

Submission
No 151

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 27 July 2019

Partially
Confidential

I was admitted to Emergency for a fractured tibial plateau on a Thursday. I was sent to day surgery the next morning where I waited all day for surgery. At 3 pm I was told there was no theatre available for the surgery and was eventually admitted to a private ward at 6:15 pm. No dinner was provided although I had been fasting since the evening before.

On arrival to the private ward I was not seen by the registrar even though I requested a review for pain management. It wasn't until I requested to see the person in charge of the hospital and the oncoming registrar that I was given that review. Now at approximately 2100.

Despite being admitted on Thursday afternoon, it was not until a friend visited and secured me a shower at 10pm Friday, that I was even able to wash properly. This was poor as I had been in hospital since Thursday and I was hopefully going in for surgery on Saturday.

In summary, the areas of my concern include poor communication with patients and between staff, lack of care (before and after surgery) and poor resources including operating theatres.