## INQUIRY INTO OPERATION AND MANAGEMENT OF THE NORTHERN BEACHES HOSPITAL

Name:Mrs Jennifer NichollsDate Received:27 July 2019

I was a patient at the northern beaches hospital at the pre admission clinic where they ordered tests. The tests was a stress echo and a doppler ultrasound. They gave me the request forms for a private heart doctor and private ultrasound clinic in the hospital . I booked them and was told we don't bulk bill and I had to pay a lot of money. I am a pensioner .The pre admission clinic said every thing is bulked billed. i had to complain to the complaints department and they help me get it bulked billed. i had a operation booked at manly hospital before I could get my operation done I got sick. i didn't pay a thing at manly hospital. i got out of hospital and started receiving bills from Australian clinical labs for mrsa test. which I paid it. i went in to the hospital as a public patient .I found out they only bulk bill patients if they are in hospital. not at the pre admission clinic. I did not need the stress before my operation