

Submission
No 560

**INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO
HEALTH AND HOSPITAL SERVICES IN RURAL,
REGIONAL AND REMOTE NEW SOUTH WALES**

Name: Name suppressed
Date Received: 13 January 2021

Partially
Confidential

I was a pt at Taree hospital jan 2020. Arrived by ambulance (excellent ambo) who really pushed my case strong with Triage nurse. I had bloods taken, was X-ray and Ct scan promptly. Staff mostly excel it Betty busy. Security had an issue with pt in A&E (psychotic or drug affected). Aggressive rude and frightening. I didn't allow my husband to bring in my 16 year old as I felt it would be to confronting for him. More so than my life threatening condition.

Nursing staff stretched - my nurse also managing a 90+ Lady with confusion trying to climb out of bed. Excellent nursing care at Taree

I was transferred to a ward - I think I should have had a monitored bed (not just for O2 sats). Staff in ward rushed off their feet but did manage my regular obs and pain relief. All staff from specialist to catering & in b/n excellent. But not enough of them. I am a registered nurse and was frightened by the lack of staff.