

## INQUIRY INTO ROAD TOLLING REGIMES

**Name:** Name suppressed

**Date Received:** 14 May 2021

---

Partially  
Confidential

The cost of road tolls keeps going up and up and yet the roads are full of traffic. I am sure that many motorists would pay tolls if it reduces the time to get to a place. In the mornings getting to the City from Blacktown is a nightmare as there are bottlenecks at old Windsor exchange, then after Windsor turn off before pennant hills and then from pennant hills turn off it goes all the way to lane cove. As soon as you exit lane cove then it is the bridge or the tunnel both of which are full of traffic. The story in the evening is the same with traffic on the way back. There has to be a mechanism for the toll operators to reduce the charge when the motorists who are paying are stuck in standstill traffic. The toll operators should be have time targets and if a car is longer in the road due to traffic etc then the toll should be reduced and refunded. We can't be paying for tolls to companies that keep getting richer and richer and yet the average tax payer is left to pay for their profits. There has to be a much equitable way for the toll operators and the users to share the pain!