



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 8 – CUSTOMER SERVICE

HEARING SCHEDULE

BUDGET ESTIMATES 2023-2024

**Better Regulation and Fair Trading, Industry and Trade,
Innovation, Science and Technology, Building, Corrections**

Friday 1 March 2024

Preston Stanley Room, Parliament House, Sydney

TIME	WITNESS	POSITION AND DEPARTMENT	
9.15 am to 5.30 pm	Hon Anoulack Chanthivong MP	Minister for Better Regulation and Fair Trading, Minister for Industry and Trade, Minister for Innovation, Science and Technology, Minister for Building, and Minister for Corrections	<i>Appearing until 1.00 pm</i>
15 minute breaks at: 11.00 am 3.30 pm	Mr Graeme Head	Secretary, Department of Customer Service	<i>Appearing all day</i>
	Ms Natasha Mann	Deputy Secretary Better Regulation Division, Commissioner for Fair Trading, Department of Customer Service	
1 hour lunch at 1.00 pm	Mr John Tansey	Executive Director Policy & Strategy, Department of Customer Service	
	Mr David Chandler	NSW Building Commissioner, Department of Customer Service	
	Dr Petrina Casey	Acting Chief Executive, State Insurance Regulatory Authority, Department of Customer Service	
	Mr Michael Tidball	Secretary, Department of Communities and Justice	
	Mr Leon Taylor	Acting Commissioner, Corrective Services	

The hearing will be webcast live:

<https://www.parliament.nsw.gov.au/Pages/webcasts.aspx>

For further information please contact the secretariat on (02) 9230 2809

✕ Follow us on Twitter: [@nsw_upperhouse](https://twitter.com/nsw_upperhouse)

📘 Like us: www.facebook.com/nswupperhouse

TIME	WITNESS	POSITION AND DEPARTMENT
	Ms Claire Beattie	Deputy Secretary, Transforming Aboriginal Outcomes, Department of Communities and Justice
	Dr Anne-Marie Martin	Deputy Commissioner, Security & Custody, Corrective Services
	Ms Elizabeth Mildwater	Secretary, Department of Enterprise, Investment and Trade
	Ms Katie Knight	CEO, Investment NSW, Department of Enterprise, Investment and Trade
	Professor Hugh Durrant-Whyte	Chief Scientist and Engineer, Department of Enterprise, Investment and Trade
	Ms Trina Jones	Rental Commissioner
	Mr John Minns	Strata and Property Services Commissioner

The hearing will be webcast live:

<https://www.parliament.nsw.gov.au/Pages/webcasts.aspx>

For further information please contact the secretariat on (02) 9230 2809

✕ Follow us on Twitter: [@nsw_upperhouse](https://twitter.com/nsw_upperhouse)

 Like us: www.facebook.com/nswupperhouse