

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 27 July 2019

Partially
Confidential

We were advised by the local doctor to visit the hospital emergency for my son, to run some tests as he had been sick for a couple of weeks. We waited in ED and eventually saw a doctor, we were advised if we required public health assistance we should have brought a referral for a public paediatric doctor. We were given a script to perform a blood test and we could come back if we wanted with a referral. We went home and did the blood test the next day, at Hanley Moir. The results were not sent to our doctor. Additionally we were invoiced for the blood test, over \$300, because the request form was from a private practitioner at the hospital. We didn't have the money available to pay the invoice and Hanley Moir graciously waived the fee because we were not informed we would be charged for the blood test. The staff were lovely at the hospital however next time we will go to Royal North Shore as we don't know how much visiting Northern Beaches Hospital will cost us for any visits.