

**Submission  
No 54**

## **INQUIRY INTO PRIVATISATION OF BUS SERVICES**

**Name:** Ms Penelope Nelson

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Until you changed the routes, I had quick access to a GP in Carr Street Coogee and specialists in Kingsford and Bondi Junction.

Now only the 356 goes from Alison Road to Bondi Junction and it does not go down Carr Street Coogee. I have to walk to Belmore Rd for a Kingsford connection.

The smaller stops have been removed on the 390X route to Bondi Junction, disadvantaging older travellers.

To get to the State Library or the Art Gallery, I used to take the 374 to Martin Place. Now I either change at Central and lumber up the hill (4 blocks) at Martin Place (recent injuries to hip and groin) - or, as yesterday, take 2 buses towards the city and THREE buses back.

Give us a break!

Furthermore, information to customers has been non-existent.

I can generally use Trip Planner but most of my friends find it impossible to use.

So it has come to this - having to print out things from Trip Planner just to travel round the eastern suburbs.

I feel as if I am in a foreign city.