

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 29 July 2019

Partially
Confidential

We are residents of Avalon Beach and in the last two years our family have had three great experiences at Mona Vale Urgent Care centre and didn't have to make the trip all the way to NBH. Some sports injuries and one was a severe lacerations to my hand which was treated very well at MV. I'm so pleased that Mona Vale is still open as an urgent care centre.

My wife had an incident with severe stomach pains, which couldn't be treated at MV so we had to get an ambulance to transfer her to NBH. It was a long and extremely painful drive for her. While the care at NBH was OK, the pain of having to travel additional distance to be treated was most distressing.

I do fear that some patients will die due to the additional travel and it not being clear to the general public if they should go MV or NBH.