



HEARING SCHEDULE

BUDGET ESTIMATES 2021-2022 – SUPPLEMENTARY HEARINGS

Customer Service and Digital

Wednesday 27 October 2021, 9.30 am– 1.00 pm
Macquarie Room, Parliament House, Sydney

TIME	WITNESS	POSITION & DEPARTMENT
9.30 am to 1.00 pm	Hon Victor Dominello MP	Minister for Customer Service, and Minister for Digital <i>(in person)</i>
	Ms Emma Hogan	Secretary, Department of Customer Service <i>(in person)</i>
	Mr Damon Rees	Chief Executive Officer, Service NSW, Department of Customer Service <i>(in person until 11am, via WebEx from 11.15 am)</i>
	Mr Adam Dent	Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service <i>(via WebEx until to 11.15am, in person from 11.15am)</i>
	Mr Stephen Brady	Chief Operating Officer, Department of Customer Service <i>(via WebEx)</i>
	Mr William Murphy	Deputy Secretary, Delivery and Transformation, Department of Customer Service <i>(via WebEx)</i>
	Mr Greg Wells	Deputy Secretary, Digital NSW, Department of Customer Service <i>(via WebEx)</i>
	Ms Rose Webb	Deputy Secretary, Better Regulation Division, Department of Customer Service <i>(via WebEx)</i>
	Ms Elizabeth Tydd	NSW Information Commissioner <i>(via WebEx)</i>
	Ms Samantha Gavel	NSW Privacy Commissioner <i>(via WebEx)</i>

The hearing will be webcast live:

<https://www.parliament.nsw.gov.au/Pages/webcasts.aspx>

For further information please contact the secretariat on (02) 9230 2898.



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	Mr Philip Crawford	Chairperson, Independent Liquor & Gaming Authority (<i>via WebEx</i>)
	Ms Liz Livingstone	Chief Executive Officer, Independent Pricing and Regulatory Tribunal (<i>via WebEx</i>)