INQUIRY INTO BIRTH TRAUMA

Name: Name suppressed

Date Received: 2 August 2023

Partially Confidential



30/6/2023

MCN Complaint Form

Name: Contact: Phone:

Admission Date: 2022 & 2023

Hospital: Hospital Witnesses: (partner)

Ward: Maternity

Care Providers of Concern: Midwife Reg No.

Type of Mistreatment: Medical negligence, sexual violence, no informed consent

Birth Story:



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W: https://www.maternityconsumernetwork.org.au

I am writing to complain about my birth experience, and I am seeking some actions for better care for my current pregnancy.

I was admitted to the ward on last year around 3: 00 pm for pre-eclampsia concerns and had an induction on the . I was pushed by a midwife into making a birth choice between induction and caesarean and had to decide because she told me the surgeons knock off at 3 pm. The midwife) did a vaginal examination that I found was extremely painful. I asked her to stop, but she ignored me and continued to sexually assault me causing me extreme distress and pain. I felt violated and now have trauma from this sexual assault alone.

This midwife did not change her gloves between examinations (which I didn't consent to), which I believed caused me to have infected amniotic fluids with a rare bacterium that eventually caused a seroma/infection in my ceasarian and my baby to end up very sick after birth.

I was pressured into a cesarean section because they kept telling me my baby would be too big. I eventually "consented" to one and my son ended up being 3.5 kilos-normal.

However, my baby as mentioned was sick after birth and was in the NICU for 2 to 3 weeks. When I questioned what caused it, I was told by NICU medical staff that the hospital has no idea how he got sick or where the rare bacteria came from.

I was discharged with an infected caesarean scar despite me complaining about it. I complained for the 2 weeks while I was on the post-natal ward about it. They barely looked at it and told me it was fine. They did not do a swab. I am a Type 2 diabetic so my wounds do heal slower which I don't think they took into consideration

I was forced to sleep on a pull-out sofa after a c section in the nicu once I was discharged with no pain relief as I was not given education or advice about what to take or do. I was leaking infected c section wound seroma, that took weeks for a doctor to finally address after constantly complaining about it.

I continued to ask the NICU and Maternity Ward to look at my wound and about the leaking. They sent me a form to get an ultrasound as an outpatient instead of readmitting.

The hospital told me the seroma in the ultrasound found was 'normal.'

Community nurses would come every two days to my house to change the dressings.



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The wound began to smell, but they told me it was normal. Then I started to feel weird/foggy. I rang maternity complaining and demanded someone finally do something about it.

It basically ended up becoming necrotic and I became septic 5 weeks post-partum. I ended up on IV antibiotics for a week and a special dressing was on my wound.

I complained and It took 6 months for someone to finally call me back at the maternity complaints department. I had called in a few times complaining and it took a lot of shuffling before someone called me back.

I covered some things with this midwife manager,

I believe, of which she didn't give a satisfactory answer and mostly told me she didn't know why I was told xyz.

She told me, "we're a 24 hour hospital, people can give birth at anytime, I don't know why they pressured you to do that & told you doctors knock off at 3"

I was originally told I had to have my waters broken because my baby will be big due to my type 2 diabetes during the induction. My son wasn't born large at all. He was perfect weight, and the doctors were all even surprised he wasn't large.

Also, the infectious diseases doctor, , I believe his name is and a few others, told me when I was finally being treated, that this rare bacteria strains I had were from my over-hang and is naturally occurring there. Which made no sense considering what the midwife did earlier. I feel they were trying to pass off the cause of the issue.

All of this basically rushing me within an hour, for literally nothing, and ruining my birthing experience. I could have gone ahead with a natural Labor if I wanted to, but was pressured into a c section because I felt like I had to rush for the surgeons sake before they "left for the day" and then of course the infection I believe was caused by the midwife.

-I am now pregnant again & due in January. I'm scared of what my next treatment will be as I am currently pregnant again. I went to emergency on the for suspected miscarriage because I was bleeding. They did a blood test and a urine test. But refused to organize an ultrasound or help. No education about miscarriage and what to expect or do despite asking. I haven't had a miscarriage before so wasn't sure what to expect.



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What outcomes would you like to see?

I would like an apology for my experiences.

I would like changes to the hospital and the staff involved in my care to receive training/recommendations on infection control especially for those with diabetes.

I would like acknowledgement in my file for extra monitoring for me post-partum if I have a cesarean for my next birth

I would like the staff to receive training on monitoring cesarean wounds if there is suspicion one will be of high risk for infection like in my case.

I would like staff to understand consent can be withdrawn and they must stop a procedure if told to do so.

I would like to see training for the staff involved in my care to listen to their patients, not dismiss them if concerns are raised to do proper clinical checks.

I would like changes to how they handle complaints. Such as using my feedback to bring policy changes and/or training.



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