INQUIRY INTO OPERATION AND MANAGEMENT OF THE NORTHERN BEACHES HOSPITAL

Name: Name suppressed

Date Received: 25 July 2019

Partially Confidential

I have attached my letter to the hospital about my experience and their subsequent reply.

Whilst I appreciated the reply there are two things I would like to comment on.

Firstly the inappropriate and incorrect use of antibiotics was not addressed in their reply to me. This caused the most concern for me during my stay at the hospital. And as I don't have access to my records or medical knowledge I don't think I'll ever know if this medication was in part the cause of my miscarriage.

Secondly whilst I was affected by my experience I wasn't aware of how much until I recently went back to start the IVF process again. I had a second egg collection which was quite a rough process this time. Whilst I was in the room, and without sounding too dramatic, it was like no one else in the room could see me. They couldn't see the pain I was in and it felt like I was back in NB hospital again. I broke down after this procedure and the nursing staff were at a loss as to why I was so upset but all it reminded me of was the pain I went through at NB hospital.

I hope that this process formally brings about change in the hospital and no one else in my situation has to go through what I went through.