Submission No 109

## INQUIRY INTO BIRTH TRAUMA

| Name: | Name suppressed |
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## Partially

 Confidential- My name is
- My issue I have with my birthing trauma, is that I would like to see more
- I was 36 weeks pregnant with my first child at 45 in 2019. I had to have a caesarean section because I had developed cholestasis due to the onset of gestational diabetes and high blood pressure.
- The lead up to the birth was all ok, and the birth itself was ok. It was what happened after with the care and knowledge of staff.
- I had my caesarean section on a Friday morning, 2019, at Hospital in regional NSW. I had been under my obstetrician as I was a private patient.
- The next day he left to go on holidays for two weeks to New Zealand, and this is when the trouble began.
- It was July school holidays and the hospital had trouble finding staff to work.
- I would ring the buzzer, as I could not get out of bed to help my baby, or go to the toilet, no-one would come. So I would have to try and do this myself.
- I had a lot of trouble trying to breastfeed. I had absolutely no help from the nursing staff. I later found out that I had retained placenta, (I will give details), in which I had no hope of being able to breast feed (if the nurses were trained, they would of realised there and then, that something was wrong.)
- My blood pressure had remained high, after the birth, and had not gone down at all during a 7-week period. No One picked up on this or said anything to raise an alarm. They just kept writing in the chart.
- After 4 days in hospital, I was able to go home.
- I waited all day and was able to leave hospital about 5 pm . However, the nursing staff lost my Blue (baby book), book. No one could care less about trying to find it, they all 'passed the buck', when I rang the hospital, and blamed it on me that I took it home. Luckily, I had witnesses who said that the blue was not taken home. Once again incompetence from the nursing staff and a lot of inconvenience for me.
- On my way home from being discharged, (driving home for me was about 40 minutes, as I live in Evans Head), half way home, I get a phone call from the hospital, for me to come back and get 'needles' for blood thinning. This caused me much distress, as I had been waiting all day with no communication from nurses or doctors, to be finally let to go home, only to be told to turn around at about 6 pm to come back and get more needles.
- During the first few weeks of being at home, I had raised my concerns of not feeling very well, but everyone just dismissed me. After week 7, I had a mass haemorrhage at home - twice.

2019 ( 6 days after birth), My blood pressure was extremely high (due to the retained placenta unawares of me), and I rang the ambulance. I was sent to ER at hospital,
and was in ER for 2 days, before going up to the wards, as they could not get my blood pressure down.

- I spent another 3 days in hospital, still unable to get my blood pressure to a reasonable level but sent me home with new blood pressure medication. If I had adequate care, they would of realised I had all the signs of retained placenta.
- For 7 weeks straight I had been bleeding quiet heavily, and had been feeling unwell all this time too, but always dismissed, and brushed off. Then I was driving home and sneezed, with that a huge gush of blood came out all over the driver's seat. I got home, got out of the car and felt something coming out of my virgina. I got to the laundry in enough time for a huge $\mathbf{5 0}$-centimetre clot to come out. I was so scared, and alone, my baby still in the car, and I quickly rang 000 to get the ambulance.
- By this time my abstriction had come back from his holiday in New Zealand.
- So the ambulance came and also rung.
- Ambulance stayed with me, watched me for two hours, and made sure someone was with me through the night and said if I felt unwell again to go to the hospital. In hindsight, they should of just taken me to the hospital again, but didn't.
- The next day I haemorrhaged again, this time went to hospital and had a curet that afternoon to find that I had retained placenta ( 7 weeks after giving birth) my god, it could of turned sepsis.
- It was so bad that could not see when he went in for the curet, because there was so much blood.
- I had to have another curet a week later. He did not get all the retained placenta the first time. It was still there.
- During this time, I also had such bad haemorrhoids that I also had to have an operation 4 months later to fix them
- When they were doing this, they found two polyps, one of which was cancerous.
- During my first 12 months of being a mother, and straight after the birth, I felt disrespected at a very vulnerable and emotional time in my life.


## Issues:

- Not enough adequate care after the birth.
- Not enough highly trained staff on the maternity ward.
- Staff 'passing the buck' and not following through with anything. This means a head of department in charge, taking the lead.


## Recommendations:

- Employing specialised maternity nurses that are on EVERY shift.
- Delivering and accessing maternity specialised care at regional and rural NSW to everyone
- Universities, giving scholarships to up and coming students who want to be trained in maternity wards.
- Just basically, a lot more staff on the hospital maternity wards.
- At the moment in the there are only about 2 obstetricians working in the area.

