

**Submission
No 67**

**INQUIRY INTO HEALTH OUTCOMES AND ACCESS TO
HEALTH AND HOSPITAL SERVICES IN RURAL,
REGIONAL AND REMOTE NEW SOUTH WALES**

Name: Ms Tayla Kennedy
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I was an inpatient of Dubbo Hospital in 2019. I was due to have my second daughter via elective caesarean and from the moment I walked in I was honestly treated like royalty. The nursing staff are obviously very highly skilled in their jobs, as are the junior doctors. I was kept informed about minor complications during my surgery, and a small mark on my daughter's face was explained and apologised for immediately. The maternity ward was very busy, but that did not stop nurses from responding to my buzz everytime I needed them. Support services staff were also very friendly when cleaning my room and delivering meals and tea/coffee. Visitors I had remarked that it was as if I was staying in a motel, as the care I was receiving was so high quality.

It is wrong that the media will only highlight the negative stories and they should be ashamed of themselves. Dubbo Hospital, and other regional hospitals, have so much to offer and rather than being beaten down, they should be supported. If Dubbo did not have a hospital of its size and calibre we would all have to travel for our health care.