

**Submission
No 577**

**INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO
HEALTH AND HOSPITAL SERVICES IN RURAL,
REGIONAL AND REMOTE NEW SOUTH WALES**

Name: Mr Chris Kem
Date Received: 15 January 2021

My father who has been admitted to the hospital over the past 3 weeks received nothing but third class care whilst in the hospital. He suffered a turn and was transferred from Hay hospital to Griffith and minor investigation was undertaken without any conclusions drawn.

He was discharged 3 days later only to be back there within a week feeling much worse.

Again no conclusions were identified and the attitude of the unit manager was something to behold. I travelled from my home at Umina beach to Griffith to be with him and support him in any way I could.

When I arrived at the hospital my questions about his care and what was the diagnosis was greeted with utter contempt by the nursing manager who bluntly told me in no uncertain terms that she only liaised with one family member. He was discharged back to Hay where he suffered for another week before having a heart attack and now has been flown by air ambulance to Wagga base hospital.

He is lucky to be alive and is now receiving the care he should've received the first time he was admitted to Griffith. I have other information about his care in Griffith and would love to be apart of improvement the care for all citizens of the area.