

INQUIRY INTO PRIVATISATION OF BUS SERVICES

Name: Name suppressed

Date Received: 23 March 2022

Partially
Confidential

To whom it may concern,

I'm writing to you as a resident of Randwick council, dependent on public transport to attend my place of employment and medical appointments.

I understand that recent changes were made to the buses running in the Eastern Suburbs. As much as public use of public transport has changed due to the impact of COVID-19, the new bus system in the Eastern Suburbs is absolutely unacceptable.

As we all start to return to life and employment as it once was, people are more dependent on public transport. With this, the changes to the buses running in the Eastern Suburbs has had a tremendously negative impact on my day-to-day routine.

Every day that I try to attend my place of employment, I am at least 30 minutes late because of the buses in the Eastern Suburbs going to Bondi Junction (more specifically, the 390x bus). In the mornings, multiple buses are too full to pick up more passengers at my bus stop in North Randwick. Even when I try to leave my home earlier preparing for several buses to drive straight past my bus stop, I am still negatively impacted by this and made late to my employment.

It's absolutely unacceptable that several bus routes have been cancelled and replaced by a single bus that does not run frequently enough to keep up with the demand of service. I don't believe I should expect to miss at least 3 buses in the morning trying to get to work because they are all too full to pick up any further passengers.

I would like to request that further consideration is made towards decisions made regarding public transport in the Eastern Suburbs, particularly when they involve cutting several bus routes that residents rely on.