

**Submission
No 86**

**INQUIRY INTO SERVICES PROVIDED OR FUNDED BY
THE DEPARTMENT OF AGEING, DISABILITY AND
HOME CARE**

Name: Mr John Paul Carr

Date Received: 10 August 2010

I have been a recipient of HomeCare services for over 25 years. During that time I have worked in 'full time' employment, most recently with the NSW DOH for six years (ending in 1996). I am a quadriplegic) before then I worked in 'welfare' at 'AQA' (also '9-5'), since leaving the DOH I have worked on a voluntary basis providing 'advocacy services' for a variety of individuals, from 'domestic violence' support to 'mental health' and 'disability' rights and complaints advice, advocacy and support. All that was fine until I had my own complaints or grievances. I went from a respected contributing member of society to a second class citizen who is not taken seriously by DADHC at any level, and frankly I just can't take it anymore. If I had been employed by DADHC I may have been treated better as a 'whistleblower' under the Protected Disclosures Act, but instead I was subjected to threats to withdraw my services, disruptions in my services etc, all designed to just wear me down. I followed advice of the Office of the Ombudsman to 'exhaust all avenues of internal complaint', which just got me deeper into their bad books' I took my complaints to the Regional Manager of DADHC, I had a raft of complaints ranging from simple breaches of the Code of Conduct 'bullying' by the Branch Manager, breaches of confidentiality etc, service withdrawal threats etc, to Abuse of Power, 'falsifying Public Records', breaches of the Public Finance and Audit Act (regarding the outsourcing of services to agencies etc). Look, there are too many issues to list here, the only reason I'm doing this now is because I had no idea about the upcoming enquiry until today. My only way forward with my issues (in my mind) was to take legal action against the individuals concerned, as it had gone way beyond using an 'advocate' to pursue them. I was somehow hoping to get on the Bill of Rights bandwagon and get them addressed that way, if a Bill of Rights had existed during my (still ongoing) troubles. I started writing this with a surge of blood that has quickly turned into another 'what's the point' empty feeling of anxiety and depression that comes over me EVERY time I even think about it, I can't sleep at night because of it, that's when it affects me most, in the daytime I can distract myself with 'News' and 'politics', 'global warming' etc, and thank god for 'broadband'. So now that I've completely destroyed any 'credibility' I might have had before this 'rant', where do I go from here, I've missed my opportunity to be heard again, any suggestions. Does anyone know a good lawyer that might help, there is a case for defamation and slander against at least one Branch Manager of HomeCare, who wrote into the 'public record' vexatious claims and allegations of complaints against me by staff, where those complaints never existed, I'm even prepared to name names, the initial complaint I had was against a person still currently employed by HomeCare as a SCM, she authored false complaints about myself to cloud that issue, and bring my character into 'disrepute'. She falsified 'minutes' of a meeting where allegedly staff aired complaints about abuse by me, she further alleges (in writing) that the staff involved all received and ratified copies of the minutes, which they did not. The staff involved are (still) willing to testify on my behalf.

Here I go again, it's 2am, 7 years on from the first incident and it's still dragging me down, I suppose I can give 'LifeLine' a call. Now there's an idea, is there a counseling service for 'whistleblowers' or victims of harassment, where that harassment has been 'disproved' or not taken seriously.

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