

INQUIRY INTO PRIVATISATION OF BUS SERVICES

Name: Name suppressed
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Partially
Confidential

Since the removal of all 5 buses travelling along Frenchmans rd randwick and replacing it with only 390x it's been an absolute inconvenience. This new bus doesn't follow the schedule of every 10 mins. Several times waiting 25 mins. Unable to get a seat. After 5 -7 mins of travel I have to change bus . No buses that pick up at Frenchman's rd travel along Avoca st, Randwick, the spot (like 314 route). Have to change buses.

Due to unpredictability, I'm at bus stop earlier to then change bus at Clara St to then catch another bus to Todman ave Kensington To visit parent at nursing home. Bus connections don't marry up. I used to catch 348 from Frenchman's rd and it was "Door to door ".

People in wheelchairs, walkers , prams also greatly inconvenienced. The bendi bus is not practical for them . People have to get off at belmore rd , walk up Alison rd to get to Avoca st because you deleted the bus.

Waiting longer at bus stops than the actual travel time. SO MANY frustrated passengers at bus stops. Elderly so inconvenienced.

Used to catch 400 from Frenchman's rd to go to Maroubra, Eastgardens and airport . 390x does the "contiki tour ".

Previously Doing grocery shopping at Randwick and several buses outside shopping centre on belmore rd, now I have to walk back to Clara St carrying my shopping bags umbrella when raining. Lack of shelter with so many people waiting for one bus route.

Many passengers complaining at bus stops about unreliability, buses not on schedule and all the hop on hop off for a simple bus journey.

Please listen to us who travel daily , please return buses 314, 348, 400 (their original route) at least and accommodate our needs. We have been greatly inconvenienced.

Also buses don't appear as clean as before considering we still have Covid. Floors are filthy. Bring our original buses back please!!