

**HEARING SCHEDULE****BUDGET ESTIMATES 2020-2021 – INITIAL HEARINGS****Customer Service**

Monday 8 March 2021, 9.30 am – 5.15 pm
Jubilee Room, Parliament House, Sydney

TIME	WITNESS	POSITION & DEPARTMENT	
9.30 am to 5.15 pm	Hon Victor Dominello MP	Minister for Customer Service	<i>Appearing until 12.45 pm</i>
	Ms Emma Hogan	Secretary, Department of Customer Service	<i>Appearing all day</i>
	Ms Carmel Donnelly	Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service	
	Mr Greg Wells	Government Chief Information Officer, Department of Customer Service	
	Mr Damon Rees	Chief Executive Officer, Service NSW, Department of Customer Service	
	Mr Clinton Gould	Chief Financial Officer, Department of Customer Service	<i>Appearing from 2.00 pm</i>
	Mr William Murphy	Deputy Secretary, Delivery and Transformation, Department of Customer Service	
	Ms Rose Webb	Deputy Secretary, Better Regulation Division, Department of Finance, Services and Innovation	

The hearing will be webcast live:

<https://www.parliament.nsw.gov.au/Pages/webcasts.aspx>

For further information please contact the secretariat on (02) 9230 2898.



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	Ms Elizabeth Tydd,	NSW Information Commissioner	
	Ms Samantha Gavel	NSW Privacy Commissioner	
	Mr Philip Crawford	Chairperson, Independent Liquor and Gaming Authority	
	Ms Liz Livingstone	Chief Executive Officer, Independent Pricing and Regulatory Tribunal	