

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 27 July 2019

Partially
Confidential

Dear committee

I write about the experience of my 91 year old neighbour. She attended hospital via ambulance following a fall.

It took 2 days to finally diagnose her broken ribs, another day to send her home in pain with absolutely no support. No relatives nearby, no way to shop for food and unable to care for herself.

When she was able she sought more help for continued pain and was later sent for X-ray more locally and was diagnosed with a broken shoulder blade.

As a former nurse she was disgusted with her treatment saying that her case was discussed behind a curtain and she was not included.

She does not want to go back there- ever!

Can there please be coordination with support services so that elderly people are not sent home before a support system is in place?

Can we have a proper public hospital closer to our area(Avalon) so that elderly residents can readily access services they require?

Thank you