

**Submission
No 207**

**INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO
HEALTH AND HOSPITAL SERVICES IN RURAL,
REGIONAL AND REMOTE NEW SOUTH WALES**

Name: Mrs Karen Border
Date Received: 7 December 2020

I'm a resident of Gilgandra NSW, Central Western NSW, just north of Dubbo. We have an MPS facility. There have been staff shortage issues in the past few years that appear to be unsolved thus far. The MPS also has a Aged Care Facility attached. It too is often understaffed.

I have my mother in care there and often feel that she has not had adequate care due to a staff shortage and more resources need to be directed to this facility.

I have spent time in the acute section of the MPS myself this year and found the level of care there was unsatisfactory. Wait times at ED are also extensive. Is it because we are over The Great Dividing Range?

The man in charge of the MPS was also in charge of the facility at Gulargambone and Narromine, spreading him out very thinly over these facilities. He was not on top of what was happening when questioned over my mother's care on a number of occasions.

We in rural areas deserve the same level of care as our urban counterparts and are growing quite weary of the "one size fits all" approach to us. Each town and it's health facility have unique requirements which I don't feel are given adequate attention.

Too many people are suffering and too little notice has been taken.

It's concerning to think that it would take a major problem to get anything changed. Surely, it's best to plan ahead and continuously reassess the needs of rural areas as far as health care goes.

I really hope that this and all other submissions are taken seriously and not pushed aside.