

Submission
No 95

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 24 July 2019

Partially
Confidential

I was very surprised recently when a 90 yr old was admitted following a fall to note that there are no blankets on the bed only sheets and a tough cotton bedspread. When this lady was allowed to sit out of bed she was cold only having a cotton hospital nightgown. I asked if they had a blanket to wrap around her and the best they could produce was a towel. I was told the place was heated so blankets weren't necessary. No blankets seems a serious omission in general comfort. Also I was not impressed in more than one occasion when the nurses don't seem to know who the patients are on their ward and have to look it up on the computer! Are all the nursing staff casual?