

**INQUIRY INTO OPERATION OF THE POINT TO POINT
TRANSPORT (TAXIS AND HIRE VEHICLES) ACT 2016**

Organisation: Red and White Star Cabs Co-operative Limited

Date Received: 18 May 2020

To whom it may concern,

Attached, as Taxi Council Email on WAT Training, is an addition I would like to include in the Maitland Taxi Service submission with this email:

The Maitland Taxi Service Network was advised by Point to Point that all WAT drivers were to receive up-dated training by an accredited trainer who are trained **only** by NSW Taxi Council.

Maitland Taxi Service sought an accredited trainer who has agreed to conduct the training, provided the costing (which we have paid) and provided the associated manuals.

On 15 May 2020, Maitland Taxi Service received the attached email from the Taxi Council stating the training will now cost more than we have already paid as we are not members of the Council.

My question is, if this is a regulatory training requirement that we are bound to undertake, why is there a different price for those who are not associated with the only organisation that is accredited to train the trainers. Maitland Taxi Service considers this prejudicial treatment due to it not being associated with the Taxi Council which, as we understand it, is a voluntary membership. It puts us in a difficult predicament with having to achieve compliance at a higher cost because we are outside of the "group".

For your consideration.

Yours sincerely,

Neil Crittenden

Chairman
Red and White Star Cabs Co-operative Limited Board