

**INQUIRY INTO CURRENT AND FUTURE PROVISION OF
HEALTH SERVICES IN THE SOUTH-WEST SYDNEY
GROWTH REGION**

Name: Name suppressed
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Partially
Confidential

I have lived in for over 30 years and seen lots of changes. Unfortunately there has been no improvement to changes in access to basic services and in fact now the time for any treatment has increased. My husband was involved in a car accident in . You could say a comedy of errors...but it's not a comedy. He is lucky to be alive. He was driving home from his work at Parramatta along Western Road and Watts Road Kemp's Creek and a PPlater went through an intersection and hit him and he then hit a power pole. The PPlater did not stop at the intersection and did not giveaway...and police did not charge her as there is no sign...although you can clearly see a sign on the opposite side and only a person who was distracted or on a death wish would hit an oncoming car without braking. The PPlater did not share her drivers licence with us and Police at no time spoke to my husband. We have in fact chased the police for information and only because of a family member in the force able to find out that there was no charge. Why was she driving so fast into an oncoming car, was she on the phone, why didn't she show her drivers licence. So the police told us they would attend the hospital and speak to my husband...nothing ever happened. This is unacceptable, My husband was forced to wait for an ambulance for 40 minutes after a second call. He was uncomfortable to stand to sit and in pain and when they finally arrived had to walk into the ambulance and struggled into it then questioned given morphine and placed in a neck brace. On the way to Liverpool Hospital my husband mentioned that he had waiting a while. They agreed and said they were 40 min since the call but there was a changeover of shift so the cars need to be checked before leaving so once they were ready it took them 17 minutes. This is not acceptable. He spent 5 days in hospital. A CT scan was done first they were not happy to remove his neck brace which he stayed in until Sunday night. We never found out the exact injuries as every time you saw a different Doctor...all pleasant but not knowing how the injuries were done or the whole story. Every Doctor only got snippets and so did we. The room was good was probably the only saving grace. No one changed his sheets... I walked through the hallways and found all bedding and changed it my self. We pushed for an MRI on his neck as this was the main injury the Drs were concerned about although he constantly mentioned to them the pain in his chest and knee. Nothing was done regarding these. The scan MRI was finally done on Friday as we refused to leave until it was done as all injuries were not validated. Unfortunately the report for the scan was only done Monday morning...that really is silly! So Monday we finally hear back and they are happy to release him as they said stretched ligaments. We spoke to the nurse on Sunday night and she checked the system and no where it mentioned any fractures. We planned to chase everything up once we were out of the hospital which we did. A Whole Body Bone scan was done and guess what? He had a fractured clavicle, sternum, ribs, c6 compressed neck fracture

and knee damage. We are now still organising an MRI again for the knee. How does this happen? How can he be treated correctly if they can't even figure out his injuries? And why do we have to chase everything up? Nobody cares anymore! All the basic resources are stretched to the limit. This has to change. There is so much growth in the area but basic services have not been increased.