



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 8 – CUSTOMER SERVICE

HEARING SCHEDULE

BUDGET ESTIMATES 2025-2026

Customer Service and Digital Government, Emergency Services, Youth Justice

Wednesday 3 September 2025
Macquarie Room, Parliament House, Sydney

TIME	WITNESS	POSITION AND DEPARTMENT	
9.15 am to 5.30 pm	Hon Jihad Dib MP	Minister for Customer Service and Digital Government, Minister for Emergency Services, and Minister for Youth Justice	<i>Appearing until 1.00 pm</i>
	Mr Graeme Head AO	Secretary, Department of Customer Service	<i>Appearing all day</i>
15 minute breaks at: 11.00 am 3.30 pm	Ms Leigh Sanderson	Deputy Secretary, Policy, Strategy and Governance, Department of Customer Service	
	Ms Laura Christie	Government Chief Information and Digital Officer and Deputy Secretary, Digital NSW, Department of Customer Service	
	Mr Greg Wells	Managing Director, Service NSW, Department of Customer Service	
1 hour lunch at 1.00 pm	Ms Mandy Young	Chief Executive, State Insurance Regulatory Authority, Department of Customer Service	
	Ms Kylie De Courteney	Managing Director, NSW Telco Authority	
	Ms Danusia Cameron	Registrar General, Department of Customer Service	
	Mr Michael Tzimoulas	Chief Financial Officer, Department of Customer Service	

The hearing will be webcast live:

<https://www.parliament.nsw.gov.au/Pages/webcasts.aspx>

For further information contact the secretariat on (02) 9230 3081

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TIME	WITNESS	POSITION AND DEPARTMENT	
	Mr Sam Toohey	Executive Director, Emergency Management, NSW Premier's Department	
	Commissioner Jeremy Fewtrell AFSM	Commissioner, Fire and Rescue NSW	
	Commissioner Mike Wassing AFSM	Commissioner, NSW State Emergency Service	
	Commissioner Trent Curtin	Commissioner, NSW Rural Fire Service	
	Mr Michael Tidball	Secretary, Department of Communities and Justice	
	Mr Paul O'Reilly	Acting Deputy Secretary, System Reform, Department of Communities and Justice	
	Ms Kelly-Anne Stewart	Acting Executive Director, Youth Justice, Department of Communities and Justice	

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