

Submission  
No 137

**INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO  
HEALTH AND HOSPITAL SERVICES IN RURAL,  
REGIONAL AND REMOTE NEW SOUTH WALES**

**Name:** Name suppressed  
**Date Received:** 6 December 2020

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Partially  
Confidential

I have been a nurse for the last 18 years, I have upgraded my skills from starting out as a RN to an NP and just pulled out of my becoming a RN.

There has always been changes in nursing as new studies develop and skills change, being a nurse was a passion that I craved for many years and done so with joy.

Lately I question my passion as nursing to me has become more business like robotic like and taking nurses away from where they are needed the most with the patients.

Just now to be able to access this submission form the amount of times I had to log in to get to this form is silly, nurses don't have time to spend logging in the times we have to gain access to powerchart, first net and our emails. The frustration we have when in an emergency and having to waste time to log 3 to 4 times to gain access to look up the patient information and to meet transfer of care from the Ambulance to unloading onto the ED bed is taking a nurse out of providing care.

Having VRGS and V-Care are now becoming the norm for nursing but can be frustrating when you cannot get through via phone and it is just you and the RN on I have been faced with this and it leaves a sick feeling in the pit of your stomach, it has me questioning where are we heading with care and deliverance of it when it feels more and more like a robotic system to cut cost. Nursing used to be fun laughing with patients you know everything as the interaction was huge, patients smiled and seemed at ease knowing how cared for they were, now patients are scared and refusing to go to larger hospitals as they are just a number and no one cares, this is sad and I have witnessed this myself for my own medical issues.

I am starting to question if I want to stay nursing as I feel the way things are going a lot more responsibility will be placed on nurses to step up we already have the Drs ears, eyes and assessors to cover walkie talk ups who is going to step up for the nurses and shoulder some of our responsibility and load that seems to forever increase and deal with families that gripe their loved ones aren't getting the attention they deserve and they aren't causes nurses don't have arms, time and attention they truly deserve we are understaffed and burnout with no clear insight to how rural facilities operate.

Looks good on paper to cut this reduce that please come out and work along side the staff that do this on a daily basis and tell us if the current way is the right way.