

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 28 July 2019

Partially
Confidential

Firstly I would like to say I received excellent service from both the ED Dept and Day Surgery on other occasions however....

Several months ago I went to my GP with the rigors and he sent me straight up to NBH so I did not have time to go home and get my medications. I take Seretide twice a day to prevent asthma attacks. On this particular evening in ED I asked for some Seretide and after phoning the Pharmacy who had gone home and checked every ward in the hospital there was none available anywhere. I subsequently had an asthma attack the day after and the staff put in a call for an on-call physician who took 8 hours to come and see me. He then made a request for a Respiratory physician to come and assess me which took 24 hours for him to arrive. I have had several admissions to Manly Hospital over the years and have never encountered situations like this before. I realise that I am a public patient however I feel this hospital is lacking in basic quality care compared to Manly and Royal North Shore Hospitals.

Also whilst a patient on Ward 5 a nurse came in with oral antibiotics for me - I was having IV antibiotics at the time - not oral. When I told her she just said OK I'll take them away.