

PORTFOLIO COMMITTEE NO. 8 – CUSTOMER SERVICE

HEARING SCHEDULE

BUDGET ESTIMATES 2025-2026

Better Regulation and Fair Trading, Industry and Trade, Innovation, Science and Technology, Building, Corrections

Monday 25 August 2025 Jubilee Room, Parliament House, Sydney

TIME	WITNESS	POSITION AND DEPARTMENT	
9.15 am to 5.30 pm	Hon Anoulack Chanthivong MP	Minister for Better Regulation and Fair Trading, Minister for Industry and Trade, Minister for Innovation, Science and Technology, Minister for Building, and Minister for Corrections	Appearing until 1.00 pm
	Mr Graeme Head AO	Secretary, Department of Customer Service	
15 minute breaks at: 11.00 am 3.30 pm 1 hour lunch at 1.00 pm	Ms Natasha Mann	Deputy Secretary, Fair Trading and Regulatory Services, NSW Fair Trading Commissioner, Department of Customer Service	Appearing all day
	Mr James Sherrard	NSW Building Commissioner, Department of Customer Service	
	Ms Trina Jones	Rental Commissioner, NSW Fair Trading, Department of Customer Service	
	Mr Angus Abadee	Strata & Property Services Commissioner, NSW Fair Trading, Department of Customer Service	
	Mr Gary McCahon PSM	Commissioner, Corrective Services NSW	
	Dr Anne-Marie Martin	Deputy Commissioner, Community, Industry & Capacity, Corrective Services NSW	
	Mr Luke Grant	Deputy Commissioner, Strategy & Governance, Corrective Services NSW	

The hearing will be webcast live:

https://www.parliament.nsw.gov.au/Pages/webcasts.aspx

For further information contact the secretariat on (02) 9230 3081



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TIME	WITNESS	POSITION AND DEPARTMENT	
	Mr Leon Taylor	Deputy Commissioner, Security & Custody, Corrective Services NSW	
	Ms Rebecca McPhee	Deputy Secretary, Investment NSW, Premier's Department	
	Professor Hugh Durrant-Whyte	Chief Scientist and Engineer, Premier's Department	
	Ms Liza Noonan	Executive Director, Fostering Innovation Branch, Investment NSW, Premier's Department	
	Mr Michael Tidball	Secretary, Department of Communities and Justice	