

**Submission
No 207**

INQUIRY INTO ROAD TOLLING REGIMES

Name: Mrs Sharon Pearce

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How are private companies able to have my licence or registration cancelled ?
If I do not pay their exorbitant ADMINISTRATIVE FEES .
That is very strange ?

I have driven on a toll road without an etag and immediately upon arriving home calling toll company to ensure I paid within the 3 Days grace , only to have the automated service NOT able to marry up my rego with the toll. Even on day 2 Nothing married to rego .
Third day - life got in the way and I forgot to try a third time
Of course the toll is reissued with an extra 10 dollars !?!?
For a computer generated reminder !
And if Left unpaid, this amount becomes 20 dollars swiftly.
At the very least The toll company should be able to
A / Reconcile their records in a timely manner
B/ charge an admin fee in keeping with the actual task
It is plain gauging and is not dissimilar to bank fees!