers Report October	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)1127	2.2 Mercer Discussion - Investing in Alternatives Final	29/10/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1128	3.1 - Lifetime Care Support Authority Fund SAA Review	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)1129	3.2 - Dust Disease Authority Fund SAA Review	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iii)1130	3.3 Mercer Peer Review Discussion Document - LTCSAF & DDAF	29/10/2018	Mercer	Yes - commercial-in-confidence
(c)(iii)1131	3.4 TCorp LTCSA and DDA SAA Reviews	29/10/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1132	4.1 TCorp Investment Report	29/10/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1133	0.0 Agenda - IAC - November 2018	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)1134	1.4 - Action Schedule - November 2018	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)1135	2.1 - General Managers Report November	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)1136	2.2 Mercer - icare WCIF Scenario Analysis (75% PoA) Final	26/11/2018	Mercer	Yes - commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(iii)1137	3.1 - Workers Compensation Insurance Fund SAA Review v3	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)1138	3.2 - NSW Sporting Injuries Fund SAA Review v3	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)1139	3.3 - Tail Risk Hedging Policy and Budget v2	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iii)1140	3.4 - TCorp Investment Report v2	26/11/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1141	4.1 - icare DAA Review November 2018	26/11/2018	TCorp	Yes - commercial-in-confidence
(c)(iii)1142	0.0 Agenda	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)1143	1.4 Action schedule	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)1144	1.5 Charter Review	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)1145	2.1 General Manager's Report	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)1146	2.2 Management Views	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iii)1147	3.1 Economic Update & Portfolio Implications	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1148	4.1 Credit and Risk Policy Submission	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1149	4.2 Infrastructure Mezzanine Debt	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1150	5.1 Sector Review Opportunistic Fixed Income	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1151	5.2 Sector Review - Bank Loans	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1152	5.3 Sector Review - High Yield Debt	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1153	5.4 TCorp Investment Management Transformation Update	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1154	5.5 TCorp Transformation Update	21/02/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1155	0.0 Agenda	28/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)1156	1.4 Action items	28/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)1157	2.1 General Manager's Report	28/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)1158	2.2 Management Views	28/05/2019	icare	Yes - commercial-in-confidence
(c)(iii)1159	3.1 icare Investment Strategy Review	28/05/2019	icare / TCorp / Mercer	Yes - commercial-in-confidence
(c)(iii)1160	4.1 Asset Class Review - Emerging Markets Debt & Sector Review	28/05/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1161	4.2 Asset Class Review - Property	28/05/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1162	4.3 Asset Class Review - Alternatives	28/05/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1163	4.4 TCorp Investment Management Transformation Update	28/05/2019	TCorp	Yes - commercial-in-confidence

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(c)(iii)1164	6.1 TCorp Investment & Performance Report	28/05/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1165	6.2 Credit & Risk Report	28/05/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1166	0.0 Agenda	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1167	1.4 Action items	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1168	2.1 General Manager's Report	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1169	2.2 Management Views	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1170	2.3 Mercer Monthly Discussion	26/07/2019	Mercer	Yes - commercial-in-confidence
(c)(iii)1171	3.1 icare Investment Strategy Review	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1172	4.1 Equities Sector Review – inclusive of domestic, international and emerging markets	26/07/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1173	4.2 Opportunistic Investments	26/07/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1174	4.3 TCorp Investment & Performance Report	26/07/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1175	4.4 Dynamic Asset Allocation Performance Review	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1176	6.1 Financial Drivers of Schemes (previously tabled at Audit & Risk Committee)	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iii)1177	0.0 Agenda	20/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)1178	1.4 Action items	20/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)1179	1.5 Update on Canada Visit with Tcorp	20/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)1180	2.1 General Manager's Report	20/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)1181	2.2 Management Views	20/08/2019	icare	Yes - commercial-in-confidence
(c)(iii)1182	3.1 Treasury Managed Fund – Strategic Asset Allocation	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1183	4.1 Asset Class Review – Cash, Fixed Interest & Inflation Linked Bonds	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1184	4.2 Unlisted Infrastructure Sector Review	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1185	4.3 Infrastructure Debt Update	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1186	5.1 Real Assets Strategy	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1187	5.2 Unlisted Asset Implementation	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1188	7.1 TCorp Investment & Performance Report	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1189	7.2 Counterparty Exposure Report	20/08/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1190	0.0 Agenda	18/10/2019	icare	Yes - commercial-in-confidence

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(c)(iii)1191	1.4 Action items	18/10/2019	icare	Yes - commercial-in-confidence
(c)(iii)1192	2.1 General Manager's Report	18/10/2019	icare / TCorp	Yes - commercial-in-confidence
(c)(iii)1193	2.2 Management Views	18/10/2019	icare	Yes - commercial-in-confidence
(c)(iii)1194	2.4 Mercer Discussion	18/10/2019	Mercer	Yes - commercial-in-confidence
(c)(iii)1195	3.1 Lifetime Care & Support Authority Fund – Strategic Asset Allocation	18/10/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1196	3.2 Workers Compensation (Dust Diseases) Authority Fund – Strategic Asset Allocation	18/10/2019	icare	Yes - commercial-in-confidence
(c)(iii)1197	4.1 Tail Risk Hedging	18/10/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1198	4.3 TCorp Investment & Performance Report	18/10/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1199	6.1 Real Assets (infra) Investment - Brussels Airport (LATE PAPER)	18/10/2019	icare / TCorp	Yes - commercial-in-confidence
(c)(iii)1200	0.0 Agenda	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)1201	1.4 Action items	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)1202	2.1 General Manager's Report	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)1203	2.2 Management Views	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)1204	2.3 Mercer Discussion	21/11/2019	Mercer	Yes - commercial-in-confidence
(c)(iii)1205	3.1 Home Building Compensation Fund – Investment	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iii)1206	3.2 Workers Compensation Insurance Fund – Strategic Asset Allocation	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1207	3.3 Sporting Injuries Fund – Strategic Asset Allocation	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1208	4.1 Tail Risk Hedging	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1209	4.2 TCorp Investment Management Transformation Update	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1210	4.3 TCorp Quarterly Implementation Update	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1211	4.4 TCorp Investment & Performance Report	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1212	6.1 Counterparty Exposure Report	21/11/2019	TCorp	Yes - commercial-in-confidence
(c)(iii)1213	Item 0.0 - Agenda - IAC - February 2020 v2	20/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)1214	Item 1.4 - Action Schedule - Feb 2020	20/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)1215	Item 2.1 - GM Report -revised	20/02/2020	icare / TCorp	Yes - commercial-in-confidence
(c)(iii)1216	Item 2.2 - Mercer - icare SAA Review (WCIF) FINAL	20/02/2020	Mercer	Yes - commercial-in-confidence

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(c)(iii)1217	Item 3.1 - HBCF Investment	20/02/2020	icare	Yes - commercial-in-confidence
(c)(iii)1218	Item 4.1 - The_nine_things_to_watch_in_2020	20/02/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1219	Item 4.2 - WCIF Portfolio Construction Review	20/02/2020	icare / TCorp	Yes - commercial-in-confidence
(c)(iii)1220	Item 4.3 - TCorp_Quarterly_Implementation_Update-20200220	20/02/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1221	Item 4.4 - TCorp_Investment_Report_2020220	20/02/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1222	Item 1.1 WCIF LTCSAF and DDAF Australian Equities Restructure Review FINAL	27/03/2020	icare	Yes - commercial-in-confidence
(c)(iii)1223	Item 1.1.1 - TCorp icare Australian Shares Restructure	27/03/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1224	Item 1.1.2 - Mercer Review of Australian Equity Restructure	27/03/2020	Mercer	Yes - commercial-in-confidence
(c)(iii)1225	Item 1.1.3 - icare Australian Shares Restructure - Q A 26 Mar 2020 (002)	27/03/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1226	Item 0.0 - Draft Agenda - IAC - May 2020 v2	21/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1227	Item 1.4 - Action Schedule - May 2020 v2	21/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1228	Item 2.1 - Investment Governance Report May 2020 v2 NS FINAL	21/05/2020	icare	Yes - commercial-in-confidence
(c)(iii)1229	Item 2.2 - Mercer - icare SAA Review (WCIF and SIF) May 2020 FINAL	21/05/2020	Mercer	Yes - commercial-in-confidence
(c)(iii)1230	Item 3.1 - SIF Risk Appetite and Asset Allocation 20200521	21/05/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1231	Item 3.2 - WCIF Investment Strategy Review 20200521	21/05/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1232	Item 4.1 - Economic Update	21/05/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1233	Item 4.2 - TCorp Quarterly Implementation Update 20200521	21/05/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1234	Item 4.3 - TCorp Investment Report 20200521 v2	21/05/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1235	Item 4.4 - TCorp Credit and Risk Report - May 2020	21/05/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1236	Item 0.0 - Agenda - IAC - July 2020	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1237	Item 1.4 - Action Schedule - July 2020 v1	24/07/2020	icare	Yes - commercial-in-confidence
(c)(iii)1238	Item 2.1 - Investment Governance Report July 2020	24/07/2020	icare / TCorp	Yes - commercial-in-confidence
(c)(iii)1239	Item 2.2 - icare Global Real Estate FINAL	24/07/2020	Mercer	Yes - commercial-in-confidence
(c)(iii)1240	Item 3.1 - Cash Fixed Income Review_20200724	24/07/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1241	Item 3.2 - International Property Recommendation_20200724	24/07/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1242	Item 3.3 - TCorp Investment Report_20200724	24/07/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1243	Item 5.1 - TCorp Investment Model - Considerations for Liability Aware Schemes	24/07/2020	TCorp	Yes - commercial-in-confidence

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(c)(iii)1244	Item 5.2 - icare Opportunistic Credit KKR 15072020	24/07/2020	TCorp	Yes - commercial-in-confidence
(c)(iii)1245	Item 5.3 - icare Opportunistic MIRA Tactical Club 15072020	24/07/2020	TCorp	Yes - commercial-in-confidence
(c)(iv)1	Approved minutes	21/02/2018	icare	Yes - commercial-in-confidence
(c)(iv)2	Approved minutes	25/05/2018	icare	Yes - commercial-in-confidence
(c)(iv)3	Approved minutes	25/09/2018	icare	Yes - commercial-in-confidence
(c)(iv)4	Approved minutes	27/11/2018	icare	Yes - commercial-in-confidence
(c)(iv)5	Approved minutes	22/02/2019	icare	Yes - commercial-in-confidence
(c)(iv)6	Approved minutes	27/05/2019	icare	Yes - commercial-in-confidence
(c)(iv)7	Approved minutes	23/08/2019	icare	Yes - commercial-in-confidence
(c)(iv)8	Approved minutes	22/11/2019	icare	Yes - commercial-in-confidence
(c)(iv)9	Approved minutes	21/02/2020	icare	Yes - commercial-in-confidence
(c)(iv)10	1.3 Draft minutes 21 Feb 2018 meeting	01/03/2018	icare	Yes - commercial-in-confidence
(c)(iv)11	1.3 Draft minutes 22 Mar 2018 meeting	01/05/2018	icare	Yes - commercial-in-confidence
(c)(iv)12	1.3 Draft minutes of 24 May meeting	01/07/2018	icare	Yes - commercial-in-confidence
(c)(iv)13	1.3 Draft minutes of meeting 20 July 2018	01/08/2018	icare	Yes - commercial-in-confidence
(c)(iv)14	1.3 Final Draft Minutes of meeting 23 August 2018	01/09/2018	icare	Yes - commercial-in-confidence
(c)(iv)15	1.3 Final Draft Minutes of meeting 19 September 2018	01/11/2018	icare	Yes - commercial-in-confidence
(c)(iv)16	1.3 Draft ARC meeting minutes of 22 Nov	01/02/2019	icare	Yes - commercial-in-confidence
(c)(iv)17	1.3 Draft ARC meeting minutes of 25 Feb	01/03/2019	icare	Yes - commercial-in-confidence
(c)(iv)18	1.3 Draft ARC meeting minutes of 22 Mar	01/05/2019	icare	Yes - commercial-in-confidence
(c)(iv)19	1.3 Draft ARC meeting minutes of 24 May	01/07/2019	icare	Yes - commercial-in-confidence
(c)(iv)20	1.3 Draft ARC meeting minutes ARC 26 July	01/08/2019	icare	Yes - commercial-in-confidence
(c)(iv)21	1.3 Draft ARC meeting minutes ARC 22 Aug	01/09/2019	icare	Yes - commercial-in-confidence
(c)(iv)22	1.3 Draft meeting minutes ARC 20 September 2019	01/11/2019	icare	Yes - commercial-in-confidence
(c)(iv)23	1.3 Draft meeting minutes ARC Extraordinary meeting 10 October	01/11/2019	icare	Yes - commercial-in-confidence
(c)(iv)24	1.3 Draft meeting minutes ARC Extraordinary meeting 10 October including closed session	01/11/2019	icare	Yes - commercial-in-confidence
(c)(iv)25	Item 1.3 Draft minutes of meeting ARC 22 November	01/02/2020	icare	Yes - commercial-in-confidence
(c)(iv)26	Item 1.3 Draft minutes of meeting ARC 21 February	01/03/2020	icare	Yes - commercial-in-confidence
(c)(iv)27	Item 1.3 Draft minutes of meeting ARC 26 March 2020	01/05/2020	icare	Yes - commercial-in-confidence

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(c)(iv)28	Item 1.3 Draft minutes of meeting ARC 19 May 2020	01/07/2020	icare	Yes - subject to legal professional privilege
(c)(iv)29	Approved minutes of meeting	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iv)30	Approved minutes of meeting	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iv)31	Approved minutes of meeting	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iv)32	Approved minutes of meeting	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iv)33	Approved minutes of meeting	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iv)34	Approved minutes of meeting	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iv)35	Approved minutes of meeting	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iv)36	Approved minutes of meeting	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iv)37	IAC Approved Minutes	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iv)38	IAC Approved Minutes	28/05/2019	icare	Yes - commercial-in-confidence
(c)(iv)39	IAC Approved Minutes	20/08/2019	icare	Yes - commercial-in-confidence
(c)(iv)40	IAC Approved Minutes	26/08/2019	icare	Yes - commercial-in-confidence
(c)(iv)41	IAC Approved Minutes	18/10/2019	icare	Yes - commercial-in-confidence
(c)(iv)42	IAC Approved Minutes	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iv)43	IAC Approved Minutes 20 February 2020	21/05/2020	icare	Yes - commercial-in-confidence
(c)(iv)44	IAC Approved Minutes 27 March 2020 (OOS)	21/05/2020	icare	Yes - commercial-in-confidence
(c)(iv)45	IAC Approved Minutes 21 May 2020	24/07/2020	icare	Yes - commercial-in-confidence
(c)(i)1	0.0 Agenda	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)2	1.2 Disclosures of Interest Register	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)3	1.4 Action Schedule	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)4	2.1 CEO Report	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)5	2.2 CRO Report	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)6	2.3 Finance Report	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)7	3.1 Budget	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)8	3.2 Preliminary Business Plan	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)9	3.3 DDC Levy	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)10	3.4 Valuation results (December 2017)	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)11	4.1 Our Performance	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)12	4.2 NewClaims Org Report	26/02/2018	icare	Yes - commercial-in-confidence

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(c)(i)13	7.1 IPP Renewal Backlog	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)14	7.2 Significant Litigation Report	26/02/2018	icare	Yes - subject to legal professional privilege
(c)(i)15	7.3 Section 39 Update	26/02/2018	icare	Yes - personal information
(c)(i)16	Board Governance Calendar 2018	26/02/2018	icare	Yes - commercial-in-confidence
(c)(i)17	0.0 Agenda	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)18	1.2 Disclosures of Interest Register	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)19	1.4 Action Schedule	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)20	2.1 CEO Report	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)21	2.2 CRO Report	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)22	2.3 Monthly Finance Report	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)23	3.1 Budget	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)24	3.2 Preliminary Business Plan and SBI	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)25	3.3 Board Charter updates	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)26	3.4 Premium Change options	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)27	4.1 CRIF overview	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)28	4.2 Government Sector Finance Bill	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)29	7.1 Project Fusion	26/03/2018	icare	Yes - commercial-in-confidence
(c)(i)30	Agenda Board April	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)31	00 Brian Redican - The China Growth Strategy	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)32	1.2 Disclosures of Interest Register	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)33	1.4 Action Schedule	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)34	2.1 CEO Report	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)35	2.2 CRO Report	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)36	2.3 Monthly Finance Report	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)37	3.1 Budget Timeline and SBI Consultation Plan	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)38	3.2 Lifetime Care Levy Setting	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)39	3.3 Transfer of IfNSW Strategic Asset Allocation (SAA) from Treasury to icare	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)40	4.1 Our Performance - including a deep dive into icare's Strategic Pillars 1 & 2	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)41	4.2 Section 39 wrap up	23/04/2018	icare	Yes - commercial-in-confidence

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(c)(i)42	4.3 WHS Report	23/04/2018	icare	Yes - subject to legal professional privilege
(c)(i)43	4.4 eNPS results	23/04/2018	icare	Yes - commercial-in-confidence
(c)(i)44	Agenda Board May	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)45	1.2 Disclosures of Interest Register	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)46	1.4 Action Schedule	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)47	2.1 CEO Report	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)48	2.2 CRO Report	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)49	2.3 Monthly Finance Report	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)50	3.1 Leases for 309 and 321 Kent Street	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)51	4.1 Designing a Sustainably Efficient and Effective Organisation	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)52	4.2 Social Insurer	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)53	4.3 Insurance Filings and Update on Market Practice Premium Guideline (MPPG) Impact	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)54	4.4 Cyber Risk	28/05/2018	icare	Yes - commercial-in-confidence
(c)(i)55	7.1 Significant Litigation Update	28/05/2018	icare	Yes - subject to legal professional privilege
(c)(i)56	OOS May Item - CEO Remuneration	28/05/2018	Chair of PRC	Yes - commercial-in-confidence
(c)(i)57	0.0 Agenda	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)58	1.2 Disclosures of Interest Register	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)59	1.4 Action Schedule	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)60	2.1 CEO Report	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)61	2.2 CRO Report	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)62	2.3 Monthly Finance Report	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)63	2.4 WHS Due Diligence Report	25/06/2018	icare	Yes - personal information
(c)(i)64	3.1 HR Policies (Phase 1)	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)65	3.2 Board Review Program	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)66	3.3 Final SBI and Business Plan	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)67	4.1 Benefits Reconciliation	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)68	4.2 Social Connections	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)69	7.1 FY18/19 Integrated Business Plans	25/06/2018	icare	Yes - commercial-in-confidence
(c)(i)70	7.2 SIRA - Our relationship with our regulator	25/06/2018	icare	Yes - commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(i)71	0.0 Agenda	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)72	1.2 Disclosures of Interest Register	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)73	1.4 Action Schedule	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)74	2.1 CEO Report	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)75	2.2 CRO Report	23/07/2018	icare	Yes - personal information Yes - commercial-in-confidence
(c)(i)76	2.3 Monthly Finance Report	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)77	3.1 True North Transition	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)78	4.1 Premium Income and Overdue Premium update	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)79	4.2 Government submissions, election timeframes and expectations	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)80	4.3 Industry Model	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)81	4.4 Social Connections	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)82	4.5 Achieving Operational Excellence	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)83	7.1 Law and Justice Update	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)84	7.2 FY18/19 SBI Summary	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)85	7.3 Governance Arrangements for IfNSW Investment Funds	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)86	7.4 icare support solutions update	23/07/2018	icare	Yes - commercial-in-confidence
(c)(i)87	0.0 Agenda	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)88	1.2 Disclosures of Interest Register	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)89	1.3 Board Resolution	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)90	1.5 Action Schedule	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)91	2.1 CEO Report	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)92	2.2 CRO Report	27/08/2018	icare	Yes - subject to legal professional privilege Yes - personal information
(c)(i)93	2.3 Monthly Finance Report	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)94	3.1 MAITCBF Levy	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)95	3.2 June 2018 Valuation	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)96	3.3 SAA TMF Review	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)97	3.4 NI and HBCF Business Plans	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)98	3.5 CEO Performance Objectives and APP 17/18	27/08/2018	icare	Yes - commercial-in-confidence

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(c)(i)99	3.6 Performance Objectives FY18/19	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)100	3.7 HR Policies (Phase 2)	27/08/2018	icare	Yes - subject to legal professional privilege
(c)(i)101	3.8 Internal Audit and Risk Management Policy – Attestation	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)102	3.9 - Digital Information Security Policy (DISP) – Attestation	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)103	4.1 Project Hexagon	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)104	4.2 Cyber Update	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)105	4.3 Evolving our Approach to Business Performance Reporting	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)106	6.2 Board bNPS survey	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)107	7.1 Significant Litigation Update	27/08/2018	icare	Yes - subject to legal professional privilege
(c)(i)108	7.2 Learnings and Insights from Cross Sector Project	27/08/2018	icare	Yes - commercial-in-confidence
(c)(i)109	0.0 Agenda	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)110	0.1 Finity Actuarial Presentation	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)111	1.2 Disclosures of Interest Register	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)112	1.4 Action Schedule	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)113	2.1 CEO Report	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)114	2.2 CRO Report	24/09/2018	icare	Yes - subject to legal professional privilege
(c)(i)115	2.3 Finance Report	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)116	3.1 Provision for Doubtful Debts	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)117	3.2 Audited Financial Statements	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)118	3.3 NI Pricing Policy	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)119	3.4 NPS as a Strategic KPI	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)120	3.5 Annual Report	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)121	3.6 ARC Chair and Member Reappointments	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)122	4.1 Update on control environment	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)123	4.2 IfNSW Reinsurance Renewal	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)124	7.1 State Government Insurance in Australia	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)125	7.2 DO Insurance Renewal	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)126	7.3 WHS Due Diligence Report	24/09/2018	icare	Yes - personal information
(c)(i)127	7.4 FY19 Half Year Review and Estimates	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)128	7.5 Premium Income and Overdue Premium Update	24/09/2018	icare	Yes - commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(i)129	7.6 SIRA Review of NI Valuation	24/09/2018	icare	Yes - commercial-in-confidence
(c)(i)130	0.0 Board Agenda October	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)131	1.2 Disclosures of Interest Register	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)132	1.4 Action Schedule	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)133	2.1 CEO Report	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)134	2.2 CRO Report	29/10/2018	icare	Yes - subject to legal professional privilege Yes - commercial-in-confidence
(c)(i)135	2.3 Finance Report	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)136	3.1 Reinsurance Management Strategy	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)137	3.2 Half Yearly Review	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)138	3.3 Lifetime Care Guidelines	29/10/2018	icare	Yes - subject to legal professional privilege
(c)(i)139	4.1 icare Foundation Year in Review	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)140	4.2 Delivering on our 2020 Strategy	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)141	4.3 Royal Commission update	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)142	4.4 Operational Issues	25/10/2018	icare	Yes - Legal Privilege (ICAC) Yes - commercial-in-confidence
(c)(i)143	7.1 Financial Condition Report	29/10/2018	icare	Yes - commercial-in-confidence
(c)(i)144	0.0 November Board Agenda	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)145	1.2 Disclosures of Interest Register	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)146	1.3 Minutes of previous meeting and communique	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)147	1.4 Action Schedule	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)148	2.1 CEO Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)149	2.2 CRO Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)150	2.3 Cyber Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)151	2.4 Monthly Finance Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)152	Paper tabled at meeting with Monthly Finance Report (Funding Ratio Projections)	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)153	2.5 Quarterly Actuarial Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)154	2.6 Business Performance	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)155	3.1 Capital Management Policies	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)156	3.2 Strategic Asset Allocations	26/11/2018	icare	Yes - commercial-in-confidence

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(c)(i)157	3.3 Fraud and Corruption Control Policy	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)158	3.4 Workplace giving and volunteering policy	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)159	3.5 Amendment to Performance Objectives	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)160	3.6 LTCS Levy Reduction	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)161	4.1 Benefits Realisation	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)162	4.2 IfNSW Transformation Close Out Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)163	4.3 Deep Dive into Care Performance	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)164	4.4 Employee Engagement	26/11/2018	icare	
(c)(i)165	4.5 Financial Condition Report	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)166	7.1 Quarterly Significant Litigation Report	26/11/2018	icare	Yes - subject to legal professional privilege
(c)(i)167	7.2 CASE Awards	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)168	7.3 Premium model update	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)169	7.4 Premium Income and Overdue Premium update	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)170	7.5 WHS Due Diligence Report	26/11/2018	icare	Yes - personal information
(c)(i)171	7.6 NPS Evolution	26/11/2018	icare	Yes - commercial-in-confidence
(c)(i)172	0.0 Agenda	10/12/2018	icare	Yes - commercial-in-confidence
(c)(i)173	1.2 Disclosures of Interest Register	10/12/2018	icare	Yes - commercial-in-confidence
(c)(i)174	2.1 WCIF SAA	10/12/2018	icare	Yes - commercial-in-confidence
(c)(i)175	3.1 Financial Condition Report	10/12/2018	icare	Yes - commercial-in-confidence
(c)(i)176	3.2 IfNSW Close out Report	10/12/2018	icare	Yes - commercial-in-confidence
(c)(i)177	3.3 Deep Dive into Care Performance	10/12/2018	icare	Yes - commercial-in-confidence
(c)(i)178	0.0 Agenda Feb 19	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)179	1.2 Disclosure of interests Feb 19	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)180	1.4 Action Schedule	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)181	2.1 CEO Report Feb 19	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)182	2.2 CRO Report Feb 29	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)183	2.3 Cyber Update	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)184	2.4 Finance Report Jan 19 Updated	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)185	2.5 Business Performance	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)186	3.1 DDC Levy	25/02/2019	icare	Yes - commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(i)187	3.2 Dec 18 insurance liability valuations	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)188	4.1 FY20 budget process update	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)189	4.2 Engagement with regulator	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)190	4.3 icare benefits realisation	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)191	4.4 Customer insights evolution	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)192	4.5 Policy and employee compliance review	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)193	4.6 Royal Commission Update	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)194	7.1 CRIF capital security	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)195	7.2 Board Governance calendar	25/02/2019	icare	Yes - commercial-in-confidence
(c)(i)196	0.0 Board Agenda March 2019	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)197	1.2 Disclosure of interests March 19	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)198	1.4 Board Action schedule	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)199	2.1 CEO report	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)200	2.2 CRO report March 19	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)201	2.3 Finance Report March	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)202	3.1 FY20 strategic plan	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)203	3.2 Budget and forward estimate cover	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)204	3.3 LTCSAF MAITCB DDAF levies	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)205	3.4 Premium Options	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)206	3.5 Nominal Insurer RTW review	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)207	3.6 RAS ARC endorsed	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)208	3.7 Annual Charter Review	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)209	4.1 Personal Injury strategy	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)210	4.2 Medical exit strategy	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)211	4.3 LAHC update	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)212	7.1 SIRA icare powers	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)213	7.2 Brand update	25/03/2019	icare	Yes - commercial-in-confidence
(c)(i)214	7.3 WHS due diligence program	25/03/2019	icare	Yes - personal information
(c)(i)215	7.4 Significant Litigation March 19	25/03/2019	icare	Yes - subject to legal professional privilege
(c)(i)216	0.0 Board Agenda May 19	27/05/2019	icare	Yes - commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(i)217	1.2 Disclosure of interests May 19	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)218	1.4 Action Schedule	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)219	2.1 CEO report May 19	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)220	2.2 Finance Report May 19	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)221	2.3 CRO report May 19	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)222	2.4 Cyber and Privacy Update	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)223	3.1 Outsourcing Policy	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)224	3.2 Provision for bad and doubtful debts	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)225	3.3 Delegations	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)226	3.4 Revised FY20 Strategy	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)227	3.5 Performance Objectives FY20	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)228	3.6 Activity based working	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)229	3.7 Equipment provider panel	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)230	4.1 Employee Net Promotor Score	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)231	4.2 SIRA Review update	27/05/2019	icare	Yes - subject to legal professional privilege
(c)(i)232	4.3 Nominal Insurer - Non insurance and under insurance	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)233	7.1 Actuarial Report	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)234	7.2 reinsurance recommendations for ALCO	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)235	7.3 community strategy	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)236	7.4 Board Committee membership renewals	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)237	7.5 benefits realisation financial update	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)238	7.6 WHS Due Diligence	27/05/2019	icare	Yes - personal information
(c)(i)239	7.7 correspondence between icare chair and Treasury Secretary in response to Financial Royal Commission.	27/05/2019	icare	Yes - commercial-in-confidence
(c)(i)240	0.0 Agenda July 2019	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)241	0.0 Community Support Services Board presentation	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)242	1.2 Disclosures of interest July	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)243	1.4 Draft Action schedule July	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)244	2.1 CEO report	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)245	2.2 CRO report	29/07/2019	icare	Yes - commercial-in-confidence

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(c)(i)246	2.3 30 June 19 Insurance Liability valuation	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)247	2.4 Finance Report	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)248	3.1 icare investment strategy	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)249	4.1 Customer Focus	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)250	4.2 Policies Review	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)251	4.3 Upcoming Parliamentary inquiries	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)252	7.2 SIRA powers re TMF	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)253	7.3 Working Group for Royal Commission	29/07/2019	icare	Yes - commercial-in-confidence
(c)(i)254	0.0 Board Agenda August	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)255	1.2 Disclosure of interest August	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)256	1.4 Action Schedule	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)257	2.1 CEO Report Aug	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)258	2.2 CRO Report Aug	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)259	2.3 SIRA Review Update Aug	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)260	2.4 Finance Report July	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)261	2.5 Nominal Insurer Financial Review	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)262	2.6 TPA Tour with Tcorp	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)263	2.7 WHS Due Diligence Report	26/08/2019	icare	Yes - personal information
(c)(i)264	2.8 People Matters Employee Survey results	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)265	3.1 Future Long Term Performance Payments Plan FY20-22 and Outcomes FY17-19	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)266	3.2 Internal Audit and Risk Management strategy	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)267	3.3 Cyber Security Policy	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)268	3.4 NI and HBCF business plan	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)269	3.5 Authorised Provider Model and Deed	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)270	4.1 Annual Report Board review	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)271	4.2 Brand and communications update	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)272	7.1 CTP Care	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)273	7.2 KPMG icare strategic risk review (ARC)	26/08/2019	icare/ KPMG	Yes - commercial-in-confidence
(c)(i)274	7.3 icare priority objectives FY20	26/08/2019	icare	Yes - commercial-in-confidence

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(c)(i)275	7.4 Update on icare support solutions pty ltd	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)276	7.5 Financial Statements	26/08/2019	icare	Yes - commercial-in-confidence
(c)(i)277	0.0 September Board Agenda	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)278	1.2 Disclosure of interests Register Sept	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)279	1.3 August Board Communique	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)280	1.4 Action Schedule	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)281	2.1 Updated Correspondence from SIRA	23/09/2019	icare	Yes - subject to legal professional privilege
(c)(i)282	2.2 CEO Report	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)283	2.3 CRO Report	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)284	2.4 CFO report	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)285	3.1 icare Financial Condition report	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)286	3.2 Audited Financial Statements and Notes	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)287	3.3 TMF SAA	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)288	3.4 Executive Remuneration Policy	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)289	3.5 The icare Foundation beyond FY21	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)290	3.6 Personal Injury Strategy: TMF Claims Management Services RFP	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)291	3.7 NI and HBCF Business plans	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)292	4.1 Medical Costs	23/09/2019	icare /Finity	Yes - commercial-in-confidence
(c)(i)293	4.2 Return to Work measures	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)294	7.1 Significant Litigation Report	23/09/2019	icare	Yes - subject to legal professional privilege
(c)(i)295	7.2 Director and Officer Insurance renewal	23/09/2019	icare	Yes - subject to legal professional privilege
(c)(i)296	7.3 Reinsurance Placement	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)297	7.4 Enforcement powers of SIRA (notices)	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)298	7.5 Regulatory Compliance Update	23/09/2019	icare	Yes - commercial-in-confidence
(c)(i)299	7.6 Mercer icare scenerio analysis	23/09/2019	Mercer	Yes - commercial-in-confidence
(c)(i)300	0.0 Agenda October	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)301	1.4 Board Action schedule	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)302	2.2 CEO Report	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)303	2.3 CRO Report	21/10/2019	icare	Yes - commercial-in-confidence

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(c)(i)304	2.4 Finance Report Sept	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)305	2.5 Half Year Review	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)306	3.1 2018 19 Annual report	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)307	3.2 LTCSAF and DDAF Strategic Asset Allocation	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)308	3.3 TMF RFP	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)309	4.1 Benefits Realisation	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)310	4.2 PI Operating Model	21/10/2019	icare	Yes - commercial-in-confidence
(c)(i)311	0.0 Draft Agenda Nov	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)312	1.2 Disclosure of interests Nov	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)313	1.4 Board Action schedule	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)314	2.1 SIRA Review update	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)315	2.2 CEO report	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)316	2.3 CRO report	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)317	2.4 Finance report	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)318	2.5 Actuarial Report	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)319	3.1 PI operating model business case	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)320	3.2 HR policies	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)321	3.3 Pricing policy	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)322	3.4 WCIF and SIF SAA	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)323	6.1 CASE awards 2019	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)324	6.2 Update on Sargood performance	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)325	6.3 eNPS 2019	25/11/2019	icare	Yes - commercial-in-confidence
(c)(i)326	6.4 WHS report	25/11/2019	icare	Yes - personal information
(c)(i)327	0.0 Agenda	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)328	Item 1.2 Disclosures of Interest	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)329	Item 1.4 Action schedule	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)330	2.1 CEO Report	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)331	2.2 SIRA Review Implementation Plan	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)332	2.3 Customer Advocate Report	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)333	2.4 CFO Report	28/02/2020	icare	Yes - commercial-in-confidence

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(c)(i)334	3.1 Insurance Liability Valuations	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)335	3.2 LTCS Levies	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)336	3.3 NI Business Plan Revisions	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)337	4.1 Project Unison	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)338	4.2 NSW Economic 2020 Blueprint	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)339	7.1 Significant Litigation Report	28/02/2020	icare	Yes - subject to legal professional privilege
(c)(i)340	7.2 Board Effectiveness Review	28/02/2020	icare	Yes - commercial-in-confidence
(c)(i)341	0.0 March Board Agenda	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)342	1.2 Disclosure of Interests Register	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)343	1.4 Action Schedule	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)344	2.1 CEO Report	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)345	2.2 CRO Report	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)346	2.3 CFO Report	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)347	2.4 Premium Filing Outcome	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)348	3.1 Budget and Forward estimates	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)349	3.2 Draft SBI and Business Plan	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)350	3.3 Reinsurance Management Strategy and Reinsurance renewal	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)351	3.4 Authorised Provider Model Contracts	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)352	3.6 Board and Committee Charters	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)353	6.1 WHS Due Diligence Report	27/03/2020	icare	Yes - personal information
(c)(i)354	6.2 NI Banking Contract	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)355	6.3 RTW Metrics	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)356	6.4 Contract Disclosure of Customer Advocate	27/03/2020	icare	Yes - commercial-in-confidence
(c)(i)357	0.0 1 May Board Agenda	01/05/2020	icare	Yes - commercial-in-confidence
(c)(i)358	1.1 CEO Report	01/05/2020	icare	Yes - commercial-in-confidence
(c)(i)359	1.2 CFO Report	01/05/2020	icare	Yes - commercial-in-confidence
(c)(i)360	1.4 COVID-19 Operational Performance	01/05/2020	icare	Yes - commercial-in-confidence
(c)(i)361	3.1 FY20/21 Premium Finalisation	01/05/2020	icare	Yes - commercial-in-confidence
(c)(i)362	3.2 COVID-19 people update	01/05/2020	icare	Yes - commercial-in-confidence

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(c)(i)363	3.3 ARC Paper Pandemic Response	01/05/2020	icare	Yes - commercial-in-confidence
(c)(i)364	3.4 ARC Paper GIPA Compliance	01/05/2020	icare	Yes - subject to legal professional privilege
(c)(i)365	0.0 29 May Board Agenda	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)366	1.2 Disclosure of Interests Register	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)367	1.4 Action Schedule	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)368	2.1 CEO Report	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)369	2.2 CRO Report	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)370	2.3 SIRA Board Pre-Briefing	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)371	2.4 CFO Report	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)372	3.1 Budget and Forward estimates	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)373	3.2 RTW Metrics Update			Yes - commercial-in-confidence
(c)(i)374	3.3 Actuarial Monitoring Report	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)375	4.1 Strategic Plan	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)376	4.2 HBCF Investment Strategy update	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)377	4.3 Provision for Doubtful Debts policy	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)378	4.4 Extension of HBCF and GL Contract	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)379	7.1 CITC PI Compliance paper	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)380	7.2 WHS Due Diligence	29/05/2020	icare	Yes - personal information
(c)(i)381	7.3 eNPS results	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)382	7.4 Director Officer Liability	29/05/2020	icare	Yes - subject to legal professional privilege
(c)(i)383	7.5 PI Operating Comms Model	29/05/2020	icare	Yes - commercial-in-confidence
(c)(i)384	0.0 June Board (OOS) Agenda	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)385	1.2 Disclosure of Interests Register	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)386	1.4 Action Schedule	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)387	2.1 Year End Financial Statements	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)388	3.2 Business Management Dashboard	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)389	4.1 Third Party Premium Collection Contract	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)390	4.2 WCIF SAA	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)391	6.1 CEO Report	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)392	6.2 CFO Report	29/06/2020	icare	Yes - commercial-in-confidence

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(c)(i)393	6.3 Update on EML Contract	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)394	6.4 Strategic Plan Addendum	29/06/2020	icare	Yes - commercial-in-confidence
(c)(i)395	1.0 EML Contract Workshop	15/07/2020	icare	Yes - commercial-in-confidence
(c)(i)396	1.1 EML Workshop Pre-Read Pack	15/07/2020	icare	Yes - commercial-in-confidence
(c)(i)397	0.0 Agenda July Board	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)398	1.2 Disclosure of Interests Register	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)399	1.4 Action Schedule	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)400	2.1 CEO Report	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)401	2.2 CRO Report	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)402	3.1 Guidewire Managed Services Fee Contract Approval	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)403	3.2 Risk Appetite Statement	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)404	3.3 Risk Management Framework	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)405	3.4 Actuarial Advice Framework	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)406	3.5 Probability of Adequacy and Capital Management Policies	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)407	3.6 EML Contract Decision	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)408	3.7 Insurance Liability Valuation Results	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)409	4.1 Monthly Finance Report	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)410	4.2 NI Budget Update	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)411	4.3 Overview of Key Business Priorities	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)412	4.4 RTW Model and icare-SIRA KPIs	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)413	4.5 Reinsurance Placement update	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)414	6.1 PI Operational Dashboard	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)415	6.2 Significant Legal Update - Hochbaum Case	31/07/2020	icare	Yes - subject to legal professional privilege
(c)(i)416	6.3 Update - Industrial Relations Dispute relating to Flex Leave Policy	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)417	6.4 Approval HBCF Technology Platform	31/07/2020	icare	Yes - commercial-in-confidence
(c)(i)418	CEO Succession Planning	04/08/2020	icare	Yes - commercial-in-confidence
(c)(i)419	Tab A John Nagle's resignation letter	04/08/2020	icare	Yes - commercial-in-confidence
(c)(i)420	Tab B CEO Succession Plan	04/08/2020	icare	Yes - commercial-in-confidence
(c)(i)421	Tab C Contract clause of CEO agreement	04/08/2020	icare	Yes - commercial-in-confidence

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(c)(i)422	LTTP	10/09/2019	icare	Yes - personal information
(c)(i)423	CEO LTTP	04/10/2019	icare	Yes - personal information
(c)(ii)1	Approved minutes of meeting	26/02/2018	icare	Yes - commercial-in-confidence
(c)(ii)2	Approved minutes of meeting	26/03/2018	icare	Yes - commercial-in-confidence
(c)(ii)3	Approved minutes of meeting	23/04/2018	icare	Yes - commercial-in-confidence
(c)(ii)4	Approved minutes of meeting	28/05/2018	icare	Yes - commercial-in-confidence
(c)(ii)5	Approved minutes of meeting	25/06/2018	icare	Yes - commercial-in-confidence
(c)(ii)7	Approved minutes of meeting	25/06/2018	icare	Yes - subject to legal professional privilege Yes - commercial-in-confidence
(c)(ii)8	Approved minutes of meeting	23/07/2018	icare	Yes - subject to legal professional privilege
(c)(ii)9	Approved minutes of meeting	27/08/2018	icare	Yes - commercial-in-confidence
(c)(ii)10	Email from Chair of PRC to management disclosing FY17/18 CEO APP payment to John Nagle	31/08/2018	icare	Yes - commercial-in-confidence
(c)(ii)11	Approved minutes of meeting	24/09/2018	icare	Yes - commercial-in-confidence
(c)(ii)12	Approved minutes of meeting	29/10/2018	icare	Yes - Legal Privilege (ICAC) Yes - commercial-in-confidence
(c)(ii)13	Approved minutes of meeting	26/11/2018	icare	Yes - commercial-in-confidence
(c)(ii)14	Approved minutes of meeting	10/12/2018	icare	Yes - commercial-in-confidence
(c)(ii)15	Approved Board minutes February 2019	25/02/2019	icare	Yes - commercial-in-confidence
(c)(ii)16	Approved Board minutes March 2019	25/03/2019	icare	Yes - commercial-in-confidence
(c)(ii)17	Approved Board minutes May 2019	27/05/2019	icare	Yes - commercial-in-confidence Yes - subject to legal professional privilege
(c)(ii)18	Approved Board minutes July 2019	29/07/2019	icare	Yes - commercial-in-confidence
(c)(ii)19	Approved Board minutes August 2019	26/08/2019	icare	Yes - commercial-in-confidence
(c)(ii)20	Approved Board minutes September 2019	23/09/2019	icare	Yes - commercial-in-confidence
(c)(ii)21	Approved Board minutes October 2019	21/10/2019	icare	Yes - commercial-in-confidence
(c)(ii)22	Approved Board minutes November 2019	25/11/2019	icare	Yes - commercial-in-confidence
(c)(ii)23	Approved Minutes of Meeting	28/02/2020	icare	Yes - commercial-in-confidence Yes - subject to legal professional privilege
(c)(ii)24	Approved Minutes of Meeting	27/03/2020	icare	Yes - commercial-in-confidence
(c)(ii)25	Approved Minutes of Meeting	01/05/2020	icare	Yes - commercial-in-confidence
(c)(ii)26	Approved Minutes of Meeting	29/05/2020	icare	Yes - commercial-in-confidence
(c)(ii)27	Approved Minutes of Meeting	29/06/2020	icare	Yes - commercial-in-confidence

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(c)(ii)28	Approved Minutes of Meeting	15/07/2020	icare	Yes - commercial-in-confidence
(c)(ii)29	CEO LTTP CB approval	04/10/2019	icare	Yes - personal information
(c)(ii)30	CEO LTTP EC approval	05/10/2019	icare	Yes - personal information
(c)(ii)31	CEO LTTP LM approval	04/10/2019	icare	Yes - personal information
(c)(ii)32	CEO LTTP ML approval	04/10/2019	icare	Yes - personal information
(c)(ii)33	CEO LTTP PG approval	04/10/2019	icare	Yes - personal information
(c)(ii)34	LTTP CB approval	10/09/2019	icare	Yes - personal information
(c)(ii)35	LTTP DP approval	10/09/2019	icare	Yes - personal information
(c)(ii)36	LTTP EC approval	10/09/2019	icare	Yes - personal information
(c)(ii)37	LTTP LM approval	10/09/2019	icare	Yes - personal information
(c)(ii)38	LTTP MC approval	10/09/2019	icare	Yes - personal information
(c)(ii)39	LTTP ML approval	10/09/2019	icare	Yes - personal information
(c)(ii)40	CEO LTTP DP	04/10/2019	icare	Yes - personal information
(c)(ii)41	CEO LTTP MC	05/10/2019	icare	Yes - personal information
(c)(viii)1	Letter from Chair of the Board to the Treasury Secretary disclosing decision from investigation	04/06/2019	icare	Yes - subject to legal professional privilege
(c)(viii)2	Letter from Deputy Chair/Chair of PRC to John Nagle disclosing decision from investigation	07/06/2019	icare	Yes - subject to legal professional privilege
(c)(viii)3	Email from Chair of PRC to management disclosing decision to withhold/reduce bonus	11/09/2019	icare	Yes - subject to legal professional privilege
(c)(x)1	John Nagle Resignation Letter	03/08/2020	icare	Yes - personal information
(c)(x)2	icare letter of acceptance	05/08/2020	icare	Yes - personal information
(c)(xi)1	Nominal Insurer - Risk Register - April 2019	01/04/2019	icare	Yes - commercial-in-confidence
(c)(xi)2	Nominal Insurer - Risk Register - July 2019	01/07/2019	icare	Yes - commercial-in-confidence
(c)(xi)3	Nominal Insurer - Risk Register - October 2019	01/10/2019	icare	Yes - commercial-in-confidence
(c)(xi)4	Nominal Insurer & TMF - Risk Registers - October 2019	01/10/2019	icare	Yes - commercial-in-confidence
(c)(xi)5	Prevention & Underwriting - Risk Register - June 2020	01/06/2020	icare	Yes - commercial-in-confidence
(c)(xi)6	TMF Risk Register - April 2019	01/04/2019	icare	Yes - commercial-in-confidence
(c)(xi)7	TMF Risk Register - October 2019	01/10/2019	icare	Yes - commercial-in-confidence
(c)(xi)8	Workers Insurance - Operational Risk Register - July 2017	01/07/2017	icare	Yes - commercial-in-confidence
(c)(xi)9	Workers Insurance - Strawman Risk Register - May 2016	01/05/2016	icare	Yes - commercial-in-confidence

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(c)(xii)1	Draft Compliance report on contracts review	27/04/2020	icare	Yes – commercial-in-confidence
(c)(xx)1	Oracle Report	20/03/2019	icare NSW	Yes – commercial-in-confidence
(c)(xx)2	SupplierLineItems (8)	07/08/2020	icare NSW	Yes – commercial-in-confidence
(c)(xx)3	2.6 NISP Budget Reconiliations	26/07/2019	icare	Yes – commercial-in-confidence
(c)(xxi)1	PO 9026-4 Learning Development - [NAME REDACTED] 01022016 31012017 executed	01/02/2016	icare NSW	Yes - personal information
(c)(xxi)2	PO 9026-4 Learning Development - [NAME REDACTED] 01022016 31012017 signed	01/02/2016	icare NSW	Yes - personal information
(c)(xxi)3	PO 4500000277 Capability Specialist - [NAME REDACTED] 010118 - 300918 executed	01/01/2018	icare NSW	Yes - personal information
(c)(xxi)4	PO 4500000277 Capability Specialist - [NAME REDACTED] 010118 - 300918 signed	01/01/2018	icare NSW	Yes - personal information
(c)(xxi)5	PO 4500000277 Capability Specialist - [NAME REDACTED] Pay Increment effective 010118 - 300918 Amended	01/01/2018	icare NSW	Yes - personal information
(c)(xxi)6	PO 4500000277 Learning Development - [NAME REDACTED] 010217 - 310118 signed	01/02/2017	icare NSW	Yes - personal information
(c)(xxi)7	PO 4500000277 Learning Development - [NAME REDACTED] 010218 - 300918 executed	01/02/2018	icare NSW	Yes - personal information
(c)(xxi)8	PO 4500000277 Learning Development - [NAME REDACTED] Extension - 300918 signed	30/09/2018	icare NSW	Yes - personal information
(c)(xxii)1	Gilbert and Tobin - Final Investigation Report	17/05/2019	Gilbert and Tobin	Yes - subject to legal professional privilege
(c)(xxiii)1	201807 icare Business Update		icare	Yes - personal information
(c)(xxiii)2	201811 icare Business Update		icare	Yes - personal information
(c)(xxiii)3	201904 icare Business Update		icare	Yes - personal information
(c)(xxiii)4	201906 icare Business Update		icare	Yes - personal information
(c)(xxiii)5	201908 icare Business Update		icare	Yes - personal information
(c)(xxiii)6	201910 icare Business Update		icare	Yes - personal information
(c)(xxiii)7	202002 icare Business Update		icare	Yes - personal information
(c)(xxiv)1	icare overseas travel by financial year	11/08/2020	icare	Yes - personal information
(c)(xxv)1	icare board briefing - workers insurance - Overseas travel to Las Vegas for Guidewire Connections Conference 2018	11/08/2020	icare	Yes - personal information
(c)(xxv)2	Email: International Travel Approval	23/04/2018	icare	Yes - personal information
(c)(xix)1	RFP NI 461666 2015_Clarification Form - GW 1 - NI Response	30/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)2	RFP NI 461666 2015_Clarification Form - GW 1 - NI revised	31/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)3	RFP NI 461666 2015_Clarification Form - GW 3	12/08/2015	icare	Yes – commercial-in-confidence

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Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(xix)4	RFP NI 461666 2015_Clarification Form - GW 4 - NI response	06/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)5	RFP NI 461666 2015_Clarification_GW2_NI Response	03/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)6	RFP NI 461666 2015_Clarification Form	29/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)7	RFP NI 461666 2015_Clarification_NI1	19/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)8	RFP NI 461666 2015_Clarification_NI2	26/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)9	RFP NI 461666-1 2015_Clarification_Application suite	12/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)10	Guidewire - Insurance Platform RFP -Deed of Confidentiality - 240715	24/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)11	LTR - Guidewire - RFP NI_461666-1_2015_Final	03/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)12	Nominal Insurer - Insurance Solution RFP - Letter to Respondent (Guidewire) - 03 08 15	03/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)13	NSW SRWS - Insurance Platform RFP - DRAFT Deed of Confidentiality - 19 7 15	24/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)14	SRWSD NDA-RFP- (Guidewire disclosing)_280715	28/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)15	Addendum No 1	16/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)16	BN ED - Nominal Insurer Release ITR	10/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)17	Nominal Insurer Insurance Platform - Invitation to Register ITR FINAL 20150710	17/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)18	RFT-Distribution-and-Responses-Report_Nominal Insurer 461666 2015 20150715 091951	15/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)19	RFP Demonstration_Agenda_Guidewire	11/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)20	Annexure 1 - Guidewire Roadmap	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)21	Annexure 2 - Guidewire Data Management Dashboards and Report	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)22	Annexure 3 - 6.5.3 AMS Case Studies	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)23	Annexure 4 - Guidewire Product Architecture	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)24	Annexure 5 - Guidewire Integration Case Studies	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)25	Annexure 6 - Guidewire Preliminary Hardware Requirements	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)26	Annexure 7 - BillingCenter 8.0 Performance Testing	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)27	Annexure 8 - ClaimCenter 8.0 Performance Testing	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)28	Annexure 9 - PolicyCenter 8.0 Performance Testing	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)29	Annexure 10 - Guidewire TechnologyOverview	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)30	Annexure 11 - Guidewire Product Upgrade	13/08/2015	Guidewire	Yes – commercial-in-confidence

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(c)(xix)31	Annexure 12 - Guidewire InsuranceSuite Batch Process List	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)32	Annexure 13 - Macquarie Telecom Certification	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)33	Annexure 14 - Infrastructure and Hosting Strategy	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)34	Annexure 15 - Risks and Assumptions	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)35	Annexure 16 - Guidewire Accelerator Catalog	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)36	Annexure 17 - 10.2.1 and 10.2.2 Key Personnel Profiles	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)37	Annexure 18 - CapGemini Financial Statements 2012-2014	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)38	Annexure 19 - Guidewire Financial Statements 2012-2014	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)39	Annexure 20 - Capgemini Certificate of Currency	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)40	Annexure 21 - Implementation Methodology	13/08/2015	Guidewire	Yes – commercial-in-confidence
(c)(xix)41	Annexure 22 - Respondents Declaration - Capgemini	13/08/2015	Capgemini	Yes – commercial-in-confidence
(c)(xix)42	Annexure 23 - RACI Matrix	13/08/2015	Capgemini	Yes – commercial-in-confidence
(c)(xix)43	Capgemini - Part C1 - Response forms excluding pricing	13/08/2015	Capgemini	Yes – commercial-in-confidence
(c)(xix)44	Capgemini - Part C2 - Pricing Response Form	13/08/2015	Capgemini	Yes – commercial-in-confidence
(c)(xix)45	Addendum No 1	29/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)46	Addendum No 2 - 31 07 15	03/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)47	Addendum No 3 - 03 07 15	03/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)48	Addendum No 4 - 05 08 2015	05/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)49	Attachment 1 - RFP NI 461666 2015_Clarification Form	29/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)50	Nominal Insurer - Draft Agreement - RFP for Insurance Solution vf	27/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)51	Nominal Insurer - RFP Insurance Solution Part C Response Forms vf	27/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)52	Nominal Insurer - RFP Insurance Solution vf	27/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)53	Insurance Platform ITR_Evaluation Committee Code of Conduct	15/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)54	Insurance Platform RFP_EvalCom Code of Conduct	12/08/2015	icare	Yes – commercial-in-confidence
(c)(xix)55	ITR - NI Insurance Platform Response v0 4	28/04/2020	icare	Yes – commercial-in-confidence
(c)(xix)56	ITR - NI Insurance Platform v0 4	28/04/2020	icare	Yes – commercial-in-confidence
(c)(xix)57	ITR Outcomes v0 1_WS comments	22/07/2015	icare	Yes – commercial-in-confidence
(c)(xix)58	Codes of Conducts and Deeds of Confidentiality	various	SRWSD	Yes – commercial-in-confidence

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(c)(xix)59	ITR Evaluation Committee meeting minutes	21/07/2015	SRWSD	Yes – commercial-in-confidence
(c)(xix)60	Health Check Review of Procurement Documents	02/09/2015	Procure Group	Yes – commercial-in-confidence
(c)(xix)61	Insurance Technology Platform Board Briefing	26/10/2015	icare	Yes – commercial-in-confidence
(c)(xix)62	CSC & Fineos Joint Response to ITR		CSC & Fineos	Yes – commercial-in-confidence
(c)(xix)63	Fineos and CSC response to SRWSD request for information	23/02/2015	CSC & Fineos	Yes – commercial-in-confidence
(c)(xix)64	Invitation to Register - response from EY	10/07/2015	EY	Yes – commercial-in-confidence
(c)(xix)65	Invitation to Register - response from Guidewire software in collaboration with CapGemini Australia		Guidewire and CapGemini	Yes – commercial-in-confidence
(c)(xix)66	Attachment 001 - Guidewire INSurance Suite Intergration Capabilities		Guidewire	Yes – commercial-in-confidence
(c)(xix)67	Invitation to Register - response from mindtree		Mindtree	Yes – commercial-in-confidence
(c)(xix)68	Invitation to Register - response from OneShield		OneShield	Yes – commercial-in-confidence
(c)(xix)69	Invitation to Register - response from Quintica		Quintica	Yes – commercial-in-confidence
(c)(xix)70	Invitation to Register - response from SBC IT		SBC IT	Yes – commercial-in-confidence
(c)(xix)71	Letter from SRWS to Fineos	17/08/2015	SRWSD	Yes – commercial-in-confidence
(c)(xix)72	RFP Evalaution Committee briefing	01/08/2015	Strategy&	Yes – commercial-in-confidence
(c)(xix)73	Letter from SBC to SRWSD	13/08/2015	SBC IT	Yes – commercial-in-confidence
(c)(xix)74	Letter from Fineos to Lifetime Care and Support Authority	05/08/2015	Fineos	Yes – commercial-in-confidence
(c)(xix)75	RFP Evaluation Approach		Strategy&	Yes – commercial-in-confidence
(c)(xix)76	Email from CSC to SRWSD	06/08/2015	CSC	Yes – commercial-in-confidence
(c)(xix)77	Evaluation of Guidewire and CapGemini	01/08/2015	Strategy&	Yes – commercial-in-confidence
(c)(xix)78	NISP Evaluation Governance Framework	16/07/2015	SRWSD	Yes – commercial-in-confidence
(c)(xiii)1	Customer Experience Proposal for WorkCover Insurance - version 8	01/09/2015	SRWSD	Yes - commercial-in-confidence
(c)(xiii)4	icare - 14102016	14/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)5	icare - EOI GRCMS - Part B Response - Final	Undated	Business Aspect Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)6	SLA	Undated	icare	Yes - commercial-in-confidence
(c)(xiii)7	STD- S0803 Annexure B - IsoMetrix Technical Requirements documents (Oct)	Undated	icare	Yes - commercial-in-confidence
(c)(xiii)8	Confidentiality Deed EOI GRC Solution - Business Aspect	29/09/2016	icare	Yes - commercial-in-confidence
(c)(xiii)12	Confidentiality Deed EOI GRC Solution_CAMMS	14/10/2016	CAMMS	Yes - commercial-in-confidence

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(c)(xiii)13	EOI Governance Risk and Compliance Management System - Part B Response CAMMS	14/10/2016	CAMMS	Yes - commercial-in-confidence
(c)(xiii)14	Confidentiality Deed EOI GRC Solution- HCL Signed	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)15	Appendix I - MetricStream GRC Platform Technology Stack Dependency Matrix	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)16	Appendix II - MetricStream Performance Scalability Report	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)17	Appendix III - Incident Management	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)18	Appendix IV - Compliance Management Solution	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)19	Appendix IX - AppStudio-FactSheet	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)20	Appendix V - Enterprise Risk Management	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)21	Appendix VI - Internal Audit Management	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)22	Appendix VII - Business Continuity Management	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)23	Appendix X - MetricStream_Security Checklist for Hosted Systems and Cloud	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)24	Appendix XI - MetricStream Customer Support Guidelines	05/10/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)25	Confidentiality Deed Insitec	14/10/2016	Insitec Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)26	EOI GRC Insitec - Conceptual Solution Architecture	14/10/2016	Insitec Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)27	EOI GRC Insitec - Std. OnBase High Level Project Plan	14/10/2016	Insitec Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)28	EOI GRC Management System - Part B Insitec Response final	14/10/2016	Insitec Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)29	EOI GRC Management System -Part B Response final -IPP Technologies	14/10/2016	IPP Technologies Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)30	References -Yash	14/10/2016	IPP Technologies Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)31	EOI Governance Risk and Compliance Management System - Part B Response final - IPP Technologies	14/10/2016	IPP Technologies Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)32	SAP-GRC-JKT-Services	14/10/2016	IPP Technologies Pty Ltd	Yes - commercial-in-confidence
(c)(xiii)34	EOI Governance Risk and Compliance Management System - Part B Response	14/10/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)35	iCare Infrastructure Sizing Recommendations (On Premise)	14/10/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)37	RSA Archer GRC 6.1 Sizing and Performance Guide	14/10/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)38	RSA End User and Developer Training	14/10/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)39	Confidentiality Deed EOI GRC Solution - Protecht	14/10/2016	Protecht	Yes - commercial-in-confidence
(c)(xiii)40	EOI Governance Risk and Compliance Management System - Part B Response - Protecht.ERM Pty Ltd	14/10/2016	Protecht	Yes - commercial-in-confidence

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(c)(xiii)41	EOI Governance Risk and Compliance Management System - Part B Response FINAL RN 0 1 SaaS v1	14/10/2016	RXP Services	Yes - commercial-in-confidence
(c)(xiii)42	EOI Governance Risk and Compliance Management System - Part B Response FINAL	14/10/2016	RXP Services	Yes - commercial-in-confidence
(c)(xiii)43	NDA-ICare and SN-1016	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)44	_1 .Exec Summary & General Information ServiceNow:Fruition iCare NSW	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)45	_2.Fruition:ServiceNow_EOI Governance Risk and Compliance Management System - Part B Response final	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)46	_3.Security Checklist for hosted and cloud systems-ServiceNow	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)47	_4.Fruition Partner's Implementation Methodology	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)48	_5.ServiceNow Advanced High Availability White Paper	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)49	_6.ServiceNow Security, Operations and Compliance White Paper Full	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)50	_datasheet-itgrc	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)51	_whitepaper-grc-guide	14/10/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)52	30092016124546-0001	14/10/2016	SMS Management & Technology	Yes - commercial-in-confidence
(c)(xiii)53	iCARE Governance Risk and Compliance Management System Final	14/10/2016	SMS Management & Technology	Yes - commercial-in-confidence
(c)(xiii)55	eTendering-RFx-Evaluation-Report_Summary	14/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)56	Addendum No1 - EOI Questions & Answers - 10th October 2016	10/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)57	Addendum No2 - EOI Questions & Answers - 11th October 2016	10/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)58	Confidentiality Deed EOI GRC Solution	10/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)59	EOI Governance Risk and Compliance Management System - Part A Requirements final	10/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)60	EOI Governance Risk and Compliance Management System - Part B Response final	10/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)61	icare Governance Risk Compliance Business Requirements v1 0	10/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)62	Request for Clarification_Letter	25/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)63	RFC Response Template	25/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)64	Addendum No1 - 7th October 2016	25/10/2016	icare	Yes - commercial-in-confidence

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(c)(xiii)65	Addendum No2 - 11th October 2016	25/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)66	Evaluation Plan Light (FINAL)	25/10/2016	icare	Yes - commercial-in-confidence
(c)(xiii)67	HCL Archer POC deck ICARE V	09/12/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)68	HCL Part B Response	09/12/2016	HCL Australia	Yes - commercial-in-confidence
(c)(xiii)70	Appendix 1 EOI GRC Part B Response	09/12/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)71	Appendix 2 - RSA Archer GRC 6.1 Sizing & Perf Guide	09/12/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)72	Appendix 3 - Global Support Guide & SLA's	09/12/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)73	Appendix 4 - Team CVs	09/12/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)74	Appendix 5 - Phase 2 RFQ Part B Response	09/12/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)75	iCare_Proposal_20161205	09/12/2016	KPMG	Yes - commercial-in-confidence
(c)(xiii)76	Protecht RFQ Part B Response - Protecht ERM Pty Ltd	09/12/2016	Protecht	Yes - commercial-in-confidence
(c)(xiii)77	3a. Consultant Profile - Peter Ward_Engagement Mgr	09/12/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)78	3b.Consult Profile Bonnie Cresswell_Snr Consult	09/12/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)79	3c.Consultant Profile Jeet Bhatt_Tech Consultant	09/12/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)80	Final_1.Exec Sum & Gen Info_ServNow-Fruition	09/12/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)81	Final_2. Part B Resp - ServiceNow_Fruition	09/12/2016	ServiceNow Australia	Yes - commercial-in-confidence
(c)(xiii)82	Evaluation Plan Light - GRC Phase 2 (DRAFT)	30/11/2016	icare	Yes - commercial-in-confidence
(c)(xiii)83	Evaluation Plan Light - GRC Phase 2 (v.03)	16/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)84	Evaluation Report (template)	16/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)85	GRC RFP Outcome Letter HCL - SENSITIVE	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)86	GRC RFP Outcome Letter Protecht - SENSITIVE	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)87	GRC RFP Outcome Letter ServiceNow - SENSITIVE	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)88	GRC RFP Phase 2 - KPMG Successful Letter - SENSITIVE	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)89	Addendum No1 - 2nd December 2016	02/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)90	Addendum No2 - 6th December 2016	06/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)91	Addendum No3 - 7th December 2016	07/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)92	GRC - EOI Prototype Requirements 0.8	25/11/2016	icare	Yes - commercial-in-confidence
(c)(xiii)93	Phase 2 RFP Part A Details	25/11/2016	icare	Yes - commercial-in-confidence

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(c)(xiii)94	Phase 2 RFQ Part B Response	25/11/2016	icare	Yes - commercial-in-confidence
(c)(xiii)95	module_4_development_services_250513	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)96	module_5_software_support_services_v3.1_280213	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)97	module_7_professional_servicesx_0	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)98	module_8_training_v1_0_260911x	20/12/2016	icare	Yes - commercial-in-confidence
(c)(xiii)99	Tender Evaluation Committee Undertakings		icare	Yes - commercial-in-confidence
(c)(iv)46	Approved minutes	26/02/2018	icare	Yes - commercial-in-confidence
(c)(iv)47	Approved minutes	26/03/2018	icare	Yes - commercial-in-confidence
(c)(iv)48	Approved minutes	23/04/2018	icare	Yes - commercial-in-confidence
(c)(iv)49	Approved minutes	28/05/2018	icare	Yes - commercial-in-confidence
(c)(iv)50	Approved minutes	25/06/2018	icare	Yes - commercial-in-confidence
(c)(iv)51	Approved minutes	23/07/2018	icare	Yes - commercial-in-confidence
(c)(iv)52	Approved minutes	27/08/2018	icare	Yes - commercial-in-confidence
(c)(iv)53	Approved minutes	24/09/2018	icare	Yes - commercial-in-confidence
(c)(iv)54	Approved minutes	29/10/2018	icare	Yes - commercial-in-confidence
(c)(iv)55	Approved minutes	26/11/2018	icare	Yes - commercial-in-confidence
(c)(iv)56	CITC Approved minutes	21/02/2019	icare	Yes - commercial-in-confidence
(c)(iv)57	CITC Approved minutes	03/05/2019	icare	Yes - commercial-in-confidence
(c)(iv)58	CITC Approved minutes	26/07/2019	icare	Yes - commercial-in-confidence
(c)(iv)59	CITC Approved minutes	20/09/2019	icare	Yes - commercial-in-confidence
(c)(iv)60	CITC Approved minutes	21/11/2019	icare	Yes - commercial-in-confidence
(c)(iv)61	Approved Minutes	17/02/2020	icare	Yes - commercial-in-confidence
(c)(iv)62	Approved Minutes	19/05/2020	icare	Yes - commercial-in-confidence
(c)(xxvi)1	Conflict of Interest Declaration	19/01/2018	icare	Yes - personal information
(c)(xxvi)2	Conflict of Interest Declaration	12/07/2018	icare	Yes - personal information
(c)(xxvi)3	Conflict of Interest Declaration	28/11/2018	icare	Yes - personal information
(c)(xxvi)4	Conflict of Interest Declaration	09/04/2019	icare	Yes - personal information
(c)(xxvi)5	Conflict of Interest Declaration	09/04/2019	icare	Yes - personal information
(c)(xxvi)6	Conflict of Interest Declaration	13/05/2019	icare	Yes - personal information
(c)(xxvi)7	Conflict of Interest Declaration	21/05/2019	icare	Yes - personal information

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(c)(xxvi)8	Conflict of Interest Declaration	06/06/2019	icare	Yes - personal information
(c)(xxvi)9	Conflict of Interest Declaration	23/08/2019	icare	Yes - personal information
(c)(xxvi)10	Conflict of Interest Declaration	23/08/2019	icare	Yes - personal information
(c)(xxvi)11	Conflict of Interest Declaration	31/10/2019	icare	Yes - personal information
(c)(xxvi)12	Conflict of Interest Declaration	07/11/2019	icare	Yes - personal information
(c)(xxvi)13	Conflict of Interest Declaration	28/11/2019	icare	Yes - personal information
(c)(xxvi)14	Conflict of Interest Declaration	22/01/2020	icare	Yes - personal information
(c)(xxvi)15	Conflict of Interest Declaration	18/03/2020	icare	Yes - personal information
(c)(xxvi)16	Conflict of Interest Declaration	15/04/2020	icare	Yes - personal information
(c)(xxvi)17	Conflict of Interest Declaration	15/04/2020	icare	Yes - personal information
(c)(xxvi)18	Conflict of Interest Declaration	15/04/2020	icare	Yes - personal information
(c)(xxvi)19	Conflict of Interest Declaration	15/04/2020	icare	Yes - personal information
(c)(xxvi)20	Conflict of Interest Declaration	15/04/2020	icare	Yes - personal information
(c)(xxvi)21	Conflict of Interest Declaration	15/04/2020	icare	Yes - personal information
(c)(xxvi)22	Conflict of Interest Declaration	30/04/2020	icare	Yes - personal information
(c)(xxvi)23	Conflict of Interest Declaration	05/05/2020	icare	Yes - personal information
(c)(xxvi)24	Conflict of Interest Declaration	01/05/2020	icare	Yes - personal information
(c)(xxvi)25	Conflict of Interest Declaration	22/01/2020	icare	Yes - personal information
(c)(xxvi)26	Conflict of Interest Declaration	07/05/2020	icare	Yes - personal information
(c)(xxvi)27	Conflict of Interest Declaration	02/06/2020	icare	Yes - personal information
(c)(xxvi)28	Conflict of Interest Declaration	02/06/2020	icare	Yes - personal information
(c)(xxvi)29	Conflict of Interest Declaration	02/06/2020	icare	Yes - personal information
(c)(xxvi)30	Conflict of Interest Declaration	30/06/2020	icare	Yes - personal information
(c)(xxvi)31	Conflict of Interest Declaration	08/07/2020	icare	Yes - personal information
(c)(xxvi)32	Conflict of Interest Declaration	08/07/2020	icare	Yes - personal information
(c)(xxvi)33	Conflict of Interest Declaration	29/07/2020	icare	Yes - personal information
(c)(xxvi)34	Conflict of Interest Declaration	06/05/2019	icare	Yes - personal information
(c)(xxvi)35	Conflict of Interest Declaration	10/05/2019	icare	Yes - personal information
(c)(xxvi)36	Conflict of Interest Declaration	44048	icare	Yes - personal information
(c)(xxvii)1	Letter of Intent	03/08/2016	icare	Yes - commercial-in-confidence

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(c)(xxvii)2	IT Services Agreement	31/5/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)3	Annexure to Attachment D to the Work Order - Customer Monitor API Documentation	31/5/2016	Customer Monitor	Yes – commercial-in-confidence
(c)(xxvii)4	Annexure to Attachment E to the Work Order - Customer Monitor Project Timeline Guide	31/5/2016	Customer Monitor	Yes – commercial-in-confidence
(c)(xxvii)5	Attachment F to the Work Order - Platform Requirements	31/5/2016	Customer Monitor	Yes – commercial-in-confidence
(c)(xxvii)6	Execution page for IT Services Agreement (signed)	31/5/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)7	Work Order No. 2: Employee Experience NPS Dashboard	31/5/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)8	Work Order No. 3: Case Manager NPS Dashboard	31/5/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)9	Work Order No. 4: Professional Services	31/5/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)10	Work Order No. 6: Self Insurance NPS Program	06/01/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)11	Work Order No. 7: Dust Diseases Care NPS Program	06/01/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)12	Work Order No. 8: Lifetime Care NPS Program	06/01/2016	icare	Yes – commercial-in-confidence
(c)(xxvii)13	Work Order No. 9 (Loss Prevention and Pricing)	02/01/2017	icare	Yes – commercial-in-confidence
(c)(xxvii)14	Work Order No. 13: Section 39	06/01/2017	icare	Yes – commercial-in-confidence
(c)(xxvii)15	Deed of Variation	05/04/2017	icare	Yes – commercial-in-confidence
(c)(xxvii)16	Deed of Variation	28/2/2019	icare	Yes – commercial-in-confidence
(c)(xxviii)1	PSO2018-02	05/09/2019	icare	Yes - personal information Yes – commercial-in-confidence
(c)(xxviii)2	PSO2018-02 Attachment A			Yes - personal information
(c)(xxviii)3	PSO2018-03	10/03/2020	icare	Yes - personal information Yes – commercial-in-confidence
(c)(xxviii)4	PSO11	18/10/2019	icare	Yes - personal information Yes – commercial-in-confidence
(c)(xxviii)5	PSO11 Attachment (Schedule 8 Attachment 8.02)	18/10/2019	icare	Yes – commercial-in-confidence
(c)(xxviii)6	PSO 11 Attachment (Remittance Advice 11020)	14/01/2020	icare	Yes – commercial-in-confidence
(c)(xxviii)7	PSO11 Attachment (Invoice 11020)	22/10/2019	EML	Yes – commercial-in-confidence
(c)(xxviii)8	PSO11 Attachment (Dispute Reforms Project Plan)	09/08/2019	EML	Yes - personal information
(c)(xxviii)9	PSO-2018-1	06/08/2019	icare	Yes - personal information
(c)(iii)1246	0.0 - Agenda PRC March 2020	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1247	1.4 - Action Schedule (Mar 2020)	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1248	2.1 - People and Workplace Report - March 2020	26/03/2020	icare	Yes – commercial-in-confidence

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(c)(iii)1249	3.1 - Review of Committee Charter and approach to executive remuneration and incentives	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1250	3.2 - Enterprise Service Delivery operating model	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1251	4.1 - FY20 Performance Scorecard progress and FY21 Performance Scorecard approach	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1252	4.2 - WHS Due Diligence Report	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1253	6.1 - People Metrics	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1254	6.2 - PRC Governance Calendar 2020	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1255	6.3 - Pandemic Response ARC paper	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iii)1256	0.0 - Agenda PRC May 2020	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1257	1.4 - Action Schedule (May 2020)	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1258	2.1 - People and Workplace Report - May 2020	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1259	3.1 - Executive Remuneration	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1260	4.1 - eNPS Results	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1261	4.2 - Talent Review of icare Senior and Business Leaders	19/05/2020	icare	Yes - personal information
(c)(iii)1262	4.3 - Group Executive Role Appointments and Remuneration	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1263	4.4 - WHS Due Diligence Responsibilities	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1264	6.1 - People Metrics	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1265	6.2 - Managing Unreasonable Conduct by Complainants Policy	19/05/2020	icare	Yes – commercial-in-confidence
(c)(iii)1266	1.1 Executive Remuneration	29/06/2020	icare	Yes – commercial-in-confidence
(c)(iii)1267	0.0 PRC March Agenda	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1268	1.4 Action Schedule	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1269	2.1 Annual Committee Charter Review	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1270	2.2 Closing of Independent Advisory Panel	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1271	3.1 Long Term Performance Payments	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1272	3.2 People, Technology and Process Program update (deep dive)	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1273	4.1 Chief Human Resources Officer Report	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1274	4.2 WHS Due Diligence	22/03/2019	icare	Yes - personal information
(c)(iii)1275	6.1 People Metrics Dashboard	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iii)1276	6.2 Governance Calendar 2019	22/03/2019	icare	Yes – commercial-in-confidence

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(c)(iii)1277	0.0 May Agenda	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1278	1.4 Action Schedule	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1279	2.1 icare Priority Objectives FY2019/20	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1280	2.2 Average Performance Payment Incentive Pool FY2018/19	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1281	3.1 Wages Policy Taskforce	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1282	3.2 eNPS	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1283	3.3 Talent and Succession Review - Future Pipeline	24/05/2019	icare	Yes - personal information
(c)(iii)1284	3.3.1 Outcomes from Talent & Succession Review of icare Group & Senior Leaders	24/05/2019	icare	Yes - personal information
(c)(iii)1285	3.4 Whole Person Approach	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1286	4.1 Chief Human Resources Officer Report	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1287	4.2 WHS Due Diligence	24/05/2019	icare	Yes - personal information
(c)(iii)1288	5.1 Long Term Performance Plan	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1289	7.1 People Metrics Dashboard	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1290	7.2 Leadership Culture	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1291	7.3 Letter to Parliamentary Committee advising of the closure of the Independent Advisory Panel	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1292	7.4 Committee bNPS results	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1293	7.5 Governance Calendar 2019 (tracking)	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iii)1294	0.0 August PRC Agenda	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1295	1.4 Action Schedule	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1296	2.1 CHRO Report	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1297	2.2 WHS Due Diligence	22/08/2019	icare	Yes - personal information
(c)(iii)1298	3.1 icare Priority Objectives FY20	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1299	3.2 Long Term Performance Payment Plan FY20-22	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1300	3.3 Executive Remuneration Policy	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1301	3.4 GLT/Senior Executive Remuneration Review	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1302	3.5 GLT/Senior Executive performance objective outcomes and APP FY19	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1303	3.6 Long Term Performance Payments FY17-FY19	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1304	4.1 Organisational Design update	22/08/2019	icare	Yes – commercial-in-confidence

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(c)(iii)1305	4.2 CEO Remuneration Package Review: • Performance objective outcomes and APP FY19 • Long Term Performance Payment Plan FY17-FY19 • Remuneration FY20 • APP objectives for FY20	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1306	6.1 People Metrics Dashboard	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1307	6.2 PMES Survey Results	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1308	Governance Calendar 2019 (tracking)	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iii)1309	0.0 November 2019 Agenda	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1310	1.4 Action Schedule	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1311	2.1 Chief Human Resources Officer Report	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1312	3.1 HR Policies Review	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1313	3.2 Organisational Design Update	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1314	4.1 Talent and Leadership Review of icare Group and Senior Leaders	21/11/2019	icare	Yes - personal information
(c)(iii)1315	4.2 Diversity and Inclusion	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1316	6.1 Virtual Office Tour Presentation	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1317	7.1 WHS Due Diligence	21/11/2019	icare	Yes - personal information
(c)(iii)1318	7.2 People Metrics Dashboard	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1319	7.3 Governance Calendar 2019 (tracking)	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iii)1320	0.0 PRC March Agenda	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1321	1.3 Action Schedule	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1322	2.1 PRC Charter Review	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1323	2.1.1 People and Remuneration Committee Charter	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1324	2.2 icare Performance Agreement 2017-2018	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1325	3.1 Chief People Officer Report	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1326	3.2 WHS due diligence	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1327	3.2.1 Ashurst advice	22/03/2018	Ashurst	Yes - subject to legal professional privilege
(c)(iii)1328	3.2.2 2018 Due diligence program	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1329	3.2.3 Due diligence checklist	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1330	3.2.4 March 2018 Due diligence activities	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iii)1331	3.2.5 icare WHS responsibilities and accountabilities	22/03/2018	icare	Yes – commercial-in-confidence

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(c)(iii)1332	3.2.6 Hazards and injuries Oct-Dec 2017	22/03/2018	icare	Yes - personal information
(c)(iii)1333	3.2.7 IHSC meeting minutes Nov 2017	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1334	3.2.8 Examples of mentally healthy workplaces as per SafeWork NSW report	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1335	3.3 Review of Employee Grievances	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1336	3.4 Employee Experience	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1337	4.1 Leadership and People Capability	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1338	4.1.1 Leadership and Learning	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1339	4.2 HR policy refresh	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1340	4.2.1 Draft Code of Conduct and Ethics (revised)	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1341	4.2.2 Draft Discrimination Harrassment and Bullying Policy (new)	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1342	4.2.3 Draft Dispute Resolution and Grievance Handling Policy (revised)	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1343	4.3 Wages Policy Taskforce	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1344	4.3.1 NSW Wages Policy	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1345	6.1 Draft PRC governance calendar 2018	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1346	6.2 People Metrics Dashboard	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1347	6.2.1 People Metrics Dashboard	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1348	6.2.2 People Metrics Dashboard (Full)	22/03/2018	icare	Yes - commercial-in-confidence
(c)(iii)1349	OOS Item - CONFIDENTIAL - Memo to the PRC from Chair about CEO Rem	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1350	Agenda	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1351	1.3 Action Schedule	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1352	2.1 Chief People Officer Report	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1353	2.2 WHS Due Diligence Paper	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1354	2.2.1 Due Diligence Checklist	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1355	2.2.2 2018 Due Diligence Activities	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1356	2.2.3 Quarterly Hazard Injury Report	24/05/2018	icare	Yes - personal information
(c)(iii)1357	2.2.4 IHSC Meeting Minutes Feb 2018	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1358	2.2.5 IHSC Meeting Minutes April 2018	24/05/2018	icare	Yes - commercial-in-confidence
(c)(iii)1359	2.2.6 Independent Advisory Panel Minutes of Meeting May 2018	24/05/2018	icare	Yes - commercial-in-confidence

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(c)(iii)1360	3.1 HR Policy Procedures	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1361	3.1.1 Code of Conduct and Ethics Policy	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1362	3.1.2 Discrimination, Harrassment and Bullying Policy	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1363	3.1.3 Grievance Handling Policy	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1364	3.2 Annual Performance Payment Pool FY 2018-19	24/05/2018	icare	Yes - personal information
(c)(iii)1365	4.1 Executive Performance Agreement 2018	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1366	4.2 Talent Succession Review	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1367	4.2.1 Talent and Succession Review	24/05/2018	icare	Yes - personal information
(c)(iii)1368	4.3 Whole Person Approach	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1369	4.3.1 A whole person approach	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1370	6.1 People Metrics Dashboard	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1371	6.1.1 People Metrics Dashboard	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1372	6.1.2 Headcount, attrition and definitions	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1373	6.2 Bullying Inquiry Report	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1374	6.2.1 Bullying Inquiry Action Plan	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iii)1375	Agenda	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1376	1.3 Action Schedule	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1377	2.1 GLT/Senior Executive Remuneration Review	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1378	2.1.1 GLT - Annual Remuneration Review Summary	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1379	2.1.2 GLT Position and Remuneration Adjustments due to icare realignment	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1380	2.2 GLT/Senior Executive Performance Objectives Outcomes and APP payments FY18	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1381	2.2.1 APP Payments for GLT FY18	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1382	2.2.2 icare and service line results for FY18	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1383	3.1 CEO Performance Objectives Outcomes and APP FY17/18	23/08/2018	Chair of PRC	Yes – commercial-in-confidence
(c)(iii)1384	3.1 Former CEO APP FY17/18	23/08/2018	Chair of PRC	Yes – commercial-in-confidence
(c)(iii)1385	3.2 Performance Objectives FY19	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1386	3.3 HR Policies and Procedures Phase 2	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1387	3.3.1 WHS Policy	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1388	3.3.2 Managing Performance Policy	23/08/2018	icare	Yes – commercial-in-confidence

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(c)(iii)1389	3.3.3 Managing Misconduct Policy	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1390	3.3.4 Senior Counsel's Advice 3 Aug 2018	23/08/2018	icare	Yes - subject to legal professional privilege;
(c)(iii)1391	4.1 CHRO Report	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1392	4.2 WHS Due Diligence Responsibilities	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1393	4.2.1 IHSC Minutes of 14 June 2018	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1394	4.2.2 Deposit Contribution Performance	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1395	4.2.3 2018 internal WHS Audit Action Plan	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1396	5.1 bNPS (PRC Net Promoter Score)	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1397	6.1 People Metrics Dashboard	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1398	6.1.1 Dashboard	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1399	6.1.2 Headcount and Attrition	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1400	6.1.3 Definitions	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1401	6.1.4 Hazard and Injury Reporting	23/08/2018	icare	Yes - personal information
(c)(iii)1402	6.1.5 Claims Data	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1403	6.2 KPMG Report: Project Jigsaw	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1404	6.2.1 Final KPMG Report	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iii)1405	Agenda	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1406	1.3 Action Schedule	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1407	2.1 Long Term Performance Plan	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1408	2.1.1 Long Term Performance Payment Rules 2017-2020	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1409	2.2 Workplace volunteering and giving policy	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1410	2.2.1 Workplace Giving and Volunteering Policy	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1411	2.3 Amendment to Performance Objectives FY19	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1412	3.1 Talent and Succession Review of icare Group and Senior Leaders	22/11/2018	icare	Yes - personal information
(c)(iii)1413	3.1.1 Outcomes for the Talent & Succession Review of icare Group and Senior Leaders	22/11/2018	icare	Yes - personal information
(c)(iii)1414	4.1 CHRO Report	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1415	4.2 WHS Due Diligence Responsibilities	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1416	4.2.1 IHSC Meeting Minutes 2 August 2018	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1417	4.2.2 Hazard and Injury Reporting	22/11/2018	icare	Yes - personal information

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(c)(iii)1418	6.1 People Metrics Dashboard	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1419	6.1.1 People Metrics at icare	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1420	6.1.2 Headcount and Attrition	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1421	6.1.3 Definitions	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1422	6.2 Bullying Inquiry Report	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1423	6.2.1 Bullying Inquiry Action Plan	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1424	6.3 Employee Engagement	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1425	6.3.1 Employee Engagement - PMES	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1426	6.3.2 Employee Engagement - eNPS	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iii)1427	VB Rem payment proposal	17/01/2018	icare	Yes - contains personal information
(c)(iii)1428	VB rem ML endorsement	17/01/2018	icare	Yes - contains personal information
(c)(iii)1429	Confidential pro rata APP payment to VB	25/02/2018	icare	Yes - contains personal information
(c)(iii)1430	Confidential pro rata APP payment to VB deferral	25/02/2018	icare	Yes - contains personal information
(c)(iii)1431	Confidential Rem	21/05/2018	icare	Yes - contains personal information
(c)(iii)1432	Confidential CEO APP	24/08/2018	icare	Yes - contains personal information
(c)(iii)1433	icare people and rem committee - out of session approval request	30/01/2020	icare	Yes - contains personal information
(c)(iv)63	Approved minutes of meeting	26/03/2020	icare	Yes – commercial-in-confidence
(c)(iv)64	Approved minutes of meeting	22/03/2019	icare	Yes – commercial-in-confidence
(c)(iv)65	Approved minutes of meeting	24/05/2019	icare	Yes – commercial-in-confidence
(c)(iv)66	Approved minutes of meeting	22/08/2019	icare	Yes – commercial-in-confidence
(c)(iv)67	Approved minutes of meeting	21/11/2019	icare	Yes – commercial-in-confidence
(c)(iv)68	Approved minutes of meeting	22/03/2018	icare	Yes – commercial-in-confidence
(c)(iv)69	Approved minutes of meeting	24/05/2018	icare	Yes – commercial-in-confidence
(c)(iv)70	Approved minutes of meeting	23/08/2018	icare	Yes – commercial-in-confidence
(c)(iv)71	Approved minutes of meeting	22/11/2018	icare	Yes – commercial-in-confidence
(c)(iv)72	icare people and rem committee - out of session approval CB	30/01/2020	icare	Yes - contains personal information
(c)(iv)73	icare people and rem committee - out of session approval EC	30/01/2020	icare	Yes - contains personal information
(c)(iv)74	icare people and rem committee - out of session approval MC	30/01/2020	icare	Yes - contains personal information
(d)1	SO52 - draft privacy advice	13/08/2020	icare	Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)1	Compliance and Performance Review of NI	01/02/2019	icare	Yes – commercial-in-confidence
(c)(ix)2	[NAME redacted] resignation	01/08/2019	icare	Yes - personal information
(c)(ix)3	icare Board member terms and renewal	21/01/2019	icare	Yes – commercial-in-confidence
(c)(ix)4	Peeyush Gupta Honours list	26/01/2019	icare	Yes – commercial-in-confidence
(c)(ix)5	Board acknowledgement of Peeyush Gupta AM	29/01/2019	icare	Yes – commercial-in-confidence
(c)(ix)6	Peer engagement trip	02/07/2019	icare	Yes – commercial-in-confidence
(c)(ix)7	AICC Trade Mission to Israel	25/02/2019	icare	Yes – commercial-in-confidence
(c)(ix)8	[name redacted] Case	27/02/2019	icare	Yes – commercial-in-confidence
(c)(ix)9	Treasurer media release - [name redacted] recovery of funds	28/02/2019	icare	Yes – commercial-in-confidence
(c)(ix)10	2019 Reinsurance Trip approval	14/03/2019	icare	Yes – commercial-in-confidence
(c)(ix)11	Informing of new NSW Cabinet	31/03/2019	icare	Yes – commercial-in-confidence
(c)(ix)12	Message from Secretary of DPC	04/02/2019	icare	Yes – commercial-in-confidence
(c)(ix)13	icare Leadership Changes	04/09/2019	icare	Yes – commercial-in-confidence
(c)(ix)14	ABC to air respect and resilience training	19/04/2019	icare	Yes – commercial-in-confidence
(c)(ix)15	Overseas Trip - [name redacted] request	05/02/2019	icare	Yes – commercial-in-confidence
(c)(ix)16	NI Review discussion paper	16/5/2019	icare	Yes – commercial-in-confidence
(c)(ix)17	Media story - 7.30 report	21/5/2019	icare	Yes - personal information
(c)(ix)18	ABC 7.30 Report	22/5/2019	icare	Yes - personal information
(c)(ix)19	ABC 7.30 Report follow up	22/5/2019	icare	Yes - personal information
(c)(ix)20	Meeting with Treasurer	06/01/2019	icare	Yes – commercial-in-confidence
(c)(ix)21	Meeting with Treasurer preparation	06/03/2019	icare	Yes – commercial-in-confidence
(c)(ix)22	Request for explanation or apology from customer	06/10/2019	icare	Yes - personal information
(c)(ix)23	Clayton Barr acknowledgement	26/06/2019	icare	Yes – commercial-in-confidence
(c)(ix)24	Meeting confirmation	07/08/2019	icare	Yes – commercial-in-confidence
(c)(ix)25	KNOSYS presentation offer to management	16/07/2019	icare	Yes – commercial-in-confidence
(c)(ix)26	SMH media - EML and [name redacted]	17/07/2019	icare	Yes - personal information
(c)(ix)27	EML update - Acting CEO	18/7/2019	icare	Yes - personal information
(c)(ix)28	Informing of resignation of [name redacted]	23/7/2019	icare	Yes – commercial-in-confidence
(c)(ix)29	Correspondence multicultural nsw	24/7/2019	icare	Yes – commercial-in-confidence
(c)(ix)30	EML CEO issue	25/7/2019	icare	Yes - personal information

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)31	Correspondence from SIRA - civil penalty	08/01/2019	icare	Yes - commercial-in-confidence
(c)(ix)32	draft response from icare to Directors re: civil penalty	08/05/2019	icare	Yes - commercial-in-confidence
(c)(ix)33	Summary of information provided to the Board relevant to the SIRA civil penalty	08/05/2019	icare	Yes - commercial-in-confidence
(c)(ix)34	FYI for icare meeting with [name redacted]	08/12/2019	icare	Yes - commercial-in-confidence
(c)(ix)35	Interim response to SIRA - draft	09/05/2019	icare	Yes - commercial-in-confidence
(c)(ix)36	Correspondence from SIRA CE to icare	09/06/2019	icare	Yes - commercial-in-confidence
(c)(ix)37	icare chief actuary appointment	20/9/2019	icare	Yes - commercial-in-confidence
(c)(ix)38	Procurement complaint	20/9/2019	icare	Yes - subject to legal professional privilege Yes - commercial-in-confidence
(c)(ix)39	MEDIA alert: SIRA review and NI operations	22/09/2019	icare	Yes - commercial-in-confidence
(c)(ix)40	MEDIA alert: SIRA review and NI operations update	23/09/2019	icare	Yes - commercial-in-confidence
(c)(ix)41	Media Story AFR.[name redacted] interview	24/9/2019	icare	Yes - commercial-in-confidence
(c)(ix)42	SIRA Review	25/9/2019	icare	Yes - commercial-in-confidence
(c)(ix)43	Next Week	26/9/2019	icare	Yes - personal information
(c)(ix)44	[name redacted]	27/9/2019	icare	Yes - personal information
(c)(ix)45	SIRA Papers	29/09/2019	icare	Yes - commercial-in-confidence
(c)(ix)46	Response to Independent Report issued	19/10/2019	icare	Yes - commercial-in-confidence
(c)(ix)47	Treasurer speaking engagement - Australian British Chamber of Commerce	11/01/2019	icare	Yes - personal information Yes - subject to legal professional privilege
(c)(ix)48	Leadership Circle profile	11/05/2019	icare	Yes - commercial-in-confidence
(c)(ix)49	TMF Announcement	11/06/2019	icare	Yes - commercial-in-confidence
(c)(ix)50	Sydney Basin Catastrophic fires	11/12/2019	icare	Yes - commercial-in-confidence
(c)(ix)51	Leadership Update	18/11/2019	icare	Yes - commercial-in-confidence
(c)(ix)52	SIRA Annual Report	25/11/2019	icare	Yes - commercial-in-confidence
(c)(ix)53	Gosford Office	12/10/2019	icare	Yes - commercial-in-confidence
(c)(ix)54	2019/20 Contribution to Workers Compensation Operational Fund	12/12/2019	icare	Yes - commercial-in-confidence
(c)(ix)55	SIRA response final draft	12/12/2019	icare	Yes - commercial-in-confidence
(c)(ix)56	SIRA response final draft	12/12/2019	icare	Yes - commercial-in-confidence
(c)(ix)57	RFS Update - serious injury	20/12/2019	icare	Yes - commercial-in-confidence
(c)(ix)58	ABC TV segment broadcast	24/12/2019	icare	Yes - commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)59	RFS Claims update	01/02/2020	icare	Yes - personal information
(c)(ix)60	Catch up	01/06/2020	icare	Yes - commercial-in-confidence
(c)(ix)61	SIRA outstanding responses	16/01/2020	icare	Yes - commercial-in-confidence
(c)(ix)62	Aligning Rates to CTP rates	20/01/2020	icare	Yes - commercial-in-confidence
(c)(ix)63	Letter from SIRA CE to icare CEO - censure	20/1/2020	icare	Yes - commercial-in-confidence
(c)(ix)64	Board paper - Censure	23/01/2020	icare	Yes - commercial-in-confidence Yes - subject to legal professional privilege
(c)(ix)65	Premiums - Cabinet in Confidence	22/3/2020	icare	Yes - commercial-in-confidence
(c)(ix)66	Final Claims Service Provider Performance data	28/2/2020		Yes - commercial-in-confidence
(c)(ix)67	RTW Rates	28/2/2020		Yes - commercial-in-confidence
(c)(ix)68	Tripartite meeting SIRA and icare	03/05/2020		Yes - commercial-in-confidence
(c)(ix)69	[name redacted] Ex WIRO	03/11/2020		Yes - commercial-in-confidence
(c)(ix)70	Call from [name redacted]	03/11/2020		Yes - commercial-in-confidence
(c)(ix)71	Incident on Level 14	18/3/2020		Yes - commercial-in-confidence
(c)(ix)72	Incident on Level 14	18/3/2020		Yes - commercial-in-confidence
(c)(ix)73	COVID incident on level 9	19/3/2020		Yes - personal information
(c)(ix)74	Cabinet in confidence - premiums	22/3/2020		Yes - commercial-in-confidence
(c)(ix)75	COVID 19 Update 2	23/3/2020		Yes - commercial-in-confidence
(c)(ix)76	Craigs Table closure	25/3/2020		Yes - personal information
(c)(ix)77	SIRA RTW	31/3/2020		Yes - commercial-in-confidence
(c)(ix)78	Office Security	31/3/2020		Yes - commercial-in-confidence
(c)(ix)79	Capital Management Policy	04/02/2020		Yes - commercial-in-confidence
(c)(ix)80	Performance and compliance audit	04/02/2020		Yes - commercial-in-confidence
(c)(ix)81	Greens COVID bill	04/04/2020		Yes - commercial-in-confidence
(c)(ix)82	Re_ Greens Covid bill	04/04/2020		Yes - commercial-in-confidence
(c)(ix)83	Leave	04/06/2020		Yes - commercial-in-confidence
(c)(ix)84	Board Papers	04/07/2020		Yes - commercial-in-confidence
(c)(ix)85	TO Report draft	17/4/2020		Yes - commercial-in-confidence
(c)(ix)86	COVID Coverage	20/4/2020		Yes - commercial-in-confidence
(c)(ix)87	Role	24/04/2020		Yes - personal information

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)88	Meetings etc	05/01/2020		Yes – commercial-in-confidence
(c)(ix)89	Catch up 1	05/07/2020		Yes – commercial-in-confidence
(c)(ix)90	Catch up	05/07/2020		Yes – commercial-in-confidence
(c)(ix)91	FW: Catch up	05/08/2020		Yes – commercial-in-confidence
(c)(ix)92	Standing Order - Mookhey	13/5/2020		Yes – commercial-in-confidence
(c)(ix)93	Board update - Premium increase deferral	17/5/2020		Yes – commercial-in-confidence
(c)(ix)94	icare Board review summary	06/02/2020		Yes – commercial-in-confidence
(c)(ix)95	Letter from Chair of SIRA	06/03/2020		Yes – commercial-in-confidence
(c)(ix)96	Update on [name redacted]	06/03/2020		Yes - personal information
(c)(ix)97	Draft response to letter from SIRA Chair	06/04/2020		Yes – commercial-in-confidence
(c)(ix)98	SIRA RTW roundtables -[name redacted] Update	15/6/2020		Yes – commercial-in-confidence
(c)(ix)99	Update - for discussion - draft RD for NED and Board Chair plus essential requirements for ARC Chair	17/6/2020		Yes - personal information
(c)(ix)100	SIRA RTW roundtables Updated	17/06/2020		Yes - personal information
(c)(ix)101	[name redacted]	20/6/2020		Yes – commercial-in-confidence
(c)(ix)102	Clash of Board meetings - [name redacted]	22/6/2020		Yes – commercial-in-confidence
(c)(ix)103	Run sheet for Board workshop	24/6/2020		Yes – commercial-in-confidence
(c)(ix)104	Board Papers	28/6/2020		Yes – commercial-in-confidence
(c)(ix)105	NAHLP	30/6/2020		Yes – commercial-in-confidence
(c)(ix)106	For information - Potential Four Corners story on NI	07/09/2020		Yes – commercial-in-confidence
(c)(ix)107	Questions for the Treasurer	16/7/2020		Yes – commercial-in-confidence
(c)(ix)108	Response to EY file review	16/7/2020		Yes – commercial-in-confidence
(c)(ix)109	Draft response to SIRA about EY's Report on 31 Dec Valuation	16/7/2020		Yes – commercial-in-confidence
(c)(ix)110	Final Upated Letter - 31 Dec Val NI	17/7/2020		Yes – commercial-in-confidence
(c)(ix)111	Response to Four Corners - Policitical Donations	17/07/2020		Yes – commercial-in-confidence
(c)(ix)112	Political Alert - 'Immoral and Unethical' (FED)	23/07/2020		Yes – commercial-in-confidence
(c)(ix)113	Political Alert - 'Immoral and Unethical' (FED)	23/07/2020		Yes - personal information
(c)(ix)114	Transcript Audio 1	23/07/2020		Yes - subject to legal professional privilege
(c)(ix)115	Transcript Audio	23/07/2020		Yes – commercial-in-confidence
(c)(ix)116	Urgent Speeches	29/07/2020		Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)117	Urgent	29/07/2020		Yes – commercial-in-confidence
(c)(ix)118	Media Request icare	30/07/2020		Yes – commercial-in-confidence
(c)(ix)119	Letter - icare's response to EY draft report on the review of the 31 December Nominal Insurer	31/07/2020		Yes – commercial-in-confidence
(c)(ix)120	TMF Statement	08/01/2020		Yes – commercial-in-confidence
(c)(ix)121	AP Model Announcement	28/11/2019		Yes – commercial-in-confidence
(c)(ix)122	RFS Volunteer Update	01/07/2020		Yes - personal information
(c)(ix)123	NISP R2_1B update	14/01/2019		Yes – commercial-in-confidence
(c)(ix)124	icare Board member terms	21/01/2019		Yes – commercial-in-confidence
(c)(ix)125	Confirmation of Aspire II and NI	21/01/2019		Yes – commercial-in-confidence
(c)(ix)126	Re-Insurance Trip for Approval	20/02/2019		Yes – commercial-in-confidence
(c)(ix)127	Fwd - Insurance outside directorship	03/05/2019		Yes – commercial-in-confidence
(c)(ix)128	Re-Insurance Trip for Approval			Yes – commercial-in-confidence
(c)(ix)129	Message from Secretary of DPC	04/02/2019		Yes – commercial-in-confidence
(c)(ix)130	Message from Secretary of DPC	04/02/2019		Yes – commercial-in-confidence
(c)(ix)131	NISP R2.1B Implementation - Complete!	04/02/2019		Yes - personal information
(c)(ix)132	Meeting_SIRA NI discussion	15/4/2019		Yes – commercial-in-confidence
(c)(ix)133	ABC to air icare's respect and resilience	19/4/2019		Yes – commercial-in-confidence
(c)(ix)134	Seeking approval to attend overseas conference	05/02/2019		Yes – commercial-in-confidence
(c)(ix)135	Nominal Insurer Discussion paper	16/05/2019		Yes – commercial-in-confidence
(c)(ix)136	Media Story 7 30 Report	19/05/2019		Yes – commercial-in-confidence
(c)(ix)137	Overseas Trips	07/11/2019		Yes – commercial-in-confidence
(c)(ix)138	Offer of KNOSYS Presentation	17/07/2019		Yes - personal information
(c)(ix)139	EML news posted in SMH	17/7/2019		Yes - personal information
(c)(ix)140	EML news posted in SMH	18/7/2019		Yes - personal information
(c)(ix)141	EML CEO issue	25/7/2019		Yes – commercial-in-confidence
(c)(ix)142	SIRA Civil Penalty Notice	08/01/2019		Yes – commercial-in-confidence
(c)(ix)143	SIRA Correspondence	08/06/2019		Yes – commercial-in-confidence
(c)(ix)144	Call	08/07/2019		Yes – commercial-in-confidence
(c)(ix)145	Letter to SIRA	09/05/2019		Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)146	Correspondence from the SIRA CE	09/06/2019		Yes – commercial-in-confidence
(c)(ix)147	icare Chief Actuary appointment	20/9/2019		Yes – commercial-in-confidence
(c)(ix)148	Media Alert AFR SIRA Review	22/9/2019		Yes – commercial-in-confidence
(c)(ix)149	Conversation	24/09/2019		Yes – commercial-in-confidence
(c)(ix)150	Confidential	10/08/2019		Yes - subject to legal professional privilege
(c)(ix)151	SIRA Review	11/01/2019		Yes – commercial-in-confidence
(c)(ix)152	Sydney Basin Catastrophic fires	11/12/2019		Yes – commercial-in-confidence
(c)(ix)153	TMF Announcement	16/11/2019		Yes – commercial-in-confidence
(c)(ix)154	Services - Sonder	21/11/2019		Yes – commercial-in-confidence
(c)(ix)155	Strategy Day	21/11/2019		Yes – commercial-in-confidence
(c)(ix)156	APRA P&L	25/11/2019		Yes – commercial-in-confidence
(c)(ix)157	Final draft	12/12/2019		Yes – commercial-in-confidence
(c)(ix)158	RFS Update - Serious injury claim	20/12/2019		Yes – commercial-in-confidence
(c)(ix)159	Catch up	01/06/2020		Yes – commercial-in-confidence
(c)(ix)160	SIRA Outstanding responses	16/1/2020		Yes – commercial-in-confidence
(c)(ix)161	Aligning rates to CTP rates	20/1/2020		Yes – commercial-in-confidence
(c)(ix)162	Request for overseas travel	28/01/2020		Yes – commercial-in-confidence
(c)(ix)163	RTW rates	28/02/2020		Yes – commercial-in-confidence
(c)(ix)164	Tripartite Meeting	03/05/2020		Yes – commercial-in-confidence
(c)(ix)165	[name redacted] - EX WIRO	03/11/2020		Yes – commercial-in-confidence
(c)(ix)166	Cabinet in Confidence - premiums	22/3/2020		Yes – commercial-in-confidence
(c)(ix)167	COVID 19 Update #2	23/3/2020		Yes – commercial-in-confidence
(c)(ix)168	Greens Covid bill	04/04/2020		Yes – commercial-in-confidence
(c)(ix)169	LEAVE	04/06/2020		Yes – commercial-in-confidence
(c)(ix)170	COVID Coverage	20/4/2020		Yes – commercial-in-confidence
(c)(ix)171	Role	24/4/2020		Yes - personal information
(c)(ix)172	Cabinet in Confidence	05/01/2020		Yes – commercial-in-confidence
(c)(ix)173	Catch up	05/08/2020		Yes – commercial-in-confidence
(c)(ix)174	Standing Order Mookhey	13/5/2020		Yes – commercial-in-confidence
(c)(ix)175	icare Board review summary	06/02/2020		Yes – commercial-in-confidence

INSURANCE AND CARE NSW (ICARE)
ORDER FOR PAPERS - INSURANCE AND CARE NSW AND THE STATE INSURANCE REGULATORY AUTHORITY

Item No.	Document	Document Date/ Date of Creation	Author	Privileged Claim
(c)(ix)176	Letter from Chair of SIRA Board	06/03/2020		Yes – commercial-in-confidence
(c)(ix)177	SIRA and RTW Model	06/03/2020		Yes – commercial-in-confidence
(c)(ix)178	Update on[name redacted] and icare	06/03/2020		Yes – personal information
(c)(ix)179	Letter from Chair of SIRA Board	06/04/2020		Yes – commercial-in-confidence
(c)(ix)180	SIRA RTW roundtables	17/6/2020		Yes – personal information
(c)(ix)181	[name redacted]	20/6/2020		Yes – commercial-in-confidence
(c)(ix)182	Run Sheet for Board Workshop	24/6/2020		Yes – commercial-in-confidence
(c)(ix)183	NAHLP	30/6/2020		Yes – commercial-in-confidence
(c)(ix)184	for information - Potential Four Corners story on NI	07/03/2020		Yes – commercial-in-confidence
(c)(ix)185	Private and Confidential	07/04/2020		Yes – commercial-in-confidence
(c)(ix)186	Signature page	07/07/2020		Yes – commercial-in-confidence
(c)(ix)187	For information - audio recording	14/7/2020		Yes – commercial-in-confidence
(c)(ix)188	For you review - draft response	16/7/2020		Yes – commercial-in-confidence
(c)(ix)189	icare correspondence - EY report	23/7/2020		Yes – commercial-in-confidence
(c)(ix)190	Political alert Immoral and unethical	23/7/2020		Yes – commercial-in-confidence
(c)(ix)191	Four Corners	24/7/2020		Yes – commercial-in-confidence
(c)(ix)192	Urgent	29/7/2020		Yes – commercial-in-confidence
(c)(ix)193	Treasurer dial in	30/7/2020		Yes – commercial-in-confidence

Submission in support of claims of legal professional privilege and the confidentiality of personal information in response to the Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority (Wednesday 5 August 2020)

1 Overview of icare's workers compensation business

icare

- 1.1 Insurance and Care NSW (icare) is a body corporate and NSW Government agency constituted under s4 of the *State Insurance and Care Governance Act 2015* (NSW). icare has a governing Board, which is subject to direction by the Treasurer of NSW.
- 1.2 Amongst other things, icare:
 - (a) acts for the Workers Compensation Nominal Insurer, which is established under s154A(1) of the *Workers Compensation Act 1987* (NSW);
 - (b) provides services (including staff and facilities) to the NSW Self Insurance Corporation and number of other state insurance or compensation schemes; and
 - (c) monitors the performance of the insurance or compensation schemes in respect of which it provides services.

2 Claims of privilege in response to the Order for Papers

- 2.1 A limited form of privilege exists in relation to Standing Order 52 calls for papers. In the view of Mason, AC, QC, the available privilege "*recognises that, consistently with the House's constitutional roles, there is a public interest in limiting the unrestricted disclosure of certain information that would ensue if any document that is non-privileged ... is automatically to be treated as public.*"¹
- 2.2 This Submission sets out the basis for the claims of privilege made on behalf of icare in respect of documents produced in response to the Legislative Council's Order for Papers – Insurance and Care NSW and the State Insurance Regulatory Authority made on 5 August 2020. Given the extremely limited timeframe in which icare has had to search for, retrieve, categorise, review, print, index and produce the documents, as well as the impacts of remote working due to the COVID-19 pandemic:
 - (a) icare reserves its rights to assert further claims for privilege at a later date; and
 - (b) icare requests the opportunity to make further submissions to the claims for privilege if any referral is made to an independent arbiter to consider the bases of any claims for privilege.
- 2.3 More detailed submissions follow.

¹ As noted by the Hon. Keith Mason, AC, QC in *Report under Standing Order 52 on Disputed Claim of Privilege, Landcom Bullying Allegations 2019, Part 1: Treasury return of papers* (Landcom Report), p 3.

3 Legal professional privilege

- 3.1 *Daniels Corporation International Pty Ltd v Australian Competition and Consumer Commission*² (**Daniels**) sets out the doctrine of legal professional privilege in Australia. Importantly, *Daniels* provides:

It is now settled that legal professional privilege is a rule of substantive law which may be availed of by a person to resist the giving of information or the production of documents which would reveal communications between a client and his or her lawyer made for the dominant purpose of giving or obtaining legal advice or the provision of legal services, including representation in legal proceedings. It may here be noted that the 'dominant purpose' test for legal professional privilege was recently adopted by this Court in Esso Australia Resources Ltd v Federal Commissioner of Taxation in place of the 'sole purpose' test which had been applied in Grant v Downs.

Being a rule of substantive law and not merely a rule of evidence, legal professional privilege is not confined to the processes of discovery and inspection and the giving of evidence in judicial proceedings ...

*Legal professional privilege is not merely a rule of substantive law. It is an important common law right or, perhaps, more accurately, an important common law immunity.*³

- 3.2 The documents identified as subject to legal professional privilege in the index for this return are confidential documents:

- (a) that can be characterised as:
 - (i) confidential communications to and from icare in-house lawyers and icare staff and/or to and from icare in-house lawyers and external lawyers for the dominant purpose of icare being provided with legal advice; or
 - (ii) confidential communications or documents prepared by icare staff, in-house lawyers, external lawyers or other parties for the dominant purpose of icare being provided with legal services in the context of reasonably contemplated legal proceedings; and
- (b) It is submitted that the public interest in protecting:
 - (i) the common law immunity of legal professional privilege; and
 - (ii) icare's rights to seek and obtain legal advice and legal services concerning,

outweighs the public interest in disclosure of the documents.

- 3.3 icare further submits that icare's privilege should be maintained because it is reflective of the Parliament's own policy position set out in the *Government Information (Public Access) Act 2009* (NSW) (the **GIPA Act**) with respect to the protection to be afforded legal professional privilege. Specifically, the GIPA Act provides that, subject to a consideration of whether or

² *Daniels Corporation International Pty Ltd v Australian Competition and Consumer Commission* [2002] HCA 49

³ *Daniels* at [9]-[11], per Gleeson CJ, Gaudron, Gummow and Hayne JJ

not the privilege should be maintained, there is a conclusive presumption against disclosure to an applicant who has made a request for legal advice provided to government.⁴

- 3.4 In complying with the Order for Papers, icare does not waive legal professional privilege over any of the documents that are subject of this claim of privilege.
- 3.5 Examples of documents that have been identified as subject to legal professional privilege include, but are not limited to:
 - (a) legal advice provided by in-house or external lawyers contained in or annexed to Board or Board Committee papers;
 - (b) "Project Stanley: Investigation Report, Part One" prepared by Gilbert+Tobin Lawyers dated 17 May 2019 (the **Project Stanley Report**).

4 Public Interest Immunity (PII)

- 4.1 Public interest immunity requires the balancing of conflicting interests to determine whether it would be injurious to the public interest to disclose the impugned material.⁵ Adopting the test for Parliament means that a balance needs to be struck between the significance of the information to the Parliament against the public harm, including harm to the public service,⁶ that would flow from its disclosure to the public.
- 4.2 Public interest immunity is claimed over the documents in this class on the basis that unlimited disclosure to the public of the information contained in them is contrary to the public interest.

Commercial-in-confidence/commercial sensitivity

- 4.3 The principles that guide an effective claim of public interest immunity on the basis of protecting commercial interests are articulated in the *NSW Legislative Council Practice* as follows:

*"The proper basis for claims of commercial-in-confidence information is not that there may be a commercially confidential dealing, but that the disclosure of the matter is likely to cause damage to the commercial activity."*⁷

- 4.4 In the *Westconnex Report*⁸ the Hon Keith Mason, AC, QC relied on *Commonwealth v John Fairfax & Sons Ltd* (1980) 147 CLR 39 (*Fairfax*) which provides that:

"...the Court determines the government's claim to confidentiality by reference to the public interest. If it appears that disclosure will be inimical to the public interest because national security, relations with foreign countries or the ordinary business of government will be prejudiced, disclosure will be restrained."

- 4.5 Examples of documents subject to public interest immunity on the basis of being classed as commercial-in-confidence or commercially sensitive include:
 - (a) papers for and minutes of Board and Board Committee meetings;
 - (b) contracts of employment;

⁴ Section 14(1) and Schedule 1, Clause 5, *Government Information (Public Access) Act 2009* (NSW)

⁵ *Sankey v Whitlam* (1978) 142 CLR 1. 37

⁶ *Conway v Rimmer* (1968) AC, at 940, as quoted in *ibid*.

⁷ *Ibid*, p 512

⁸ The *Westconnex Report* concerned privilege claims over commercial in confidence documents including capital costing, tolling strategy, demand forecasting, financial modelling, third party confidential information and matters subject to current competitive procurement processes with respect to a public-private partnership funding arrangement.

- (c) vendor contracts and payments made under those contracts;
- (d) documents relating to the tender and selection of vendors;
- (e) correspondence between the Chief Executive and Chair of the Board; and
- (f) risk registers.

4.6 Such documents are subject to public interest immunity because of their commercial sensitivity, being documents that contain:

- (a) confidential business, professional, professional or financial affairs pertaining the management of a substantial government business, the publication of which would seriously jeopardise the operations of the state's insurance businesses to detriment of the interests of injured workers, employers and the economy of NSW; and
- (b) confidential details and other information relating to contractual arrangements with icare and vendors including information which may, if released:
 - (i) undermine current commercial arrangements between icare and its vendors;
 - (ii) prejudice the commercial interests of both icare and its vendors;
 - (iii) prejudice the ability of icare to attract personnel with the necessary skills and experience; and
 - (iv) have a detrimental impact on icare's ability to negotiate commercially competitive arrangements with those entities to the benefit of the NSW public.

4.7 To this end, we note that Mason, AC, QC was prepared to uphold a claim of privilege over documents that contained "specific confidential and commercially sensitive information from a third party and its release would impact ongoing commercial negotiations with contractors for the WestConnex Project."⁹

4.8 In the Sydney Stadiums Report Mr Mason reiterates his view that "specific information could attract privilege where its disclosure could compromise the financial interests of taxpayers, including where it might impact adversely upon "ongoing commercial negotiations".¹⁰

Privacy and/or confidentiality and personal information

4.9 Certain documents in the return record personal information, including sensitive personal and financial information of:

- (a) individuals to whom icare provides services through its schemes;
- (b) icare staff;
- (c) persons with whom icare staff have personal relationships or dealings; and
- (d) staff of other organisations with whom icare has a contractual relationship.

4.10 Examples of the documents identified as protected on public interest immunity grounds because of the private or confidential nature of the material include:

- (a) conflict of interest declarations;
- (b) Board and Board Committee papers and minutes;
- (c) documents relating to employment and travel arrangements;
- (d) vendor contracts and associated material;

⁹ Westconnex Report, p 12

¹⁰ Sydney Stadiums Report, p 6

- (e) personal and health information relating to individual workers compensation claims; and
 - (f) the Project Stanley Report.
- 4.11 In certain of these documents, personal information has been redacted. In other documents, it has not been, either due to the restraints of time or in order to ensure the information sought is provided.
- 4.12 It is submitted that these documents and any redactions of personal information in them are subject to public interest immunity on the basis of privacy and/or confidentiality because this approach:
- (a) conforms with the views of the Hon Keith Mason, AC, QC to the effect that the House has power to take additional measures to prevent disclosure of confidential information where it is not in the public interest;¹¹
 - (b) ensures that the personal information of the classes of individuals described in paragraph 4.10 above is protected in circumstances where there is no public benefit to revealing the identity of the individual and there may be a risk to the health and safety of those people should their identity be disclosed to the Parliament or the public contrary to icare's legal obligations under the *Privacy and Personal Information Protection Act 1998* (NSW) (the **PPIP Act**) and reasonable expectations that the confidentiality of their personal information would be maintained;
 - (c) reflects the policy approach articulated by the Parliament when enacting the GIPA Act in respect of the public interest balancing exercise it requires be undertaken with respect to a request by a member of the public for access to material containing personal identifying information under that Act, to the effect that there will be a public interest against disclosure if the disclosure can reasonably be expected to reveal an individual's personal information or contravene an information protection principle under the PPIP Act or a Health Privacy Principle under the *Health Records and Information Privacy Act 2002* (NSW)¹²; and
 - (d) ensures that staff continue to come forward with reports of wrongdoing and / or conflicts of interests that are, in the case of reports of wrongdoing, protected by the *Public Interests Disclosures Act 1994* (NSW) (the **PID Act**) or, in the context of personal relationships, that a reasonable person would consider did not impinge on their ability to perform their public functions.
- 4.13 To the extent that personal information appears in any documents and icare has not made an identified claim of privilege in respect of that personal information, icare reserves its rights to assert further claims for privilege on this basis at a later date.
- Project Stanley Report – additional submissions:*
- 4.14 The Project Stanley Report reports on the investigation into public interest disclosures made pursuant to the PID Act, including one to the Independent Commission Against Corruption (**ICAC**) as well as a complaint made to the Treasurer's office.
- 4.15 The Project Stanley Report is a record of a workplace investigation. Decisions in relation to applications for information in a workplace investigation report pursuant to the GIPA Act are

¹¹ See findings in the Hon Keith Mason, AC, QC's *Report Under Standing Order 52 on Disputed Claim of Privilege – Westconnex Business Case*, 8 August 2014 (Westconnex Report) at p12 and in the Hon Keith Mason, AC, QC's *Report under Standing Order 52 on Disputed Claim of Privilege – Sydney Stadiums*, 22 May 2018 s p11

¹² section 14, Table: CI 3(b), *Government Information (Public Access) Act 2009*

subject to a public interest test. Under that Act where the weight of the balance act is against disclosure of information on certain grounds may not be disclosed.¹³ Those grounds include:

- (a) where the information was provided in confidence and to disclose it may affect a person providing confidential information in the future;
- (b) where there is a risk of harm, serious harassment or serious intimidation to a person;
- (c) where information is subject to legal professional privilege; and
- (d) where there is a conclusive presumption against the disclosure on the basis of protecting the identity of a person who made a public interest disclosure.

4.16 It is submitted that the same balancing act should be applied to maintain privilege on public interest immunity grounds in the Project Stanley Report.

4.17 As the Project Stanley Report makes plain, the investigation proposed and conducted was done with the knowledge and support of ICAC. Making the document public will undermine the ability of government entities to apply its own resources for the purpose of working with government oversight bodies to undertake investigations, report on findings and take remedial action. In this context, it is submitted that the public benefit in making the document public is outweighed by the public benefit in government organisations applying their own resources to investigate reports of wrongdoing and so free up the resources of external oversight bodies to undertake other work.

Finally, the Report makes findings with respect to the conduct of former senior officers of icare. Publishing the Report may expose those officers to unnecessary reputational damage that has otherwise been averted by maintaining legal professional privilege and confidentiality in the fact of the investigation and the Report. In this context it is submitted that the public interest in maintaining legal professional privilege and confidentiality in the Report is paramount and clearly outweighs any interest in its publication.

¹³ Information and Privacy Commission NSW, Applying for workplace investigation information, Fact Sheet, May 2018

STATE INSURANCE REGULATORY AUTHORITY

ORDER FOR PAPERS

PRIVILEGED DOCUMENTS - ITEM (b)

Document ID	Relevant Item	Document Type	Document Date	Title	Privilege Claim	Privilege Basis
SIRA.200.000061	(b)	Document	13/03/2020 18:54	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - March 2020 (Final Proposed).pdf	Yes	s243AA WIMCA*
SIRA.200.000094	(b)	Document	12/03/2020 11:05	Item F - Review and Remediation Program Considerations working document.pdf	Yes	s243AA WIMCA*
SIRA.200.000104	(b)	Document	24/06/2020 9:05	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - 22 June 2020_DRAFT.pdf	Yes	s243AA WIMCA*
SIRA.200.000112	(b)	Email	6/07/2020 17:18	FW: PIAWE underpayment inquires	Yes	Privacy
SIRA.200.000113	(b)	Spreadsheet	17/03/2020 9:08	report1584396490540.xlsb	Yes	Privacy
SIRA.200.000129	(b)	Document	12/03/2020 10:48	Item A - discovery review 120919.pdf	Yes	s243AA WIMCA*
SIRA.200.000138	(b)	Spreadsheet	26/03/2020 16:30	190626 PIAWE Review - Tracker with reporting 26.06.19.xlsm	Yes	Privacy
SIRA.200.000139	(b)	Spreadsheet	26/03/2020 16:35	190709 PIAWE Review - Tracker with reporting 09.07.19.xlsm	Yes	Privacy
SIRA.200.000140	(b)	Spreadsheet	11/07/2019 16:57	190711 PIAWE Review - Tracker with reporting 11.07.19.xlsm	Yes	Privacy
SIRA.200.000141	(b)	Spreadsheet	25/08/2019 18:20	190822 PIAWE Review - Tracker with reporting 22.08.19.xlsm	Yes	Privacy
SIRA.200.000142	(b)	Spreadsheet	28/08/2019 16:11	190828 PIAWE Review - Tracker with reporting 28.08.19.xlsm	Yes	Privacy

SIRA.200.000143	(b)	Spreadsheet	20/09/2019 13:34	190919 PIAWE Review - Tracker with reporting 19.09.19.xlsm	Yes	Privacy; s243AA WIMCA*
SIRA.200.000144	(b)	Spreadsheet	26/03/2020 23:12	200121 PIAWE Review - Tracker with reporting 21.01.20.xlsm	Yes	Privacy; s243AA WIMCA*
SIRA.200.000149	(b)	Spreadsheet	12/03/2020 8:04	Item D - PIAWE review List of sample claims .xlsm	Yes	Privacy
SIRA.200.000150	(b)	Spreadsheet	11/03/2020 16:06	Item E - PIAWE Review Employers Nov 19.xlsx	Yes	Privacy
SIRA.200.000151	(b)	Document	12/03/2020 11:05	Item F - Review and Remediation Program Considerations working document.pdf	Yes	s243AA WIMCA*
SIRA.200.000153	(b)	Email	31/07/2020 13:59	Legal and Professional Privilege: urgent re PIAWE errors	Yes	Legal Professional Privilege
SIRA.200.000168	(b)	Document	24/06/2020 9:05	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - 22 June 2020_DRAFT.pdf	Yes	s243AA WIMCA*
SIRA.200.000185	(b)	Presentation	15/06/2020 7:50	270320 PIAWE Draft plan.pptx	Yes	s243AA WIMCA*
SIRA.200.000193	(b)	Document	24/06/2020 9:05	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - 22 June 2020_DRAFT.pdf	Yes	s243AA WIMCA*
SIRA.200.000196	(b)	Document	3/07/2020 20:24	002 icare PIAWE RR Plan v2.0 (22 June 2020).pdf	Yes	s243AA WIMCA*
SIRA.200.000205	(b)	Document	27/03/2020 18:37	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - 27 March 2020_DRAFT.pdf	Yes	s243AA WIMCA*
SIRA.200.000206	(b)	Document	13/03/2020 18:54	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - March 2020 (Final Proposed).pdf	Yes	s243AA WIMCA*
SIRA.200.000208	(b)	Document	12/08/2020 20:39	PIAWE underpayment final advice.docx	Yes	Legal Professional Privilege

SIRA.200.000216	(b)	Document	19/05/2020 18:01	Item H - High Level Process Map.pdf	Yes	s243AA WIMCA*
SIRA.200.000230	(b)	Document	13/03/2020 18:54	PIAWE Scheme Agent Potential Miscalculation Review Remediation Plan - March 2020 (Final Proposed).pdf	Yes	s243AA WIMCA*
SIRA.200.000231	(b)	Document	12/03/2020 11:05	Item F - Review and Remediation Program Considerations working document.pdf .	Yes	s243AA WIMCA*
SIRA.200.000261	(b)	Document	12/08/2020 13:56	Report - SSI weekly payments self- assessment July 2020.docx	Yes	s243AA WIMCA*
SIRA.200.000263	(b)	Spreadsheet	15/06/2020 9:32	Microsoft_Excel_Worksheet1.xlsx	Yes	s243AA WIMCA*
SIRA.200.000289	(b)	Document	9/07/2020 19:37	Tab A Report - 2020 Q1 NI Claim File Review (Final 9 July 2020) - Copy.pdf	Yes	s243AA WIMCA*
SIRA.200.000290	(b)	Document	15/07/2020 18:03	Tab B icare response to Q1 Report - Copy.pdf	Yes	s243AA WIMCA*
SIRA.201.000001	(b)	Email	13/08/2020 10:28	RE: PIAWE Calculation error reporting 24 Jul - 30 July	Yes	Privacy; s243AA WIMCA*
SIRA.201.000002	(b)	Email	13/08/2020 10:00	FW: PIAWE Calculation error reporting 24 Jul - 30 July	Yes	Privacy
SIRA.201.000003	(b)	Spreadsheet	31/07/2020 11:50	PIAWE Error submission log 24 Jul - 30 July.xlsx	Yes	Privacy
SIRA.201.000004	(b)	Spreadsheet	13/08/2020 10:00	PIAWE contact list.csv	Yes	Privacy
SIRA.201.000007	(b)	Email	7/08/2020 14:50	FW: PIAWE Calculation error reporting 24 Jul - 30 July	Yes	Privacy
SIRA.201.000008	(b)	Spreadsheet	31/07/2020 11:50	PIAWE Error submission log 24 Jul - 30 July.xlsx	Yes	Privacy
SIRA.201.000009	(b)	Email	11/08/2020 12:07	PIAWE calculation error 31st July to 6th Aug	Yes	Privacy
SIRA.201.000010	(b)	Spreadsheet	11/08/2020 12:03	submissions_log_weekly_submissions(2020- 07-31 07_08 to 2020-08-07 07_08) (002).csv	Yes	Privacy

SIRA.201.000014	(b)	Email	14/07/2020 8:18	RE: worker notifications	Yes	Privacy
SIRA.201.000015	(b)	Email	13/07/2020 8:30	RE: SIRA PIAWE error registrations	Yes	Privacy
SIRA.201.000016	(b)	Spreadsheet	13/07/2020 8:27	Copy of PIAWE Error data.xlsx	Yes	Privacy
SIRA.201.000017	(b)	Email	8/07/2020 8:05	SIRA PIAWE error registrations	Yes	Privacy
SIRA.201.000018	(b)	Email	13/07/2020 8:30	RE: SIRA PIAWE error registrations	Yes	Privacy
SIRA.201.000019	(b)	Spreadsheet	13/07/2020 8:27	Copy of PIAWE Error data.xlsx	Yes	Privacy
SIRA.201.000020	(b)	Email	10/07/2020 12:33	RE: SIRA PIAWE error registrations	Yes	Privacy
SIRA.201.000021	(b)	Spreadsheet	10/07/2020 12:30	PIAWE Error data.xlsx	Yes	Privacy
SIRA.201.000022	(b)	Email	8/07/2020 8:05	SIRA PIAWE error registrations	Yes	Privacy
SIRA.201.000023	(b)	Email	7/07/2020 10:18	PIAWE error registrations	Yes	Privacy
SIRA.201.000024	(b)	Email	11/05/2020 14:04	FW: Letter approved: PIAWE - FYI and note action date	Yes	Privacy
SIRA.201.000030	(b)	Email	2/07/2020 15:56	Centrelink contact	Yes	Privacy
SIRA.201.000034	(b)	Document	22/06/2020 13:49	DRAFT Insurer self-assessment weekly payments (002).docx	Yes	s243AA WIMCA*
SIRA.201.000035	(b)	Spreadsheet	15/06/2020 9:32	Microsoft_Excel_Worksheet1.xlsx	Yes	Privacy
SIRA.201.000069	(b)	Spreadsheet	27/07/2020 15:23	clms with wklies grouped by injury date rol_wks.xlsx	Yes	Privacy
SIRA.201.000071	(b)	Spreadsheet	4/08/2020 10:41	clms with wklies grouped by injury date rol_wks.xlsx	Yes	Privacy
SIRA.201.000075	(b)	Spreadsheet	15/06/2020 9:32	Microsoft_Excel_Worksheet1.xlsx	Yes	Privacy; s243AA WIMCA*
SIRA.201.000076	(b)	Email	3/08/2020 15:30	FW: Report: PIAWE Error run at 30/07/2020 12:17 AM	Yes	Privacy
SIRA.201.000089	(b)	Email	31/07/2020 17:24	PIAWE Calculation error reporting 24 Jul - 30 July	Yes	Privacy

SIRA.201.000090	(b)	Spreadsheet	31/07/2020 11:50	PIAWE Error submission log 24 Jul - 30 July.xlsx	Yes	Privacy
SIRA.201.000155	(b)	Presentation	10/03/2020 10:34	000 - icare Risk Review presentation (28 Feb).pptx	Yes	s243AA WIMCA*
SIRA.201.000162	(b)	Email	4/08/2020 18:32	RE: Report: PIAWE Error run at 30/07/2020 12:17 AM	Yes	Privacy
SIRA.203.000001	(b)	Email	17/08/2020 13:03	FW: Health Check	Yes	s243AA WIMCA*
SIRA.203.000002	(b)	Document	20/04/2018 14:22	4.1 (Board paper 3.2 - April 2018) NI Financial Health Check - Agenda paper Final.docx	Yes	s243AA WIMCA*
SIRA.203.000003	(b)	Document	11/04/2018 11:02	4.2 EY Health Check report.pdf	Yes	s243AA WIMCA*

STATE INSURANCE REGULATORY AUTHORITY

ORDER FOR PAPERS – INSURANCE AND CARE NSW AND STATE INSURANCE REGULATORY AUTHORITY

ATTACHMENT – BASIS OF CLAIMS FOR PRIVILEGE

On 5 August 2020, the Legislative Council passed a Resolution under Standing Order 52 calling for papers to be produced by the State Insurance Regulatory Authority (**SIRA**) in relation to both Insurance and Care NSW and the State Insurance Regulatory Authority (**ICSA SO52**). This submission sets out the basis for the claims for privilege made on behalf of SIRA in respect of documents produced on 14 August 2020 in response to the ICSA SO52. Claims of privilege are made in relation to Legal Professional Privilege, Privacy, and in accordance with section 243AA of the *Workplace Injury and Management and Workers Compensation Act 1998* (NSW) (**WIM Act**).

1. **Legal Professional Privilege (LPP)**

Each document is a confidential document which was prepared by in-house government lawyers or external lawyers, or that contains or records a confidential communication with SIRA (or another person) and its lawyers that was made for the purpose of its lawyers providing legal advice including in relation to existing or in anticipation of litigation. This category may include documents which have been provided in confidence to a third party on the basis of a common interest, such that any claim for privilege has been maintained and not waived.

1.1 Examples of documents that have been identified as subject to LPP include (but are not limited to):

- (a) legal advice provided to SIRA by the Department of Customer Service (**DCS**), NSW Crown Solicitor's Office and the Department of Finance, Services & Innovation¹;

2. **Privacy**

A number of documents contain private information. Each document in this category contains documents which, if disclosed, would involve the disclosure of personal information of identifiable private individuals, including individual members of the community who participated in a consultation process or have been involved in workers compensation claims. Personal information in this category includes, but is not limited to individuals':

names;

addresses; and/or

telephone numbers; and/or

email addresses; and/or

sensitive information including health information.²

¹ See, for example, SIRA.200.000153 and SIRA.200.000208.

² See, for example, SIRA.200.000113, SIRA.201.000001 and SIRA.201.000022.

SIRA has made a claim for privilege on the basis of privacy in respect of a number of documents where the disclosure of these documents would result in the disclosure of personal information.

3. Section 243AA of the WIM Act

3.1 Many of the categories of the ICSA SO52 seek documents that contain information relating to the financial position of the NI. As set out in section 154B of the WC Act, the NI is taken to be a licensed insurer. There are documents in this category which contain "*protected information*", being "*information concerning the business, commercial, professional or financial affairs of a licensed insurer cannot be disclosed except in limited circumstances*".³

3.2 Examples of documents that have been identified as captured by section 243AA of the WIM Act include (but are not limited to):

(a) documents relating to the PIAWE remediation plan declared to be Confidential Information.⁴

3.3 SIRA has made a claim for privilege in respect of a number of documents on the basis that they contain "protected information" which is not to be divulged otherwise than in accordance with section 243AA of the WIM Act.

4. Further submissions

4.1 Please note that, given the time for compliance with the ICSA SO52, SIRA has attempted to specifically identify each document subject to a privilege claim in the Indexes. However, it is possible that not all documents have been identified. SIRA submits that there may be a number of documents containing sensitive information that should also be the subject of a privilege claim. SIRA reserves its rights to assert a claim for privilege in relation to any such documents at a later date.

4.2 SIRA requests the opportunity to make further submissions in relation to the claims for privilege if any referral is made to an independent arbiter to consider the bases of any claims of privilege.

³ Explanatory Note, *State Insurance and Care Governance Bill 2015* (NSW), p 5.

⁴ See, for example, SIRA.200.000061, SIRA.200.000151 and SIRA 200.200.000216.