

**Submission
No 139**

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Mrs Sandra Rim

Date Received: 27 July 2019

I have been an inpatient at Northern Beaches Hospital on 3 occasions since April 2019, two of which were quite lengthy, and I was extremely satisfied with the standard of care I received. I found all the staff (ie, doctors, nurses, staff in the radiology department and wardsmen) to be very professional, caring, dedicated and respectful.

The food provided by this hospital, both in quality and range of choice was far superior to the food I have experienced in any other hospital.

I received an emailed survey post discharge to ascertain my level of satisfaction with the services I received and an opportunity to indicate anything I felt needed improvement.

My experience as a patient at Northern Beaches Hospital on every occasion was a positive experience and I have nothing but praise for all the staff who provided my care and clinical services.