

INQUIRY INTO ROAD TOLLING REGIMES

Name: Name suppressed

Date Received: 7 July 2021

Partially
Confidential

The ever increasing cost of tolls has meant I leave for work meetings about 30-60 minutes earlier to avoid tolls. The times I have taken tollways due to time limits and limited free roads many times sit in heavy traffic or even stand still traffic at peak times.

Toll roads should be prorated if road works or similar delay the driving time. The service is not delivered for the fee paid if we cannot travel at the usual speed limit.

The increasing cost of tolls was impacting my household income so free roads were the only option and these seem to be becoming less and less with reduced lanes or other restrictions to force the use of expensive toll roads.