

**Submission
No 11**

**INQUIRY INTO IMPACT OF AMBULANCE RAMPING AND
ACCESS BLOCK ON THE OPERATION OF HOSPITAL
EMERGENCY DEPARTMENTS IN NEW SOUTH WALES**

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Date Received: 24 August 2022

It is about time government recognised the real cost of patient care in NSW. I am a transport nurse with PTS- HealthShare. I cannot offload a patient in an ED where there is not enough staff to facilitate transfers. There is usually hours to wait, creating enormous backlogs for other patients to get transported OUT, not only from ED but the Wards. The wards are equally chaotic due to no ratios, not enough time to facilitate decent care let alone discharge planning.

My history as a senior nurse for 42 and transition to transport Because there are no ratios began 15 years ago when we (nurses) recognised the need for change from NHPPD algorithm to a reality based algorithm. There will be constant backlogs and shortages due to the consequence of no ratios from exhaustive burnout of staff who have endured not only Covid, but prior to this burnout from taking on double the amount of patients they need not have if there were ratios. It makes perfect sense if other states have evidence based proof that ratios work that NSW does not keep their heads in the sand...you must do something or there will be no healthcare.

Go have a look at a real ward or ED that hasn't been "dressed up" for a government visit...look at the filth that no one has time to clean...look at the supply of nurses to deliver said care...they are mostly young and burnt out. Seniors like me cannot help them anymore,,,there wasn't time when i was in the hospital setting and there certainly isn't time now as there is NO light on the horizon....Money does not fix this chronic problem...RATIOS do.

We have screamed at you for so long do you not hear us?? We are not downtrodden and lost...we are vocal, university educated, can see the reality in our everyday work and want it better for our patients.....honestly do you not see patients do not get a bath each day?? or a shave or get out of bed when they should?? Get real NSW get proactive, get RATIOS NOW.