

## INQUIRY INTO PRIVATISATION OF BUS SERVICES

**Name:** Name suppressed

**Date Received:** 20 February 2022

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Partially  
Confidential

Naremburn has been hit with many issues over the years.

The removal of 2 of our bus routes (273, 257) and placing the only stop in the city in a poor location for the elderly or mobile impaired has caused many issues for my family and friends.

The 115 was always packed prior to COVID and resulted in waiting for several full buses to go past until you finally managed to get on one that has space. The 120 was just as bad. Being the last stop before the city gives more time for those up the line to fill up the buses. There have been times where I have waited over an hour just to get on a bus.

The 115 is the only available bus for the area. Mobile impaired people who live near the shops cannot take the 120 from the city, they must take the 115 because the hill is too much for them to manage. Unfortunately, since there is only one pick up point those near Elizabeth St or the Quay must walk a considerable distance as there are no bus routes to the stop.

You have not considered the elderly or mobile impaired people in bus stop locations in the city.

I have also been affected by the removal of 3 of the bus services that go from Elizabeth St and down Flinders St. So now, despite living so close to the city it takes 3 times longer because of the removal of the bus routes. It only takes one full or broken down bus to ensure I am late for work. This is the norm.

The number of services after dark have also been reduced. The 115 finishes early which only leaves the 120 which drops you off on Willoughby Rd leaving you to struggle up a dark hill rather than the safety of dropping you off near the Naremburn shops.

There has been no consideration for all the new developments in the Willoughby/Naremburn/Crows Nest area. All the extra people on limited overcrowded bus services.