

INQUIRY INTO ILLEGAL TOBACCO TRADE

Name: Name suppressed

Date Received: 7 August 2025

Partially
Confidential

My name is _____, and I operate the TSG Tobacconist and Giftware store located in _____ Shopping Centre.

I am writing to respectfully raise a matter of serious concern that is affecting both my business and the broader Goulburn community. Over the past year, a number of independent tobacconist-style retailers have opened in town and are openly selling illicit tobacco products—such as coloured-pack cigarettes, vapes, Nicotine Pouch and loose tobacco—without regard for legal compliance.

As a legitimate retailer, my business adheres strictly to all regulatory requirements. Unfortunately, this commitment to compliance has come at a significant cost. The growing presence of these illegal operators has severely impacted my sales to the point where covering basic business expenses like rent and staff wages is becoming increasingly difficult.

I have reported these activities multiple times to Goulburn Police, NSW Health, the Australian Federal Police, and other relevant authorities. However, the issue remains unresolved, and the illicit trade continues to flourish in our town—undermining lawful businesses and costing the government substantial revenue through lost excise and tax.

I am reaching out to you in the hope that you can help escalate this issue and support efforts to take meaningful action. A coordinated response could make a significant difference in helping to restore fairness for local retailers and protect the integrity of our town.

For your reference, here are a few of the businesses of concern:

and few more which I don't have name at this stage

Your support in addressing this issue would be greatly appreciated—not only by myself, but by other legitimate businesses who are also affected. I would welcome the opportunity to speak further if needed.

I have strategy to clean up this quickly if I get chance to explain.

Thank you for your time and consideration.

Warm regards,