

Submission
No 652

**INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO
HEALTH AND HOSPITAL SERVICES IN RURAL,
REGIONAL AND REMOTE NEW SOUTH WALES**

Name: Name suppressed
Date Received: 11 January 2021

Partially
Confidential

At Lismore base hospital we have many problems from the multiple double shifts nurses do in critical care areas due to the lack of appropriately qualified replacements, the available ICU beds that go without patients as we don't have the staff to provide care, these patients are refused and usually end up with extended care in the ED which is usually detrimental to their care as cares and treatments are missed or go to GCUH.

Some are lucky enough to be retrieved to other facilities for care but I have personally looked after a lady who died in the ED waiting for retrieval to Tweed Heads hospital. The helicopter was delayed multiple times. Sadly if the lady could have seen a urologist and received appropriate care she would have survived.

Sadly and shamefully LBH does not always have all specialty services available.

Shame on the medical services we provide and that the public feel they are not disadvantaged by living in regional areas