

**INQUIRY INTO OPERATION AND MANAGEMENT OF  
THE NORTHERN BEACHES HOSPITAL**

**Name:** Name suppressed

**Date Received:** 28 July 2019

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Partially  
Confidential

To whom it May Concern

Re your enquiry into the running of the NBH in Frenchs Forest.

About a month or so ago I was admitted to the hospital with a serious case of pneumonia.

I was under the care of a local GP but was deteriorating and he phoned ahead to let them know I was coming.

Despite the fact that the emergency department was very busy, the staff assessed me very quickly, I was in a bed in emergency within 10-15 mins was put on oxygen had blood taken, an Xray and an ECG within a very short space of time and was admitted within the hour.

The treatment while I was a patient was first class for the 5 days I was there. I had intravenous and oral antibiotics every six hours and monitored constantly. All the staff, from the ones delivering the meals to the blood collectors to the nursing and medical staff were polite and professional doing their best to make one as comfortable as possible.

I just could not find fault. I might add I returned home a much healthier patient.

I am sure all the staff are working under great pressure due in part to the constant bad publicity that the media delight in. I am sure there are problems running a new hospital, especially with a public private mix but the staff on the ground need to be congratulated not criticized. It must make it extremely difficult to know you are being scrutinised constantly.

It has the making of a fantastic hospital and a great asset to the area. It would be nice if the locals got behind it rather than looking for problems real or otherwise