

**HEARING SCHEDULE****BUDGET ESTIMATES 2019-2020****Customer Service**

Thursday 12 September 2019, 9.30 am – 8.30 pm

Lunch break: 12.30 pm – 2.00 pm

Dinner break: 5.00 pm – 6.00 pm

Jubilee Room, Parliament House, Sydney

TIME	WITNESS	POSITION & DEPARTMENT	
9.30 am to 8.30 pm	Hon Victor Dominello MP	Minister for Customer Service	
	Hon Catherine Cusack MLC	Parliamentary Secretary for Cost of Living	
9.30 am to 8.30 pm	Mr Glenn King	Secretary, Department of Customer Service, and NSW Customer Service Commissioner	
	Mr Clinton Gould	Chief Financial Officer, Department of Customer Service	
	Ms Carmel Donnelly	Chief Executive Officer, State Insurance Regulatory Authority	
	Mr Damon Rees	Chief Executive Officer, Service NSW	
	Mr Greg Wells	Government Chief Information Officer, Department of Customer Service	
	Mr William Murphy	Deputy Secretary, Delivery and Transformation, Department of Customer Service	
	Ms Natasha Mann	Executive Director, Liquor, Gaming & Racing	
			<i>Appearing all day</i>

This hearing will be webcast live on the Parliament's website:

<https://www.parliament.nsw.gov.au/Pages/jubileeroom-webcast-page.aspx>

For further information please contact the secretariat on (02) 9230 3081.



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