INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO HEALTH AND HOSPITAL SERVICES IN RURAL, REGIONAL AND REMOTE NEW SOUTH WALES

Name: Name suppressed

Date Received: 15 December 2020

Partially Confidential

We have a newly built MPS but only have a part time doctor, who travels from Tweed Heads. I am a Support Worker working in this community. Because the doctor is only part time, and there is no locum here when he is away, people need to wait well over 3 weeks to see the doctor. Even to get test results, which could be responded to via video link or phone call, they must wait over 3 weeks.

Aged clients have heart conditions and can't get in earlier, have had brain scans and have to wait 3 weeks for results. It is getting worse. So many aged I personally know have or are going to sell their homes and leave the area, and a main reason - so they can have better health care.

We should have a doctor at least 5 days every week. Please give us the health care that should some with a brand new built MPS facility