

INQUIRY INTO ROAD TOLLING REGIMES

Name: Name suppressed

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Partially
Confidential

It is in our view, unconscionable that the public is unable to make an informed decision about the value of taking a toll road, particularly a tunnel before entering. Too often we have entered a tunnel, particularly the Cross City Tunnel, believing that the cost of the toll would save us time, only to be trapped underground for lengthy periods, with no escape route, and paying heavily for the 'privilege'.

It is our strongly held conviction that there should be a clause in contracts with toll road companies and the State Government that automatically refund tolls if there is no time saving. If they construct tunnels that feed down to single lanes, they should pay the price.

The Sydney Harbour Bridge was built with the future needs of the city in mind. There seems to be no such forethought or consideration in this modern era.