INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO HEALTH AND HOSPITAL SERVICES IN RURAL, REGIONAL AND REMOTE NEW SOUTH WALES

Name: Name suppressed

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Partially Confidential

First to introduce myself, I am a 75year old widow, I am also a Breast Cancer and Leukaemia survivor. I cannot dispute my treatment as a cancer survivor and realise that such special services cannot be available in small country towns and was very satisfied with arrangements made for travel and treatment. I also suffer from bouts of diverticulitis, and need treatment from time to time.

In February this year I presented to my doctor with symptoms and was referred to our wonderful new hospital in Cobar , in considerable pain and running a temperature, to be admitted for 24 hours of supervision.

On presenting at the hospital I was turned away by the Dr on duty there, given laxatives and generic antibiotics and told go home as I was only constipated.

I live alone so went home and visited my GP the following morning who understandably was very angry at my treatment. He put me on the correct antibiotics and monitored me daily until I was able to go to Dubbo for a CT scan which confirmed the diagnosis.

I ask two questions, why was a Dr able to turn me away from the hospital, and overturn my Doctors referral, without knowing my medical history, and why aren't CT scanners available in all country hospitals. We have Xray facilities why not CT Scanners.