

**INQUIRY INTO REVIEW INTO THE DESIGN AND
BUILDING PRACTITIONERS ACT 2020 AND THE
RESIDENTIAL APARTMENT BUILDINGS (COMPLIANCE
AND ENFORCEMENT POWERS) ACT 2020**

Organisation: STUDIO Z
Date Received: 25 June 2024

boto

TACTILE SIGNAGE
PROPOSAL



PROPOSAL RELATES TO AS 1428.1 & NCC D3.6

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AS 1428.1:2021

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Title	Design for access and mobility, Part 1: General requirements for access - New building work
Designation	AS 1428.1:2021
SDO	SA
Status	Current
Published	2021
Committee	ME-064 (Access for People with Disabilities)
Publication Type	Standard
Supersedes Publication(s)	AS 1428.1-2009 Amd 2:2017 AS 1428.1-2009 AMDT 1 AS 1428.1-2009

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D3.6 Signage

Guide

In a building [required](#) to be [accessible](#)—

(a)
braille and tactile signage complying with [Specification D3.6](#) must—

(i) incorporate the international symbol of access or deafness, as appropriate, in accordance with AS 1428.1 and identify each—

(A) sanitary facility, except a sanitary facility associated with a bedroom in a Class 1b building or a [sole-occupancy unit](#) in a Class 3 or Class 9c building; and

(B) space with a hearing augmentation system; and

(ii) identify each door [required](#) by [E4.5](#) to be provided with an [exit](#) sign and state—

(A) "Exit"; and

(B) "Level"; and either

(aa) the floor level number; or

(bb) a floor level descriptor; or

(cc) a combination of [\(aa\)](#) and [\(bb\)](#); and

(b)
signage including the international symbol for deafness in accordance with AS 1428.1 must be provided within a room containing a hearing augmentation system identifying—

(i) the type of hearing augmentation; and

(ii) the area covered within the room; and

(iii) if receivers are being used and where the receivers can be obtained; and

(c)
signage in accordance with AS 1428.1 must be provided for [accessible](#) unisex sanitary facilities to identify if the facility is suitable for left or right handed use; and

(d)
signage to identify an ambulant [accessible](#) sanitary facility in accordance with AS 1428.1 must be located on the door of the facility; and

(e)
where a pedestrian entrance is not [accessible](#), directional signage incorporating the international symbol of access, in accordance with AS 1428.1 must be provided to direct a person to the location of the nearest [accessible](#) pedestrian entrance; and

(f)
where a bank of sanitary facilities is not provided with an [accessible](#) unisex sanitary facility, directional signage incorporating the international symbol of access in accordance with AS 1428.1 must be placed at the location of the sanitary facilities that are not [accessible](#), to direct a person to the location of the nearest [accessible](#) unisex sanitary facility; and

(g)
in a building subject to [F2.9](#), directional signage complying with [Specification D3.6](#) must be provided at the location of each—

(i) bank of sanitary facilities; and

(ii) [accessible](#) unisex sanitary facility, other than one that incorporates an [accessible](#) adult change facility,

to direct a person to the location of the nearest [accessible](#) adult change facility within that building.

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UPDATES TO CODE

Drawing/Sign Number & Title
Example concepts

Revision & Date
B 02.07.2024

Collection
Original

Scale
As indicated




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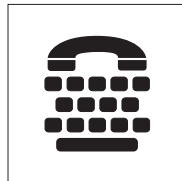




SEGD REFERENCES REGARDING THE INTERNATIONAL SYMBOL OF ACCESS


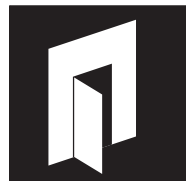


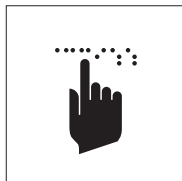
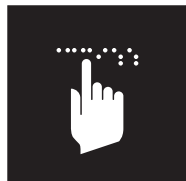



Original









ANSI and ISO approved International Symbol of Access

Other variations created on the original ISA developed over the last 30 years to demonstrate inclusive design










CURRENT REQUIREMENT

MOST VERSATILE AND INCLUSIVE OPTION

SEGD members and affiliate organizations and institutes have been involved in the research, development, and testing of universal symbols for accessibility for the last several decades. While not all symbols are officially recognized as standards, their development represents the spirit and effort of a collective community of of interdisciplinary professionals that seek to create experiences that are inclusive, legible, and accessible to all.



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Inclusive Bathroom Signage Recommendations

By the Rainbow Alliance Inclusion Network
Best Practices Subcommittee

State Human Resources
Office of Financial Management
July 2019



While the increase in adults identifying as LGBTQ+ grows, there continues to be risk in the disclosure of membership in the LGBTQ+ community. Discrimination and violence against the LGBTQ+ community persists despite some progress.

According to the Human Rights Campaign, 21 states prohibit discrimination in housing and employment based on both sexual orientation and gender identity. Additionally, 18 states address hate or bias crimes based on sexual orientation and gender identity.⁶

The FBI's 2016 hate crime statistics showed an increase in violence against the LGBTQ+ community. According to data voluntarily reported to the FBI by various law enforcement agencies across the country, 6,121 hate crime incidents against the LGBTQ+ community occurred in 2016. Analysis from the Human Rights Campaign showed this represents an increase of 5% from 2015.⁹

⁶ Frank Newport. (2018). *In U.S., Estimate of LGBT Population Rises to 4.5%* Gallup website.
⁷ Gary J. Gates. (2017). *Vermont Leads State in LGBT Identification* Gallup website.
⁸ Human Rights Campaign. *State Maps of Laws and Policies*. Accessed September 6, 2018.
⁹ Human Rights Campaign. *New FBI Data Shows Increased Reported Incidents Anti-LGBTQ Hate Crimes in 2016*. Accessed September 6, 2018.

Case studies

Several state agencies have changed or are in the process of changing bathroom signage. Their experience may provide insight on the process, outcomes, barriers and concerns that arose during their transition to gender-inclusive signage.

Office of Financial Management, State Human Resources

The assistant director of State Human Resources decided to update signage at the State HR offices housed in OFM. This decision was based on recommendations made during a presentation covering basic LGBTQ+ vocabulary and other LGBTQ+ resources on Gov. Inslee's Directive 16-11.

Proposal: The original proposal consisted of five recommendations; two were specific to restroom signage:

- To add gender-affirming signs to multi-stall restrooms.
- To remove gender-restricting signs from single use showers and restrooms.

Steps taken: Educational materials were provided to employees at a regular staff meeting. Leadership reaffirmed that the changes aligned with the values of the organization, including OFM as an employer of choice and as a respectful, diverse and inclusive employer. Employees were encouraged to reach out to the Employee Assistance Program, OFM, State HR or management with questions or concerns.

To date: Single occupancy individual shower restrooms were designated as gender nonrestrictive. All multi-stall restrooms have gender affirming signage that reads "You are welcome to use the restroom that best aligns with your gender identity."



Department of Health

A Department of Health work group recently proposed to its leadership updating signage of bathrooms to address feelings of safety and dis/comfort when using restrooms.¹²

The proposed change was designed over four stages, with a recommendation that all stages be implemented over a period of time determined by leadership and to schedule six-month assessments on progress by the work group.

Proposed language/look for signs:

Type of Bathroom	Language for signs	Look of signs
Single stall	<ul style="list-style-type: none">With or without "All Gender" at the top"This bathroom is for everyone" added at the bottom of signGender neutral figures	<p>ALL GENDER</p> <p>This bathroom is for everyone.</p>
Multi-stall segregated	<ul style="list-style-type: none">"Men" or "Women" at the top"Please use the bathroom that most closely aligns with your gender identity" added belowGender neutral figures	<p>MEN</p> <p>Please use the bathroom that most closely aligns with your gender identity.</p>
Multi-stall (no showers) integrated	<ul style="list-style-type: none">"All Gender" at the top"This is a multi-stall bathroom"Gender neutral figuresImage of a toilet	<p>ALL GENDER</p> <p>This is a multi-stall bathroom.</p>
Multi-stall (with showers) integrated	<ul style="list-style-type: none">"All Gender" at the top"This is a multi-stall bathroom"Gender neutral figuresImage of a shower, toilet and urinal	<p>ALL GENDER</p> <p>This is a multi-stall bathroom.</p>

Stages proposed:

- Stage 1: Add gender-neutral signage on all single-stall bathrooms.
- Stage 2: Add gender-neutral language to signage on all bathrooms.
- Stage 3: Convert bathrooms that have stalls and no showers to gender neutral.

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OUR CURRENT DESIGN TO CODE



PROPOSED CHANGES

- ‘All Gender’ instead of ‘Unisex’
- International Symbol of Access - updated to the more inclusive version
- Additional sign to say
‘You are welcome to use the restroom that best fits your gender identity or expression’.



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