

Submission
No 174

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 28 July 2019

Partially
Confidential

I was hospitalised at Northern Beaches Hospital earlier this year with severe back/leg pain and was brought by ambulance to the hospital. I was put into an overnight stay ward and remained there for four days until finally transferred to North Shore Private Hospital. The overnight stay section is for overnight and I should have been transferred to a Ward while awaiting transfer. There was only one toilet and one shower in this overnight stay and at no time was I offered help to have a shower. My wife did it. I was on a walking frame and could not sit, so showering was extremely difficult. One of the nurses during the night refused to give me any more pain killers and said she would decide when I needed them. My experience was awful and I wish to complain about some of the treatment there.