

Submission
No 219

INQUIRY INTO BIRTH TRAUMA

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Partially
Confidential

Hi my name is jessi-Leigh wynne this is my birth trauma story from the old hospital this was the exact email complaint I forwarded to the hospital after my birth experience I did receive a follow up call from someone at the hospital apologising for how I was not treated properly and taken care of and told the person that looked after me left minimal notes on my Acct and they would be spoken with so this wouldn't happen to anyone in the future but I will copy and paste the email I sent after birth.

To whom it may concern

I would like to express my unhappiness with the with the lack of care I received the night my daughter was born.

On 4 May 2021 I arrived to hospital delivery suite about 3:30am after 3 1/2 hours of contractions at home this is my third baby so I know my body and that things progress pretty quickly.

When I arrived I was put in a room told take a urine sample so I did that and I sat on the bed the nurse or doctor came in checked my urine placed her hand on my stomach and felt a contraction and told me I had hours left.

I was not checked internally, I even asked should I not be connected to a machine to monitor my contractions she told me no I have hours left, I then expressed that I was at the hospital because I was told I needed antibiotics as I had GBS so I was told to come in a little earlier, Again the nurse or the doctor just repeated I have hours left nothing to worry about plenty of time.

I was then told that the ward was too busy and I could not stay I had to go home and labour or I could go up into the ward and labour there

I said that I didn't want to go up into the ward as I didn't want my husband to leave my side and she said well then I have to go home nothing to worry about as I had hours left

And then I was pretty much rushed out the door to come back later this was about 4 am I left the hospital

I remember walking out of the hospital saying to my husband that this baby is going to be born at home I had 3 contractions just walking back to my car

When I arrived home contractions continued exactly the same as they were at the hospital and then 40 minutes after arriving home I had three giant contractions at this stage I tried to get back up to go to the hospital but my water broke and the baby's head was starting to come out my mother-in-law and my husband had to start delivering my baby on my bed while

we waited for an ambulance when the ambulance arrived the baby's head was out and the ambulance drivers just assisted in helping deliver her body

My baby was born at 5:03 am one hour after I left the hospital keeping in mind your midwife or your doctor told me I have hours and hours left and I did not need to be at the hospital her exact words were I jumped the gun and came in early

I ended up starting to haemorrhage as they couldn't get the placenta out So my baby and I had to be transported to the hospital via ambulance.

When I arrived at the hospital the ambulance driver announced that I was back after being sent home one hour ago and the staff just stood there in amazement I was wheeled into the same room that I had just left as it was still empty no one had been in there that hour whilst I was gone but yet I was not allowed to stay in that room

I'm too nice of a person and don't like confrontation so I never stood up for myself I just smiled and I didn't say anything but in the end I am extremely unhappy with how I was treated I am so lucky that my baby was born safe at home that I was safe and I got to the hospital in time I'm really unhappy that the same room I was sent home from because you guys were too busy was free the whole time why could I not have stayed in there my baby would have been delivered in that room she started to be delivered 45 minutes after I left the hospital why was I not checked given an internal you would have seen that I obviously was quite dilated it would've been enough to allow me to stay at the hospital and I'm so mad that I didn't demand to be checked instead I just took the advice that I was given

The handover that happened with the new midwife that was on duty was just basically brushed off as a I came to the hospital and I wasn't that far along so we spoke about my options and I decided to go home when really I felt as though I was given no options I was not taken seriously I was told repeatedly I have hours left

The treatment I was given when I was back at the hospital was fine the ladies at the maternity ward would lovely

It's sad when I think of my birth that I am unhappy because the hospital didn't take me seriously and being that this is my third baby I don't know why that was and then not to mention the \$900 ambulance bill that came for myself and my baby for being transported back to the hospital

I'm sure this email will not even be read or taken seriously but if this email can help another future mother be taken seriously why she's in labour and save a homebirth then I hope it does

Thank you

Jessi-Leigh Wynne